

Gokul Nath S



No: 10/1, Sivasakthi street, Saraswathi Nagar, Thirumullaivoyal, Chennai – 600062.



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WORK EXPERIENCE

HDB FINANCIAL SERVICES (Feb 2023 – July 2024)

Role: Risk Analyst | Domain: Transaction Monitoring

- Working as a Risk Analyst for 1.6 years in HDB Financial service behalf of HDFC BANK.
- Here I'm doing fraud risk management, Data maintenance and merchant acquiring.
- Analyzing the Merchant Transaction Monitoring and Investigation. Have a thorough understanding of client's business and related parties in order to monitor client's activities for unusual transactions.
- Having Knowledge of Transaction Monitoring, AML, KYC, CDD & EDD.
- High value fraud cases are analyzed in both angle alert/action and necessary corrective actions are taken.
- Working Knowledge of Transaction Monitoring in the system of (PRM, MAPS, FLEXCUBE)
- Drafting mails to concern Merchants, Banks & Regions to control fraudulent activities & handling Excel.
- Analyzing Fraud Trends and Patterns, Prevention of Risk.
- Analyze/access/study in details pattern of frauds and risk involved. Perform further investigation on identified suspicious client and client's transactions and report to KYC/AML complains.

NTT Data Service (Nov 2020 – Feb 2022)

Role: HC & Insurance Operations | Domain: Payment Posting

- Medicare & Medicaid process, Identified & resolved Patient billing and Payment issues.
- Posted & Adjusted payments from Insurance Companies.

EDUCATIONAL BACKGROUND

Mar Gregorios College of Arts & Sciences

B.com General (2016-2019)

CAREER OBJECTIVE

To secure a challenging position in a reputable organization to expand my learnings, knowledge, and skills. To get an opportunity to begin my career in a high-level professional environment

SKILLS & PROFICIENCIES

- MS Excel, Mail drafting, VLOOKUP, Pivot table, Managing multiple tasks.
- Tally ERP.9 Basics, well written & Communication.
- Strong Analytical, Problem solving & Organizational ability & Good team player.
- Time Management & Working with Team culture.

CERTIFICATION & ACTIVITIES

- Certified as Employee of the Month for (3 times) Dec23, Mar24 & May24. (In the base of quality of work & consistently support the team in high standards with in the stipulated time)
- Conduct training sessions to new joiners.
- Supporting other team process during their spike. Conduct Q&A sessions with the team.

DECLARATION

I hereby declare that all the information's given above are true & best of my knowledge