ABSTRACT

ONLINE BOUTIQUE MANAGEMENT SYSTEM

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ONLINE BOUTIQUE MANAGEMENT

DESCRIPTION

The overview of the system is to automate a boutique. It is to retail the customised clothes according to the customer's measurement and their ideas. This website facilitates the boutique owners and customers to communicate effectively. What makes this website different from an online shopping site is that, instead of selling already stitched clothes of fixed sizes , the customers can give their measurements online as they are doing in a boutique.

SYSTEM STUDY

EXISTING SYSTEM

In this project we have to consider two existing systems. That is an online shopping system and physical boutique.

In the case of online shopping systems the companies sell their finished products directly through an online shopping site. The shoppers will search for a particular item. Specific models as per their search is displayed. Customers can select any one of them and place an order. If they need more than one item they have got an option to add them to the cart. So discoursing on online clothing stores, the clothes will be available in fixed measures. The available sizes are XS(extra small),S(small),M(medium),L(large),XL(extra large),XXL(double extra large). Customers have the privilege to cancel any order before they are delivered. The amount will be refunded if they already paid it. The product is shipped and delivered from the company's warehouse or directly from the manufacturer.

Then pointing to physical boutiques, the customer has to do everything manually. The customer visits the boutique. They choose the fabric. Measure the clients to get their measurements to fit the dress properly. Then cut and measure the fabric according to that and stitch the cloth. After that the customer again visits the shop to get the stitched dress. If there are any alterations the customer will wait till they complete it.

LIMITATIONS

Online shopping system,

- Alterations of dresses might be needed.
- Customers do not have any idea about the fabric of the cloth if they are purchasing online.
- Maybe the fabric will be entirely different from what we see.

Physical Boutique,

- Now lay out the physical boutique, the world is now facing a big pandemic. We are not at all sure about the after effects. Owing to that reason going to a physical boutique is not practical.

- If it is in-person , customers have to visit the boutique so many times.
- Time consuming.

PROPOSED SYSTEM

Proposed system is a web based boutique. It is the combination of both an online shopping system and the physical boutique.It helps to overcome all the limitations of the existing system. The customers can either choose a boutique or they can send the request to all boutiques that are available in the website. Each boutique owner will have a separate profile. In that profile they are permitted to display their previous works. In case if the customer needs exactly the same as the displayed ones, they have the option for that too.
Another facility is that the customer will get an assistant if they need to straighten out their concern about styling and all.
In addition to that, the website also has a boutique unit. There will be a separate tab that links to that page. It will be similar to a normal shopping website.

MODULE DESCRIPTION

Users of the system : Customer, Boutique Owner, Admin

CUSTOMER
- Registration
- Login
- Customize dress
- Search for a boutique
- Contact an assistant
- Order an item
- Visit the shopping site of boutique
- Give feedback to admin
- They can cancel any order within a period of time

BOUTIQUE OWNER
- Register
- Login
- Send response to the request of customers
- Giving time period for cancellation of an order
- Display their previous works on their profile
- Adding materials that are available in their boutique
- Displaying the amount and name of designer works they are doing

ADMIN
- Login
- Managing their own boutique
- Adding names of all the fabrics
- Adding names of particular designs
- Managing the concerns from both customers and boutique owners
- Appointing assistant for the user
- Managing notifications for both boutique owner and customer