

KARTIK VASUDEV SHENOY

(323) 986-9136 | kartikshenoy.com | kshenoy@usc.edu | [Linkedin: kartik2112](https://www.linkedin.com/in/kartik2112) | [Github: kartik2112](https://github.com/kartik2112) | Los Angeles, CA

EDUCATION

University of Southern California

Master of Science in Computer Science with Honors

Courses: Advanced Natural Language Processing, Advanced Computer Vision, Algorithms

January 2021 – Exp. December 2022

GPA: 4 / 4

University of Mumbai, India

Bachelor of Technology in Computer Engineering; **Department Rank: 1**

August 2014 – June 2018

GPA: 9.56 / 10

EXPERIENCE

Bill.com

Machine Learning Engineer Intern

- Attempted to improve the amount identification model for invoices and statements uploaded by users. Generated a dataset of almost 1M documents from user data with ground truth checks along with annotated data for fine-tuning the current high-performance model.

May 2022 – Aug 2022

San Jose, CA (Remote)

May Team, Information Sciences Institute, USC

Student Worker, Dr. Jon May

- Working on the natural language generation for the negotiation phases in the board game - diplomacy.

January 2022 – Present

Los Angeles, CA

Centre of Knowledge Graphs, Information Sciences Institute, USC

Research Assistant, Dr. Filip Ilievski

- Constructed a repository of scripts for identifying low quality statements in Wikidata knowledge graph amongst **1.1 billion** statements on the basis of deleted, deprecated statements and constraint violations using kgtk library.
- Enhanced the **graph embeddings** of nodes using retrofitting based on **BERT** embeddings and structural, textual properties extracted from **Wikidata, Probase and DBPedia** datasets increasing **Spearman correlation from 0.66 to 0.73** on WordSim353 benchmark.

February 2021 – January 2022

Los Angeles, CA

Barclaycard UK, Barclays Global Service Centre

Software Developer

- Devised a prototype fraud detection system to identify mule accounts by building a pipeline of **Kafka** queues, **Cassandra DB** and **PySpark** servers having an ensemble of Machine Learning models achieving a processing speed of **20ms per transaction**.
- Designed a real-time tweets **sentiment analysis** and classification engine for Barclays accounts to enable quick customer service response achieving an accuracy of around **90 %** in pilot runs.
- Created a classifier application utilizing topics identified with the help of unsupervised algorithm **Latent Dirichlet Allocation** to extract insights by generating ontologies from iOS and Android application reviews and customer complaints.
- Implemented **dashboards** for automated generation of real-time delivery metrics of 30+ teams from Agile Central and Jira data sources which have been saving around **150 man-hours** annually. Bagged the **Barclays Award of Stewardship** for this initiative.

July 2018 – December 2020

Pune, India

PROJECTS

- Alexa Social Bot** - Contributed to the development of Alexa social bot including conversational elements such as **Sentence BERT**, offensive speech classification, **SNIPS NLU** intent classifier, **FSMs**, **DialoGPT** and other neural text generation modules.
- Generation Augmented Retrieval for Question Answering** achieving 92.6 % top-1000 retrieval accuracy and 43.9 % EM accuracy on Natural Questions dataset by fine-tuning BART-large model and using OTS Dense Passage Retriever models.
- VeriSign** [[Demo Link](#)] [[Github Link](#)] - Deployed a web application to verify signatures and to detect forgery which achieved an accuracy of 96 % by training a **Convolutional Siamese Network** using the concept of One-Shot Learning.
- Pneumonia Detection from Chest X-Ray Scans** [[Github Link](#)] - Trained a **CNN** on Chest X-Ray Scans with histogram equalization achieving 94.56 % accuracy and a recall score of 0.97.

PUBLICATIONS

- “Viola: A Topic Agnostic Generate-and-Rank Dialogue System”, 4th Proceedings of Alexa Prize (Alexa Prize 2020). [[paper link](#)]
- “A Study of the Quality of Wikidata”, Journal of Web Semantics, Elsevier, July 2021. [[paper link](#)] [[Github link](#)]
- “Real-time Indian Sign Language (ISL) Translation”, 9th International Conference on Computing, Communication and Networking Technologies (ICCCNT). Published in IEEE Xplore, October 2018. [[paper link](#)] [[Github link](#)]

SKILLS

Programming Languages: Python, C++, Java, JS

Machine Learning: TensorFlow, PyTorch, Pandas, Keras, Scikit-learn, NLTK, Spacy, Knowledge Graphs

Frameworks: OpenCV, Numpy, PySpark, Kafka

Web: LAMP stack, Angular JS, NodeJS, Flask

Database: MySQL, MongoDB, CassandraDB

Tools: AWS (EC2, RDS, S3, EKS, Comprehend), Github, Firebase, Matlab, Google Colab, Heroku, Docker

ACHIEVEMENTS & INVOLVEMENTS

- ‘**Vice-President - Membership**’ of Barclays Pune 2 Toastmasters Club (January 2019 - June 2019).
- Member of Junior Chambers International Club (2019) – contributing to **social service** causes such as afforestation, blood donation.