# Screen shot for Complaint-Redressal-System-main
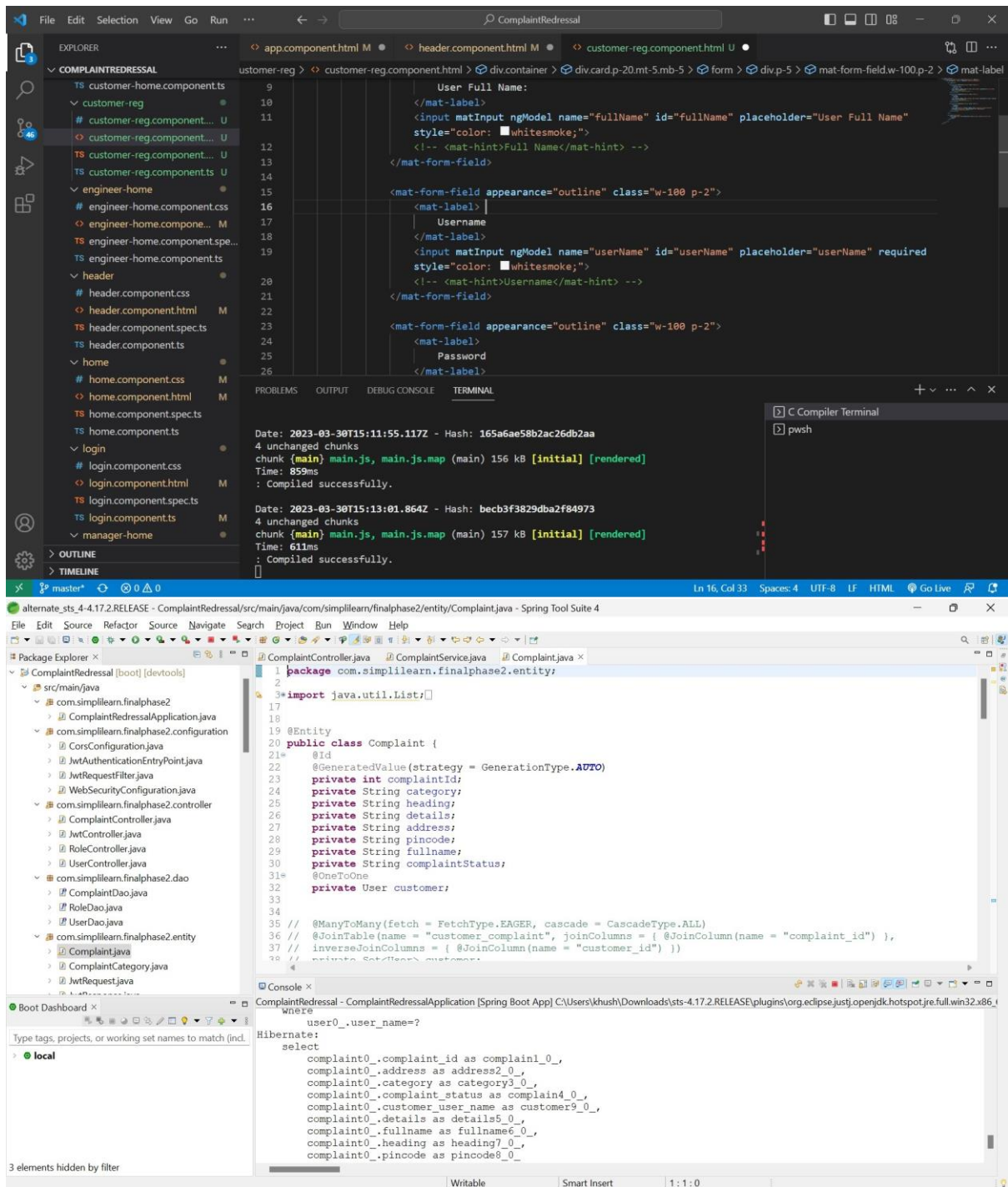


**Karthikeyan P**

## ABC Telecom

Logout

Dashboard    Register Complaint    Previous complaints

### Complaint Details:

| Heading | Details | Address | Pincode | Status |
|---|---|---|---|---|
| Excess Bill | Last Month broadband bill calculation was incorrect, kindly recheck | ottoman Street-121,Delhi | 110025 | Resolved |
| Haven't recieved the data | I have mad a recharge of 399 for which I was suppose to get 30gb data which I didnt recieved yet kindly check the issue asap | ottoman Street-121,Delhi | 110025 | Raised |
| poor speed | I have taken a plan of 100mbps speed but this month I am hardly getting speed in the range of 20-30mbps, please check the issue asap | Blok-112B, Railway colony, Noida | 110025 | Raised |
| poor speed | I have taken a plan of 50mbps speed but this month I am hardly getting speed in the range of 20-30mbps, please check the issue asap | Block-330, Railway colony, Delhi | 110025 | Raised |

User Full Name:

Username *

Password *

Register

**Karthikeyan P**

ABC Telecom

Dashboard    All complaints

Logout

Welcome Manager!!

Assign complaints

localhost:4200/login

Enter username

Enter username

Login

Reset

Create customer account

**Karthikeyan P**

## ABC Telecom

Login

ABC Telecom is India's foremost and truly-integrated telecommunications service provider, with a corporate customer base of over 40,000 Indian and multinational corporations, including small and medium enterprises, and close to 300 of the finest enterprise and carrier companies globally.

ABC Telecom touches 90 per cent of the country's population, supported by an OFC network of over 190,000 km. The Company also has a significant tower infrastructure that caters to other telecommunications operators.

Spread across India's top 29 cities, ABC Telecom' data solutions for Homes and Small Enterprises cater to buildings connected to the Reliance network. Reliance Communications also owns the world's largest private under-sea cable system under its subsidiary Global Cloud Xchange, which offers a comprehensive portfolio of solutions customized for Carriers, Enterprises and New Media Companies globally.

GCX's under-sea cable system spans more than 67,000 route km, which, seamlessly integrated with Reliance Communications' 200,000 route km of domestic optic fiber backbone, provides a robust Global Service Delivery Platform for Enterprises. GCX is uniquely equipped to support businesses through the deployment of Next-Generation Enterprise solutions across its Cloud Delivery Networks. Since its inception in December 2002, Reliance Communications has been revolutionizing the way the world communicates, impacting not just lifestyles, but the very lives of its customers-globally

For further information, please visit: www.abctele.co.in

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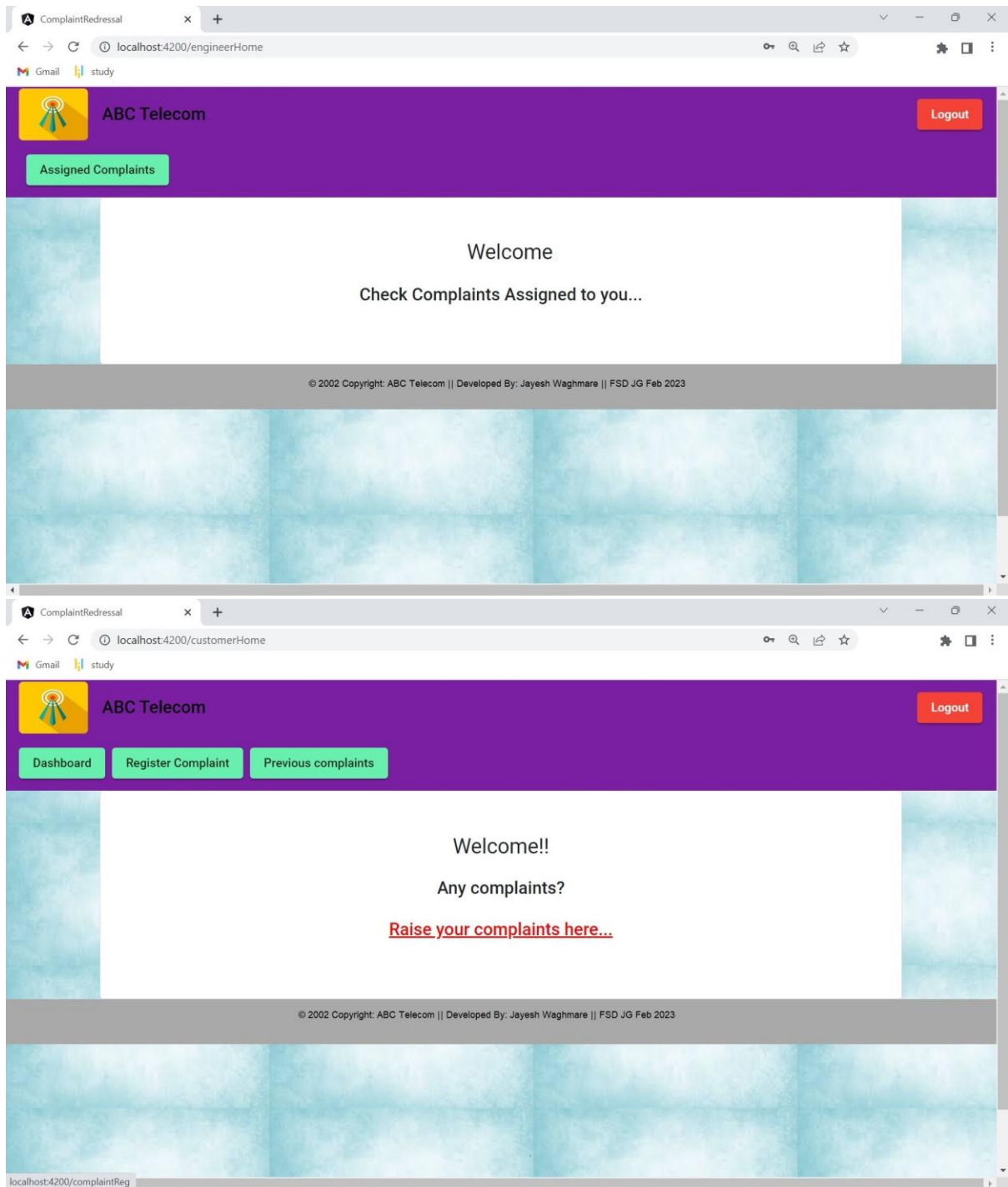For further information, please visit: www.abctele.co.in

| Career | Our Offices | Our Vision |

**Karthikeyan P**

**Karthikeyan P**

Dashboard | Register Complaint | Previous complaints

Full Name:

Complaint Title:

Complaint Details:

Address: *

Pincode: *

Register Complaint

Dashboard | All complaints

## Complaint Details:

| ID | Full Name | Heading | Details | Address | Pincode | Assigned To | complaintStatus |
|---|---|---|---|---|---|---|---|
| 2 | Sample Customer | Excess Bill | Last Month broadband bill calculation was incorrect, kindly recheck | ottoman Street-121,Delhi | 110025 | Ankita Soni | Resolved |
| 3 | Sample Customer | Haven't recieved the data | I have mad a recharge of 399 for which I was suppose to get 30gb data which I didnt recieved yet kindly check the issue asap | ottoman Street-121,Delhi | 110025 | Ankita Soni | Raised |
| 4 | Adira Jamwal | Haven't recieved the data | I have mad a recharge of 399 for which I was suppose to get 30gb data which I didnt recieved yet kindly check the issue asap | Astak Heights-122,Delhi | 110021 | Deepak Shrivastav | In Review |
| 5 | Madhuri Venkat | Sample complaint | Lorem ipsum dolor sit amet consectetur adipisicing elit. Fugit incidunt laudantium necessitatibus autem mollitia? Nobis deserunt quibusdam obcaecati numquam optio culpa, ab impedit? Obcaecati nam commodi odit architecto quis debitis! | 123,mannat heights, Gurgaon | 110022 | Asima Tirkey | Work in progress |
| 6 | Vrinda Jamwal | poor speed | I have taken a plan of 100mbps speed but this month I am hardly getting speed in the range of 20-30mbps, please check the issue asap | Blok-112B, Railway colony, Noida | 110025 | Ankita Soni | Raised |
| 7 | Vidyut Jamwal | poor speed | I have taken a plan of 50mbps speed but this month I am hardly getting speed in the range of 20-30mbps, please check the issue asap | Block-330, Railway colony | 110025 | Ankita Soni | Raised |

**Karthikeyan P**

Assigned Complaints

## Complaint Details:

| ID | Full Name | Heading | Details | Address | Pincode | complaintStatus | Operation |
|----|-----------|---------|---------|---------|---------|-----------------|-----------|
| 2 | Sample Customer | Excess Bill | Last Month broadband bill calculation was incorrect, kindly recheck | ottoman Street-121,Delhi | 110025 | Resolved | WIP Reviewed Resolved |
| 3 | Sample Customer | Haven't recieved the data | I have mad a recharge of 399 for which I was suppose to get 30gb data which I didnt recieved yet kindly check the issue asap | ottoman Street-121,Delhi | 110025 | Raised | WIP Reviewed Resolved |
| 6 | Vrinda Jamwal | poor speed | I have taken a plan of 100mbps speed but this month I am hardly getting speed in the range of 20-30mbps, please check the issue asap | Blok-112B, Railway colony, Noida | 110025 | Raised | WIP Reviewed Resolved |
| 7 | Vidyut Jamwal | poor speed | I have taken a plan of 50mbps speed but this month I am hardly getting speed in the range of 20-30mbps, please check the issue asap | Block-330, Railway colony, Delhi | 110025 | Raised | WIP Reviewed Resolved |

Dashboard    All complaints    All Users

## Complaint Details:

| ID | Full Name | Heading | Details | Address | Pincode | complaintStatus |
|----|-----------|---------|---------|---------|---------|-----------------|
| 2 | Sample Customer | Excess Bill | Last Month broadband bill calculation was incorrect, kindly recheck | ottoman Street-121,Delhi | 110025 | Resolved |
| 3 | Sample Customer | Haven't recieved the data | I have mad a recharge of 399 for which I was suppose to get 30gb data which I didnt recieved yet kindly check the issue asap | ottoman Street-121,Delhi | 110025 | Raised |
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| 5 | Madhuri Venkat | Sample complaint | Lorem ipsum dolor sit amet consectetur adipisicing elit. Fugit incidunt laudantium necessitatibus autem mollitia? Nobis deserunt quibusdam obcaecati numquam optio culpa, ab impedit? Obcaecati nam commodi odit architecto quis debitis! | 123,mannat heights, Gurgaon | 110022 | Work in progress |
| 6 | Vrinda Jamwal | poor speed | I have taken a plan of 100mbps speed but this month I am hardly getting speed in the range of 20-30mbps, please check the issue asap | Blok-112B, Railway colony, Noida | 110025 | Raised |
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**Karthikeyan P**

*Entered Credentials are incorrect, Please try again!!*

admin123

••••••••••

Login

Reset

**Create customer account**

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**ABC Telecom**

Logout

Dashboard     All complaints     All Users

## Welcome Admin!!

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**Karthikeyan P**
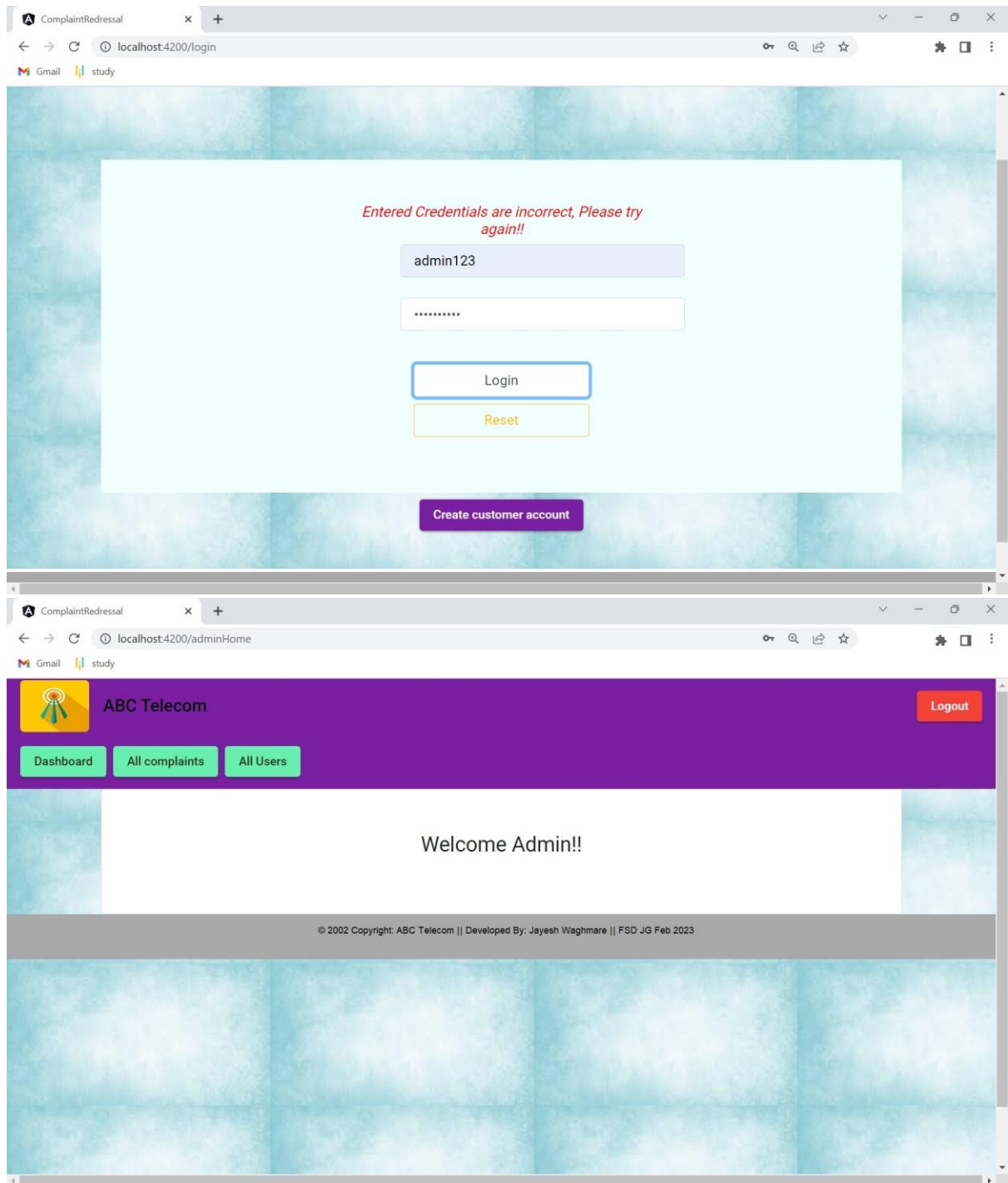
**List of active users:**

| Full Name | Username | Password | Delete |
|---|---|---|---|
| Adira Jaamwal | adira | $2a$10$RTzBuwB0wnGBrqYkJ7qszOu.G5r4in7SpaTHAMS0jdE3rJJcjUV/. | 🗑 |
| Aditi Tekam | aditi | $2a$10$mF2EUaDMdDBzjwz4.6Bgre6b.N7PLpzq1kztbw6lLtkDSJbmcE/u2 | 🗑 |
| admin | admin123 | $2a$10$USxVduo0/vcOHumyuzKlWOeq7UaJ/rUj2hXFsXas8vsWfGNabLDfe | 🗑 |
| Adwait Pitre | adwait | $2a$10$58MYEu5EZWLifV5KLd3ix.5ttxFNFF7zEmvUrsHnWcqGf8I2Ev5xK | 🗑 |
| Akansha Pathak | akansha | $2a$10$/NMZfHkO8qGK/cnsq2Z0Je327Bxmpa8.SkdEN/it1Y6jklNNHWgWe | 🗑 |
| Ankita Soni | Ankita | $2a$10$kBJ6ciP2iReH8z2.flEGm.LW1grXZflFXNlRWnd47thZB0rVXO7p2 | 🗑 |
| Asima Tirkey | asima | $2a$10$N8gUPJM.C/21r7MDtnsgmefGtN8Xlhd28CcqfE3WMB1GLKQWKC7Te | 🗑 |

**Github Link: https://github.com/karthikeyanvk18/Complaint-Redressal-System-main**

**Karthikeyan P**