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Lockton Global Technology Team

## 2025 Lockton Global Architecture Summit Recap



Karthik Ramadoss

SVP, Arch &amp; Delivery @Lockton | Strategic Technology Leader in Insurance | AI &amp; Innovation | Global Thinker,...



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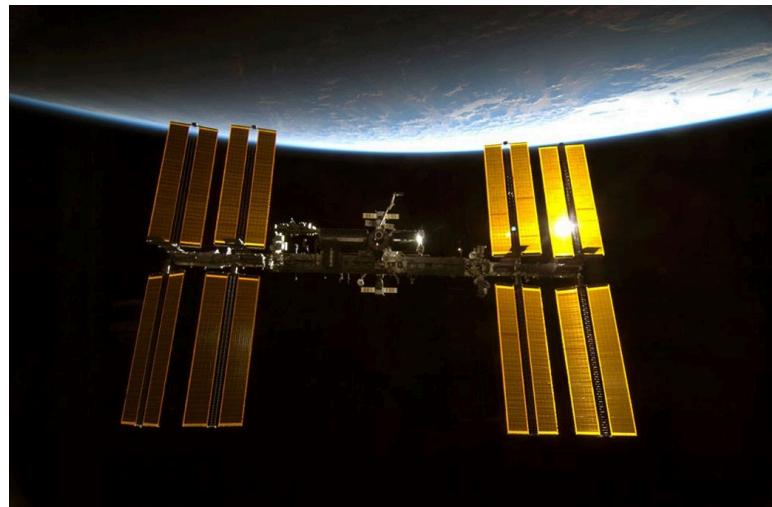
What happens when 52 of the brightest minds in Lockton Technology come together from 6 countries? Magic.

As I wrap up Lockton's 2nd Global Architecture Summit (Jan 21–23, 2025, in Dallas, TX), I'm reflecting on three days of groundbreaking discussions, collaborative innovation, and inspiring vision for the future. Here's a glimpse of what made this summit unforgettable:



### Setting the Stage with a Bold Vision

We kicked things off with an analogy to the International Space Station —a marvel of global collaboration and technological excellence. Just like the ISS, Lockton is building something extraordinary: a shared vision powered by teamwork and designed to propel us into the future.



International Space Station

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## Day 1: Launch Day - Bridging Technology and Business Value



The summit began with an [inspiring keynote](#) by [John Wei](#) through his amazing storytelling skills connecting architecture, humanity and the business of insurance.

As nearly every growth business has become a technology business, architecture is evolving from a specific role into a practice and mindset that the entire organization must embrace. - John Wei, CTO Integreon

John's insights set the tone for the day's sessions, which included:

- **Collaborative Architecture Practice** by [Shanna G. Sommers](#) challenged us to think critically about how architectural practices can drive tangible business value by mapping business capabilities to our technology portfolio through tools like LeaniX.
- **Global Absolutes Jeopardy** by [Jennifer Denon](#) provided a fun and engaging interactive review of various Global Absolutes

interspersed with fun facts about Lockton's history! *Did you know Lockton does business in over 140 countries?*

- **Azure Cloud Migration and Operationalizing Best Practices** by [James Solko](#) A breakout session where we dove deep into strategies for scaling our cloud journey while maintaining operational excellence.
- **Unlocking the Power of Data Analytics** by [Phillip Marsalla](#) Phil walked us through how data analytics is becoming the backbone of our decision-making processes, transforming data into actionable insights.
- **API-Led Connectivity: Building Seamless Integrations** by [Nandini Gopinath](#) A deep dive into how API-led strategies are unlocking our agility and streamlining integration across our mission-critical platforms.
- **Revolutionizing Program Delivery through PMO Community of Practices** [Julia Klaas Brandon Pennington](#) A session that explored how PMO best practices are not only improving program delivery but also fostering innovation and collaboration.

The discussions left us energized and ready to tackle Day 2 with even greater ambition. We decompressed and debriefed at Putt Shack in the evening! Thank you [Slalom](#) team for sponsoring the event.

## Day 2: Orbital Operations - The Road Ahead

We started the day with a thought-provoking keynote from [Byron Clymer](#), who reflected on where we've been over the past five years and where Lockton is headed. With our incredible growth trajectory, he emphasized the crucial role of technologists in shaping our future.



Byron's favorite quote

As a fan of Simon Sinek's **Start with Why** as well as Byron's favorite **Henry Ford's quote** above, his talk accomplished just that, reinforcing why we had gathered together.

Some standout moments included:

- **Global Application Development Methodology** by [Denis Lazarin](#)  
His proposal sparked valuable discussions about standardizing development approaches across regions to enhance collaboration and efficiency.

- **Endpoint Device Management: Elevating the Associate Experience** by [Kai Berry-Helmlinger](#) A practical session on streamlining endpoint management to create smoother, more intuitive experiences for our associates.
- **Practical Security for Real-World Scenarios** by [David Collins](#) David delivered actionable insights into how security can be seamlessly integrated into our operations without adding unnecessary complexity.
- **The Future of Technology: GenAI, Quantum Computing, and Beyond** by [Richard Winston](#) from Slalom Richard's session captivated the room, offering a glimpse into the transformative potential of emerging technologies and their implications for Lockton.
- **Next-gen Document Management Platforms** by [Josh Mitchell](#) Josh's session highlighted our next-gen metadata-driven document management solution as a key enabler for streamlined information access and governance. By showcasing its intelligent tagging and enhanced search capabilities, he demonstrated how it positions us to adapt swiftly to evolving enterprise demands while maintaining robust security and efficiency.
- **Reimaging Client Experience Strategy** by [Molly Berndt](#) Molly's session offered a compelling overview of our client experience strategy, emphasizing how we're transforming customer touchpoints into seamless, personalized journeys. She detailed the innovative approaches we're implementing, ensuring a higher standard of service that adapts to our clients' unique needs and drives stronger relationships.

We wrapped up the day with a retrospective of the last 2 days and received valuable feedback in planning out the upcoming events. We unwound after 2 days of incredible learning and networking by watching the Dallas Mavericks play. Thank you [QualiZeal](#) for sponsoring the evening.

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## Day 3: Mission Critical - Innovation in Action

The final day was all about putting ideas into practice. Teams rolled up their sleeves for a hands-on session on **building GenAI-based solutions** to address real-world Lockton challenges.



AI Hackathon

**The highlight?**

A mini-hackathon where participants not only created GenAI-based solutions but also showcased their work in live demos.



Hackathon winning team

The creativity, problem-solving, and collaboration displayed during this session were truly inspiring, a testament to what happens when brilliant minds come together.

We wrapped up with an amazing dinner sponsored by [Naveen Irudayaraj](#) CEO of [EnpowerTek](#) that was an amazing wrap up to the camaraderie and learning over the 3 days.

## What's Next?

As we closed, we returned to the ISS analogy—a reminder that meaningful progress requires **global collaboration, innovation, and a shared vision**.

And we're not stopping here.

With **quarterly virtual summits** and **monthly lunch-and-learns** from our incredible C4E tribes, the sky isn't the limit—it's just the beginning.

**Together, we're not just building technology architecture; we're building Lockton's future ISS. ❤️**

Thank you to everyone who attended, shared ideas, and pushed boundaries.

## Keynote Speakers

[John Wei](#) - CTO, Integreon

[Richard Winston](#) - FinServ Global Lead, Slalom

[Byron Clymer](#) - Global CIO, Lockton

## Attendees

Dhananjay Acharya Aaron All Mike Austin Luke Bement Molly Berndt  
 Kai Berry-Helmlinger Lawrence Bidelspach Cheryl Besch Rob  
 Blankers Brandon Burkhardt Angela Carrasco Marisela Chapa David  
 Collins Jennifer Dennon Raj Dutta, Enterprise Cloud Architect Lis  
 Fannin Ruben Garcia David George Rob Gerdes Lee Gilbert, ARM  
 Nandini Gopinath Travis Harder Douglas Henke Jill Hodge Suneel  
 Jakka Harish kakani Julia Klaas Denis Lazarin Carlos Leon Conor  
 Loftus Allan Macharia Marietta Preston Phillip Marsalla Megan Matile  
 Scott Martin Josh Mitchell Julie Morris Becca Munroe Rodrigo  
 Patricio, MBA Greg Patrick Rajesh Paul Brandon Pennington Shanna  
 G. Sommers Shane Strong Jeremy Turlin Darren Wilson David  
 Wolfinbarger Md Asaduz Zaman

## Sponsors

Slalom - Rama Ramaswamy Ashley Kuklenski Kristen Miller Awet  
 (Victor) Goitom Justin DeBo Brian S.

Qualizeal - Pradeepkumar Govindasamy Ramanathan Ponnusamy  
 Doug Hall

EnpowerTek - Naveen Irudayaraj

## Special thanks

Events team: Shanna G. Sommers Angela Carrasco Jill Hodge Kate Melcher, CMP

Tech team: Allan Macharia Marisela Chapa Preston Marieta

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 Jeremy Turlin  · 1st  
 Network Architect at Lockton Companies
 11mo ...

Really glad we got to do this and meet with so many of our counterparts and exchange ideas. Looking forward to the next one.

 Love ·  6 | Reply

 Nandini Gopinath  · 1st  
 AVP | People Leader | Digital Transformation | FSCM | HCM | Mule...
 11mo ...

It was a fabulous event made even better by the amazing attendees. Looking forward to the next one!

 Like ·  4 | Reply

 Byron Clymer  · 1st  
 EVP & Chief Information Officer | ORBIE Winner | Global Leader | ...
 11mo ...

Great event, Thank You Karthik Ramadoss for pulling it together I am looking forward to all the goodness coming from leaders across the globe growing Lockton's future, well done Team!

[Love](#) ·  3 | [Reply](#)

 **Denis Lazarin**  · 1st  
Executive Leadership | Strategy | Innovation

11mo ...

This was inspiring

[Like](#) ·  2 | [Reply](#)

 **Allan Macharia**  · 1st  
Technology and Innovation Leader.

11mo ...

This was a great and exciting event.

[Like](#) ·  2 | [Reply](#)

 **Richard Winston**  · 1st  
Financial Services Global Industry Lead @ Slalom

11mo ...

Honored to have keynoted at this event and thrilled to see Lockton recognized as a Best Place to Work by Glassdoor! A testament to the incredible culture and team. Congrats to Karthik and everyone who makes it such a great place to be! #Leadership #BestPlacesToWork  
**#Lockton**

...more

[Celebrate](#) ·  3 | [Reply](#)

 **Said Taiym**  · 1st  
COO @ Integrity

11mo ...

thanks for your leadership on this **Karthik Ramadoss!**[Like](#) ·  1 | [Reply](#)

 **Mary Kaye Cody, CIC, ARM, CRM, CRIS**  · 1st  
Senior Vice President /Senior Account Executive at Lockton Comp...

11mo ...

A bunch of great people in this group. Thank you all for everything you do for our teams and associates!

[Love](#) ·  3 | [Reply](#)

 **Ashley Yazbec, MBA, MA**  · 1st  
Head Global Change Readiness & Enablement, Swiss Re Corporat...

11mo ...

A lot of wonderful, talented people in that group! What a wonderful opportunity to come together! 🎉

[Like](#) ·  1 | [Reply](#)

 **Tyler Coker**  · 1st  
Oracle Data Platform

11mo ...

Congratulations **Karthik Ramadoss** and your fine team at Lockton! Looks like a very productive event!

[Like](#) ·  1 | [Reply](#)[Load more comments](#)**Karthik Ramadoss**

SVP, Arch & Delivery @Lockton | Strategic Technology Leader in Insurance | AI & Innovation | Global Thinker, Growth-Focused, & Lifelong Learner

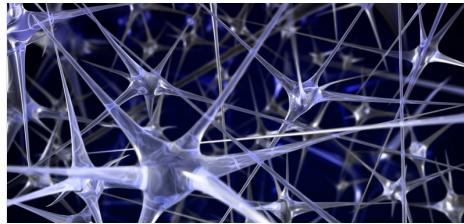
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