**CURRICULUM VITAE**

**R. KUPPAN Email:myth\_kuppan@rediffmail.com**

**Mobile:9941264567**

|  |
| --- |
| **CAREER OBJECTIVE** |

Intend to build a career with leading Corporate, which will help me to explore me self fully

and realize my potential, willing to work as a key player in challenging & creative environment.

|  |
| --- |
| **SUMMARY** |

* **Currently working in Scope International Private Limited.**
* **Sense of responsibility and highly inquisitive.**
* **Create, resourceful and energetic to empower influence and reach resolution with direct**

**reporters, colleagues and Managers.**

|  |
| --- |
| **PROFESSIONAL EXPERIENCE** |

**Working in Scope International Pvt Ltd Since December 2008 to till date.**

**Liabilities Account Set up Team (LAS) (Dec 2008-tilldate)**

**Roles & responsibilities:**

* Joined the unit as a temporary Officer. Next one year 1 got permanent role. And as I executed my performance according to the management expectation, got promoted as senior officer (Grade C) during Mar’12 after that got promoted as Team Leader MAR’16.
* Involved in team as an associates, which involves processing of new liability accounts.
* CASA Account opening processing methods for faster and accurate results in EBBS core system.
* To demonstrate continuous improvement focus, by identifying and rectifying the input errors, to maintain an error free database.
* Process not amendment suggestion to PDU.
* Involved in New applications implementation and enhancement for Functionality, compatibility, Data Base and Regression testing.

|  |
| --- |
| **SPECIAL ACTIVITIES HANDLED IN TESTING:** |

* Accountable for end to end UAT testing for the projects, Live issues and CR’s
* Responsible for status report in various stages of the project
* Involve in all stake holders meeting and represent the team
* Handled live issues with deliverables and client bringing it to closure.
* Managed multiple projects with offshore team and delivered successfully
* Training the Internal team on Application and Domain.
* Defect Management in JIRA
* Preparation of Test Plan, Run Plan, Test design and Test Closure report.
* Reviewing the test design done by team for the end to end coverage
* Ensure timely preparation and obtaining approval of UAT test design and Regression suite from respective business.
* Interact with Business from across countries and clarify gaps and seek clarification on requirements and identify gaps.
* Preparation and presentation of Test design to respective country business and obtain sign-off.
* Preparation of Run plan for Execution.
* Present daily updates on modules handled business during Huddle calls.
* Responsible for preparing Daily productivity MIS and Defect Reports.
* Participation in defect review meeting with development team and business team.
* Implementation of FACTCA and CRS process for account set up.
* eOPS workflow enhancement for account opening.
* Support to RBWB New workflow enhancement for account opening.
* Involved automation testing in Selenium tool and simplify the testing for RTOB.

|  |
| --- |
| **KNOWN APPLICATIONS:** |

* EBBS, ICM, CCMS
* FILE –NET,S2O
* SIGCAP & E SIGCAP
* SAO-LITE & BAO-LITE
* EOPS
* RWB(Retail Banking Work Bench)
* RTOB (PEGA)
* Selenium

|  |
| --- |
| PROJECT WORKED : |

**Project 1:**

**Title : EOPS Application – CASA onboarding System**.(Manual Testing)

eOPS is Onboaridng application for CASA account opening, it’s a Single screen system with IMAGE and Data entry application End to End account activation, Eg Scanning, Data entry, CDD process and Archival process.

**Responsibilities:**

Involved in BRD Verification, FSD Preparation, Identify the gaps from Requirement behalf of production Team and Prepare the Test cases accordingly and execute the testing.

**Project 2:**

**Title : Automation by Open Span:**

This relevant of fulfillment automation, post account activation Open Span tool will perform the activity in robotic based. It has been invented for Card issuance, Statement Registration , Ibanking registration and EBBS amendments.

**Responsibilities:**

Prepared the BRD, provided the requirement & explain the requirement to Development team and execute the testing with Team members. It has helped to reduce 5 FTE in that team.

**Project 3:**

**Title: Retail work bench:**

RWB introduced for Operational efficiencies through digitization of client data and signature and document capturing, straight through and paperless processing.

Process for the onboarding of clients through the Retail Workbench application which is available to the frontline/sales staff through the iPad provided to them under Standard Chartered Bank.

(RWB) is the single Frontend system for the bank's frontline staff in Retail Clients to enable sales, advisory, on-boarding, account opening and lending origination while being mobile.

**Project 4:**

**Title: RTOB (PEGA):**

The existing client On boarding, Account Setup and Fulfilment processes are predominantly manual with numerous variations between systems and processes across countries. There is a lack of automated processing with real-time status updates on client applications and fulfilment which is leading to cost inefficiencies, poor client experience and increased operational risk.

Implemented Agile methodology and participated in development & conversion of business requirement into user story discussions.

Supporting to application for CASA,TD and CCPL products.

Performed unit, integration and user acceptance testing.

Perform data instances, defects and hot fixes in rule tracking sheet.

Using selenium Tool to simplify the Testing and help to testing team complete the testing before tentative release date.

|  |
| --- |
| Polimer Kitchen PVT LTD (MAR 2007 TO MAY 2008) |

* **Worked as a Process Associate.**
* **Checking Stocks.**
* **Excise duty, taxation and documentation filing**
* **Handling inward & out ward stocks.**

|  |
| --- |
| **Educational Qualification:** |

* **Bachelor of Commerce, university of Madras, Chennai – (2002-2005)**

|  |
| --- |
| **PERONAL DETAILS:** |

Father’s Name : G. Raji

Date of birth : 14-Oct-1984

Sex : Male

Martial Status : Married

Nationality : Indian

Religion : Hindu

languages Known : Tamil & English

Hobbies : Reading Books

Address : 10, B- Block,

BRN Garden Broadway,

Chennai -108.

**DECLARATION**

I declare the above information notes and details of mine are true and acknowledge the same.

PLACE:Chennai Yours faithfully

DATE:

**[R. KUPPAN]**