

# **ABSTRACT**

## **Topic: ONLINE BOUTIQUE MANAGEMENT SYSTEM**

### **Project Nature: Mini Project Extension**

Online boutique management system is the automation of boutiques. This system helps customers to customize their dress according to their requirements. Online boutique management system is to retail customised clothes according to the customer's measurements and their ideas. This system is not of a single boutique. Any boutiques can register into this site. What makes this website different from an online shopping site is that, instead of selling already stitched clothes of fixed sizes, the customers can give their measurements online as they are doing in a boutique.

#### **Existing System**

In this project we have to consider two existing systems. That is an online shopping system and physical boutique.

In the case of online shopping systems the companies sell their finished products directly through an online shopping site. The shoppers will search for a particular item. Specific models as per their search is displayed. Customers can select any one of them and place an order. If they need more than one item they have got an option to add them to the cart. So discursing on online clothing stores, the clothes will be available in fixed measures. Customers have the privilege to cancel any order before they are delivered. The amount will be refunded if they already paid it. The product is shipped and delivered from the company's warehouse or directly from the manufacturer.

Then pointing to physical boutiques, the customer has to do everything manually. The customer visits the boutique. They choose the fabric. Measure the clients to get their measurements to fit the dress properly. Then cut and measure the fabric according to that and stitch the cloth. After that the customer again visits the shop to get the stitched dress. If there are any alterations the customer will wait till they complete it.

#### **Proposed System**

Proposed system is a web based boutique management. It is a combination of both an online shopping system and the physical boutique. It helps to overcome all the limitations of the existing system. In this system there are two users, customers and boutique owners. This is an online platform to bring the boutique owners and customers together. Customers can choose boutique according to their desire or based on their location.

Customers can give their details like measurements, which fabric they want, color of the materials, any special design if needed etc. Then the customers have two options. Either they can send this as a request to all boutiques or they can choose a particular boutique. When the request is sent this request will be shown in the dashboard of the boutique owner's profile. If the customer chooses to send this request to all boutiques, then the request is sent to all the boutiques that have registered in this site. If the customer chooses a particular boutique, the

request is sent to that particular boutique only. The boutique owners then send the details like total price extra to the customer as email. The customer can accept it or decline it. This is how this website works.

There will be another page in the website as a normal online shopping website where the boutique owner can sell their already stitched clothes. It works like a normal shopping website. There will be a shopping cart. All the boutiques who have registered on this site can display their products.

## Module Description

Users of the system: Customers, Boutique Owners, Admin, Guest

### CUSTOMER

- Registration
- Login
- Customize dress
- Send customized order details as request to boutique owners
- Get responses from boutique owners
- Cancel any order within a period of time
- View and update their profile

### BOUTIQUE OWNER

- Registration
- Login
- Get requests from customers
- Send back responses to customers
- Give customers for a period of time for cancel the order. After the period of cancellation they can send notification to customers.
- Adding materials in the boutique
- View and update their profile

### ADMIN

- Login
- Adding categories of dresses
- Block and unblock users
- Accept and decline requests from boutique owners

### GUEST

- Register
- Login
- View products