BASIC NETWORK ADMINISTRATION AND TROUBLE SHOOTING USING WINDOW COMMAND LINE UTILITIES

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AIM

To demonstrate the use of basic windows command line utilities to perform troubleshooting in network.

TOOLS REQUIRED

DATE: 28 | 09 | 22

Window server and window10 VMs

Administrator privilege to run the tools

PROCEDURE

- ➤ Launch window server and login to the user name and password.
- Open the command prompt and run it as an admistrator.
- > The command prompt appears on the screen and by typing all the comments the output are shown below as required.
- > By typing the ipconfig in the command prompt, we can verify the ip configuration settings of the machine.

Administrator: Command Prompt

By using different ipconfig parameters to perform various network troubleshooting activities

Ipconfig/all: It displays the full TCP/IP configuration for all adapters.

Ipconfig/release[adapter]: Here ,we must mention the of the IP specific address, but we entered it wrongly so the error is introduced.

Ipconfig/flushdns: The DNS resolver cache is flushed.

Ipconfig/displaydns: Dns is not diplayed

```
C:\Windows\system32>ipconfig/flushdns
Windows IP Configuration
Successfully flushed the DNS Resolver Cache.
C:\Windows\system32>ipconfig/displaydns
Windows IP Configuration
Could not display the DNS Resolver Cache.
C:\Windows\system32>ipconfig/displaydns
Windows IP Configuration
Could not display the DNS Resolver Cache.
C:\Windows\system32>ipconfig/displaydns
Could not display the DNS Resolver Cache.
```

Ipconfig/registerdns: It creates or update the hostname in active directory. Here registration is updated.

```
To Malesse and Laterna, if on adapter name is specified, then the IP address
eases for all adapters bound to TCP/IP will be released or renewed.

Or Setclassid and Setclasside, if no Classid is specified, then the Classid is removed.

Sumples:

S
```

IPconfig/showclassid [Adapter]: To see the DHCP class id ,we must include (*) character in place of adapter. This parameter is available only on Computer with adapter that are configured to obtain IP adresss automatically.

```
Windows IP Configuration

Successfully flushed the DNS Resolver Cache.

C:\Windows\system32>ipconfig/displaydns

Windows IP Configuration

Could not display the DNS Resolver Cache.

C:\Windows\system32>ipconfig/displaydns

Windows IP Configuration

Could not display the DNS Resolver Cache.

C:\Windows\system32>ipconfig/registerdns

Windows IP Configuration

Registration of the DNS resource records for all adapters of this computer has be

C:\Windows\system32>ipconfig/showclassid Adapter

Windows IP Configuration

The operation failed as no adapter is in the state permissible for this operation.
```

IPconfig/setclassid Adapter[classID]: The id is not specified as (*) wildcard character is not introduced here so operation is failed here since no adapter is specified.

```
Could not display the DNS Resolver Cache.

C:\Windows\system32>ipconfig/registerdns

Windows IP Configuration

Registration of the DNS resource records for all adapters of this of the configuration of the DNS resource records for all adapters of this of the configuration

The operation failed as no adapter is in the state permissible for this operation.

C:\Windows\system32>ipconfig/setclassid Adapter [ClassID]

Windows IP Configuration

The operation failed as no adapter is in the state permissible for this operation.
```

IPconfig/?: displays the help message of the above commands to avoid the mistakes in the syntax.

IPconfig/all: list all of your network adapters' configuration information.

Here the Ethernet is enabled and the ping command is entered, so the output

```
C:\Windows\system32>ping 10.11.136.170

Pinging 10.11.136.170 with 32 bytes of data:
Reply from 10.11.136.170: bytes=32 time<1ms TTL=128
Ping statistics for 10.11.136.170:
    Packets: Sent = 4, Received = 4, Lost = 0 (0% loss),
Approximate round trip times in milli-seconds:
    Minimum = 0ms, Maximum = 0ms, Average = 0ms</pre>
```

The tracert command used to determine the route to a destination by sending ICMP packets to the destination, the output obtained is

nslookup: It is used to query a DNS server to obtain a name and associated IP address.

To get the authoritative information ns command can be used with nslookup –type=soa google.com,the output obtained is,

```
Com Select Administrator: Command Prompt
Microsoft Windows [Version 10.0.17763.107]
(c) 2018 Microsoft Corporation. All rights reserved.
C:\Windows\system32>nslookup -type=soa google.com
Server: UnKnown
Address: 192.168.157.29

Von-authoritative answer:
google.com
    primary name server = ns1.google.com
    responsible mail addr = dns-admin.google.com
    serial = 478222697
    refresh = 900 (15 mins)
    retry = 900 (15 mins)
    expire = 1800 (30 mins)
    default TTL = 60 (1 min)
```

After using the netstat command, we can obtain network statistics as the output obtained below,

```
:\Windows\system32>netstat
ctive Connections
              Local Address
10.11.136.170:49710
10.11.136.170:50076
10.11.136.170:50094
10.11.136.170:50105
10.11.136.170:501107
10.11.136.170:50114
10.11.136.170:50116
10.11.136.170:50129
10.11.136.170:50133
10.11.136.170:50137
 Proto
              Local Address
                                                             Foreign Address
                                                                                                          State
                                                             sf-in-f188:https
20.198.119.84:https
                                                                                                          ESTABLISHED
 TCP
                                                                                                          ESTABLISHED
                                                            147:https
bom12s20-in-f14:https
bom12s03-in-f22:https
49.44.142.242:https
                                                                                                           ESTABLISHED
                                                                                                          TIME_WAIT
 TCP
 TCP
 TCP
                                                                                                          ESTABLISHED
                                                             maa03s46-in-f1:https
                                                                                                           TIME_WAIT
                                                             maa03s46-in-f2:https
bom07s29-in-f4:https
maa05s10-in-f14:https
  TCP
                                                                                                           TIME_WAIT
                                                                                                          TIME_WAIT
FIN_WAIT_1
 TCP
 TCP
                                                             del11s08-in-f14:https
                                                                                                          ESTABLISHED
```

The parameters of netstat gives the output as follows:

netstat -a :displays all TCP connection and TCP and UDP Port on which computer is listening.

```
\Windows\system32> netstat -a
Active Connections
                                              Foreign Address
DESKTOP-P2DQH4U:0
           0.0.0.0:135
0.0.0.0:445
                                                                                 LISTENING
                                              DESKTOP-P2DQH4U:0
                                                                                 LISTENING
           0.0.0.0:5040
0.0.0.0:7680
                                              DESKTOP-P2DQH4U:0
DESKTOP-P2DQH4U:0
                                                                                 LISTENING
                                                                                 LISTENING
                                              DESKTOP-P2DQH4U:0
                                                                                 LISTENING
                                              DESKTOP-P2DQH4U:0
DESKTOP-P2DQH4U:0
 TCP
TCP
           0.0.0.0:49665
0.0.0.0:49666
                                                                                 LISTENING
LISTENING
                                              DESKTOP-P2DQH4U:0
DESKTOP-P2DQH4U:0
            0.0.0.0:49667
                                                                                 LISTENING
           0.0.0.0:49668
0.0.0.0:49669
 TCP
                                                                                 LISTENING
                                              DESKTOP-P2DQH4U:0
                                                                                 LISTENING
            192.168.56.1:139
192.168.157.60:139
192.168.157.60:59470
                                              DESKTOP-P2DQH4U:0
DESKTOP-P2DQH4U:0
                                                                                 LISTENING
  TCP
                                                                                 LISTENING
                                               20.198.119.84:https
                                                                                 ESTABLISHED
                                              server-108-158-251-37:https ESTABLISHED server-108-158-251-117:https ESTABLISHED
            192.168.157.60:63804
```

netstat -e: displays Ethernet statistics.

```
::\Windows\system32>netstat -e
Interface Statistics
                            Received
                                                 Sent
                          1396400656
                                             79989427
Bytes
Unicast packets
                             1112468
                                               637287
Non-unicast packets
                                  42
                                                 2296
Discards
                                   0
                                                    0
rrors
                                   0
                                                    0
Unknown protocols
                                   0
```

netstat -n: displays TCP connection but address and port number is expressed numerically.

```
\Windows\system32>netstat -n
ctive Connections
           Local Address
                                                 Foreign Address
           192.168.157.60:59470
192.168.157.60:64141
                                                20.198.119.84:443
49.44.144.50:443
                                                                                       ESTABLISHED
                                                                                       CLOSE WAIT
           192.168.157.60:64406
192.168.157.60:64415
                                                                                       ESTABLISHED
                                                 108.158.251.110:443
                                                                                      ESTABLISHED
           192.168.157.60:64425
192.168.157.60:64426
                                                 142.250.195.67:443
142.250.195.67:443
                                                                                       ESTABLISHED
                                                                                       TIME WAIT
           192.168.157.60:64426
192.168.157.60:64436
192.168.157.60:64443
192.168.157.60:64444
192.168.157.60:64444
                                                 165.227.168.243:443
                                                                                       ESTABLISHED
                                                13.235.249.196:443
108.158.251.106:443
                                                                                       ESTABLISHED
                                                                                       ESTABLISHED
           192.168.157.69:64442 188.158.251.117:443
192.168.157.69:64445 18.252.49.196.483
192.168.157.69:64445 18.252.49.196.483
12499:4973:6:3667:653*:bf83:97fb:e737]:56448
[2499:4973:6:3667:653*:bf83:97fb:e737]:64418
                                                                                       ESTABLISHED
                                                                                       ESTABLITSHED
TCP
TCP
TCP
                                                                                       [2404:6800:4003:c05::bc]:443
                                                                                       TCP
TCP
TCP
            [2409:4073:6:3667:6c3f:bf03:97fb:e737]:64427
[2409:4073:6:3667:6c3f:bf03:97fb:e737]:64429
                                                                                       [2404:6800:4007:81f::2003]:443 TIME_WAIT
[2404:6800:4007:81e::2003]:443 ESTABLISHED
            [2409:4073:6:3667:6c3f:bf03:97fb:e737]:64434 [2600:9000:2354:1e00:1d:1c40:1bc0:93a1]:443 ESTABLISHED
```

```
::\Windows\system32>netstat -o
Active Connections
                                            Foreign Address State
20.198.119.84:https ESTABLISHED
49.44.144.50:https CLOSE_WAIT
maa05s20-in-f10:https ESTABLISHED
 Proto Local Address
                                                                                                       PID
            192.168.157.60:59470
  TCP
                                                                                                       4056
           192.168.157.60:64141
192.168.157.60:64406
192.168.157.60:64415
  ТСР
                                                                                                       6880
                                             server-108-158-251-110:https ESTABLISHED maa03s38-in-f3:https ESTABLISHED 688
                                                                                                                  6880
            192.168.157.60:64425
            192.168.157.60:64430
                                              165.227.168.243:https
                                                                               TIME_WAIT
            192.168.157.60:64454
                                             165.227.168.243:https TIME_WAIT
```

netstat -p: it shows connections of protocol.

```
C:\Windows\system32>netstat -p

Active Connections

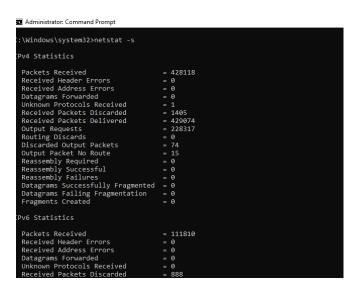
Proto Local Address Foreign Address State

C:\Windows\system32>netstat -p

Active Connections

Proto Local Address Foreign Address State
```

netstat -s: displays statistics by protocol.



netstat -r: displays the content of IP routing table.

```
| Wilston | Wils
```

netstat interval: redisplays the selected information every internal seconds.

netstat /?: displays help at the command prompt.

The arp —a command displays ARP cache ,it has mapping of IP address with respective of MAC address.

```
C:\Windows\system32>arp -a
Interface: 10.11.136.170 --- 0x7

        nterface:
        10.11.136.170 --- 0x7

        Internet Address
        Physical Address

        10.11.128.1
        00-00-5e-00-01-fe

        10.11.128.11
        44-31-92-56-07-97

        10.11.159.255
        ff-ff-ff-ff-ff-ff-ff

        224.0.0.22
        01-00-5e-00-00-16

        224.0.0.251
        01-00-5e-00-00-fc

        224.0.0.252
        01-00-5e-00-00-fc

        239.255.255.255.255
        01-00-5e-7f-ff-fa

        255.255.255.255
        ff-ff-ff-ff-ff-ff

                                                                                                                      Type
                                                                                                                      dynamic
                                                                                                                      dynamic
                                                                                                                      static
                                                                                                                      static
                                                                                                                      static
                                                                                                                      static
                                                            ff-ff-ff-ff-ff
    255.255.255.255
                                                                                                                      static
Interface: 192.168.56.1 --- 0x10
  Type static
                                                           01-00-5e-00-00-16
01-00-5e-00-00-fb
01-00-5e-00-00-fc
                                                                                                                      static
    224.0.0.252
                                                                                                                      static
    239.255.255.250
                                                            01-00-5e-7f-ff-fa
                                                                                                                      static
```

The commands for network administration and trouble shooting are listed below

Gpresult: starts the operating system group policy result tool.

nbtstat -a<machine name>: obtains info from WINS or LMHOST.

```
:\Windows\system32>nbtstat -aDESKTOP-P2DQH4U
isplays protocol statistics and current TCP/IP connections using NBT
NetBIOS over TCP/IP).
BTSTAT [ [-a RemoteName] [-A IP address] [-c] [-n]
       [-r] [-R] [-RR] [-s] [-S] [interval] ]
      (adapter status) Lists the remote machine's name table given its name
     (Adapter status) Lists the remote machine's name table given its
                      IP address.
     (cache)
                      Lists NBT's cache of remote [machine] names and their IP addresses
     (names)
                      Lists local NetBIOS names.
      (resolved)
                      Lists names resolved by broadcast and via WINS
     (Reload)
                      Purges and reloads the remote cache name table
     (Sessions)
                      Lists sessions table with the destination IP addresses
                      Lists sessions table converting destination IP
     (sessions)
                       addresses to computer NETBIOS names.
 -RR (ReleaseRefresh) Sends Name Release packets to WINS and then, starts Refresh
 RemoteName Remote host machine name.
             Dotted decimal representation of the IP address.
 IP address
             Redisplays selected statistics, pausing interval seconds
 interval
```

nbtstat –A<IP>: discovers who is logged on ,gets info from WINS or LMHOST.

nbtstat –R: purges and preload the remote cache name table.

```
C:\Windows\system32>nbtstat -R
Successful purge and preload of the NBT Remote Cache Name Table.
```

nbtstat -n: lists local NETBIOS names.

```
C:\Windows\system32>nbtstat -n
VirtualBox Host-Only Network:
Node IpAddress: [192.168.56.1] Scope Id: []
                   NetBIOS Local Name Table
        Name
                                                  Status
    DESKTOP-P2DQH4U<20> UNIQUE Registered
DESKTOP-P2DQH4U<00> UNIQUE Registered
                        <00> GROUP
                                              Registered
Wi-Fi:
 ode IpAddress: [192.168.157.60] Scope Id: []
                   NetBIOS Local Name Table
        Name
                                Type
                                                 Status
    DESKTOP-P2DQH4U<20> UNIQUE Registered DESKTOP-P2DQH4U<00> UNIQUE Registered WORKGROUP <00> GROUP Registered
 ocal Area Connection* 1:
  ode IpAddress: [0.0.0.0] Scope Id: []
     No names in cache
 ocal Area Connection* 2:
Iode IpAddress: [0.0.0.0] Scope Id: []
     No names in cache
```

nbstat -r: useful for detecting errors, when browsing NETBIOS.

```
C:\Windows\system32>nbtstat -r

NetBIOS Names Resolution and Registration Statistics

Resolved By Broadcast = 0
Resolved By Name Server = 0

Registered By Broadcast = 24
Registered By Name Server = 0
```

netstat –an: shows open ports.

netstat –ab: b switch links each used port with its application.

```
:\Windows\system32>netstat -ab
Active Connections
 Proto Local Address Foreign Address TCP 0.0.0.0:135 DESKTOP-P2DQH4U:0
                                                                                   State
LISTENING
  RpcSs
 [svchost.exe]
TCP 0.0.0.0:445 DESKTOP-P2DQH4U:0
Can not obtain ownership information
TCP 0.0.0.0:5040 DESKTOP-P2DQH4U:0
                                               DESKTOP-P2DQH4U:0
                                                                                   LISTENING
                                                                                   LISTENING
CDPSvc
[svchost.exe]
TCP 0.0.0.0:5357 DESKTOP-P2DQH4U:0
Can not obtain ownership information
TCP 0.0.0:49664 DESKTOP-P2DQH4U:0
Can not obtain ownership information
TCP 0.0.0:49665 DESKTOP-P2DQH4U:0
                                                                                   LISTENING
                                                                                  LISTENING
                                                                                   LISTENING
  Schedule
 [svchost.exe]
TCP 0.0.0.0:49666
                                            DESKTOP-P2DQH4U:0
                                                                                   LISTENING
EventLog
[svchost.exe]
TCP 0.0.0.0:49667
                                    DESKTOP-P2DQH4U:0
TCP 0.0.0.0.43668

[spoolsv.exe]
TCP 0.0.0.0:49668

Can not obtain ownership information
TCP 0.0.0.0:49669

[lsass.exe]
TCP 192.168.56.1:139

DESKTO
                                                                                   LISTENING
                                               DESKTOP-P2DQH4U:0
                                                                                  LISTENING
                                               DESKTOP-P2DQH4U:0
                                                                                  LISTENING
                                              DESKTOP-P2D0H4U:0
                                                                                  LISTENING
Can not obtain ownership information
TCP 192.168.157.60:139 DESKTOP-P2DQH4U:0
                                                                                  LISTENING
TCP 192.168.157.60:139 DESKTO
Can not obtain ownership information
TCP 192.168.157.60:50429 20.19
                                              20.198.119.84:https
                                                                                   ESTABLISHED
  WpnService
                                               DESKTOP-P2DQH4U:0
                                                                                   LISTENING
 svchost.exe]
                                               DESKTOP-P2DQH4U:0
                                                                                LISTENING
```

netstat –an 1 |find "15868": locates only lines with number15868 and redisplays every one second.

netsat –an |find "LISTENING : shows open ports with LISTENING status.

netsat -an |find "LISTENING

```
LISTENING
                                                 LISTENING
                                                 LISTENING
                                                 LISTENING
                                                 LISTENING
                                                 LISTENING
                                                 LISTENING
                                                 LISTENING
                                                LISTENING
LISTENING
                                                 LISTENING
                                                 LISTENING
                                                 LISTENING
                                                 LISTENING
                                                 LISTENING
                                                 LISTENING
                                                 LISTENING
                                                 LISTENING
LISTENING
```

net use: retrieves a list of network connections.

```
C:\Windows\system32>net use
New connections will be remembered.
There are no entries in the list.
```

net user: shows user account for the computer.

```
C:\Windows\system32>net user

User accounts for \\DESKTOP-P2DQH4U

Administrator DefaultAccount Guest
user WDAGUtilityAccount
The command completed successfully.
```

net user/domain:Displays user account for the domain.

```
C:\Windows\system32>net user/google.com
The syntax of this command is:

NET

[ ACCOUNTS | COMPUTER | CONFIG | CONTINUE | FILE | GROUP | HELP |
HELPMSG | LOCALGROUP | PAUSE | SESSION | SHARE | START |
STATISTICS | STOP | TIME | USE | USER | VIEW ]

C:\Windows\system32>net user/google.com
The syntax of this command is:

NET

[ ACCOUNTS | COMPUTER | CONFIG | CONTINUE | FILE | GROUP | HELP |
HELPMSG | LOCALGROUP | PAUSE | SESSION | SHARE | START |
```

net user/domain<user name>: shows account details for specific user.

```
C:\Windows\system32>net user/google.com<karthika>
The syntax of the command is incorrect.
```

net group/domain: shows group account for domain.

```
indows\system32>net group/google.com
syntax of this command is:

[ ACCOUNTS | COMPUTER | CONFIG | CONTINUE | FILE | GROUP | HELP |
    HELPMSG | LOCALGROUP | PAUSE | SESSION | SHARE | START |
    STATISTICS | STOP | TIME | USE | USER | VIEW ]
```

net view: since it is in workgroup, the system error has occurred.

```
C:\Windows\system32>net view
System error 6118 has occurred.
The list of servers for this workgroup is not currently available
```

net view/domain:specifies computer available in a specific domain.

net view/domain:<domain name>|more:shows user account from specific domain.

```
:\Windows\system32>net view/domain:google.com|more
he syntax of this command is:

ET

[ ACCOUNTS | COMPUTER | CONFIG | CONTINUE | FILE | GROUP | HELP |
HELPMSG | LOCALGROUP | PAUSE | SESSION | SHARE | START |
STATISTICS | STOP | TIME | USE | USER | VIEW ]
```

net view/cache: shows the workstation names.

```
C:\Windows\system32>net view/cache
The syntax of this command is:

NET

[ ACCOUNTS | COMPUTER | CONFIG | CONTINUE | FILE | GROUP | HELP |
HELPMSG | LOCALGROUP | PAUSE | SESSION | SHARE | START |
STATISTICS | STOP | TIME | USE | USER | VIEW ]
```

ping –a<ip> and ping –t<ip>:Ping –a resolves ip to hostname and ping-t pings host until stopped.

```
C:\Windows\system32>ping -a <192.168.157.60>
The syntax of the command is incorrect.

C:\Windows\system32>ping -a<192.168.157.60>
The syntax of the command is incorrect.

C:\Windows\system32>ping-a<192.168.157.60>
The syntax of the command is incorrect.

C:\Windows\system32>ping -a<192.168.157.60>
The syntax of the command is incorrect.

C:\Windows\system32>ping-t<192.168.157.60>
The syntax of the command is incorrect.

C:\Windows\system32>ping -t<192.168.157.60>
The syntax of the command is incorrect.
```

Pathping: It displays the route information when performing queries. it represents hostnames and maximum hops.

Set U:shows which user is logged on.

```
C:\Windows\system32>set U
USERDOMAIN=DESKTOP-P2DQH4U
USERDOMAIN_ROAMINGPROFILE=DESKTOP-P2DQH4U
USERNAME=user
USERPROFILE=C:\Users\user
```

Set L: shows the logon server.

```
C:\Windows\system32>set L
LOCALAPPDATA=C:\Users\user\AppData\Local
LOGONSERVER=\\DESKTOP-P2DQH4U
```

RESULT:

Thus, the results of various windows commands are obtained by performing the operation.