

Karthik MG

☎ Phone : 7892668378 | ✉ E-Mail : karthikmg2599@gmail.com

SUMMARY

- 3 years of IT experience specializing in Application Development and L3 Production Support in PeopleSoft FSCM across the Banking, Financial Services, and Insurance (BFSI) domain.
- Built Custom pages based on the business requirements and modified the custom and built in pages as per the business.
- Hands on in building App Engine, PSQuery and worked on SQR reports as well.
- Expertise in Incident, Problem, Change, and Release Management, with a focus on improving efficiency and ensuring business continuity.
- Strong experience in PeopleSoft Financial ERP (Accounts Payables, Banking) for implementing new features, fixing bugs, and maintaining business-critical applications.
- Collaborated with diverse cross-functional teams including Research, Project Management, Quality Assurance, and Operations to deliver and maintain software applications.
- Currently working in the Banking, Financial Services, and Insurance (BFSI) domain.
- Skilled in tools such as PL/SQL, Putty, CA Workload Automation, WinSCP, and ServiceNow.
- Excellent analytical, interpersonal, and communication skills with a proven ability to work effectively in team environments.

TECHNICAL SKILLS

Languages : PeopleCode, Java, JavaScript
Tools : Application Developer, PeopleSoft FSCM, Postman, CA Workload, Service Now
Databases : Oracle SQL
Version Control : PHIRE, Git

PROFESSIONAL EXPERIENCE

TATA Consultancy Services

Bengaluru-Karnataka

Project : Allianz

Role : Application Developer and Support Engineer.

Duration : 2021 - present

Roles and Responsibilities:

- **Code Implementation & Maintenance:** Implemented and modified code based on business requirements, ensuring alignment with existing systems and processes.
- **Business Logic Implementation:** Developed and modified code based on business requirements to implement new features and business logic within the PeopleSoft Financial ERP.
- **Requirement Gathering & Analysis:** Collaborated with business stakeholders to gather detailed requirements, translating them into technical specifications for application enhancements and bug fixes.

- **Unit Testing & Code Review:** Prepared and executed unit tests to ensure quality and stability of the implemented changes. Conducted code reviews to maintain coding standards and troubleshoot issues.
- **Job Scheduling & Monitoring:** Managed, scheduled, and executed data load jobs in alignment with business requirements, optimizing job performance and ensuring timely data availability.
- **Incident Management & Root Cause Analysis:** Proactively identified incorrect data from failed jobs, collaborating with upstream teams and business users to resolve issues, correct data discrepancies, and prevent future failures.
- **Data Correction & SQL Scripting:** Designed and executed SQL scripts to correct data anomalies, adhering to business rules and minimizing system downtime.
- **Automation & Tool Management:** Developed, maintained, and modified applications on CA Workload Automation, improving job scheduling efficiency and accuracy.
- **Change Management:** Created and managed Change Requests (CRs) and performed Ctasks in ServiceNow, ensuring smooth deployment and documentation of changes in production.
- **PeopleSoft Application Enhancements:** Provided insights and recommendations for new features and improvements within the PeopleSoft application to help streamline business processes and enhance system usability.

KEY ACHIEVEMENTS

- Enhanced the performance and usability of PeopleSoft Financial ERP, reducing incidents by 20% through proactive maintenance and root cause analysis.
- Delivered on-time solutions for critical business applications, consistently meeting deadlines and maintaining high levels of system availability.
- Successfully improved job scheduling efficiency by streamlining the use of CA Workload Automation.

EDUCATION & CERTIFICATION

- Bachelor of Engineering | Computer Science And Engineering – VTU - 2021
- JavaScript Certificate from HackerRank (March 2023).