## Ideation Phase Define the Problem Statements

Date	27 June 2025
Team ID	LTVIP2025TMID59414
Project Name	Smart Sorting: Transfer learning for rotten
	fruits and vegetables
Maximum Marks	2 Marks

## **Customer Problem Statement Template:**

The customers are visiting the supermarkets to buy the good quality assured fruits and vegetables, but they failed to select the good fruits and vegetables because the supermarkets are can't able to differ the rotten and healthy fruits and vegetables. The customers want to make the good quality assured fruits and vegetables to be arranged in the various clusters. The classification of the rotten and healthy fruits and vegetables by man power is time taken process and not cost-effective. To overcome these problems faced by customers, our team decided to develop and deploy a model that identifies the condition of the fruit or vegetable, either rotten or healthy, and classifies the items into healthy and rotten categories. Thus, the supermarkets can able to identify the rotten items and dispose them and healthy ones will be placed in various clusters

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	Customer	Buy fresh fruits	Supermarket have a clumsy of rotten and healthy fruits	Poor maintaninence in supermarket	Angry and frustated

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
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Food Quality Manager	Quickly identifies rotten fruits and vegetables in large batches	Manual inspection is slow, inconsistent and prone to error	We need to process hundreds of items daily with limited staff	Frustrated and concerned about missing spoiled produce
Small Grocery Store Owner	Maintain consistent food quality standards	I lack expertise to identify early stages of spoilage	Customer complaints about quality affect my business reputation	Anxious about food safety and business reputation
	Quality Manager  Small Grocery Store	Quality Manager  Small Grocery Store  Guality identifies rotten fruits and vegetables in large batches  Maintain consistent food quality	Quality Manager  Identifies rotten fruits and vegetables in large batches  Small Grocery Store Owner  Maintain consistent food quality standards  inspectio n is slow, inconsiste nt and prone to error	Quality Manager  Identifies rotten fruits and vegetables in large batches  Small Grocery Store Owner  Maintain Store Owner  Good quality Standards  Inspectio n is slow, inconsiste nt and prone to error  I lack expertise expertise to identify early stanges of  I lack expertise complaints about quality affect my business reputation