# PROBLEM – SOLUTION FIT TEMPLATE

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| Date | 23 October 2025 |
| Team ID | NM2025TMID01244 |
| Project Name | Garage Management System |
| Maximum Mark | 2 Marks |

## Manual Record-Keeping → Salesforce Custom Objects

All customer, vehicle, service, and invoice data are stored digitally, eliminating the risk of lost or damaged records.

## Billing Errors → Automated Invoices

Salesforce Flows calculate service costs automatically, reducing billing errors and ensuring transparency.

## Service Tracking → Dashboards & Notifications

Admins can monitor ongoing jobs, assign tasks efficiently, and notify customers in real-time, improving service reliability.

# GARAGE MANAGEMENT SYSTEM ON SALESFORCE: PROBLEMS TO SOLUTIONS

**TRADITIONAL GARAGE PROBLEMS**

**SALESFORCE SOLUTIONS**

MANUAL RECORDS / / DATA INACCEESIBLITY → CUSTOM OBJECTS & FIELDS / CENTRALIZED DATA

BILLING ERRORS / / ANCURATE INVOICES → AUTOMATED INVOICING / ACCURATE BILLING

SERVICE DELAYS / / LACK OF UPDATES → REAL-TIME DASHBORDS & NOTIFIATIONS

STREAMIINED OPERATIONS & CUSTOMER SATISFACTION →