

# CatAlyZe

Growth Through  
Innovation for patients

AstraZeneca 

Congratulations! You have been recognized for living the Value:

# WE DO THE RIGHT THING

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Name : Karthikeyan Ramachandran

Date : 17 June, 2021

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RECIPIENT NAME	Karthikeyan Ramachandran
NOMINATOR	Sakthi Dhanikodi
AWARD TYPE	Ignite
AWARD REASON	We Do the Right Thing
AWARD TITLE	O2 Migration Issues
DATE	17 June, 2021

# 860 Points

AWARD ID:QZTS-QL75YQ-ZDJWWH

## AWARD MESSAGE

Team worked round the clock post migration issues which nearly occurs 4 times in a week and 32 hours of rerun and 8 hours of cube refresh. Team work with ZS team to identify the root cause and necessary changes has been reverted to achieve the SLA

## ABOUT YOUR AWARD

You will need your Award ID number to exchange your award for actual gift certificates, or merchandise, from the merchant of your choice. Your Award ID can be found on this page and also in 'My Awards' on the 'My Dashboard' section of your recognition program site.

Please note, this is the only way to receive your merchant gift certificate or merchandise; you CANNOT bring this certificate to a store.

## HOW TO REDEEM YOUR AWARD

1. Access your recognition program site and go to the 'Redeem' section.

Or

2. Redeem via phone by contacting the Customer Service number for your country.

After completing the redemption process, your order will be sent via mail (or email) to you. Delivery times vary by country and merchant.

## CUSTOMER SERVICE

If you have any questions, contact Customer Service at [customerservice@workhuman.com](mailto:customerservice@workhuman.com) or the appropriate number

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India: 000 800 050 4079\*  
Malaysia: 1800 88 9567\*  
Singapore: 1800 622 3616\*  
Thailand: 1800 294 285\*  
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