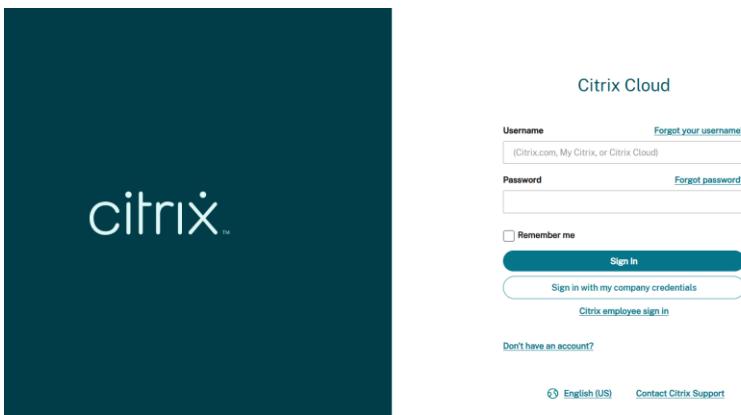
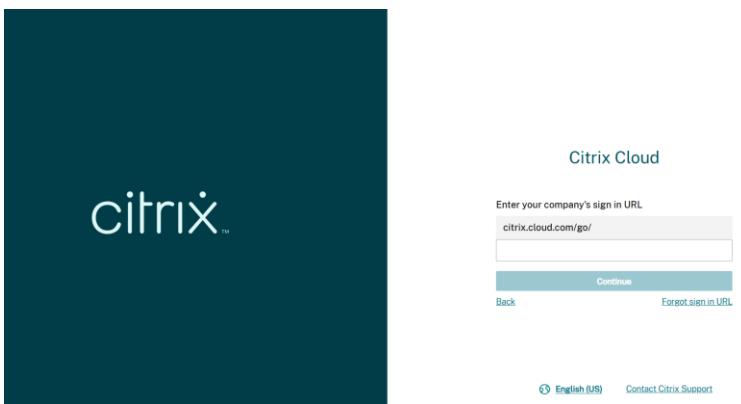


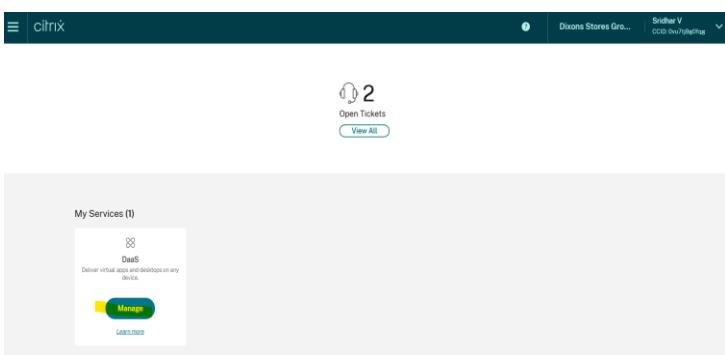
- URL : <https://citrix.cloud.com/>



- Select the option **Sign in with my company credentials**



- Enter the Company name as **Currys**
- Click on **Continue**
- Login with your **Currys AD Credentials**
- Once Logged in you will see the screen below
- Select the option **Manage**



- Select the option **Monitor**.

The screenshot shows the Citrix DaaS Premium dashboard. The left sidebar has a 'Monitor' option highlighted in yellow. The main area displays various metrics: 'Resources' (363 Machines), 'Sessions' (Sessions launched in last 7 days), 'Recommendations', and 'What's new'. A search bar at the top right contains the text 'Search'.

- Goto the **Top Left Corner Search box** and click on it.

The screenshot shows the Citrix DaaS Premium dashboard with the search bar in the top left corner containing the text 'Search'. The dashboard includes sections for User Connection Failures (25 over last hour), Sessions Connected (1936), Average Logon Duration (65 sec), and Total User Connection Failures (over last hour).

- Enter the **User id** in the below **Search box**

The screenshot shows the Citrix DaaS Premium dashboard with the search bar in the top left corner containing the text 'User'. The search results show three entries: 'Brother Man (DSGMAN100)', 'Brother V (DSGDSRTHV01)', and 'Binduga Venkata (DSG0VATSA501)'. Below the search bar is a chart titled 'Average Logon Duration' over the last hour, with a value of 65 sec.

- Select the correct User from the drop down list.

The screenshot shows the Citrix DaaS Premium dashboard with the search bar in the top left corner containing the text 'User'. The dropdown list shows the same three entries as before. Below the search bar is a chart titled 'Average Logon Duration' over the last hour, with a value of 66 sec.

- In case the User is Not Connected it will show as **Not Connected** along with the Last Login time.

Dixons Stores Gro... Sridhar V
CCID: 0xa7fb90f8g

User is currently not connected.
Last connection attempt: Success Nov 13, 2024 11:02 PM.
Endpoint IP: 127.0.0.1
Delivery Group: UKS-HSD-2019-Production-Desktop

- In case the User is logged in it will show as **Connected** along with all the open applications.

Dixons Stores Gro... Sridhar V
CCID: 0xa7fb90f8g

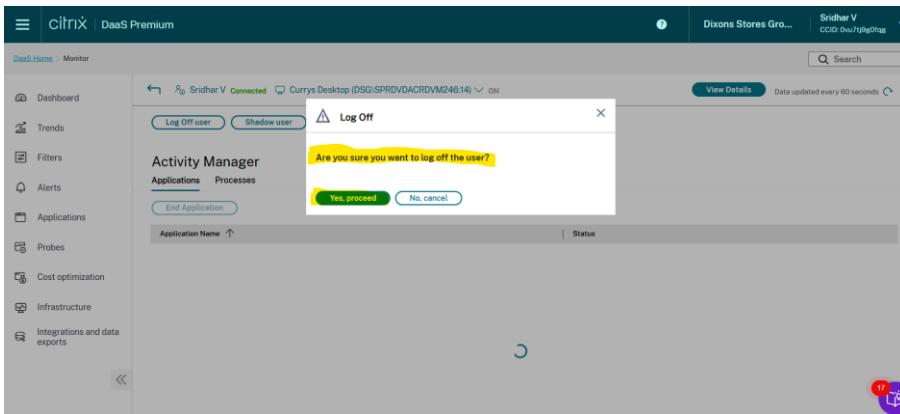
Application Name	Status
Favorites-Work-Microsoft Edge	Running
OneDrive-Currys	Running
Untitled-Notepad	Running

- Select the option **Log Off User** to disconnect the Users Citrix desktop.

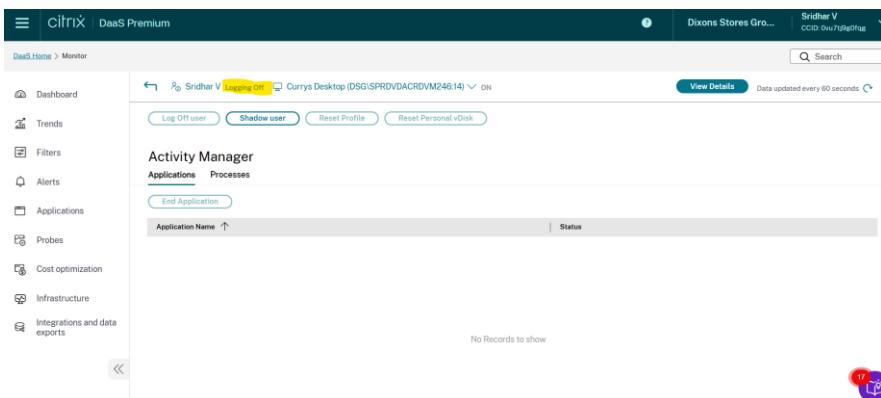
Dixons Stores Gro... Sridhar V
CCID: 0xa7fb90f8g

Application Name	Status
Favorites-Work-Microsoft Edge	Running
OneDrive-Currys	Running
Untitled-Notepad	Running

- Select the option **Yes proceed** after confirmation from User.



- Once selected it will show as **Logging Off**.



- Once the **Citrix Disconnection is completed** it will show as **Not Connected**.

