

KARTHIK REDDY

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PROFILE

Virtualizations professional with 9+ years of IT experience with primarily focus on design, installation, configuration, troubleshoot and administration of enterprise-wide infrastructure solutions. Worked with cross-functional teams, clients & employees from diverse backgrounds & geographies including India, Saudi Arabia and United States of America.

AREAS OF DIRECT EXPERTISE

- Virtualizations Products
- AWS, Azure, GCP Cloud Services
- Veeam Backup & Replication
- Windows & Linux Servers
- Hyper Converged Infrastructure
- Active Directory, DNS, DHCP
- VSphere, ESXi, VMotion, DRS, HA
- Dell, HPE, Cisco Servers
- Dell Equallogic Storage

CURRENT EMPLOYMENT

Oct'20-Current

Sr.Product Engineer(VMware) | Tech Mahindra (Hyderabad, India)

- Hands-on expertise in VMware, ESXi, and VSAN, adept at managing datacenter environments and providing production support in a 24/7 shift environment.
- Experienced in AWS services, EC2 instance migrations to new accounts/regions, consolidation, cost savings, Compute Optimize, and reporting/billing.
- Direct Experience as a System Administrator, proficient in managing Linux, Windows servers, VMware, and database connectivity.
- Skilled in scripting using shell and PowerShell, automating tasks for enhanced efficiency and reliability.
- Experienced in building servers, ensuring smooth deployment and configuration to meet operational requirements.
- Capable of operating at L2/L3 level, resolving complex technical issues and providing effective support for infrastructure operations.
- Implemented robust backup and disaster recovery strategies, ensuring data integrity and business continuity.
- Collaborated with cross-functional teams to plan and execute infrastructure upgrades and migrations.
- Provided mentorship and training to junior team members, fostering a culture of continuous learning and development.
- Contributed to the development and maintenance of documentation, including standard operating procedures and system configurations.
- Manage Windows, VMware vCenter, and ESXi Server environments, troubleshooting issues with hardware, software, and networking.
- Manage AD users, permissions, access, and storage allocations with best practices regarding privacy, security, and regulatory compliance.
- PowerShell and PowerCLI scripting, customized automations for daily operations and performance review in the Infrastructure environment.
- Proficient in troubleshooting complex VMware infrastructure issues, including performance tuning and capacity planning.
- Proven track record of successful VMware migrations, upgrades, and patching while minimizing downtime and ensuring business continuity.
- Deploying and managing infrastructure on both AWS and Azure cloud platforms, scalability, and cost-efficiency for diverse business needs.

PAST EMPLOYMENT

Oct'19 - Oct'20

System Administrator | Stellartec Consulting (Onsite Jeddah, KSA)

- Direct experience on VMware Vsphere 6 to 7 including other technologies such as Veeam Back up and Replication
- Direct experience on Windows Server Administration with DHCP, DNS, File Servers, Active Directory and other services
- Documented the diagnostics procedure and process documentation on troubleshooting and configuration
- Converted P2V servers using vCenter Converter stand-alone tools to provide a mission-critical production infrastructure
- Involved in migration project from Vsphere 6.0, 6.5 to vSphere 7.0 and complete Migration of VMs and Physical servers
- Resolved issues with the performance of CPU, Memory and Storage in VMware Infrastructure to evaluate correct allocation of resources
- Manage Updates and Upgrades of VCenter Servers, ESXi Nodes, Windows Servers & Linux Servers in the format n-1 versions.

Nov'18 - Jan'19

IT Administrator | Raise Networks (San Jose, CA)

- Gathering the requirements from the Product team and engineering team and creating the application as per the Team needs
- Developing and implementing security policies and processes to evaluate and manage risks associated with processing, and storing data
- Collaborate with engineers or software developers to select appropriate design solutions to ensure compatibility of system components
- Laptop and outlook support for associates. Deploy VMs as per the end user requirements.
- Writing Power Shell scripts for getting the active user's data in organization from Active Directory.
- Working with End users to enable Single Sign On for applications like Zoom, Zendesk and Wiki and Jira
- Provide technical guidance or support for the development or troubleshooting of applications

Jul'18 - Sept'18

Server Technician | King Star Computers (Sunnyvale, CA)

- Building 1U, 2U, 4U, 8U super server chassis assembly, Pallets and heavy loads of servers.
- Hands on experience with assembly Super Micro servers, Shipping and Handling Management from and to the customer.
- Heavy lifting of 40 lbs to rackmount super servers. Drop off and pickup Servers from & to customer location.
- Hands on experience with Stress Testing super servers after Assembly with Ubuntu Live CD.
- Hands on experience with Cabling, Sata Numbering, Hard drive racks, Network cards, RAM, CPU, SSD's installation.

Oct'16 - Mar'17

Virtualization Trainings - Internship | Saitech Inc(Fremont, CA)

- Training for VMware, Windows server, CCNA Networking Certification.
- Certification training for VMware Foundation course and training for VCP6-DCV.
- Certified for 2V0-V21 and VMware VCP6-DCV Data Center Virtualization in the year 2016.
- Experience with vCenter Server VCSA Vsphere 6.0 web client, creating and managing Snapshots, Templates, Cloning VMs, DRS, HA, FT, iSCSI Storage

Jan'11 - Nov'14

Windows VMware Administrator | Onward Technologies Limited (Hyderabad,India)

- Manage 45+ ESXi servers, 2008 R2 and 2012 with VSphere client while supervising 250+ VM servers.
- Provide 2nd level support including troubleshooting, administering and service restoration for Windows 2003, 2008 operating systems
- Worked on AD user and permissions, administration, group policies, file share permissions and Windows servers, DNS and DHCP
- Implemented server maintenance and patches in accordance with established IT policies and procedures
- Involved in Managing, Installing, and Supporting Windows 2008/2003 Servers, and VMware ESX Servers
- Performed migration and conversions of Windows and Linux based operating systems.
- Provided procedural recommendations on regular basis to optimize the utilization of virtual infrastructure.

EDUCATIONAL CREDENTIALS

- Master's degree in Computer Science at Northwestern Polytechnic University, California, USA - 2016
- Bachelor's degree in Information Technology at Jawaharlal Nehru Technological University, Hyderabad, India - 2010