

We thank you for buying a Glen Chimney.

You have now successfully registered yourself for the Life Time Warranty on your Chimney.

Please go through the details given below and in case there is some mistake kindly inform us for the correction immediately.

Kindly go through the terms and conditions of the Life Time Warranty given below and take a print out of this and keep it handy as you will need to give a copy of this to the service person in case any need arises.

Wish you a lifetime of pleasant and comfortable cooking in an environment free of grime, greasiness and fumes.

Best Wishes

Glen Appliances Pvt. Ltd.

I- 34, DLF Industrial Area Phase-1, Faridabad, Haryana

Phone : 9266-655-555

Email : service@glenindia.com / cr@glenindia.com

Name of the Customer:	Karthick S
Address:	No: 11/5, V.O.C Street, Ullagaram
City:	Chennai
Pin code:	600061
State:	Tamilnadu
Tel.:	9884531338
E-mail ID.:	karthicksundar26@gmail.com
Model No.:	COOKER HOOD 6062-60 PB BLK 1000 BF LTW
Serial No.:	21106461
Unique LTW code:	9657788
Bill No.:	2201B30011029
Date of Purchase:	2022-01-10
Dealers Name:	BalaSubramanian Retail Private LTD
Address:	43A, 4th Main Road, Nanganallur, Chennai-600061

The Life Time Warranty is offered on the following conditions:

- The photocopy of this email along with copy of bill of purchase needs to be presented for making the claim.
- The chimney should be used as per the directions given in the user's guide. Defects caused by improper or reckless use are not covered.
- Any damages due to the use of abrasive chemicals, or usage in extremely adverse atmosphere, i.e. abnormally corrosive / alkaline / acidic, is not covered under warranty.
- The warranty will not cover Chimneys used for commercial purposes.
- The chimney should have been serviced and cleaned at regular intervals at-least once in two months by a Glen Authorized Service Centre failure to comply with this will render this warranty void. The cost of any such service will be borne by the customer.
- No installation / modification / alteration / service of any nature is made in the chimney by unauthorized persons. The Installation Charges are to be borne by the customer.
- Only the parts covered under LTW will be replaced free. The labour charges for the replacement of under warranty parts will be borne by the customer. The visit charges (within municipal area only) of Rs. 250/- (subject to change from time to time) will be charged extra.
- This chimney has been designed to last a long time and depending on the up-keep & maintenance by the customer the Chimney may last a long time but for the purpose of Life Time Warranty the Life of the Chimney will be taken as 7 years from the date of Purchase of the Chimney.
- The warranty is not valid for any damages arising due to erratic power supply.
- The warranty is not valid in case chimney is used on Inverter or Generator.
- The warranty doesn't include the regular servicing of the product.
- Parts covered under warranty are motor, switch and controls only. **Electronic controls/Touch sensor controls carry only one year warranty and are not covered under life time warranty.**
- *Glass or Glass products, LED Lamps,Bulbs, Rubber & Plastic parts are not covered under warranty.
- The company will not accept any liability for any loss or damages of whatsoever nature on account of fire, storm, theft, malicious damage, pressure cooker bursting or any other unforeseen acts or incidents.
- Any damage done by rats or rodents etc. will not be covered by the warranty.
- Glen Appliances Pvt. Ltd. accepts no liability for any consequential loss and / or damages caused to the user or any third party due to any failure / malfunction of the product. The company's liability is limited to the repair or replacement of the defective part.
- In case of installation beyond the municipal limits of the areas of operation of authorized service centres, or in areas where there are no service centres, the expenses incurred in transporting the parts / machine including loading / unloading will be borne by the user and paid in advance.
- The warranty will be valid only at the original place of purchase and in case of transfer the Chimney should have been un-installed and then re-installed only by the authorized technician. No claims would be entertained in cases of ownership changes.
- The decision of Glen Appliances Pvt. Ltd. in respect of all claims in this regard would be final and binding. All disputes subject to Faridabad jurisdiction.