

PROGRAMME & DEVELOPMENT SERVICES

XML Services

Ver 5.2

Reference Document - Capability and Quote Service



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1 Introduction

This document describes the XML public interface for the Capability and Quote service. The document specifies the XML message document used to invoke these service functions, and the response XML message document from the service.

In this document are the Capability Request and Capability Response schema. Tables describe the data elements to be found in each schema.

Note: These schema conform to the May 2, 2001 XML Schema recommendation of the W3C. For more information see the XML Schema page of the W3C Web site at http://www.w3c.org/XML/Schema.

1.1 Implementation of the Service

This service is implemented using XML messaging. The customer/partner is responsible for sending an XML message in the format displayed in the Request schema in this document. The customer/partner is responsible for implementing the capability service to receive XML messages in the format displayed in the Response schema in this document.

1.2 About the Capabilty and Quote Service

The Capability and Quote service is used to provide Capability, Transit Time and Price for the complete set of DHL Express Products and Services and from anywhere to anywhere. Users have option to request information for specific product or service or get information about all available options.

Capability service will provide list of products, booking and pick-up cutoff times, transit time and expected delivery date. In addition to the information provided by Capability service, the Quote service will provide account specific or standard book rate price for requested products and services.

1.3 About the Data Element Definition Tables

The following tables describe the elements found in the Capability and Quote service Request and Response messages. In the tables:

- **Element Name** is the data element's name within the XML document.
- **Datatype/Format** indicates the data element's type or format if no specific datatype is listed (for example, text strings). To view the complete set of the datatypes for all XML Shipping Services, see the document entitled *XML Shipping Services: Datatype Definitions*.
- **Definition** is a short description of the data element.
- **Req(uired)** indicates whether an element is required and the number of times the element can occur in the message. Each element occurs only once, unless otherwise specified. If the element can occur more than once, the maximum number of occurrences is indicated in parentheses.
 - M indicates that the segment is mandatory.
 - O indicates that the segment is optional.
 - C indicates that segment is conditional. The condition that triggers the requirement of the



segment is indicated in **Definition**.

- **Type** indicates the value type—either numeric, alphanumeric (indicated in the table as A/N), date, or integer.
- **Length** indicates the length of the value. Any special format of the field value is indicated in parentheses.
- **Valid Values** indicates required values, if any. Where specific values are expected, the value passed in the message is indicated in **bold text**, followed by the literal meaning in parentheses.



2 Capability and Quote service Request

The following is the Capability and Quote service request schema. The schema has been defined based on GetCapability and GetQuote request. Following the schema is a table outlining the data elements found in the schema. Each element in the schema is defined in brief wherever it occurs.

3 Capability and Quote service Request Schema

Following is the schema of Capability and Quote service request. All XML request for Capability and Quote service should confirm to the following schema file.

```
xmlns="http://www.dhl.com" xmlns:dct="http://www.dhl.com/DCTRequestdatatypes"
xmlns:xsd="http://www.w3.org/2001/XMLSchema" elementFormDefault="unqualified">
<xsd:import namespace="http://www.dhl.com/datatypes" schemaLocation="datatypes.xsd" />
<xsd:import namespace="http://www.dhl.com/DCTRequestdatatypes" schemaLocation="DCTRequestdatatypes.xsd" />
  <xsd:element name="DCTRequest">
   <xsd:complexType>
         <xsd:sequence>
         <xsd:choice minOccurs="1" maxOccurs="1">
                 <xsd:element name="GetQuote">
                    <xsd:annotation>
                      <xsd:documentation>Root element of Quote request</xsd:documentation>
                          </xsd:annotation>
                            <xsd:complexType>
                             <xsd:sequence>
                                    <xsd:element name="Request" type="dhl:Request" />
                                    <xsd:element name="From" type="dct:DCTFrom" minOccurs="1" />
                                    <xsd:element name="BkgDetails" minOccurs="1" type="dct:BkgDetailsType" />
                                    <xsd:element name="To" minOccurs="1" type="dct:DCTTo" />
                                    <xsd:element name="Dutiable" minOccurs="0" type="dct:DCTDutiable" />
                             </xsd:sequence>
                            </xsd:complexType>
                 </xsd:element>
                 <xsd:element name="GetCapability">
                   <xsd:annotation>
                    <xsd:documentation>Root element of Capability request </xsd:documentation>
                          </xsd:annotation>
                           <xsd:complexType>
                             <xsd:sequence>
                                    <xsd:element name="Request" type="dhl:Request" />
                                    <xsd:element name="From" type="dct:DCTFrom" minOccurs="1" />
                                    <xsd:element name="BkgDetails" minOccurs="1" type="dct:BkgDetailsType" />
                                    <xsd:element name="To" minOccurs="1" type="dct:DCTTo" />
                                    <xsd:element name="Dutiable" minOccurs="0" type="dct:DCTDutiable" />
                             </xsd:sequence>
                           </r></xsd:complexType>
                  </xsd:element>
                 </xsd:choice>
```



</xsd:sequence>
</xsd:complexType>
</xsd:element>
</xsd:schema>

Capability and Quote service Request Data Element Definitions

The following table describes the data elements found in the Capability and Quote service Request:

Element Name	Datatype/Format	Req	Definition	Valid Values
DCTRequest	xsd:complexType	M	Identifies the capability request type	
GetQuote	xsd:complexType	M	Capability request type of GetQuote to retrieve the capabilities and price information based on the list of products.	
GetCapability	xsd:complexType	M	Capability request type of GetCapability to retrieve the capabilities information based on the list of products.	

GetQuote and GetCapability Request Data Element Definitions

The following table describes the data elements found in the GetQuote and GetCapability request schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
Request	dhl:Request	M	Identifies the message as a request message	
From	dct:DCTFrom	M	Origin address of the shipment	
BkgDetails	dct:BkgDetailsType	M	Details of the shipment	
То	dct:DCTTo	M	Destination address of the shipment	
Dutiable	dct:DCTDutiable	О	For international shipments, information that defines the types of duties to be levied. Domestic shipments are considered Non-dutiable or Doc.	Non-dutiable or Doc: These are shipments with no monetary value and are known as documents or general correspondence. Dutiable or Non Doc: All other shipments classified as dutiable shipments by Customs may be levied customs duties and taxes for entrance into the destination country. Please work with your DHL representative if you have questions about shipment dutiable status.

3.1 Request Element

The element contains the header information for the message. It is present in both the request and response XML message. The request element contains a complex data type ServiceHeader.



3.1.1 ServiceHeader Element

The Service Header element contains the header information about the request message. This element must be declared only once in the Request element.

```
<xsd:complexType name="ServiceHeader">
    <xsd:annotation>
         <xsd:documentation>Standard routing header</xsd:documentation>
    </xsd:annotation>
    <xsd:sequence>
         <xsd:element name="MessageTime" type="xsd:dateTime" minOccurs="0">
              <xsd:annotation>
                   <xsd:documentation>Time this message is sent</xsd:documentation>
              </xsd:annotation>
         </xsd:element>
         <xsd:element name="MessageReference" type="MessageReference" minOccurs="0">
              <xsd:annotation>
                        <xsd:documentation>A string, peferably number, to uniquely identify individual messages.
                       Minimum length must be 28 and maximum length is 32</xsd:documentation>
              </xsd:annotation>
         </xsd:element>
         <xsd:element name="SiteID" type="SiteID"/>
         <xsd:element name="Password" type="Password" />
    </xsd:sequence>
</xsd:complexType>
```

ServiceHeader Element Definitions

The following table describes the data elements found in the ServiceHeader schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
MessageTime	xsd:dateTime	О	Identifies the message time. It is a mandatory field in request message	
MessageReference	MessageReference	0	Message reference number.	
SiteID	SiteID	M	Identifies the sender of the request message. It is a mandatory field in the request message.	
Password	Password	M	Authenticates the sender of the message. It is a mandatory field in request message.	

3.1.1.1 MessageTime Element

The Message Time element contains the time at which the message was send by the requestor. The format of the should be YYYY-MM-DD(T)hh-mm-ss-Time Zone



where "T" is the separator between date and time.

3.1.1.2 Message Reference Element

e.g. 2002-12-02T13:23:18-07:00

The Message Reference element contains the unique reference to the message, so that trace of a particular message can be done easily. It must be of minimum length of 28 and maximum 32.

3.1.1.3 SiteID Element

The site id element is used to identify the requestor of the message. Each partner/customer is provided with the site id and password. Each request message received is validated with this before proceeding forward.

3.1.1.4 Password Element

The password element is used to identify the requestor of the message. Each partner/customer is provided with the site id and password. Each request message received is validated with this before proceeding forward.



3.2 From Element

From element is used to identify the origin address of the shipment.

```
<xsd:element name="From" type="dct:DCTFrom" minOccurs="1" />
```

3.2.1 DCTFrom Element

```
<xsd:complexType name="DCTFrom">
  <xsd:sequence>
    <xsd:element name="CountryCode" minOccurs="1">
         <xsd:simpleType>
           <xsd:restriction base="xsd:string">
           <xsd:length value="2" />
           </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="Postalcode" minOccurs="0">
         <xsd:simpleType>
           <xsd:restriction base="xsd:string">
           <xsd:maxLength value="12" />
           </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="City" minOccurs="0">
         <xsd:simpleType>
           <xsd:restriction base="xsd:string">
           <xsd:maxLength value="45" />
           </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="Suburb" minOccurs="0">
         <xsd:simpleType>
           <xsd:restriction base="xsd:string">
           <xsd:maxLength value="45" />
           </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="VatNo" minOccurs="0">
         <xsd:simpleType>
           <xsd:restriction base="xsd:string">
            <xsd:maxLength value="35" />
            </ri>
         </xsd:simpleType>
         </r></xsd:element>
</xsd:sequence>
</xsd:complexType>
```

DCTFrom Element Definitions

The following table describes the data elements found in the DCTFrom schema:

Element	Datatype/Format	Req	Definition	Valid Values
Name				
CountryCode	xsd:string	M	Origin Country Code	Please refer to the Reference Data
				(DHL Country).
Postalcode	xsd:string	O/M	Origin Postal code	<= 12 characters. Required for



				countries with postcodes and in correct format. Please refer to the Reference Data (DHL Country – Postcode format).
City	xsd:string	О	Origin city	<= 45 characters. Although not required, City name will provide more accurate information for larger postcodes with multiple cities.



Element	Datatype/Format	Req	Definition	Valid Values
Name				
Suburb	xsd:string	0	Origin suburb	<= 45 characters. Required for countries where DHL has suburb level capability variation. Please refer to the Reference Data (DHL Country).
VatNo	xsd:string	О	Shipper's VAT number	<= 35 characters. Shipper VAT Number is required for Brazil country with Brazil tax breakdown pricing in Quote service.

3.2.1.1 CountryCode Element

The CountryCode element contains the country code of the origin address.

3.2.1.2 Postalcode Element

The Postalcode element contains the postal code of the origin address. It is required for countries with postcodes and in correct format. Please refer to the Reference Data (DHL Country) – Postcode format.

3.2.1.3 City Element

The City element contains the city of the origin address.

Note: Using a CDATA definition is recommended for contents of this element. It is allowed to use without CDATA definition for extended characters and request XML must be saved in UTF-8 format. This field support Cyrillic characters.

3.2.1.4 Suburb Element

The Suburb element contains the suburb of the origin address.



Note: Using a CDATA definition is recommended for contents of this element. It is allowed to use without CDATA definition for extended characters and request XML must be saved in UTF-8 format. This field support Cyrillic characters.

3.2.1.5 VatNo Element

The VatNo element contains the shipper's VAT number. It is optional field and it is required for Brazil country with Brazil Tax breakdown pricing in Quote service.

3.3 BkgDetails Element

BkgDetails element is used to identify the shipment related information.

```
<xsd:element name="BkgDetails" minOccurs="1" type="dct:BkgDetailsType" />
<xsd:complexType name="BkgDetailsType">
 <xsd:sequence>
                   <xsd:element name="PaymentCountryCode" minOccurs="1">
                   <xsd:simpleType>
                             <xsd:restriction base="xsd:string">
                                      <xsd:length value="2" />
                            </xsd:restriction>
                   </xsd:simpleType>
                   </xsd:element>
                   <xsd:element name="Date" minOccurs="1">
                   <xsd:simpleType>
                            <xsd:restriction base="xsd:date" />
                   </xsd:simpleType>
                   </xsd:element>
                   <xsd:element name="ReadyTime">
                   <xsd:simpleType>
                            <xsd:annotation>
                            <xsd:documentation> Time in hours and minutes (PTnHnM)</xsd:documentation>
                             </xsd:annotation>
                   <xsd:restriction base="xsd:duration"/>
                   </xsd:simpleType>
                   </xsd:element>
                   <xsd:element name="ReadyTimeGMTOffset" minOccurs="0">
                   <xsd:simpleType>
                            <xsd:annotation>
                             <xsd:documentation>Time in hours and minutes (HH:MM)</xsd:documentation>
                             </xsd:annotation>
                             <xsd:restriction base="xsd:string">
```



```
<xsd:minLength value="0"></xsd:minLength>
                             <xsd:maxLength value="6"></xsd:maxLength>
                   </xsd:restriction>
         </xsd:simpleType>
          </xsd:element>
         <xsd:element name="DimensionUnit" minOccurs="1">
         <xsd:simpleType>
                   <xsd:annotation>
                   <xsd:documentation>Dimension Unit I (inches);Centimeters (CM)</xsd:documentation>
                   </xsd:annotation>
                   <xsd:restriction base="xsd:string">
                             <xsd:enumeration value="IN" />
                             <xsd:enumeration value="CM" />
                             <xsd:maxLength value="3"></xsd:maxLength>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="WeightUnit" minOccurs="1">
         <xsd:simpleType>
                   <xsd:annotation>
                   <xsd:documentation>Kilogram (KG),Pounds (LB)</xsd:documentation>
                   </xsd:annotation>
                   <xsd:restriction base="xsd:string">
                             <xsd:enumeration value="KG" />
                             <xsd:enumeration value="LB" />
                             <xsd:maxLength value="3"></xsd:maxLength>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="NumberOfPieces" minOccurs="0" maxOccurs="99">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:positiveInteger">
                   </xsd:restriction>
         </xsd:simpleType>
          </xsd:element>
         <xsd:element name="ShipmentWeight" minOccurs="0">
          <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                             <xsd:totalDigits value="15"/>
                             <xsd:fractionDigits value="3"/>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="Volume" minOccurs="0">
          <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                         <xsd:totalDigits value="15"/>
                         <xsd:fractionDigits value="3"/>
                   </xsd:restriction>
</xsd:simpleType>
          </xsd:element>
         <xsd:element name="MaxPieceWeight" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                         <xsd:totalDigits value="15"/>
                         <xsd:fractionDigits value="3"/>
         </xsd:restriction>
</xsd:simpleType>
          </xsd:element>
         <xsd:element name="MaxPieceHeight" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                         <xsd:totalDigits value="10"/>
                              <xsd:fractionDigits value="3"/>
          </xsd:restriction>
</xsd:simpleType>
         </xsd:element>
```



```
<xsd:element name="MaxPieceDepth" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                         <xsd:totalDigits value="10"/>
                         <xsd:fractionDigits value="3"/>
         </xsd:restriction>
</xsd:simpleType>
         </xsd:element>
         <xsd:element name="MaxPieceWidth" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                        <xsd:totalDigits value="10"/>
                             <xsd:fractionDigits value="3"/>
         </xsd:restriction>
</xsd:simpleType>
         </xsd:element>
         <xsd:element name="Pieces" minOccurs="0">
         <xsd:complexType>
                   <xsd:sequence>
                             <xsd:element name="Piece" type="PieceType"</pre>
                             maxOccurs="99" minOccurs="1">
                             </xsd:element>
                   </xsd:sequence>
         </xsd:complexType>
         </xsd:element>
         <xsd:element name="PaymentAccountNumber" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                             <xsd:maxLength value="12"></xsd:maxLength>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="IsDutiable" minOccurs="0">
         <xsd:simpleType>
                   <xsd:annotation>
                   <xsd:documentation>Y - Dutiable/Non-Doc, N -Non-dutiable/Doc</xsd:documentation>
                   </xsd:annotation>
                   <xsd:restriction base="xsd:string">
                             <xsd:length value="1"/>
                             <xsd:enumeration value="Y" />
                             <xsd:enumeration value="N" />
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="NetworkTypeCode" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                             <xsd:length value="2" />
                             <xsd:enumeration value="DD" />
                             <xsd:enumeration value="TD" />
                             <xsd:enumeration value="AL" />
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="QtdShp" minOccurs="0" maxOccurs="unbounded"</p>
                   type="QtdShpType"/>
         <xsd:element name="CODAmount" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                         <xsd:totalDigits value="18"/>
                         <xsd:fractionDigits value="3"/>
         </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="CODCurrencyCode" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
```



```
<xsd:length value="3"/>
                            </ri>
                                     </xsd:simpleType>
                  </xsd:element>
                  <xsd:element name="CODAccountNumber" minOccurs="0">
                  <xsd:simpleType>
                            <xsd:restriction base="xsd:string">
                                     <xsd:length value="12"/>
                            </xsd:restriction>
                  </xsd:simpleType>
                  </xsd:element>
                  <xsd:element name="InsuredValue" minOccurs="0">
                  <xsd:simpleType>
                            <xsd:restriction base="xsd:decimal">
                                     <xsd:totalDigits value="18"/>
                                <xsd:fractionDigits value="3"/>
                  </xsd:restriction>
                  </xsd:simpleType>
                  </xsd:element>
                  <xsd:element name="InsuredCurrency" minOccurs="0">
                  <xsd:simpleType>
                            <xsd:restriction base="xsd:string">
                                     <xsd:length value="3"></xsd:length>
                            </ri>
                  </xsd:simpleType>
                  </xsd:element>
</xsd:sequence>
</xsd:complexType>
```

BkgDetailsType Element Definitions

The following table describes the data elements found in the BkgDetailsType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
PaymentCountryCode	xsd:string	M	Payment Country Code	Please refer to the Reference
, ,	Ü		, ,	Data (DHL Country).
Date	xsd:date	M	Shipment Date	
ReadyTime	xsd:duration	M	Time when the shipment can	P indicates the period (required) T indicates the start of a time
			be picked up. Used to	section
			calculate the available	nH indicates the number of hours nM indicates the number of
			capabilities and do a next day	minutes
			skip if all pickup times have	Eg. PT10H21M
			passed for the requested day.	
ReadyTimeGMTOffset	xsd:string	О	Ready time GMT Offset.	+/-(HH:MM)
			This is attribute is not used.	
DimensionUnit	xsd:string	M	Dimension unit of	IN (Inches) CM (Centimetres)
			measurement	Civi (continicaes)
WeightUnit	xsd:string	М	Weight unit of measurement	KG (Kilograms) LB (Pounds)
NumberOfPieces	xsd:postivieInteger	О	Number of pieces. Required	<= 99
			when no piece details are	
			given.	
ShipmentWeight	xsd:decimal	О	Total shipment weight.	Decimal (15,3)
			Required when no piece	
			detgails are given.	



Volume	xsd:decimal	О	Total volume (LxWxH) for	Decimal (15,3)
			the shipment. For multi-piece	
			shipment please add volumes	
			of individual pieces.	
			Volumetric weight will be	
			calculated using this Volume.	
Element Name	Datatype/Format	Req	Definition	Valid Values
MaxPieceWeight	xsd:decimal	О	If no piece detgails are given,	Decimal (15,3)
			the weight of the heaviest	
			piece should be provided in	
			order to check restrictions.	
MaxPieceHeight	xsd:decimal	О	If piece details are not	Decimal (10,3)
			provide then this column can	
			contain the longest height	
			(longest side) for a piece in	
			order to check the	
			restrictions.	
MaxPieceDepth	xsd:decimal	О	If piece details are not	Decimal (10,3)
			provided then this column	
			can contain the longest height	
			(longest side) for a piece in	
			order to check the	
			restrictions.	
MaxPieceWidth	xsd:decimal	О	If piece details are not	Decimal (10,3)
			provided then this column	
			can contain the longest width	
			(longest smallest side) or	
			diameter for a piece in order	
			to check the restrictions.	
Pieces	PieceType	О	Pieces segment when	
			individual pieces are	
			specified to get accurate	
			dimensional weight and	
			apply all the	
			weight/dimension	
			restrictions.	
PaymentAccountNumber	xsd:string	О	Payment Account Number.	<=12 characters
			Note that payment account	
			number must belong to the	
			country with	
			PaymentCountryCode above	

100000				
	Access			
	7	4		

N – Non-Dutiable/Doc	IsDutiable	xsd:string	M Dutiabl	
----------------------	------------	------------	-----------	--



Element Name	Datatype/Format	Req	Definition	Valid Values
NetworkTypeCode	xsd:string	О	Network type code	AL – Both Time and Day Definite DD - Day Definite
			Note: blank value or missing	TD - Time Definite
			node will mean will only	
			return TD products from	
			Europe and both TD & DD	
			products from AP and AM	
			countries.	
QtdShp	QtdShpType	О	Shipment and Product related	
			information	
CODAmount	xsd:decimal	О	Cash On Delivery Amount	Decimal(18,3)
CODCurrencyCode	xsd:string	О	Cash On Delivery currency	Please refer to the Reference Data (DHL Country).
			code	(DTIL Country).
CODAccountNumber	xsd:string	О	Cash On Delivery Account	
			Number	
InsuredValue	xsd:decimal	О	Insurance amount	Decimal(18,3)
InsuredCurrency	xsd:string	О	Insurance currency code	Please refer to the Reference Data (DHL Country).

3.3.1 PaymentCountryCode Element

The PaymentCountryCode element contains the country of payment.

3.3.2 Date Element

The Date element contains the pickup date of the shipment. If the pu date is holiday, or weekend and in TTS is not set pu capability, DCT can't offer pickup on that date. PU date is shifted just in case the ready by time is after cut off time.

Note: This is only applicable to GetCapability service.

3.3.3 ReadyTime Element

The ReadyTime element contains the time when the shipment can be picked up.



Note: This is only applicable to GetCapability service.

3.3.4 ReadyTimeGMTOffset Element

The ReadyTimeGMTOffset element contains the shipment pickup ready time GMT Offset.

Note: This is only applicable to GetCapability service.

3.3.5 DimensionUnit Element

The DimensionUnit element contains the unit of measurement for the piece element.

3.3.6 WeightUnit Element

The WeightUnit element contains the unit measurement for the shipment weight.



</xsd:element>

3.3.7 NumberOfPieces Element

The NumberOfPieces element contains the total number of pieces for the shipment.

3.3.8 ShipmentWeight Element

The ShipmentWeight element contains the total weight for the shipment.

3.3.9 Volume Element

The Volume element contains the total volume (Length * Width * Height) for the shipment. For multi piece shipment, specify the volumes of individual pieces. Volumetric weight will be calculated by DCT using this Volume.

3.3.10 MaxPieceWeight Element

The MaxPieceWeight element contains the maximum piece weight. If no piece details are given, the weight of the heaviest piece should be provided in order to check the restrictions.

```
<xsd:element name="MaxPieceWeight" minOccurs="0">
<xsd:simpleType>

<xsd:restriction base="xsd:decimal">

<xsd:totalDigits value="15"/>

<xsd:fractionDigits value="3"/>

</xsd:restriction>

</xsd:simpleType>

</xsd:element>
```

3.3.11 MaxPieceHeight Element

The MaxPieceHeight element contains the maximum piece height. If no piece details are



provided, this field value contains the longest height available for a piece in order to check the restrictions.

3.3.12 MaxPieceDepth Element

The MaxPieceDepth element contains the maximum piece depth or length. If no piece details are provided, this field value contains the longest length available for a piece in order to check the restrictions.

```
<xsd:element name="MaxPieceDepth" minOccurs="0">
<xsd:simpleType>

<xsd:restriction base="xsd:decimal">

<xsd:totalDigits value="10"/>

<xsd:fractionDigits value="3"/>

</xsd:restriction>

</xsd:simpleType>

</xsd:element>
```

3.3.13 MaxPieceWidth Element

The MaxPieceWidth element contains the maximum piece width. If no piece details are provided, this field value contains the longest width available or diameter for a piece in order to check the restrictions.

3.3.14 Pieces Element

The Pieces element contains each individual pieces information which preferable to get more accurate dimensional weight and apply all the weight or dimension restrictions.



3.3.14.1 PieceType Element

```
<xsd:complexType name="PieceType">
<xsd:sequence>
         <xsd:element name="PieceID" minOccurs="1">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                             <xsd:pattern value="[0-9]+"></xsd:pattern>
                             <xsd:length value="35" />
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="PackageTypeCode" default="BOX" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                             <xsd:length value="3"/>
                             <xsd:enumeration value="FLY" />
                             <xsd:enumeration value="COY" />
                             <xsd:enumeration value="NCY" />
                             <xsd:enumeration value="PAL" />
                             <xsd:enumeration value="DBL" />
                             <xsd:enumeration value="BOX" />
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="Height" minOccurs="0">
                   <xsd:annotation>
                             <xsd:documentation>required if width and depth are specified</xsd:documentation>
                   </xsd:annotation>
          <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
              <xsd:totalDigits value="10"/>
              <xsd:fractionDigits value="3"/>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="Depth" minOccurs="0">
                   <xsd:annotation>
                             <xsd:documentation>required if width and height are specified</xsd:documentation>
                   </xsd:annotation>
                   <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
               <xsd:totalDigits value="10"/>
                         <xsd:fractionDigits value="3"/>
                             </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="Width" minOccurs="0">
                   <xsd:annotation>
                             <xsd:documentation>required if height and depth are specified</xsd:documentation>
                   </xsd:annotation>
                   <xsd:simpleType>
                             <xsd:restriction base="xsd:decimal">
               <xsd:totalDigits value="10"/>
               <xsd:fractionDigits value="3"/>
                   </xsd:restriction>
                   </xsd:simpleType>
```



PieceType Element Definitions

The following table describes the data elements found in the PieceType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
PieceID	xsd:string	О	Piece sequence number.	Note: only Integer values are
			Required if piece details are	supported in this field.
			being provided.	
PackageTypeCode	xsd:string	О	Piece type	Default value is 'BOX'
				FLY=Flyer/Smalls - pieces that are too small, thin or light to be sorted on a standard conveyor, or for which it makes sense to group pieces into larger units for sort purposes.
				COY=Parcels/Conveyables - pieces that can be handled onto a system, less than 31.5 kg and up to 60*60*120cm.
				NCY=Non-conveyables - Pieces that cannot on their own be sorted on standard conveyor.
				PAL=Pallets – large, irregular or heavy pieces, Palletized with weight upto 1000 KG.
				DBL=Double Pallets – large, irregular or heavy pieces, Palletized with weight upto 1000 KG.
				BOX=Parcels that are conveyable have the shape of a box. Up to 70kg.
Height	xsd:decimal	О	Piece height. Required if piece	Decimal(10,3)
			details are being provided.	
Depth	xsd:decimal	О	Piece length or depth. Required	Decimal(10.3)
			if piece details are being	
			provided.	
Width	xsd:decimal	О	Piece width or diameter.	Decimal(10,3)



Element Name	Datatype/Format	Req	Definition	Valid Values
			Required if piece details are	
			being provided.	

Element	Datatype/Format	Req	Definition	Valid Values
Name				
Weight	xsd:decimal	О	Piece Weight. Required if piece	Decimal(15,3)
			details are being provided.	

3.3.14.1.1 PieceID Element

The PieceID element contains the piece sequence number. Maximum length is 35 characters and only the value must be an integer.

3.3.14.1.2 PackageTypeCode Element

The PackageTypeCode element contains the piece packaging type. The default value is 'BOX'.

3.3.14.1.3 Height Element

The Height element contains the height of the piece.



```
</xsd:restriction>
  </xsd:simpleType>
</xsd:element>
```

3.3.14.1.4 Depth Element

The Depth element contains the depth or length of the piece.

3.3.14.1.5 Depth Element

The Width element contains the width or diameter of the piece.

3.3.14.1.6 Weight Element

The Weight element contains the weight of the piece.

3.3.15 PaymentAccountNumber Element

The PaymentAccountNumber element contains the payer account number.



3.3.16 IsDutiable Element

The IsDutiable element indicates whether the shipment is dutiable or not.

3.3.17 NetworkTypeCode Element

The NetworkTypeCode element indicates the product belongs to the Day Definite or Time Definite Network. If this field value is left empty, both Day Definite and Time Definite products will be returned.

3.3.18 QtdShp Element

The QtdShp element contains the details of the shipment.

```
<xsd:element name="QtdShp" minOccurs="0" maxOccurs="unbounded" type="QtdShpType" />
```

3.3.18.1 QtdShpType Element

```
<xsd:complexType name="QtdShpType">
<xsd:sequence>
         <xsd:element name="GlobalProductCode" minOccurs="0">
         <xsd:simpleType>
                  <xsd:restriction base="xsd:string">
                            <xsd:pattern value="[A-Z0-9]+"></xsd:pattern>
                            <xsd:minLength value="0"></xsd:minLength>
                            <xsd:maxLength value="6"></xsd:maxLength>
                  </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="LocalProductCode" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                            <xsd:minLength value="0"></xsd:minLength>
                            <xsd:maxLength value="6"></xsd:maxLength>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
```



QtdShpType Element Definitions

The following table describes the data elements found in the QtdShpType schema:

Element	Datatype/Format	Req	Definition	Valid Values
Name				
GlobalProductCode	xsd:string	О	Global Product Code	A to Z and 0 to 9. Please refer to the Reference Data and use appropriate Global codes.
LocalProductCode	xsd:string	О	Local Product Code	Use appropriate Local codes enabled for the country.
QtdShpExChrg	QtdShpExChrgType	0	Request price or check availability of available Services.	

3.3.18.1.1 GlobalProductCode Element

The GlobalProductCode element is the global product code for the shipment. The valid values are A to Z and 0 to 9. Please refer to the Reference Data and use appropriate Global codes enabled for the country.

3.3.18.1.2 LocalProductCode Element

The LocalProductCode element is the country billing product code for the shipment. Please refer to the Reference Data and use appropriate local codes enabled for the country.

3.3.18.1.3 QtdShpExChrg Element

The QtdShpExChrg element contains the optional services information associate with the product for the shipment.



Note: This is only applicable to GetQuote service.

```
<xsd:element name="QtdShpExChrg"
minOccurs="0" maxOccurs="unbounded" type="QtdShpExChrgType">
</xsd:element>
```

3.3.18.1.3.1 QtdShpExChrgType Element

```
<xsd:complexType name="QtdShpExChrgType">
<xsd:sequence>
         <xsd:element name="SpecialServiceType" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                            <xsd:maxLength value="6"></xsd:maxLength>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="LocalSpecialServiceType" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                            <xsd:maxLength value="3"></xsd:maxLength>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
</xsd:sequence>
</xsd:complexType>
```

QtdShpChrgType Element Definitions

The following table describes the data elements found in the QtdShpChrgType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
SpecialServiceType	xsd:string	О	Global Charge Code for service	<= 6 characters Use 'OSINFO' to get complete list of available Optional services (XCH) and possible Surcharge (SCH) and Fees (FEE).
LocalSpecialServiceType	xsd:string	О	Local Charge Code for service	Charge codes mapping change by country hence only use the charge codes as returned by Capability service.

3.3.18.1.3.1.1 SpecialServiceType Element

The SpecialServiceType element is the global charge code of the service for the shipment.

Note: This is only applicable to GetQuote service.



3.3.18.1.3.1.2 LocalSpecialServiceType Element

The LocalSpecialServiceType element is the local charge code of the service for the shipment. Please refer to the Reference Data and use appropriate Service codes enabled for the country.

Note: This is only applicable to GetQuote service.

3.3.19 CODAmount Element

The CODAmount element contains the Cash on Delivery amount.

Note: This is only applicable to GetQuote service.

```
<xsd:element name="CODAmount" minOccurs="0">
<xsd:simpleType>

<xsd:restriction base="xsd:decimal">

<xsd:totalDigits value="18"/>

<xsd:fractionDigits value="3"/>

</xsd:restriction>

</xsd:simpleType>

</xsd:element>
```

3.3.20 CODCurrencyCode Element

The CODCurrencyCode element contains the currency code of Cash on Delivery amount. Please refer to the Reference Data (DHL Country) for currency codes.

Note: This is only applicable to GetQuote service.

3.3.21 CODAccountNumber Element

The CODAccountNumber element contains the account number used for the Cash on Delivery.

Note: This is only applicable to GetQuote service.



3.3.22 InsuredValue Element

The InsuredValue element contains the Insurance amount.

Note: This is only applicable to GetQuote service.

```
<xsd:element name="InsuredValue" minOccurs="0">
<xsd:simpleType>

<xsd:restriction base="xsd:decimal">

<xsd:totalDigits value="18"/>

<xsd:fractionDigits value="3"/>

</xsd:restriction>

</xsd:simpleType>

</xsd:element>
```

3.3.23 InsuredCurrency Element

The InsuredCurrency element contains the currency code of Insurance amount. Please refer to the Reference Data (DHL Country) for currency codes.

Note: This is only applicable to GetQuote service.

3.4 To Element

To element is used to identify the destination address of the shipment.

```
<xsd:element name="To" minOccurs="1" type="dct:DCTTo" />
```

3.4.1 DCTTo Element

```
<xsd:complexType name="DCTTo">
<xsd:sequence>
         <xsd:element name="CountryCode" minOccurs="1">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                            <xsd:length value="2"/>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="Postalcode" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                            <xsd:maxLength value="12" />
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="City" minOccurs="0">
         <xsd:simpleType>
```



```
<xsd:restriction base="xsd:string">
                             <xsd:maxLength value="45" />
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="Suburb" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                             <xsd:maxLength value="45" />
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="VatNo" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                             <xsd:maxLength value="35" />
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
</xsd:sequence>
</xsd:complexType>
```

DCTTo Element Definitions

The following table describes the data elements found in the DCTTo schema:

Element	Datatype/Format	Req	Definition	Valid Values
Name				
CountryCode	xsd:string	M	Destination Country Code	Please refer to the Reference Data
				(DHL Country).
Postalcode	xsd:string	O/M	Destination Postal code	<= 12 characters. Required for countries with postcodes and in correct format. Please refer to the Reference Data (DHL Country – Postcode format).
City	xsd:string	С	Destination city	<= 45 characters. City is required for some countries, please check Reference Data. City name will provide more accurate information for larger postcodes with multiple cities.
Suburb	xsd:string	0	Destination suburb	<= 45 characters. Required for countries where DHL has suburb level capability variation. Please refer to the Reference Data (DHL Country).
VatNo	xsd:string	0	Receiver's VAT number	<= 35 characters. Required for Brazil country with Brazil tax breakdown pricing for Quote service.

3.4.1.1 CountryCode Element

The CountryCode element contains the country code of the destination address.

```
<xsd:element name="CountryCode" minOccurs="1">
<xsd:simpleType>
<xsd:restriction base="xsd:string">
<xsd:length value="2" />
```



```
</xsd:restriction>
</xsd:simpleType>
</xsd:element>
```

3.4.1.2 Postalcode Element

The Postalcode element contains the postal code of the destination address. It is required for countries with postcodes and in correct format. Please refer to the Reference Data (DHL Country – Postcode format).

3.4.1.3 City Element

The City element contains the city of the destination address.

Note: Using a CDATA definition is recommended for contents of this element. It is allowed to use without CDATA definition for extended characters and request XML must be saved in UTF-8 format. This field support Cyrillic characters.

3.4.1.4 Suburb Element

The Suburb element contains the suburb of the destination address.

Note: Using a CDATA definition is recommended for contents of this element. It is allowed to use without CDATA definition for extended characters and request XML must be saved in UTF-8 format. This field support Cyrillic characters.

3.4.1.5 VatNo Element

The VatNo element contains the Receiver's VAT number. It is an optional field and required for Brazil country with Brazil tax breakdown pricing for Quote service.

```
<xsd:element name="VatNo" minOccurs="0">
<xsd:simpleType>
<xsd:restriction base="xsd:string">
<xsd:maxLength value="35" />
</xsd:restriction>
```



```
</xsd:simpleType> </xsd:element>
```

3.5 Dutiable Element

For non-domestic shipments, The Dutiable element provides informations which defines the types of duties to be levied.

<xsd:element name="Dutiable" minOccurs="0" type="dct:DCTDutiable"</pre>

3.5.1 DCTDutiable Element

```
<xsd:complexType name="DCTDutiable">
<xsd:sequence>
        <xsd:element name="DeclaredCurrency" minOccurs="0">
        <xsd:simpleType>
                 <xsd:restriction base="xsd:string">
                          <xsd:length value="3" />
                 </xsd:restriction>
        </xsd:simpleType>
        </xsd:element>
        <xsd:element name="DeclaredValue" minOccurs="0">
        <xsd:simpleType>
                 <xsd:restriction base="xsd:float">
                          <xsd:minInclusive value="0.000" />
                          </xsd:restriction>
        </xsd:simpleType>
        </xsd:element>
</xsd:sequence>
</xsd:complexType>
```

DCTDutiable Element Definitions

The following table describes the data elements found in the DCTDutiable schema:

Element	Datatype/Format	Req	Definition	Valid Values
Name				
DeclaredCurrency	xsd:string	0	DHL currency code (Required if	Please refer to the Reference
·			declared value is given.)	Data (DHL Country).
DeclaredValue	xsd:float	О	Declared value. It is required for non-	
			doc or dutiable products. Please refer	
			to Reference Data (Global Product	
			Codes).	

3.5.1.1 DeclaredCurrency Element

The DeclaredCurrency element contains the DHL currency code in which declared value should be levied. This field is required if Declared value is given. Please refer to the Reference Data (DHL Country) for Currency Code.

```
<xsd:element name="DeclaredCurrency" minOccurs="0">
<xsd:simpleType>
<xsd:restriction base="xsd:string">
<xsd:length value="3" />
```



```
</xsd:restriction>
</xsd:simpleType>
</xsd:element>
```

3.5.1.2 DeclaredValue Element

The DeclaredValue element contains the money valuen which has to be payed for the shipment. It is required for non-doc or dutiable products. Please refer to Reference Data (Global Product Codes).



4 Capability and Quote service Response Schema

Following is the schema of Capability response. All successful Capability and Quote service response confirm to the following schema file.

```
<?xml version="1.0"?><xsd:schema targetNamespace="http://www.dhl.com" xmlns;dhl="http://www.dhl.com/datatypes"</pre>
xmlns:dct="http://www.dhl.com/DCTResponsedatatypes" xmlns="http://www.dhl.com"
     xmlns:xsd="http://www.w3.org/2001/XMLSchema"
elementFormDefault="unqualified">
<xsd:import namespace="http://www.dhl.com/datatypes" schemaLocation="config/xmlshipping/xsd/datatypes.xsd" />
<xsd:import namespace="http://www.dhl.com/DCTResponsedatatypes"</pre>
              schemaLocation="config/xmlshipping/xsd/DCTResponsedatatypes.xsd" />
<xsd:element name="DCTResponse">
<xsd:complexType>
 <xsd:sequence>
   <xsd:choice minOccurs="1" maxOccurs="1">
    <xsd:element name="GetQuoteResponse">
       <xsd:annotation>
              <xsd:documentation>Root element of shipment validation request</xsd:documentation>
      </xsd:annotation>
      <xsd:complexType>
        <xsd:sequence>
         <xsd:element name="Response">
               <xsd:complexType>
                 <xsd:annotation>
                        <xsd:documentation>Generic response header</xsd:documentation>
                 </xsd:annotation>
            <xsd:sequence>
               <xsd:element name="ServiceHeader" type="ServiceHeader"/>
            </xsd:sequence>
            </xsd:complexType>
         </xsd:element>
         <xsd:element name="BkgDetails" minOccurs="0" type="dct:BkgDetailsType" maxOccurs="unbounded"/>
         <xsd:element name="Srvs" minOccurs="0" maxOccurs="1">
         <xsd:complexType>
           <xsd:sequence>
               <xsd:element name="Srv" type="dct:SrvType" minOccurs="0" maxOccurs="unbounded">
                    </xsd:element>
                </xsd:sequence>
          </xsd:complexType>
         </xsd:element>
         <xsd:element name="Note" minOccurs="0" type="dct:NoteType" maxOccurs="unbounded"/>
       </xsd:sequence>
       </xsd:complexType>
    </r></xsd:element>
     <xsd:element name="GetCapabilityResponse">
     <xsd:annotation>
              <xsd:documentation>Root element of shipment validation request</xsd:documentation>
     </xsd:annotation>
     <xsd:complexType>
      <xsd:sequence>
        <xsd:element name="Response">
          <xsd:complexType>
           <xsd:annotation>
                  <xsd:documentation>Generic response header</xsd:documentation>
                </xsd:annotation>
           <xsd:sequence>
                  <xsd:element name="ServiceHeader" type="ServiceHeader"/>
                 </xsd:sequence>
          </xsd:complexType>
```



```
</xsd:element>
       <xsd:element name="BkgDetails" minOccurs="0" type="dct:BkgDetailsType" maxOccurs="unbounded" />
       <xsd:element name="Srvs" minOccurs="0" maxOccurs="1">
         <xsd:complexType>
           <xsd:sequence>
            <xsd:element name="Srv" type="dct:SrvType" minOccurs="0" maxOccurs="unbounded">
                 </xsd:element>
           </xsd:sequence>
         </xsd:complexType>
       </xsd:element>
       <xsd:element name="Note" minOccurs="0" type="dct:NoteType" maxOccurs="unbounded" />
    </xsd:sequence>
   </xsd:complexType>
 </xsd:element>
 </xsd:choice>
</xsd:sequence>
</xsd:complexType>
</xsd:element>
<xsd:complexType name="ServiceHeader">
 <xsd:annotation>
   <xsd:documentation>Standard routing header</xsd:documentation>
 </xsd:annotation>
 <xsd:sequence>
    <xsd:element name="MessageTime" type="xsd:dateTime" minOccurs="0">
      <xsd:annotation>
              <xsd:documentation>Time this message is sent</xsd:documentation>
       </xsd:annotation>
    </xsd:element>
    <xsd:element name="MessageReference" type="xsd:string" minOccurs="0">
      <xsd:annotation>
         <xsd:documentation>A string, peferably number, to uniquely identify individual messages. Minimum length must be
         28 and maximum length is 32</xsd:documentation>
      </xsd:annotation>
    </xsd:element>
    <xsd:element name="SiteID" type="xsd:string"/>
  </xsd:sequence>
</xsd:complexType>
</xsd:schema>
```

Capability and Quote service Response Data Element Definitions

The Capability and Quote service Response schema contains the following elements:

Element Name	Datatype/Format	Req	Definition	Valid Values
DCTResponse	xsd:complexType	M	Identifies the capability or quote response type	
GetQuoteResponse	xsd:complexType	M	Response type of GetQuote to retrieve the capabilities and price information based on the list of products.	
GetCapabilityResponse	xsd:complexType	M	Response type of GetCapability to retrieve the capabilities information based on the list of products.	
ServiceHeader	xsd:complexType	M	Service header element	

GetQuote and GetCapability Response Data Element

The following table describes the data elements found in the GetQuote and GetCapability response schema:

Element	Datatype/Format	Req	Definition	Valid Values
Name				



Response	xsd:complexType	М	Identifies the message as a response message	
Element Name	Datatype/Format	Req	Definition	Valid Values
BkgDetails	dct:BkgDetailsType	0	Details of the shipment. Note that multiple booking details can be returned if the origin or destination is serviced by multiple facility or service area.	
Srvs	dct:SrvType	О	Description of the found products.	
Note	dct:NoteType	0	Messages and error codes of the response message.	

4.1 Response Element

The element contains the header information for the message. It is present in both the request and response XML message. The request element contains a complex datatype ServiceHeader.

```
<xsd:element name="Response">
    <xsd:complexType>
    <xsd:annotation>
        <xsd:documentation>Generic response header</xsd:documentation>
        </xsd:annotation>
        <xsd:sequence>
              <xsd:element name="ServiceHeader" type="ServiceHeader"/>
              </xsd:sequence>
        </xsd:complexType>
        </xsd:element>
```

4.1.1 ServiceHeader Element

The Service Header element contains the header information about the response message. This element must be declared only once in the Response element.

```
<xsd:complexType name="ServiceHeader">
 <xsd:annotation>
   <xsd:documentation>Standard routing header</xsd:documentation>
 </xsd:annotation>
 <xsd:sequence>
         <xsd:element name="MessageTime" type="xsd:dateTime" minOccurs="0">
           <xsd:annotation>
                   <xsd:documentation>Time this message is sent</xsd:documentation>
           </xsd:annotation>
         </xsd:element>
         <xsd:element name="MessageReference" type="xsd:string" minOccurs="0">
             <xsd:documentation>A string, peferably number, to uniquely identify individual messages. Minimum
                   length must be 28 and maximum length is 32</xsd:documentation>
           </xsd:annotation>
         </xsd:element>
         <xsd:element name="SiteID" type="xsd:string"/>
  </xsd:sequence>
```



</xsd:complexType>

ServiceHeader Element Definitions

The following table describes the data elements found in the ServiceHeader schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
MessageTime	xsd:dateTime	О	Identifies the message time.	
MessageReference	MessageReference	O	Message reference number.	
SiteID	SiteID	M	Identifies the sender of the response	
			message.	

4.1.1.1 MessageTime Element

The Message Time element contains the time at which the message was send by the requestor. The format of the should be YYYY-MM-DD(T)hh-mm-ss-Time Zone where "T" is the separator between date and time.

```
e.g. 2002-12-02T13:23:18-07:00

<xsd:element name="MessageTime" type="xsd:dateTime"
    minOccurs="0"> <xsd:annotation>
        <xsd:documentation>Time this message is
        sent</xsd:documentation> </xsd:annotation>

</xsd:element>
```

4.1.1.2 Message Reference Element

The Message Reference element contains the unique reference to the message, so that trace of a particular message can be done easily. It must be of minimum length of 28 and maximum 32.

4.1.1.3 SiteID Element

The site id element is used to identify the requestor of the message. Each partner/customer is provided with the site id and password.

4.2 BkgDetails Element

BkgDetails element is used to identify the shipment related information.



BkgDetailsType Element Definitions

The following table describes the data elements found in the BkgDetailsType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
OriginServiceArea	OrgnSvcAreaType	M	Origin address details	
DestinationServiceArea	DestSvcAreaType	M	Destination address details	
QtdShp	QtdShpType	0	Capabilities or/and price related response available for a given list of products	
CalcNextDayInd	xsd:string	О	The Flag indicates that a pick-up date shift was made. Such a shift is done if products are available but were filtered out by the given Ready time. In this case the date is shifted to the next available business date and the Ready time for filtering is changed to 00:00.	

4.2.1 OriginServiceArea Element

The OriginServiceArea element is a complex type of element which contains the child elements for origin service area and facility code details.



```
</xsd:simpleType>
</xsd:element>
</xsd:sequence>
```

OrgnSvcAreaType Element Definitions

The following table describes the data elements found in the OrgnSvcAreaType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
FacilityCode	xsd:string	0	Origin Facility Code	
ServiceAreaCode	xsd:string	M	Origin Service Area code	

4.2.1.1 FacilityCode Element

The FacilityCode element is the origin facility code of the shipment.

4.2.1.2 ServiceAreaCode Element

The ServiceAreaCode element is the origin service area code of the shipment.

4.2.2 DestinationServiceArea Element

The DestinationServiceArea element is a complex type of element which contains the child elements for destination service area and facility code details.

```
<xsd:element name="DestinationServiceArea" minOccurs="1" maxOccurs="1" type="DestSvcAreaType" />
<xsd:complexType name="DestSvcAreaType">
<xsd:sequence>
         <xsd:element name="FacilityCode" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                            <xsd:length value="3"/>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="ServiceAreaCode" minOccurs="1">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                             <xsd:length value="3" />
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
</xsd:sequence>
</xsd:complexType>
```

DestSvcAreaType Element Definitions

The following table describes the data elements found in the DestSvcAreaType schema:



Element Name	Datatype/Format	Req	Definition	Valid Values
FacilityCode	xsd:string	О	Destination Facility Code	
ServiceAreaCode	xsd:string	M	Destination Service Area code	

4.2.2.1 FacilityCode Element

The FacilityCode element is the origin facility code of the shipment.

4.2.2.2 ServiceAreaCode Element

The ServiceAreaCode element is the origin service area code of the shipment.

4.2.3 QtdShp Element

The QtdShp element is a complex type of element which contains the child elements for capabilities or/and price related details in response available for the given list of products.

```
<<xsd:element name="QtdShp" minOccurs="0" maxOccurs="unbounded" type="QtdShpType" />
<xsd:complexType name="QtdShpType">
<xsd:sequence>
         <xsd:element name="GlobalProductCode" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                            <xsd:maxLength value="6"></xsd:maxLength>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="LocalProductCode" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                             <xsd:maxLength value="3"></xsd:maxLength>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="ProductShortName" type="xsd:string" minOccurs="0" maxOccurs="1">
         </xsd:element>
         <xsd:element name="LocalProductName" type="xsd:string" minOccurs="0" maxOccurs="1">
         </xsd:element>
         <xsd:element name="NetworkTypeCode" type="xsd:string" minOccurs="0" maxOccurs="1">
         </xsd:element>
         <xsd:element name="POfferedCustAgreement" type="xsd:string" minOccurs="0" maxOccurs="1">
         </xsd:element>
         <xsd:element name="TransInd" type="xsd:string" minOccurs="0" maxOccurs="1"></xsd:element>
         <xsd:element name="PickupDate" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:date" />
         </xsd:simpleType>
         </xsd:element>
```



```
<xsd:element name="PickupCutoffTime" minOccurs="0">
<xsd:simpleType>
          <xsd:annotation>
                   <xsd:documentation>Pickup Cut off Time</xsd:documentation>
          </xsd:annotation>
         <xsd:restriction base="xsd:duration"/>
</xsd:simpleType>
</xsd:element>
<xsd:element name="BookingTime" minOccurs="0">
<xsd:simpleType>
          <xsd:annotation>
                   <xsd:documentation>Booking Time</xsd:documentation>
         </xsd:annotation>
          <xsd:restriction base="xsd:duration"/>
</xsd:simpleType>
</xsd:element>
<xsd:element name="CurrencyCode" minOccurs="0">
<xsd:simpleType>
          <xsd:restriction base="xsd:string">
                   <xsd:length value="3"/>
         </xsd:restriction>
</xsd:simpleType>
</xsd:element>
<xsd:element name="ExchangeRate" minOccurs="0">
<xsd:simpleType>
         <xsd:restriction base="xsd:decimal">
               <xsd:totalDigits value="18"/>
               <xsd:fractionDigits value="6"/>
         </xsd:restriction>
</xsd:simpleType>
</xsd:element>
<xsd:element name="WeightCharge" minOccurs="0">
<xsd:simpleType>
          <xsd:restriction base="xsd:decimal">
               <xsd:totalDigits value="18"/>
               <xsd:fractionDigits value="3"/>
          </xsd:restriction>
</xsd:simpleType>
<xsd:element name="WeightChargeTax" minOccurs="0">
<xsd:simpleType>
          <xsd:restriction base="xsd:decimal">
               <xsd:totalDigits value="18"/>
               <xsd:fractionDigits value="3"/>
          </xsd:restriction>
</xsd:simpleType>
</xsd:element>
<xsd:element name="weightChargeTaxRate" minOccurs="0">
<xsd:simpleType>
          <xsd:restriction base="xsd:decimal">
               <xsd:totalDigits value="6"/>
               <xsd:fractionDigits value="3"/>
         </xsd:restriction>
</xsd:simpleType>
</xsd:element>
<xsd:element name="TotalTransitDays" minOccurs="0">
<xsd:simpleType>
         <xsd:restriction base="xsd:int"></xsd:restriction>
</xsd:simpleType>
</xsd:element>
<xsd:element name="PickupPostalLocAddDays" minOccurs="0">
<xsd:simpleType>
         <xsd:restriction base="xsd:int"></xsd:restriction>
</xsd:simpleType>
</xsd:element>
<xsd:element name="DeliveryPostalLocAddDays" minOccurs="0">
<xsd:simpleType>
         <xsd:restriction base="xsd:int"></xsd:restriction>
</xsd:simpleType>
</xsd:element>
<xsd:element name="PickupNonDHLCourierCode" minOccurs="0">
<xsd:simpleType>
          <xsd:restriction base="xsd:string">
                   <xsd:length value="1"/>
         </xsd:restriction>
</xsd:simpleType>
```



```
</xsd:element>
<xsd:element name="DeliveryNonDHLCourierCode" minOccurs="0">
<xsd:simpleType>
         <xsd:restriction base="xsd:string">
                   <xsd:length value="1"/>
         </xsd:restriction>
</xsd:simpleType>
</xsd:element>
<xsd:element name="DeliveryCheckpointReturn" minOccurs="0">
<xsd:simpleType>
         <xsd:annotation>
                   <xsd:documentation>Delivery Check point Return</xsd:documentation>
         </xsd:annotation>
         <xsd:restriction base="xsd:duration"/>
</xsd:simpleType>
</xsd:element>
<xsd:element name="DeliveryDate" minOccurs="0">
<xsd:simpleType>
         <xsd:restriction base="xsd:date">
         </xsd:restriction>
</xsd:simpleType>
</xsd:element>
<xsd:element name="DeliveryTime" minOccurs="0">
<xsd:simpleType>
         <xsd:annotation>
                   <xsd:documentation>Delivery Time</xsd:documentation>
         </xsd:annotation>
         <xsd:restriction base="xsd:duration"/>
</xsd:simpleType>
</xsd:element
<xsd:element name="DeliveryTimeGMTOffset" minOccurs="0">
<xsd:simpleType>
         <xsd:annotation>
                   <xsd:documentation>Delivery Time GMT Offset</xsd:documentation>
         </xsd:annotation>
         <xsd:restriction base="xsd:string">
                   <xsd:maxLength value="6" />
         </xsd:restriction>
</xsd:simpleType>
</xsd:element>
<xsd:element name="DimensionalWeight" minOccurs="0">
<xsd:simpleType>
         <xsd:restriction base="xsd:decimal">
               <xsd:totalDigits value="15"/>
               <xsd:fractionDigits value="3"/>
         </xsd:restriction>
</xsd:simpleType>
</xsd:element>
<xsd:element name="WeightUnit" minOccurs="0">
<xsd:simpleType>
         <xsd:restriction base="xsd:string">
                   <xsd:maxLength value="3"></xsd:maxLength>
         </xsd:restriction>
</xsd:simpleType>
</xsd:element>
<xsd:element name="PickupDayOfWeekNum" minOccurs="0">
<xsd:simpleType>
         <xsd:restriction base="xsd:string">
                   <xsd:length value="1"/>
         </xsd:restriction>
</xsd:simpleType>
</xsd:element>
<xsd:element name="DestinationDayOfWeekNum" minOccurs="0">
<xsd:simpleType>
         <xsd:restriction base="xsd:string">
                   <xsd:length value="1"/>
         </xsd:restriction>
</xsd:simpleType>
</xsd:element>
<xsd:element name="QtdShpExChrg" minOccurs="0" type="QtdShpExChrgType" maxOccurs="unbounded"/>
<xsd:element name="PricingDate" minOccurs="0">
<xsd:simpleType>
         <xsd:restriction base="xsd:date" />
</xsd:simpleType>
</xsd:element>
```



```
<xsd:element name="ShippingCharge" minOccurs="0" >
           <xsd:simpleType>
                      <xsd:restriction base="xsd:decimal">
                            <xsd:totalDigits value="18"/>
                             <xsd:fractionDigits value="3"/>
                      </xsd:restriction>
           </xsd:simpleType>
           </xsd:element>
           <xsd:element name="TotalTaxAmount" minOccurs="0" >
           <xsd:simpleType>
                      <xsd:restriction base="xsd:decimal">
                             <xsd:totalDigits value="18"/>
                             <xsd:fractionDigits value="3"/>
                      </xsd:restriction>
           </xsd:simpleType>
           </xsd:element>
           <xsd:element name="QtdSInAdCur" minOccurs="0" type="QtdSInAdCurType" maxOccurs="unbounded"/>
<xsd:element name="WeightChargeTaxDet" minOccurs="0" type="WeightChargeTaxDetType"</pre>
           maxOccurs="unbounded"/>
</xsd:sequence>
</xsd:complexType>
```

QtdShpType Element Definitions

The following table describes the data elements found in the QtdShpType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
GlobalProductCode	xsd:string	О	Global product code	<= 6 characters.
LocalProductCode	xsd:string	0	Local product code	<=3 characters
ProductShortName	xsd:string	0	Global product name. It's recommended to display Global name instead of Local name.	
LocalProductName	xsd:string	О	Local product name.	
NetworkTypeCode	xsd:string	0	Network type code	DD=Day Definite TD=Time Definite 1 character
POfferedCustAgree ment	xsd:string	О	Indicates that the product only can be offered to customers with prior agreement.	1 character
TransInd	xsd:string	O	Web User Interface indicator. If value=Y, show on website open for all users	Y – Show products to all users (incl. cash, credit card) N – Only show products to users with DHL account
PickupDate	xsd:date	О	Pick up date	
PickupCutoffTime	xsd:duration	О	Pick up cut off time before which courier will pick-up the shipment	
BookingTime	xsd:duration	О	Booking cut off time before which pick- up booking request must be completed.	
CurrencyCode	xsd:string	О	Currency code in which price is returned	
ExchangeRate	xsd:decimal	О	The exchange rate between USD and Charge Currency Code	Decimal(18,6)
WeightCharge	xsd:decimal	О	Weight price including Tax	Decimal(18,3)
WeightChargeTax	xsd:decimal	0	Tax for weight quote	Decimal (18,3)
weightChargeTaxRa te	xsd:decimal	О	Tax rate for weight charge	Decimal(6,3)
TotalTransitDays	xsd:int	О	Number of total transit days	
PickupPostalLocAd dDays	xsd:int	0	In-forwarding days – this is the additional transit delays (in days) for shipments picked up from this city/postal area to arrival at the DHL Service Area	



Element Name	Datatype/Format	Req	Definition	Valid Values
DeliveryPostalLocA ddDays	xsd:int	0	On-forwarding days – this is the additional transit delay (in days) for shipments delivered to this city/postal area following arrival at the DHL Service Area	
PickupNonDHLCou rierCode	xsd:string	0	Used only if shipments are not delivered by DHL.	1 character P=Post Office service S=Sub-contractor
DeliveryNonDHLCo urierCode	xsd:string	О	Used only if shipments are not delivered by DHL.	S=Sub-contractor
DeliveryCheckpoint Return	xsd:duration	O	Indicates the delay in hours and minutes before DHL Customer Service Agents can expect to receive delivery confirmation.	This field is not a time field and values greater than 24 hours are allowed. Default value=4 hours Time(HH:MM)
DeliveryDate	xsd:date	O	Estimated Delivery date	
DeliveryTime	xsd:duration	0	Committed delivery by time (actual delivery can occur before this time)	Interval hour to minute
DeliveryTimeGMT Offset	xsd:string	O	Delivery time GMT Offset. This attribute is not used and times is local time at destination.	<= 6 chars Eg. "-09:30"
DimensionalWeight	xsd:decimal	O	Volumetric weight	Decimal(15,3)
WeightUnit	xsd:string	О	Volumetric weight unit of measurement	<= 3 chars
PickupDayOfWeek Num	xsd:string	0	Pickup day of the week number	1 character 0=Sunday 1=Monday 2=Tuesday 3=Wednesday 4=Thursday 5=Friday 6=Saturday 7=Holiday
DestinationDayOfW eekNum	xsd:string	0	Destination day of the week number	1 character 0=Sunday 1=Monday 2=Tuesday 3=Wednesday 4=Thursday 5=Friday 6=Saturday 7=Holiday
QtdShpExChrg	QtdShpExChrgType	0	Optional services information	
PricingDate	xsd:date	0	Pricing or Current date	
ShippingCharge	xsd:decimal	0	Total quote with tax (weight and all applicable charges)	Decimal(18,3)
TotalTaxAmount	xsd:decimal	О	Total tax (weight and all applicable charges)	Decimal(18,3)
QtdSInAdCur	QtdSInAdCurType	O	Additional multi currencies pricing details	
WeightChargeTaxD et	WeightChargeTaxDetType		Weight Charge Tax breakdown pricing details	



4.2.3.1 GlobalProductCode Element

The GlobalProductCode element is the global product code of the shipment. Please refer to the Reference Data and use appropriate Global codes enabled for the country.

4.2.3.2 LocalProductCode Element

The LocalProductCode element is the local product code of the shipment. Please refer to the Reference Data and use appropriate Local codes enabled for the country.

4.2.3.3 ProductShortName Element

The ProductShortName element is the global product name of the shipment.

```
<xsd:element name="ProductShortName" type="xsd:string" minOccurs="0" maxOccurs="1"> </xsd:element>
```

4.2.3.4 LocalProductName Element

The LocalProductName element is the local product name of the shipment.

```
<xsd:element name="LocalProductName" type="xsd:string" minOccurs="0" maxOccurs="1">
</xsd:element>
```

4.2.3.5 NetworkTypeCode Element

The NetworkTypeCode element is the network type of the product in the shipment.

```
<xsd:element name="NetworkTypeCode" type="xsd:string" minOccurs="0" maxOccurs="1">
</xsd:element>
```

4.2.3.6 POfferedCustAgreement Element

The POfferedCustAgreement element indicates that the product or service or solution only can be offered to a customer agreement that are not default to a billing entity.

```
<xsd:element name="POfferedCustAgreement" type="xsd:string" minOccurs="0" maxOccurs="1">
</xsd:element>
```

4.2.3.7 TransInd Element

The TransInd element indicates the web user interface indicator. If value of Y, it is show on the Web user interface.

```
<xsd:element name="TransInd" type="xsd:string" minOccurs="0" maxOccurs="1"></xsd:element>
```

4.2.3.8 PickupDate Element

The PickupDate element is the pick up date.

```
<xsd:element name="PickupDate" minOccurs="0">
<xsd:simpleType>
<xsd:restriction base="xsd:date" />
```



```
</xsd:simpleType>
</xsd:element>
```

4.2.3.9 PickupCutoffTime Element

The PickupCutoffTime element is the pick up cut off time.

4.2.3.10 BookingTime Element

The BookingTime element is the booking cut off time.

4.2.3.11 CurrencyCode Element

The CurrencyCode element is the currency code in which the price is returned. Please refer to the Reference Data (DHL Country) for currency code.

Note: This is only applicable to GetQuote service.

4.2.3.12 ExchangeRate Element

The ExchangeRate element is the exchange rate between USD and charge currency code.

Note: This is only applicable to GetQuote service.

4.2.3.13 WeightCharge Element

The WeightCharge element is the weight price including tax.

Note: This is only applicable to GetQuote service.



</xsd:element>

4.2.3.14 WeightChargeTax Element

The WeightChargeTax element is the tax for weight quote.

Note: This is only applicable to GetQuote service.

4.2.3.15 TotalTransitDays Element

The TotalTransitDays element is the number of transit days.

4.2.3.16 PickupPostalLocAddDays Element

The PickupPostalLocAddDays element is the in-forwarding days. This is additional transit delays (in days) for shipment picked up from the mentioned city or postal area to arrival at the service area.

4.2.3.17 DeliveryPostalLocAddDays Element

The DeliveryPostalLocAddDays element is the on-forwarding days. This is additional transit delays (in days) for shipment delivered to the mentioned city or postal area following arrival at the service area.

4.2.3.18 PickupNonDHLCourierCode Element

The PickupNonDHLCourierCode element is used only if shipment are not delivered by DHL.

4.2.3.19 DeliveryNonDHLCourierCode Element



The DeliveryNonDHLCourierCode element is used only if shipment are not delivered by DHL.

4.2.3.20 DeliveryCheckpointReturn Element

The DeliveryCheckpointReturn element indicates the delay in hours and minutes before DHL Customer Service Agents can expect to receive delivery confirmation.

4.2.3.21 DeliveryDate Element

The DeliveryDate element is the date the shipment is delivered.

```
<xsd:element name="DeliveryDate" minOccurs="0">
<xsd:simpleType>
<xsd:restriction base="xsd:date"></xsd:restriction>
</xsd:simpleType>
</xsd:element>
```

4.2.3.22 DeliveryTime Element

The DeliveryTime element is the committed delivery by time (actual delivery can occur before this time).

4.2.3.23 DeliveryTimeGMTOffset Element

The DeliveryTimeGMTOffset element is the GMT offset of the delivery time.

4.2.3.24 DimensionalWeight Element

The DimensionalWeight element is the volumetric weight of the shipment.



```
</xsd:simpleType>
</xsd:element>
```

4.2.3.25 WeightUnit Element

The WeightUnit element is the volumetric weight unit of measurement of the shipment.

4.2.3.26 PickupDayOfWeekNum Element

The PickupDayOfWeekNum element is the pickup day in week number.

4.2.3.27 DestinationDayOfWeekNum Element

The DestinationDayOfWeekNum element is the destination day in week number.

4.2.3.28 QtdShpExChrg Element

The QtdShpExChrg element contains the optional services information for the shipment.

```
<xsd:element name="QtdShpExChrg" minOccurs="0" type="QtdShpExChrgType" maxOccurs="unbounded"/>
<xsd:complexType name="QtdShpExChrgType">
<xsd:sequence>
            <xsd:element name="SpecialServiceType" minOccurs="0">
            <xsd:simpleType>
                        <xsd:restriction base="xsd:string">
                                    <xsd:maxLength value="6"></xsd:maxLength>
                        </xsd:restriction>
            </xsd:simpleType>
            </xsd:element>
            <xsd:element name="LocalServiceType " minOccurs="0">
            <xsd:simpleType>
                        <xsd:restriction base="xsd:string">
                                    <xsd:maxLength value="3"></xsd:maxLength>
                        </xsd:restriction>
            </xsd:simpleType>
            </xsd:element>
            <xsd:element name="GlobalServiceName" type="xsd:string" minOccurs="0" maxOccurs="1">
            </xsd:element>
            <xsd:element name="LocalServiceTypeName" type="xsd:string" minOccurs="0"</pre>
           maxOccurs="1"></xsd:element name="SOfferedCustAgreement" type="xsd:string" minOccurs="0" maxOccurs="1"/>
<xsd:element name="SOfferedCustAgreement" type="xsd:string" minOccurs="0" maxOccurs="1"/>
<xsd:element name="ChargeCodeType" type="xsd:string" minOccurs="0"></xsd:element>
<xsd:element name="InsPrmRateInPercentage" minOccurs="0">
            <xsd:simpleType>
                        <xsd:restriction base="xsd:decimal">
```



```
<xsd:totalDigits value="8"/>
                         <xsd:fractionDigits value="4"/>
                    </xsd:restriction>
          </xsd:simpleType>
          </xsd:element
          <xsd:element name="CurrencyCode" minOccurs="0">
          <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                             <xsd:length value="3" />
                   </xsd:restriction>
          </xsd:simpleType>
          </xsd:element>
          <xsd:element name="ChargeValue" minOccurs="0">
          <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                         <xsd:totalDigits value="18"/>
                         <xsd:fractionDigits value="3"/>
                    </xsd:restriction>
          </xsd:simpleType>
          </xsd:element>
          <xsd:element name="ChargeTaxAmount" minOccurs="0">
          <xsd:simpleType>
                    <xsd:restriction base="xsd:decimal">
                         <xsd:totalDigits value="18"/>
                         <xsd:fractionDigits value="3"/>
                    </xsd:restriction>
          </xsd:simpleType>
          </xsd:element>
          <xsd:element name="ChargeTaxRate" minOccurs="0" maxOccurs="unbounded">
          <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                             <xsd:totalDigits value="6"/>
                             <xsd:fractionDigits value="3"/>
                   </xsd:restriction>
          </xsd:simpleType>
          </xsd:element>
          <xsd:element name="ChargeTaxAmountDet" minOccurs="0" type="ChargeTaxAmountDetType"</pre>
                   maxOccurs="unbounded"/>
          <xsd:element name="QtdSExtrChrgInAdCur" minOccurs="0" type="QtdSExtrChrgInAdCurType"</p>
                   maxOccurs="unbounded"/>
</xsd:sequence>
</xsd:complexType>
```

QtdShpExChrgType Element Definitions

The following table describes the data elements found in the QtdShpExChrgType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
SpecialServiceType	xsd:string	0	Global/Network Charge Code for service	<= 6 characters
LocalServiceType	xsd:string	О	Local Charge Code for service	<=3 characters
GlobalServiceName	xsd:string	0	Global service name for service. It's recommended to display Global name instead of Local name.	
LocalServiceTypeName	xsd:string	О	Local service name for service	
SOfferedCustAgreement	xsd:string	О	Indicates that the product or service or solution only can be offered to customers with prior agreement.	
ChargeCodeType	xsd:string	0	Special service charge code type for service. XCH type charge codes are Optional Services and should be displayed to users for selection. Other charges may be automatically returned when applicable.	
InsPrmRateInPercentage	xsd:decimal	О	Provides the insurance premium rate in percentage	Decimal(8,4)



Element Name	Datatype/Format	Req	Definition	Valid Values
CurrencyCode	xsd:string	0	Currency code of the service charge amount	
ChargeValue	xsd:decimal	О	Service charge amount with Tax	Decimal(18,3)
ChargeTaxAmount	xsd:decimal	О	Service charge tax amount	Decimal(18,3)
ChargeTaxRate	xsd:decimal	О	Service charge tax rate	Decimal(18,3)
ChargeTaxAmountDet	ChargeTaxAmountDetT ype	0	Optional services tax breakdown pricing details	
QtdSExtrChrgInAdCur	QtdSExtrChrgInAdCurT ype	0	Optional services charges in additional multi currencies	

4.2.3.28.1 SpecialServiceType Element

The SpecialServiceType element is the global or network charge code of the service.

4.2.3.28.2 LocalServiceType Element

The LocalServiceType element is the local charge code of the service.

4.2.3.28.3 GlobalServiceName Element

The GlobalServiceName element is the global service name of the service.

```
<xsd:element name="GlobalServiceName" type="xsd:string" minOccurs="0" maxOccurs="1">
</xsd:element>
```

4.2.3.28.4 LocalServiceTypeName Element

The LocalServiceTypeName element is the local service name of the service.

```
<xsd:element name="LocalServiceTypeName" type="xsd:string" minOccurs="0" maxOccurs="1">
</xsd:element>
```

4.2.3.28.5 SOfferedCustAgreement Element

The SOfferedCustAgreement element indicates that the service or solution only can be offered to a customer agreement that are not default to a billing entity.

```
<xsd:element name="SOfferedCustAgreement" type="xsd:string" minOccurs="0" maxOccurs="1"/>
```



4.2.3.28.6 ChargeCodeType Element

The ChargeCodeType element indicates special service charge code type of the service.

```
<xsd:element name="ChargeCodeType" type="xsd:string" minOccurs="0"></xsd:element>
```

4.2.3.28.7 InsPrmRateInPercentage Element

The InsPrmRateInPercentage element indicates the insurance premium rate in percentage.

Note: This is only applicable to GetQuote service.

4.2.3.28.8 CurrencyCode Element

The CurrencyCode element indicates the currency code of the service charge value.

Note: This is only applicable to GetQuote service.

4.2.3.28.9 ChargeValue Element

The Charge Value element is the service charge value.

Note: This is only applicable to GetQuote service.

4.2.3.28.10 ChargeTaxAmount Element

The ChargeTaxAmount element is the service tax amount.

Note: This is only applicable to GetQuote service.

4.2.3.28.11 ChargeTaxAmountDet Element

The ChargeTaxAmountDet element is the optional services tax breakdown pricing details.

Note: This is only applicable to GetQuote service.



```
<xsd:element name="ChargeTaxAmountDet" minOccurs="0" type="ChargeTaxAmountDetType"</pre>
          maxOccurs="unbounded"/>
<xsd:complexType name="ChargeTaxAmountDetType">
          <xsd:sequence>
                   <xsd:element name="TaxTypeRate" minOccurs="0">
                             <xsd:simpleType>
                                       <xsd:restriction base="xsd:decimal">
<xsd:totalDigits value="18"/>
                                       <xsd:fractionDigits value="6"/>
                              </xsd:restriction>
                             </xsd:simpleType>
                   </xsd:element>
                   <xsd:element name="TaxTypeCode" minOccurs="0">
                             <xsd:simpleType>
                                       <xsd:restriction base="xsd:string">
                                       <xsd:maxLength value="6"></xsd:maxLength>
                                       </xsd:restriction>
                   </xsd:simpleType>
                   </xsd:element>
                   <xsd:element name="TaxAmount" minOccurs="0">
                             <xsd:simpleType>
                                       <xsd:restriction base="xsd:decimal">
                         <xsd:totalDigits value="18"/>
                         <xsd:fractionDigits value="3"/>
                              </xsd:restriction>
                             </xsd:simpleType>
                    </xsd:element>
                   <xsd:element name="BaseAmount" minOccurs="0">
                             <xsd:simpleType>
                                       <xsd:restriction base="xsd:decimal">
                         <xsd:totalDigits value="18"/>
                         <xsd:fractionDigits value="3"/>
                              </ri>
                             </xsd:simpleType>
                   </xsd:element>
          </xsd:sequence>
</xsd:complexType>
```

ChargeTaxAmountDetType Element Definitions

The following table describes the data elements found in the ChargeTaxAmountDetType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
TaxTypeRate	xsd:decimal	О	Tax type rates for extra charge	Decimal (18,6)
TaxTypeCode	xsd:string	О	Tax type code for extra charge	6 characters
TaxAmount	xsd:decimal	О	Tax type amount for extra charge	Decimal (18,3)
BaseAmt	xsd:decimal	O	The base amount for a tax type amount calculation for extra charge. Currency is specified in parent element <currencycode> in section 4.2.3.29.8.</currencycode>	Decimal (18,3)

4.2.3.28.11.1 TaxTypeRate Element

The TaxTypeRate element contains the tax type rate for the extra charge.



4.2.3.28.11.2 TaxTypeCode Element

The TaxTypeCode element contains the tax type code for the extra charge.

4.2.3.28.11.3 TaxAmount Element

The TaxAmount element contains the tax type amount for the extra charge.

4.2.3.28.11.4 BaseAmt Element

The BaseAmt element contains the base amount for a tax type amount calculation for extra charge. Currency is specified in parent element <CurrencyCode> in section 4.2.3.29.8

4.2.3.28.12 QtdSExtrChrgInAdCur Element

The QtdSExtrChrgInAdCur element is the optional services charges in additional multi currencies.

Note: This is only applicable to GetQuote service.

```
<xsd:element name="QtdSExtrChrgInAdCur" minOccurs="0" type="QtdSExtrChrgInAdCurType"
         maxOccurs="unbounded"/>
<xsd:complexType name="QtdSExtrChrgInAdCurType">
<xsd:sequence>
         <xsd:element name="ChargeValue" minOccurs="0">
         <xsd:simpleType>
                  <xsd:restriction base="xsd:decimal">
                        <xsd:totalDigits value="18"/>
                        <xsd:fractionDigits value="3"/>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="ChargeExchangeRate" minOccurs="0">
         <xsd:simpleType>
                  <xsd:restriction base="xsd:decimal">
                        <xsd:totalDigits value="18"/>
                        <xsd:fractionDigits value="6"/>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="ChargeTaxAmount" minOccurs="0">
         <xsd:simpleType>
                  <xsd:restriction base="xsd:decimal">
                        <xsd:totalDigits value="18"/>
```



```
<xsd:fractionDigits value="3"/>
                  </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="CurrencyCode" minOccurs="0">
         <xsd:simpleType>
                  <xsd:restriction base="xsd:string">
                            <xsd:length value="3"/>
                  </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="CurrencyRoleTypeCode" minOccurs="0">
         <xsd:simpleType>
                  <xsd:restriction base="xsd:string">
                           <xsd:length value="5"/>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="ChargeTaxAmountDet" minOccurs="0" type="ChargeTaxAmountDetType"</pre>
                  maxOccurs="unbounded"/>
</xsd:sequence>
</xsd:complexType>
```

QtdSExtrChrgInAdCurType Element Definitions

The following table describes the data elements found in the QtdSExtrChrgInAdCurType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
ChargeValue	xsd:decimal	О	An amount of fee quoted for the extra service provided by DHL	Decimal (18,3)
ChargeExchangeRat e	xsd:decimal	О	The exchange rate for the currency being defined against base currency	Decimal (18,6)
ChargeTaxAmount	xsd:decimal	О	The amount of tax that has been levied on the extra charge	Decimal (18,3)
CurrencyCode	xsd:string	0	The three characters alphabetic unique Currency ID identified issued by the ISO for an internationally recognized currency	3 characters
CurrencyRoleTypeC ode	xsd:string	0	Defines a role in which is a currency used.	5 characters. The roles can be: BILLCU – Billing currency PULCL – Country of pickup local currency INVCU – Invoice currency BASEC – Base currency
ChargeTaxAmountD et	ChargeTaxAmountDetType	О	Charge tax breakdown pricing details in the defined currency for extra charge	

4.2.3.28.12.1 ChargeValue Element

The ChargeValue element is the service charge or fee quoted for the extra service provided by DHL.



4.2.3.28.12.2 ChargeExchangeRate Element

The ChargeExchangeRate element is the exchange rate for the currency beign defined against base currency for the extra charge.

4.2.3.28.12.3 ChargeTaxAmount Element

The ChargeTaxAmount element is the amount of tax that has been levied on the extra charge.

4.2.3.28.12.4 CurrencyCode Element

The CurrencyCode element is the three characters alphabetic unique Currency ID identified issued by the ISO for an internationally recognized currency used in extra charge calculation.

4.2.3.28.12.5 CurrencyRoleTypeCode Element

The CurrencyRoleTypeCode element is the roles in which the currency used in extra charge calculation.

4.2.3.28.12.6 ChargeTaxAmountDet Element

The ChargeTaxAmountDet element contains the charge tax breakdown pricing dtails in the defined currency for extra charge.



```
</xsd:element>
                   <xsd:element name="TaxTypeCode" minOccurs="0">
                            <xsd:simpleType>
                                      <xsd:restriction base="xsd:string">
                                      <xsd:maxLength value="6"></xsd:maxLength>
                                      </xsd:restriction>
                   </xsd:simpleType>
                   </xsd:element>
                   <xsd:element name="TaxAmount" minOccurs="0">
                            <xsd:simpleType>
                                      <xsd:restriction base="xsd:decimal">
                        <xsd:totalDigits value="18"/>
                        <xsd:fractionDigits value="3"/>
                             </xsd:restriction>
                            </xsd:simpleType>
                   </xsd:element>
                   <xsd:element name="BaseAmount" minOccurs="0">
                            <xsd:simpleType>
                                      <xsd:restriction base="xsd:decimal">
                        <xsd:totalDigits value="18"/>
                        <xsd:fractionDigits value="3"/>
                             </ri>
                            </xsd:simpleType>
                   </xsd:element>
         </xsd:sequence>
</xsd:complexType>
```

ChargeTaxAmountDetType Element Definitions

The following table describes the data elements found in the ChargeTaxAmountDetType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
TaxTypeRate	xsd:decimal	О	Tax type rates for extra charge	Decimal (18,6)
TaxTypeCode	xsd:string	О	Tax type code for extra charge	6 characters
TaxAmount	xsd:decimal	О	Tax type amount for extra charge	Decimal (18,3)
BaseAmt	xsd:decimal	О	The base amount for a tax type amount calculation for extra charge. Currency is specified in parent element <currencycode> in section 4.2.3.29.13.4.</currencycode>	Decimal (18,3)

4.2.3.28.12.6.1 TaxTypeRate Element

The TaxTypeRate element contains the tax type rate for the extra charge.

4.2.3.28.12.6.2 TaxTypeCode Element

The TaxTypeCode element contains the tax type code for the extra charge.



4.2.3.28.12.6.3 TaxAmount Element

The TaxAmount element contains the tax type amount for the extra charge.

```
<xsd:element name="TaxAmount" minOccurs="0">
<xsd:simpleType>
<xsd:restriction base="xsd:decimal">
<xsd:totalDigits value="18"/>
<xsd:fractionDigits value="3"/>
</xsd:restriction>
</xsd:simpleType>
</xsd:element>
```

4.2.3.28.12.6.4 BaseAmt Element

The BaseAmt element contains the base amount for a tax type amount calculation for extra charge. Currency is specified in parent element <CurrencyCode> in section 4.2.3.29.13.4.

4.2.3.29 PricingDate Element

The PricingDate element is the date of the price.

Note: This is only applicable to GetQuote service.

4.2.3.30 ShippingCharge Element

The ShippingCharge element is the total quote with tax for weight and all applicable charges.

Note: This is only applicable to GetQuote service.

4.2.3.31 TotalTaxAmount Element

The TotalTaxAmount element is the total tax for weight and all applicable charges.

Note: This is only applicable to GetQuote service.



4.2.3.32 QtdSInAdCur Element

The QtdSInAdCur element contains the additional multi currencies pricing details.

Note: This is only applicable to GetQuote service.

```
<xsd:element name="QtdSInAdCur" minOccurs="0" type="QtdSInAdCurType" maxOccurs="unbounded"/>
<xsd:complexType name="QtdSInAdCurType">
<xsd:sequence>
         <xsd:element name="CustomsValue" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                             <xsd:totalDigits value="18"/>
                             <xsd:fractionDigits value="3"/>
                    </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="ExchangeRate" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                             <xsd:totalDigits value="18"/>
                             <xsd:fractionDigits value="6"/>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="CurrencyCode" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                             <xsd:length value="3"/>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="CurrencyRoleTypeCode" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                             <xsd:length value="5" />
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="WeightCharge" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                         <xsd:totalDigits value="18"/>
                         <xsd:fractionDigits value="3"/>
                    </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="TotalAmount" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                             <xsd:totalDigits value="18"/>
                             <xsd:fractionDigits value="3"/>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="TotalTaxAmount" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                             <xsd:totalDigits value="18"/>
                             <xsd:fractionDigits value="3"/>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="WeightChargeTax" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                             <xsd:totalDigits value="18"/>
                             <xsd:fractionDigits value="3"/>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="WeightChargeTaxDet" minOccurs="0" type="WeightChargeTaxDetType"
                   maxOccurs="unbounded"/>
```



</xsd:sequence> </xsd:complexType>

QtdSInAdCurType Element Definitions

The following table describes the data elements found in the QtdSInAdCurType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
CustomsValue	xsd:decimal	0	The value of the shipment th the shipper has given for usage to the customs.	Decimal (18,3)
ExchangeRate	xsd:decimal	0	It is the exchange rate for the currency being defined against base currency	Decimal (18,6)
CurrencyCode	xsd:string	О	Currency ID is the three character alphabetic unique identifier issued by the ISO for an internationally recognized currency.	3 characters
CurrencyRoleTypeCode	xsd:string	О	Defines a role in which is a currency used.	5 characters. The roles can be: BILLCU – Billing currency PULCL – Country of pickup local currency INVCU – Invoice currency BASEC – Base currency
WeightCharge	xsd:decimal	О	The price quoted to the customer by DHL at the time of booking. This quote covers the weight price including the tax.	Decimal (18,3)
TotalAmount	xsd:decimal	0	The total amount that the shipper will pay for the complete booking	Decimal (18,3)
TotalTaxAmount	xsd:decimal	0	Provides the total tax for the shipment including the tax for extra charges	Decimal (18,3)
WeightChargeTax	xsd:decimal	О	Provides the tax added to the quote	Decimal (18,3)
WeightChargeTaxDet	WeightChargeTaxDetTy pe	О	Weight charge tax breakdown pricing details in the defined currency	

4.2.3.32.1 CustomsValue Element

The CustomsValue element contains the value of the shipment that the shipper has given for usage to the customs.

4.2.3.32.2 ExchangeRate Element

The ExchageRate element is the exchange rate for the currency being defined against base currency.



4.2.3.32.3 CurrencyCode Element

The CurrencyCode element is the three characters alphabetic unique identifier issued by ISO for an internationally recognized currency.

4.2.3.32.4 CurrencyRoleTypeCode Element

The CurrencyRoleTypeCode element is the role which the currency used.

4.2.3.32.5 WeightCharge Element

The WeightCharge element is the price quoted to the customer by DHL at the time of booking. This quote covers the weight price including the tax.

4.2.3.32.6 Total Amount Element

The TotalAmount element is the total amount that the shipper will pay for the complete booking.

4.2.3.32.7 TotalTaxAmount Element

The TotalTaxAmount element contains the total tax for the shipment including the tax for extra charges.

4.2.3.32.8 WeightChargeTax Element

The WeightChargeTax element contains the tax added to the quote.



4.2.3.32.9 WeightChargeTaxDet Element

The WeightChargeTaxDet element contains the weight charge tax breakdown pricing details in the specified currency.

```
<xsd:element name="WeightChargeTaxDet" minOccurs="0" type="WeightChargeTaxDetType" maxOccurs="unbounded"/>
<xsd:complexType name="WeightChargeTaxDetType">
<xsd:sequence>
         <xsd:element name="TaxTypeRate" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                             <xsd:totalDigits value="18"/>
                             <xsd:fractionDigits value="6"/>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="TaxTypeCode" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:string">
                             <xsd:maxLength value="6"></xsd:maxLength>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="WeightChargeTax" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                             <xsd:totalDigits value="18"/>
                             <xsd:fractionDigits value="3"/>
                   </xsd:restriction>
         </xsd:simpleType>
         </xsd:element>
         <xsd:element name="BaseAmt" minOccurs="0">
         <xsd:simpleType>
                   <xsd:restriction base="xsd:decimal">
                             <xsd:totalDigits value="18"/>
                             <xsd:fractionDigits value="3"/>
                   </xsd:restriction>
         </xsd:simpleType
         </xsd:element>
</xsd:sequence>
</xsd:complexType>
```

WeightChargeTaxDetType Element Definitions

The following table describes the data elements found in the WeightChargeTaxDetType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
TaxTypeRate	xsd:decimal	О	Tax type rates for weight charge	Decimal (18,6)
TaxTypeCode	xsd:string	О	Tax type code for weight charge	6 characters
WeightChargeTax	xsd:decimal	О	Tax type amount for weight charge	Decimal (18,3)
BaseAmt	xsd:decimal	О	The base amount for a tax type amount calculation. Currency is specified in parent element <currencyroletypecode> in section 4.2.3.33.4.</currencyroletypecode>	Decimal (18,3)



4.2.3.32.9.1 TaxTypeRate Element

The TaxTypeRate element contains the tax type rate for the weight charge.

4.2.3.32.9.2 TaxTypeCode Element

The TaxTypeCode element contains the tax type code for the weight charge.

4.2.3.32.9.3 WeightChargeTax Element

The WeightChargeTax element contains the tax type amount for the weight charge.

4.2.3.32.9.4 BaseAmt Element

The BaseAmt element contains the base amount for a tax type amount calculation. Currency is specified in parent element <CurrencyRoleTypeCode> in section 4.2.3.33.4.

4.2.3.33 WeightChargeTaxDet Element

The WeightChargeTaxDet element contains the weight charge tax breakdown pricing details.

Note: This is only applicable to GetQuote service.



```
<xsd:restriction base="xsd:string">
                             <xsd:maxLength value="6"></xsd:maxLength>
                    </xsd:restriction>
          </xsd:simpleType>
          </xsd:element
          <xsd:element name="WeightChargeTax" minOccurs="0">
          <xsd:simpleType>
                    <xsd:restriction base="xsd:decimal">
                             <xsd:totalDigits value="18"/>
                             <xsd:fractionDigits value="3"/>
                    </xsd:restriction>
          </xsd:simpleType>
          </xsd:element>
          <xsd:element name="BaseAmt" minOccurs="0">
          <xsd:simpleType>
                    <xsd:restriction base="xsd:decimal">
                             <xsd:totalDigits value="18"/>
                             <xsd:fractionDigits value="3"/>
                    </xsd:restriction>
          </xsd:simpleType>
          </xsd:element>
</xsd:sequence>
</xsd:complexType>
```

WeightChargeTaxDetType Element Definitions

The following table describes the data elements found in the WeightChargeTaxDetType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
TaxTypeRate	xsd:decimal	О	Tax type rates for weight charge	Decimal (18,6)
TaxTypeCode	xsd:string	О	Tax type code for weight charge	6 characters
WeightChargeTax	xsd:decimal	О	Tax type amount for weight charge	Decimal (18,3)
BaseAmt	xsd:decimal	О	The base amount for a tax type amount calculation. Currency is specified in parent element <currencycode> in section 4.2.3.29.8</currencycode>	Decimal (18,3)

4.2.3.33.1 TaxTypeRate Element

The TaxTypeRate element contains the tax type rate for the weight charge.

4.2.3.33.2 TaxTypeCode Element

The TaxTypeCode element contains the tax type code for the weight charge.

4.2.3.33.3 WeightChargeTax Element

The WeightChargeTax element contains the tax type amount for the weight charge.



4.2.3.33.4 BaseAmt Element

The BaseAmt element contains the base amount for a tax type amount calculation. Currency is specified in parent element <CurrencyCode> in section 4.2.3.29.8

4.3 Srvs Element

Srvs element is used to identify marketed service description of the found product.

```
<xsd:element name="Srvs" minOccurs="0" maxOccurs="1">
<xsd:complexType>
 <xsd:sequence>
           <xsd:element name="Srv" type="dct:SrvType" minOccurs="0" maxOccurs="unbounded">
           </xsd:element>
 </xsd:sequence>
</xsd:complexType>
</xsd:element>
<xsd:complexType name="SrvType">
<xsd:sequence>
           <xsd:element name="GlobalProductCode" type="xsd:string" minOccurs="1" maxOccurs="1">
           <xsd:element name="MrkSrv" type="MrkSrvType" minOccurs="0" maxOccurs="unbounded">
           </xsd:element>
           <xsd:element name="SBTP" type="SBTPType" minOccurs="0" maxOccurs="1"></xsd:element>
</xsd:sequence>
</xsd:complexType>
```

SrvType Element Definitions

The following table describes the data elements found in the SrvType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
GlobalProductCode	xsd:string	M	Global product code	
MrkSrv	MrkSrvType	O	Marketed service type and its description	
SBTP	SBTPType	0	Service combination and restrictions is only returned when user requests 'OSINFO'	

4.3.1 GlobalProductCode Element

The GlobalProductCode element is the global product code corresponding to QtdShp element in BkgDetails.



```
<xsd:element name="GlobalProductCode" type="xsd:string" minOccurs="1" maxOccurs="1">
</xsd:element>
```

4.3.2 MrkSrv Element

The MrkSrv element is the marketed service type with its description.

```
<xsd:element name="MrkSrv" type="MrkSrvType" minOccurs="0" maxOccurs="unbounded">
 </xsd:element>
 <xsd:complexType name="MrkSrvType">
 <xsd:sequence>
   <xsd:choice>
           <xsd:element name="LocalProductCode" type="xsd:string" minOccurs="0" maxOccurs="1"/>
           <xsd:element name="LocalServiceType" type="xsd:string" minOccurs="0" maxOccurs="1"/>
   </xsd:choice>
   <xsd:choice>
           <xsd:element name="ProductShortName" type="xsd:string" minOccurs="0" maxOccurs="1"/>
           <xsd:element name="GlobalServiceName" type="xsd:string" minOccurs="0" maxOccurs="1"/>
   </xsd:choice>
   <xsd:choice>
           <xsd:element name="LocalProductName" type="xsd:string" minOccurs="0" maxOccurs="1"/>
           <xsd:element name="LocalServiceTypeName" type="xsd:string" minOccurs="0" maxOccurs="1"/>
   </xsd:choice>
   <xsd:choice>
           <xsd:element name="ProductDesc" type="xsd:string" minOccurs="0" maxOccurs="1"/>
           <xsd:element name="ServiceDesc" type="xsd:string" minOccurs="0" maxOccurs="1"/>
   </xsd:choice>
   <xsd:element name="NetworkTypeCode" type="xsd:string" minOccurs="0" maxOccurs="1">
   </xsd:element>
   <xsd:choice>
           <xsd:element name="POfferedCustAgreement" type="xsd:string" minOccurs="0" maxOccurs="1"/>
           <xsd:element name="SOfferedCustAgreement" type="xsd:string" minOccurs="0" maxOccurs="1"/>
   </xsd:choice>
   <xsd:element name="TransInd" type="xsd:string" minOccurs="0" maxOccurs="1">
   </xsd:element>
   <xsd:element name="ChargeCodeType" type="xsd:string" minOccurs="0" maxOccurs="unbounded">
   </xsd:element>
   <xsd:element name="MrkSrvInd" minOccurs="0">
    <xsd:simpleType>
           <xsd:restriction base="xsd:string">
                    <xsd:length value="1"/>
           </xsd:restriction>
   </xsd:simpleType>
    </xsd:element>
</xsd:sequence>
</xsd:complexType>
```

MrkSrvType Element Definitions

The following table describes the data elements found in the MrkSrvType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
LocalProductCode	xsd:string	О	Local product code	
LocalServiceType	xsd:string	О	Local charge code of the service	
ProductShortName	xsd:string	О	Global product name	
GlobalServiceName	xsd:string	О	Global service name of the service	
LocalProductName	xsd:string	0	Local product name	
LocalServiceTypeN ame	xsd:string	О	Local service name of the service	
ProductDesc	xsd:string	О	Product description if it is product details	



ServiceDesc	xsd:string	0	Service description if it is service details	
				DD=Day Definite
NetworkTypeCode	xsd:string	O	Network type code for product	TD=Time Definite

Element Name	Datatype/Format	Req	Definition	Valid Values
POfferedCustAgree ment	xsd:string	0	Indicates that the product only can be offered to customers with prior agreement	
SOfferedCustAgree ment	xsd:string	О	Indicates that the service can be offered to customers with prior agreement.	
TransInd	xsd:string	О	Web User Interface indicator. If value=Y, show on website open for all users	Y – Show products to all users (incl. cash, credit card) N – Only show products to users with DHL account
ChargeCodeType	xsd:string	О	Special service charge code type for service. XCH type charge codes are Optional Services and should be displayed to users for selection. Other charges may be automatically returned when applicable.	XCH=Extra charge FEE=Fee SCH=Surcharge NRI=Non Revenue Item
MrkSrvInd	xsd:string	О	By default, client should only offer those services that are marked as "Y"	1 char (Y/N)

4.3.1.1 LocalProductCode Element

The LocalProductCide element is the local product code.

<xsd:element name="LocalProductCode" type="xsd:string" minOccurs="0" maxOccurs="1"/>

4.3.1.2 LocalServiceType Element

The LocalServiceType element is the local charge code of the service.

<xsd:element name="LocalServiceType" type="xsd:string" minOccurs="0" maxOccurs="1"/>

4.3.1.3 ProductShortName Element

The ProductShortName element is the global product name.

<xsd:element name="ProductShortName" type="xsd:string" minOccurs="0" maxOccurs="1"/>

4.3.1.4 GlobalServiceName Element

The GlobalServiceName element is the global service name of the service.

<xsd:element name="GlobalServiceName" type="xsd:string" minOccurs="0" maxOccurs="1"></xsd:element>

4.3.1.5 LocalProductName Element

The LocalProductName element is the local product name.

<xsd:element name="LocalProductName" type="xsd:string" minOccurs="0" maxOccurs="1"/>

4.3.1.6 LocalServiceTypeName Element

The LocalServiceTypeName element is the local service name of the service.

<xsd:element name="LocalServiceTypeName" type="xsd:string" minOccurs="0" maxOccurs="1">
</xsd:element>



4.3.1.7 ProductDesc Element

The ProductDesc element is the product description if it is available for the product.

```
<xsd:element name="ProductDesc" type="xsd:string" minOccurs="0" maxOccurs="1"/>
```

4.3.1.8 ServiceDesc Element

The ServiceDesc element is the service description if it is available for the service.

```
<xsd:element name="ServiceDesc" type="xsd:string" minOccurs="0" maxOccurs="1"/>
```

4.3.1.9 NetworkTypeCode Element

The NetworkTypeCode element is the network type code for the product.

```
<xsd:element name="NetworkTypeCode" type="xsd:string" minOccurs="0" maxOccurs="1">
</xsd:element>
```

4.3.1.10POfferedCustAgreement Element

The POfferedCustAgreement element indicates that the product only can be offered to a customer agreement that are not default to a billing entity.

```
<xsd:element name="POfferedCustAgreement" type="xsd:string" minOccurs="0" maxOccurs="1"/>
```

4.3.1.11SOfferedCustAgreement Element

The SOfferedCustAgreement element indicates that the service or solution only can be offered to a customer agreement that are not default to a billing entity.

```
<xsd:element name="SOfferedCustAgreement" type="xsd:string" minOccurs="0" maxOccurs="1">
</xsd:element>
```

4.3.1.12TransInd Element

The TransInd element indicates the web user interface indicator. If value of Y, it is show on the Web user interface.

```
<xsd:element name="TransInd" type="xsd:string" minOccurs="0" maxOccurs="1"></xsd:element>
```

4.3.1.13ChargeCodeType Element

The ChargeCodeType element is the charge coed type of the service.

```
<xsd:element name="ChargeCodeType" type="xsd:string" minOccurs="0" maxOccurs="unbounded">
</xsd:element>
```

4.3.1.14 MrkSrvInd Element

The MrkSrvInd element is the services that allowed for marketed. By default, client should only offer those services that are marked as "Y".

4.3.3 SBTP Element

The SBTP element consists the service combination and restrictions details are returned only when user requests 'OSINFO'.



SBTPType Element Definitions

The following table describes the data elements found in the SBTPType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
Prod	ProdType	О	Service combination and restrictions	
ProdType	VldSrvComb	0	Sub-list of the service combination and restriction	

4.3.1.15Prod Element

The Prod element is complex type and consists of the ProdType with the list of service combination and restrictions details.

```
<xsd:complexType name="ProdType">
<xsd:sequence>
         <xsd:element name="VldSrvComb" minOccurs="0" maxOccurs="unbounded">
         <xsd:complexType>
         <xsd:sequence>
                   <xsd:element name="SpecialServiceType" type="xsd:string" minOccurs="0" maxOccurs="1">
                   </xsd:element>
                   <xsd:element name="LocalServiceType" type="xsd:string" minOccurs="0" maxOccurs="unbounded">
                   <xsd:element name="CombRSrv" minOccurs="0" maxOccurs="unbounded">
                   <xsd:complexType>
                   <xsd:sequence>
                            <xsd:element name="RestrictedSpecialServiceType" minOccurs="0" type="xsd:string"</pre>
                            maxOccurs="1">
                            </xsd:element>
                            <xsd:element name="RestrictedLocalServiceType" type="xsd:string" minOccurs="0"</pre>
                            maxOccurs="unbounded"/>
                   </xsd:sequence>
                   </xsd:complexType>
                   </xsd:element>
         </xsd:sequence>
         </xsd:complexType>
         </xsd:element>
</xsd:sequence>
</xsd:complexType>
```

ProdType and VldSrvComb Element Definitions

The following table describes the data elements found in the ProdType and VldSrvComb schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
SpecialServiceType	xsd:string	0	Global/network charge code of the service	
LocalServiceType	xsd:string	О	Local charge code of the service	
CombRSrv	Complextype	О	Restricted service combination details	



4.3.1.15.1 SpecialServiceType Element

The SpecialServiceType element is the global or network charge code of the service.

```
<xsd:element name="SpecialServiceType" type="xsd:string" minOccurs="0" maxOccurs="1">
</xsd:element>
```

4.3.1.15.2 LocalServiceType Element

The LocalServiceType element is the local charge code of the service.

```
<xsd:element name="LocalServiceType" type="xsd:string" minOccurs="0" maxOccurs="unbounded">
</xsd:element>
```

4.3.1.15.3 CombRSrv Element

The CombRSrv element is complex type and consists of the restricted service combination details.

CombRSry Element Definitions

The following table describes the data elements found in the CombRSrv schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
RestrictedSpecialServ iceType	xsd:string	0	Restricted Global/network charge code	Null value indicates that above Charge code can be combined with every service A value indicates that above Charge code can only be combined with this charge code and only with all other charge codes together in group of restricted services
RestrictedLocalServiceType	xsd:string	O	Restricted Local charge code	Null value indicates that above Charge code can be combined with every service A value indicates that above Charge code can only be combined with this charge code and only with all other charge codes together in group of restricted services

4.3.1.15.3.1 RestrictedSpecialServiceType Element

The RestrictedSpecialServiceType element is the restriced global or network charge code of the service.

```
<xsd:element name="RestrictedSpecialServiceType" minOccurs="0" type="xsd:string" maxOccurs="1">
</xsd:element>
```

4.3.1.15.3.2 RestrictedLocalServiceType Element



The RestrictedLocalServiceType element is the restriced local charge code of the service.

<xsd:element name="RestrictedLocalServiceType" type="xsd:string" minOccurs="0" maxOccurs="unbounded"/>

4.4 Note Element

Note element is used to identify messages and error codes of the response message for capability and quote service.

```
<xsd:element name="Note" minOccurs="0" type="dct:NoteType" maxOccurs="unbounded" />
<xsd:complexType name="NoteType">
<xsd:sequence>
 <xsd:element name="Condition" minOccurs="0" maxOccurs="unbounded">
 <xsd:complexType>
 <xsd:sequence>
           <xsd:element name="ConditionCode" minOccurs="0">
           <xsd:simpleType>
                     <xsd:restriction base="xsd:string">
                              <xsd:minLength value="0"></xsd:minLength>
                              <xsd:maxLength value="10"></xsd:maxLength>
                     </xsd:restriction>
           </xsd:simpleType>
           </xsd:element>
           <xsd:element name="ConditionData" minOccurs="0">
           <xsd:simpleType>
                    <xsd:restriction base="xsd:string">
                    </xsd:restriction>
           </xsd:simpleType>
           </xsd:element>
 </xsd:sequence>
 </xsd:complexType>
 </xsd:element>
</xsd:sequence>
</xsd:complexType>
```

NoteType Element Definitions

The following table describes the data elements found in the NoteType schema:

Element Name	Datatype/Format	Req	Definition	Valid Values
			Note for the capability and quote service	
Condition	complextype	O	response	

4.4.1 Condition Element

The Condition element is an optional field. It is a complex element which consists of ConditionCode and ConditionData.



Element Name	Datatype/Format	Req	Definition	Valid Values
ConditionCode	xsd:string	О		Please refer to the Reference Data (Error Messages)
ConditionData	xsd:string	0	Data for the condition	

4.4.1.1 ConditionCode Element

The condition code element contains the code for the condtion.

4.4.1.2 ConditionData Element

The Condition Data element contains the data for the condition.



5 Capability and Quote service Error Response Schema

Following is the schema of Capability and Quote service error response. All Capability and Quote service error response confirm to the following schema file.

5.1 Capability and Quote service error Response Data Element Definitions

The Capability and Quote service error Response schema contains the following four elements.

Element Name	Datatype/Format	Req	Definition	Valid Values
Response	dhl:ErrorResponse	M	Error Response of the Capability and Quote service	

5.2 Response Element

The Response element contains the header and error information for the message. The response element contains following complex datatypes.

5.2.1 ServiceHeader Element

The Service Header element contains the header information about the request message. This element must be declared only once in the Request element.



Element Name	Datatype/Format	Req	Definition	Valid Values
MessageTime	xsd:dateTime	О	Identifies the message time.	
MessageReference	MessageReference	0	Message reference number.	
SiteID	SiteID	M	Identifies the sender of the request message. It is a mandatory field in the request message.	
Password	Password	M	Authenticates the sender of the message. It is a mandatory field in request message.	

5.2.1.1 MessageTime Element

The Message Time element contains the time at which the message was send by the requestor. The format of the should be YYYY-MM-DD(T)hh-mm-ss-Time Zone where "T" is the separator between date and time.

```
e.g. 2002-12-02T13:23:18-07:00

<pre
```

5.2.1.2 Message Reference Element

The Message Reference element should contain a unique reference to the message, so that trace of a particular message can be done easily. It must be of minimum length of 28 and maximum 32. The value can be decided by customer



5.2.1.3 SiteID Element

The site id element is used to identify the requestor of the message. Each partner/customer is provided with the site id and password. Each request message received is validated with this before proceeding forward.

5.2.1.4 Password Element

The password element is used to verify the identity the requestor of the message. Each partner/customer is provided with the site id and password. Each request message received is validated with this before proceeding forward. In response message this element is not come out.

5.2.2 Status Element

The Status element is an complex element which consists of two child elements "ActionStatus" and "Condition" element. The Status element is returned by the backend service while processing the Capability and Quote request. The element is a mandatory element.



Element Name	Datatype/Format	Req	Definition	Valid Values
ActionStatus	xsd:string	M	Response for the Capability and Quote request	
Condition	Condition	0	Note for the Capability and Quote response	

5.2.3 ActionStatus Element

The Action status is returned by the backend service in error response to the Capability and Quote request send to it. It is a mandatory field in the Status Segment.

```
<xsd:element name="ActionNote" type="xsd:string"/>
```

5.2.4 Condition Element

The Condition element is an optional field. It is a complex element which consists of ConditionCode and ConditionData.

Element Name	Datatype/Format	Req	Definition	Valid Values
ConditionCode	xsd:string	M	Code for the condition	Please refer to the Reference Data (Error Messages)
ConditionData	xsd:string	0	Data for the condition	

5.2.4.1 ConditionCode Element

The condition code element contains the code for the condition. It is a mandatory field in the Condition segment.

```
<xsd:element name="ConditionCode" type="xsd:string"/>
```

5.2.4.2 ConditionData Element

The Condition Data element contains the data for the condition. It is an optional field in the Condition segment.

```
<xsd:element name="ConditionData" type="xsd:string" minOccurs="0"/>
```