

G Jayendra Kartheek

Bengaluru, Karnataka, India



kartheekgj@gmail.com



8056907521



[linkedin.com/in/kartheekgj](https://www.linkedin.com/in/kartheekgj)

Summary

A delivery-focused, quality-focused software developer with 10+years experience who is keen on gaining knowledge in Technologies and upcoming technologies. Experienced in topics like Nodejs, JavaScript and frameworks, MongoDB, MySQL.

Experience



Senior Professional Services Engineer

Genesys

Aug 2019 - Present (1 year 10 months +)

- Build and prototype software solutions around Customer Engagement and Support technologies (chatbots, live chat windows, Support Centers and FAQs).
- Integrate customer technologies and REST APIs with CES products using a combination of AWS and front/back-end tools like NodeJS, React, jQuery, and AJAX.
- Integrating chatbot with 3rd party API like Servicenow, SAMANAGE, Other custom REST API's
- Customization of the chatbots using (HTML, NodeJS) as per clients requirements
- Connecting with a mix of business and technical audiences leading business requirement discussions, technical white boarding exercises, and coding sessions
- Creating live dashboards as per requirements using NodeJS and Custom REST API triggers.
- Assist customers with online engagement implementations including architecture, configuration, branding/design, testing, training and optimization.



Sr. Software Developer

SAP

May 2016 - Aug 2019 (3 years 4 months)

Technologies: SAP Smart Template, SAPUI5, OData gateway, ABAP CDS, NodeJS

Description: Working under S/4 HANA team with different areas that include Procurement, Idea (Document Management System).

Key Responsibilities:

- Developing CDS Views so that can be consumed by the ODATA to get the data from the backend
- Extending the application in the frontend using SAPUI5 modules based on the requirement
- Writing ABAP Unit Test Cases and OPA5 test cases to ensure code is proper
- Developing the architecture based on which the application can be built
- Understanding the business use case on which the areas like procurement and Idea works
- Working on projects other than the regular day to day work like creating the first-time user experience library using Pure JavaScript for admin.
- Started OPEN FX a developer community inside the team to encourage the open-source culture and encouraging the people to deliver a speech on various open-source topics by shortlisting amongst various received topics.



Associate Analyst

Cognizant

Aug 2014 - May 2016 (1 year 10 months)

Client – Deutsche Borse Group

Environment: Apache/ Tomcat

Technologies: OPENUI5, JQuery, JavaScript, CSS

Description: Development of Application for a client Deutsche Borse Group is an intranet website used for the employees internally and needs to be customizable for I18N. Using the latest Fiori standards and OPENUI5.

Key Responsibilities:

- Understanding the requirement and constructing the website. Working with the new Javascript Framework OPENUI5
- Optimizing the code where ever required.
- Creating a single page application and coding according to SAPUI5 standards.

Client – BMW

Environment: Apache/ Tomcat

Technologies: AngularJs, ng-grid, JQuery, JavaScript, HTML, CSS

Description: Development of Application for a client BMW which is an intranet website used for the employees internally and need to be customizable for I18N since the same template site is used in many

other countries and should be easily configured the custom language labels

Key Responsibilities:

- Creating custom directives, creating services and other component skeletons to make the code reusable while developing.
- Development of the website and code as per the standards of BMW
- Optimizing the code and Customizing the code to use the i18n to reuse the templates instead of creating new ones for the other regions.



Software Developer

KRDS

Mar 2014 - Aug 2014 (6 months)

As a part of the development of a product with name Feedizer lead Emilien where I work with the latest technologies like Angular and RequireJs also with PHP MySQL and javascript under KRDS Pvt Ltd.

Environment: Apache/Nginx Server. Designed to be used on Facebook Apps

Technologies: JQuery, RequireJs, AngularJS, HTML, CSS, PHP, Facebook SDK, MySQL, Internal MVC framework.

Description: Development of Application which runs on the Facebook Application which renders the page in an

iframe. Working with internal PHP framework development of French-based Projects which involved Internationalization (i18n).

Key Responsibilities:

- Introduced RequireJs which can be used for single page web Application
- Projects involves many areas where photo cropping and photo of users are involved
- Capturing Notification and user crawling by capturing data.
- Involves Internationalization so making sure that the data is dynamic rather than static
- Creating cron jobs to generate winner list if the application involves gaming

- Regression testing of all batch applications
- As a team member for this project was involved in the analysis, design, development and testing of critical modules



Application Developer

BookMyShow

Jun 2012 - Mar 2014 (1 year 10 months)

Environment: Apache.

Technologies: Javascript, JQuery, REST API, GIT, NodeJs, AngularJS, PHP, MySQL, OAuth, MongoDB, CodeIgnitor.

Description: Working with India's #1 Ticketing Website which involved a lot of traffic more than a 10million hits a day. Making sure that data is correct and displayed properly and the website is loaded as

soon as possible.

.Key Responsibilities

- Involved in the development of Bookmyshow.com and bd.bookmyshow.com (cricket worldcup2014)
- Integrated Facebook with the website using OAUTH 2.0. Worked with Facebook Notification API, Open Graph API.
- Managing and deploying the website in Live Environment.
- Worked on ICC T20 World Cup 2014 (<http://bd.bookmyshow.com>).



Student Intern

Mithi Software Technologies

Jul 2011 - Jun 2012 (1 year)

As a part of my Internship cum one year project I Started to work with ChangeRepublic.com for one year

as an Intern cum full-time employee.

Technologies: OAuth2.0, PHP, OOPHP, JQuery, Ajax, HTML, JavaScript, CSS and MySQL server

Description: ChangeRepublic.com is an online platform to enable individuals/organizations to connect to like-minded individuals/organizations. The website enables individuals and/or Organizations to collaborate

and take up social initiatives. For example, Organizations that wish to seek Individuals and funding will be able to start projects on ChangeRepublic.com. At the same time other users or Organizations will be able to collaborate with the Organization either by participating in the project as Individuals or by making donations in cash and kind.

Key Responsibilities

- OAuth 2.0. Social Media Integration with the Website.
- Worked with SDK's of Facebook, Google, Twitter, Scribd, Flickr
- Managing the Project Modules by Scheduling Cron Jobs
- Managing and Deploying the Database in Live and Development Environments

Education



International Institute of Information Technology

Advanced Software Technologies

2010 - 2012

Licenses & Certifications

 **Developing Web Apps with SAPUI5** - SAP


 **Building Portal Sites on SAP Cloud Platform (2018 Edition)** - SAP


 **Software Development on SAP HANA (Update Q4/2017)** - SAP


Skills


JavaScript • MySQL • MongoDB • Node.js • Git • Jira • Jenkins • SaaS Development •
Software Development • E-commerce

Honors & Awards

 **Bullseye Award** - LogMeIn
Apr 2021
Moving fast to support clients and colleagues

 **Star of the Team** - SAP Customer Experience
Jun 2017
Awarded "STAR OF THE TEAM"
For being an excellent team player and catalyst in building the team.

 **Bullseye Award** - LogMeIn
Oct 2020
Be Accountable - even when no-one is looking

 **Bell Ringer Award** - LogMeIn
Apr 2020
Advance Confidently - we find opportunity and act on it