

# G Jayendra Kartheek

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## Summary

A delivery, quality-focused software developer with 9.5+ years experience who is keen on gaining knowledge in Technologies and upcoming technologies. Experienced in topics like SAPUI5, Nodejs, JavaScript and frameworks, MongoDB, MySQL.

## Experience



### Senior Professional Services Engineer

LogMeIn

Aug 2019 - Present (1 year 8 months +)

- Build and prototype software solutions around Customer Engagement and Support technologies (chatbots, live chat windows, Support Centers and FAQs).
- Integrate customer technologies and REST APIs with CES products using a combination of AWS and front/back-end tools like NodeJS, React, jQuery, and AJAX.
- Integrating chatbot with 3rd party API like Servicenow, SAMANAGE, Other custom REST API's
- Customization of the chatbots using (HTML, NodeJS) as per clients requirements
- Connecting with a mix of business and technical audiences leading business requirement discussions, technical white boarding exercises, and coding sessions
- Creating live dashboards as per requirements using NodeJS and Custom REST API triggers.
- Assist customers with online engagement implementations including architecture, configuration, branding/design, testing, training and optimization.



### Sr. Software Developer

SAP

May 2016 - Aug 2019 (3 years 4 months)

Technologies: SAP Smart Template, SAPUI5, OData gateway, ABAP CDS, NodeJS

**Description:** Working under S/4 HANA team with different areas that include Procurement, Idea (Document Management System).

#### Key Responsibilities:

- Rewriting the native applications into the enterprise-grade cloud applications
- Extending the application in the frontend using SAPUI5 modules based on the requirement
- Ensuring that each of the application passes at least 80% of the test cases by writing the ABAP Unit Test Cases and OPA5 test cases
- Able to create reusable modules also won award for First Time user experience application which can automate the tasks that are manually done.
- Started OPEN FX a developer community inside the team to encourage the open-source culture and encouraging the people to deliver a speech on various open-source topics by shortlisting amongst various received topics.



## Associate Analyst

Cognizant

Aug 2014 - May 2016 (1 year 10 months)

**Client – Deutsche Borse Group**

**Technologies:** OPENUIS, JQuery, JavaScript, CSS

**Description:** Development of Application for a client Deutsche Borse Group which is an intranet website for the employees internally and need to be customizable for I18N. Using the latest Fiori standards and OPENUIS.

Client – BMW

**Technologies:** AngularJs, ng-grid, JQuery, JavaScript, HTML, CSS

**Description:** Development of Application for a client BMW which is an intranet website for the employees internally and need to be customizable for I18N since the same template site in many other countries and should be easily configured the custom language labels

**Key Responsibilities:**

- Creating custom directives, services and other component skeletons to make the code reusable and inline with BMW coding standards.
- Customizing the template to adapt i18N.



## Software Developer

KRDS / Feedizer

Mar 2014 - Aug 2014 (6 months)

**Environment:** Apache/Nginx Server. Designed to be integrated on Facebook Apps

**Technologies:** JQuery, RequireJs, AngularJS, HTML, CSS, PHP, Facebook SDK, MySQL, Internal MVC framework.

**Description:** Development of Application which runs on the Facebook Application which renders the page in an iframe. Internal PHP framework development of French-based Projects which involved Internationalization (i18n).



## Application Developer

BookMyShow

Jun 2012 - Mar 2014 (1 year 10 months)

**Environment:** Apache.

**Technologies:** Javascript, JQuery, REST API, GIT, NodeJs, AngularJS, PHP, MySQL, OAuth, MongoDB, CodeIgnitor.

**Description:** India's #1 Ticketing Website which involved a lot of traffic more than a 10million hits a day. Making sure that data is correct and displayed properly and the website is loaded as soon as possible.



## Student Intern

Mithi Software Technologies/ ChangeRepublic.com

Jul 2011 - Jun 2012 (1 year)

**Description:** ChangeRepublic.com is an online platform to enable individuals/organizations to connect to like-minded individuals/organizations. The website enables individuals and/or Organizations to collaborate and take up social initiatives.

## Education



### International Institute of Information Technology

Master of Technology in Advanced Software Technologies

2010 - 2012

## Licenses & Certifications



### Developing Web Apps with SAPUI5 - SAP



### Building Portal Sites on SAP Cloud Platform (2018 Edition) - SAP



### Software Development on SAP HANA (Update Q4/2017) - SAP

## Skills

JavaScript • jQuery • MongoDB • SAPUI5 • AngularJS • Node.js • React.js • SaaS Development • Jira • Jenkins

## Honours & Awards



### Star of the Team - SAP Experience Team

Jun 2017

For being an excellent team player and catalyst in building the team.



### Bell Ringer Award - LogMeIn

Apr 2020

Advance Confidently - we find opportunity and act on it.



### Bullseye Award - LogMeIn

Oct 2020

Be Accountable - even when no-one is looking.