

General

Friday, October 24, 2025 8:45 PM

For Test 10 & 8 (Sandbox), Test 11 SAT- Jira needs to be created
For Test 04 UAT -SFCC

Configuration items

Wednesday, October 8, 2025 5:56 PM

If the ticket is related to website link or Big BOX / Small Box then the Configuration Salesforce

API Currys-Omin-Mulesoft

BNPP & Website..... [Currys-Omni-Salesforce Commerce Cloud](#)

CMC fustion/colleghub , niceCurrys-Omni-Salesforce Service Cloud

Mule DCG Digital SIT UAT Tester - 'Access Request'

CI--Currys-Omni-Salesforce Commerce Cloud

Templates

Wednesday, October 8, 2025 6:43 PM

Ghost Orders --- Currys-Omni-Salesforce Commerce Cloud

We were unable to find any order details with the Customer ID Kindly help us with the below details to check further on this

1. UK or CUR ID for the order.
2. Any payment reference or order confirmation email screenshot.
3. Please provide the email ID of the customer

Test10: Create Jira

SCTASK0966336

Requested for - Stefania.Romanelli05@currys.co.uk

Mirror ID - Matt.Davey07@currys.co.uk

Approval status - Approved

Instance - Test 10 UK & IE

Requested for - Sonali.Pansare03@currys.co.uk

Mirror ID - Pretheesh.Jose01@currys.co.uk

Approval status - Approved

Instance - Test 10 UK & IE

Fields you don't use often are automatically listed here. [Read more about the fields available when creating work items](#)

Parent

Select parent

Your work type hierarchy determines the work items you can select here.

Attachment

Drop files to attach or Browse

Labels

Defect-PO-Reviewed X

Linked Work Items

added to idea

Type, search or paste URL

Description

Tt B I ... A ... : = | [] @ ☺ ☹ + -

SCTASK0979262

Requested for - Sachin.Patle01@currys.co.uk


Mirror ID - Sachin.Lamani02@currys.co.uk or Sonali.Pansare03@currys.co.uk

Approval status - Approved


Instance -UI- <https://b9gl-018.dx.commercecloud.salesforce.com/s/currysdcworlduk/home>,
Sandbox(https://b9gl-018.dx.commercecloud.salesforce.com/on/demandware.store/Sites-Site/default/ViewApplication-DisplayLogin?ERROR_User=Unauthorized)

Save Cancel


Assignee

 Devanand Burde

Due date



Priority


 Critical

[Learn about priority levels](#)

Original Estimate

An estimate of how much work remains until this issue will be resolved.
The format of this is '*w *d *h *m' (representing weeks, days, hours and minutes - where * can be any number).
Examples: 4d, 5h 30m, 60m and 3w.

Components



CMC Fusion - check with Karan form SFDC(Salesforce) team

Check the with the requester whether the user is new or old then check the with SFDC team

SCTASK0973571

Hello ,

This is regarding SCTASK0 - CMC Fusion Production - 'Access Request'

Kindly provide below details for providing the CMC access

First Name:

Last Name:

Currys Email ID:

Primary Department:

Department(s):

Role:manager/agent

Call Centre: NICECXoneWebhelp, NICECXoneCurrys

Manager Email ID:

Please select "call center" and "role" out of two which're mentioned.

Regards,

Kartik.

SFCC Staging access

Checking with SFCC Team

Hello Team,

Required information has been provided below,

Request for - Victoria.Hopcraft01@currys.co.uk

Mirror ID - Charlotte.Fischer01@currys.co.uk

Approval status - Approved

Instance - SFCC - Staging

please do the needful.

Thank you

For stores check with Vigneshwaran R

Mule DCG Digital SIT UAT Tester - 'Access Request'

CI--Currys-Omni-Salesforce Commerce Cloud

SCTASK0979263

One trust

CI -Currys_UK_Omnichannel Cloud Services

INC2662597

Check it with Karan

SOM Request

Check it with Karan

SailPoint Access Request

Modify Existing account of MCHENK02@DixonsCarphone.com on Salesforce Commerce Cloud [source]

For Username MCHENK02

Add groups: SFCC (IE) - eCommerce Manager (Production)

Check with sathya

Check

Thursday, October 9, 2025 4:54 PM

For access related (MFA authenticator SFCC) **Sujoy**
Salesforce related, **CMC Fusion** **Karan**
Amplience SRC request ask it to **Navya**
API- Yogesh

Tickets

Wednesday, October 29, 2025 3:42 PM

INC2652267 - Recieving Multiple Timeout alerts