Authentication Flow

Received OTP   On Successful Log In   On Successful Login

| Log In | Enter Email & OTP received in mail from admin | **Profile page Opens**
• User details (Name, Title, email, contact info, product role prefilled)
Type desired password and click change password button | Lands in Log In page | Enter Email & changed password | Lands in CRO Dashboard |

OTP not received in mail

• **Invalid OTP**
• **OTP Expired (time sensitive)**

Unsuccessful log in 3 attempts

| Contact Admin | | Contact Admin |

• Send notification to admin with user activity details
• Lock User account
• Redirect page to request reset password page

Click Request reset password
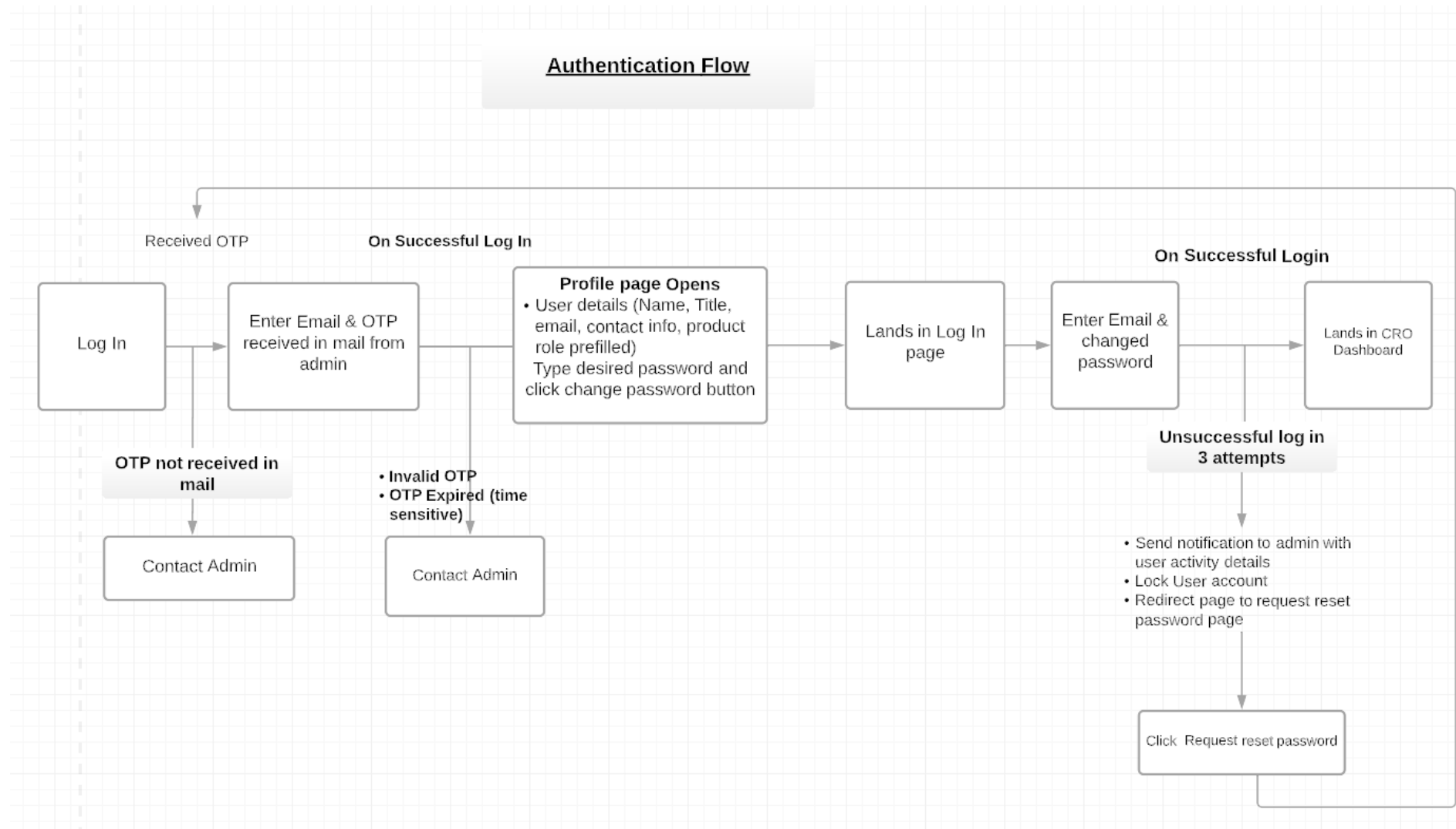
<u>Flow Conditions:</u>

Adding a new User

- Only admin (IP admin) or super admin can add a new user.
    i. User details should be added manually and/or if an HRM system exists in client environment has to be retrived from that.
- Once a new user is added an OTP will be generated and send to user's mail id.
- Set time expiry(15 mins) to OTP.
- With that log In credentials user can access RevenUintel for the first time.

Scenario 1 – OTP received in mail

- Enter mail id and OTP in Log In page
- Upon successful Log In User profile page opens,
    ↘ User details such as Name, Title, Product role, Email, other contact info (if any) will be prefilled and non – editable
    ↘ Change password Field
        ✦ enter desired password (Minimum7 to 12 letters length, with caps, numericals and special characters)
        ✦ Show password strength bar
- Click Change password – redirected to Log In page

Scenario 2 – OTP not received
- Contact admin through mail and/or manual follow up

Scenario 3 – Invalid OTP & OTP expired
- Contact admin through mail and/or manual follow up
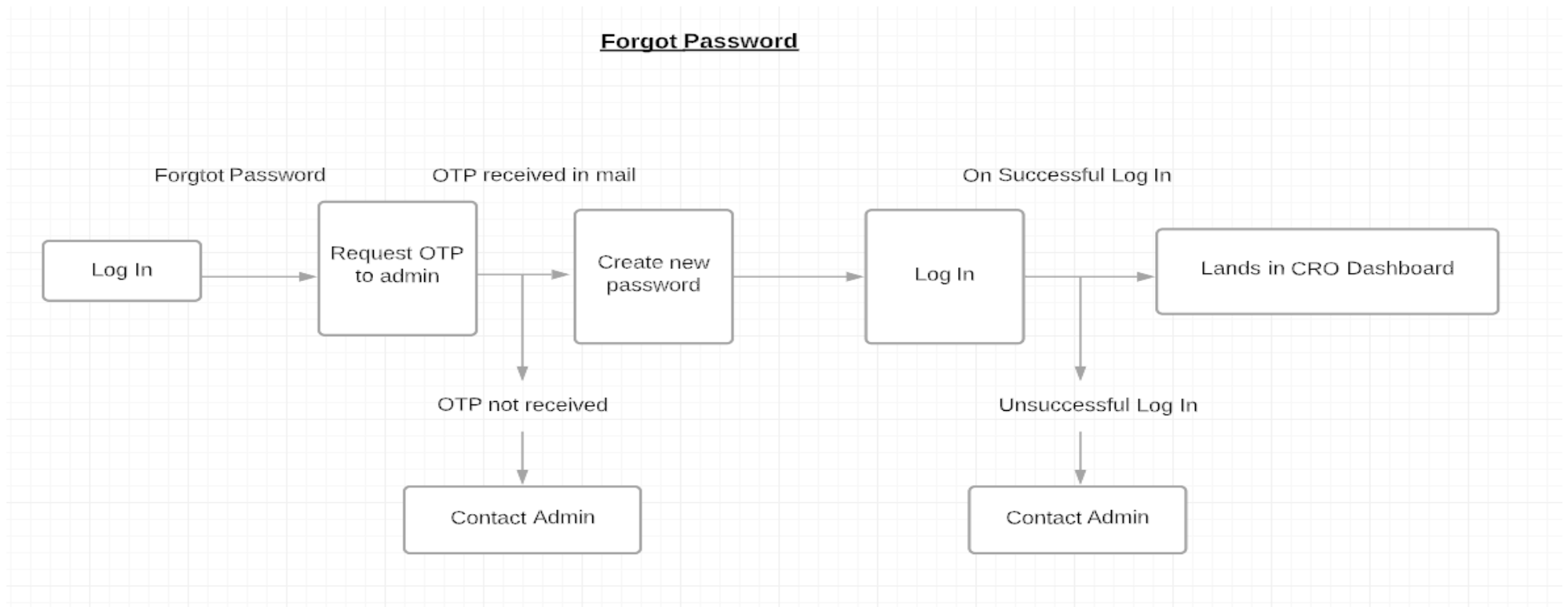
<u>After changing password</u>

Scenario 1 – Successful Log In
- Enter email & changed password in Log In screen
- Valid credentials – page lands in CRO dashoard

Scenario 2 – Unsucessful Log In
- Email and/or Password is/are incorrect, provide user 3 attempts.
- After 3rd attempt send a notification to admin with user activity and lock user account.
- Page shows the following message – Request reset password to admin
- Click Request reset password, an OTP (time sensitive) will be sent to user mail id.

Forgot Password

Forgtot Password   OTP received in mail   On Successful Log In

| Log In | → | Request OTP to admin | → | Create new password | → | Log In | → | Lands in CRO Dashboard |

OTP not received

Contact Admin

Unsuccessful Log In

Contact Admin

Scenario – Forgot Password

- When the user clicks forgot password in Log In page,
- Page redirects to send OTP page.
- User need to enter their mail id and click sent OTP button.
- Notification sent to admin.
- Click Request reset password, an OTP (time sensitive) will be sent to user mail id.