

# General

Friday, October 24, 2025 8:45 PM

For Test 10 & 8 (Sandbox), Test 11 SAT- Jira needs to be created

For Test 04 UAT -SFCC

# Configuration items

Wednesday, October 8, 2025 5:56 PM

If the ticket is related to website link or Big BOX / Small Box then the Configuration Salesforce

API ..... Currys-Omin-Mulesoft

BNPP & Website..... [Currys-Omni-Salesforce Commerce Cloud](#)

CMC fustion/colleghub , nice .....Currys-Omni-Salesforce Service Cloud

**Mule DCG Digital SIT UAT Tester - 'Access Request'**

**CI--Currys-Omni-Salesforce Commerce Cloud**

# Templates

Wednesday, October 8, 2025 6:43 PM

## Ghost Orders --- Currys-Omni-Salesforce Commerce Cloud

We were unable to find any order details with the Customer ID Kindly help us with the below details to check further on this

1. UK or CUR ID for the order.
2. Any payment reference or order confirmation email screenshot.
3. Please provide the email Id of the customer

## Test10: Create Jira

SCTASK0966336

Requested for - Stefania.Romanelli05@currys.co.uk

Mirror ID - Matt.Davey07@currys.co.uk

Approval status - Approved

Instance - Test 10 UK & IE

Requested for - Sonali.Pansare03@currys.co.uk

Mirror ID - Pretheesh.Jose01@currys.co.uk

Approval status - Approved

Instance - Test 10 UK & IE

Fields you don't use often are automatically listed here. [Read more about the fields available when creating work items](#)

Parent

Your work type hierarchy determines the work items you can select here.

Attachment

Labels

Linked Work Items

Type, search or paste URL

**Description**

SCTASK0979262

Requested for - [Sachin.Patle01@currys.co.uk](#)

Mirror ID - [Sachin.Lamani02@currys.co.uk](#) or [Sonali.Pansare03@currys.co.uk](#)

Approval status - Approved

Instance - UI- <https://bggl-018.dx.commercecloud.salesforce.com/s/curryspcworlduk/home>,  
Sandbox([https://bggl-018.dx.commercecloud.salesforce.com/on/demandware.store/Sites-Site/default/ViewApplication-DisplayLogin?ERROR\\_User=Unauthorized](https://bggl-018.dx.commercecloud.salesforce.com/on/demandware.store/Sites-Site/default/ViewApplication-DisplayLogin?ERROR_User=Unauthorized))

Assignee

 Devanand Burde

Due date

Select date

Priority

 Critical

[Learn about priority levels](#)

Original Estimate

2w 1d 5h 4m

An estimate of how much work remains until this issue will be resolved.

The format of this is '`*w *d *h *m`' (representing weeks, days, hours and minutes - where `*` can be any number). Examples: 4d, 5h 30m, 60m and 3w.

Components

Omni Evo Team 1

### **CMC Fusion - check with Karan from SFDC(Salesforce) team**

Check the with the requester weather the user is new or old then check the with SFDC team

SCTASK0973571

Hello ,

This is regarding SCTASK0 - CMC Fusion Production - 'Access Request'

Kindly provide below details for providing the CMC access

First Name:

Last Name:

Currys Email ID:

Primary Department:

Department(s):

Role:manager/agent

Call Centre: NICECXoneWebhelp, NICECXoneCurrys

Manager Email ID:

Please select "call center" and "role" out of two which're mentioned.

Regards,

Kartik.

### **SFCC Staging access**

Checking with SFCC Team

Hello Team,

Required information has been provided below,

Request for - Victoria.Hopcraft01@currys.co.uk

Mirror ID - Charlotte.Fischer01@currys.co.uk

Approval status - Approved

Instance - SFCC - Staging

please do the needful.

Thank you

**For stores check with Vigneshwaran R**

**Mule DCG Digital SIT UAT Tester - 'Access Request'**

CI-Currys-Omni-Salesforce Commerce Cloud

SCTASK0979263

**One trust**

CI -Currys\_UK\_Omnichannel Cloud Services

INC2662597

Check it with Karan

**SOM Request**

Check it with Karan

**SailPoint Access Request**

Modify Existing account of MCHENK02@DixonsCarphone.com on Salesforce Commerce Cloud [source]

For Username MCHENK02

Add groups: SFCC (IE) - eCommerce Manager (Production)

Check with sathya

# Check

Thursday, October 9, 2025 4:54 PM

For access related (MFA authenticator SFCC ) **Sujoy**

Salesforce related, **CMC Fusion** **Karan**

Amplience SRC request ask it to **Navya**

**API- Yogesh**

# Tickets

Wednesday, October 29, 2025 3:42 PM

INC2652267 - Recieving Multiple Timeout alerts