



ONLINE

09/17/2015

Karsten Zenk

has successfully completed

Introduction to Operations Management

a 4 week online non-credit course authorized by University of Pennsylvania and offered through Coursera

A handwritten signature in black ink, reading "C. Terwiesch".

Christian Terwiesch
Andrew M. Heller Professor
The Wharton School
University of Pennsylvania

COURSE CERTIFICATE



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Coursera has confirmed the identity of this individual and
their participation in the course.

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