Security & Compliance in CareerCraft AI

1. Introduction

CareerCraft AI prioritizes data security and compliance to ensure that user information is protected while maintaining transparency. Our security framework is built to adhere to global industry standards such as **GDPR, CCPA, and ISO 27001**, making our platform a trusted choice for job seekers, recruiters, and enterprises.

2. Key Security Measures

2.1 Data Encryption

- **End-to-End Encryption**: All user data is encrypted using **AES-256** encryption.
- **Secure Transmission**: TLS 1.3 protocol secures all data exchanges.
- **Database Encryption**: Sensitive information like passwords and payment details are hashed and encrypted.

2.2 User Authentication & Access Control

- **Multi-Factor Authentication (MFA)** for enhanced security.
- **OAuth 2.0 & SSO Integration** for seamless login across enterprise applications.
- **Role-Based Access Control (RBAC)** ensures that only authorized users can access critical functions.

2.3 Compliance with Global Data Protection Laws

CareerCraft AI follows:

- **GDPR (General Data Protection Regulation)**: Ensuring user rights for data access, correction, and deletion.
- **CCPA (California Consumer Privacy Act)**: Transparency in data collection and usage.
- **ISO 27001 Certification**: International standard for managing information security.

3. Privacy Policy

- **Data Retention Policy**: Users can request data deletion at any time.

- **User Consent Mechanisms**: Explicit consent is taken for personal data collection.
- **Minimal Data Collection**: We only collect the necessary data to enhance resume-building and job-matching features.

4. Security Best Practices

- **Regular Security Audits**: Internal and external audits conducted quarterly.
- **Penetration Testing**: Identifies potential vulnerabilities.
- **Incident Response Plan**: Immediate action steps in case of a security breach.

5. Frequently Asked Questions (FAQs)

Q1: How does CareerCraft AI store my resume data securely?

A: All resume data is encrypted both at rest and in transit. Only the user and authorized parties can access it.

Q2: Can I delete my data permanently?

A: Yes, users can request complete data removal under GDPR and CCPA regulations.

Q3: What measures are in place to prevent unauthorized access?

A: MFA, RBAC, and continuous monitoring ensure that only verified users can access sensitive data.

Q4: How often does CareerCraft AI conduct security audits?

A: Security audits are performed quarterly, with real-time threat detection active at all times.

Q5: Is my payment information safe on CareerCraft AI?

A: Yes, all payment transactions are secured using **PCI DSS-compliant** methods.

6. Contact & Support for Security Concerns

For any security-related concerns, users can contact:

- **Email**: security@careercraftai.com
- **Help Center**: Security Help Desk

- **Live Chat Support**: Available for Pro and Enterprise users