# A CRM APPLICATION FOR WHOLESALE RICE MILL

**Submitted By:** 

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# **Milestone 1-Salesforce**

#### **Activity 1: Creating Developer Account:**

#### • Visited the Salesforce Developer Sign-Up Page

I opened my web browser and navigated to the Salesforce Developer Sign-Up Page.

#### • Filled Out the Sign-Up Form

I entered the following details in the sign-up form:

First Name: KartikLast Name: Soni

• Email Address: kattosoni@gmail.com

• **Job Role:** Developer

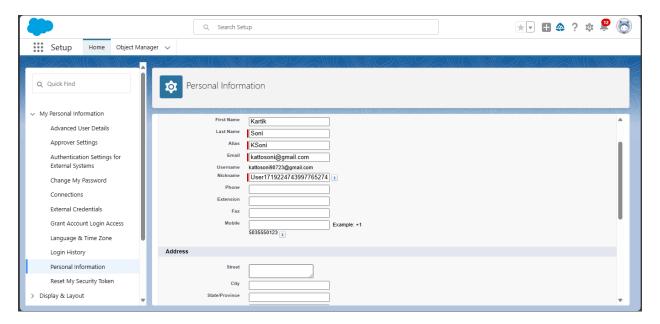
• Company: Lovely professional university

Country: United StatesPostal Code: 90080

• Username: kattosoni98723@gmail.com

#### • Submitted the Form

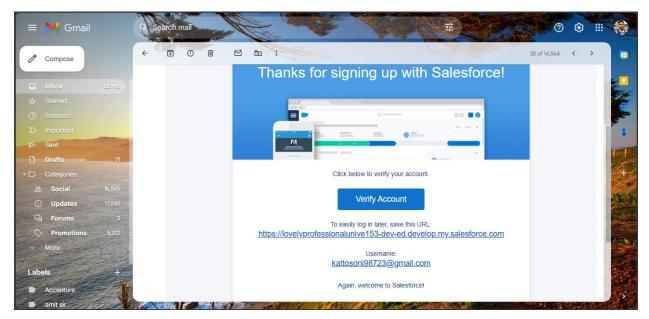
After filling out the form, I clicked the "Sign Me Up" button to submit my information.



#### **Activity 2: Account Activation:**

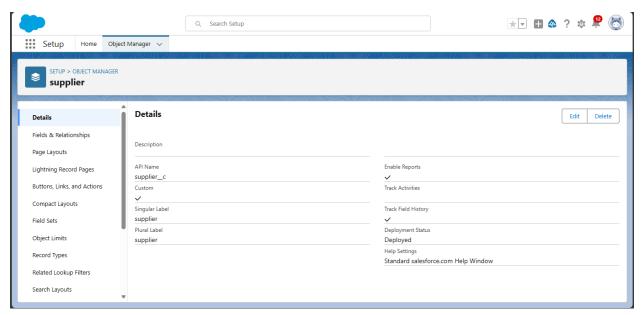
#### **Checked for Confirmation Email**

I checked my email inbox for a confirmation email from Salesforce. Upon receiving it, I clicked the confirmation link in the email to activate my Salesforce Developer account.



# **Milestone 2- Object**

# **Activity 1: Create Supplier Object**



#### 1. Navigated to Object Manager

From the setup page, I clicked on "Object Manager."

#### 2. Created a New Custom Object

I clicked on "Create" and then selected "Custom Object."

# 3. Entered Object Details

Label Name: Supplier

Plural Label Name: Suppliers

o **Record Name:** Supplier Name

Data Type: Text

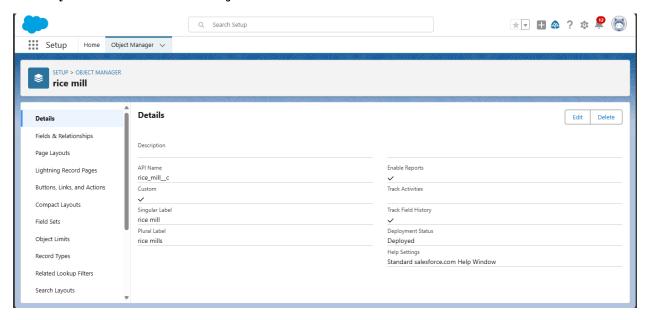
#### 4. Configured Object Settings

I selected "Allow Reports" and "Track Field History" options, and enabled "Allow Search."

#### 5. Saved the Object

I clicked on the "Save" button to create the Supplier object.

#### **Activity 2: Create Rice Mill Object**



#### 1. Navigated to Object Manager

From the setup page, I clicked on "Object Manager."

#### 2. Created a New Custom Object

I clicked on "Create" and then selected "Custom Object."

#### 3. Entered Object Details

o Label Name: Rice Mill

Plural Label Name: Rice Mills

Record Name: Rice Mill Number

Data Type: Auto Number

o **Display Format:** rice-{000}

o Starting Number: 1

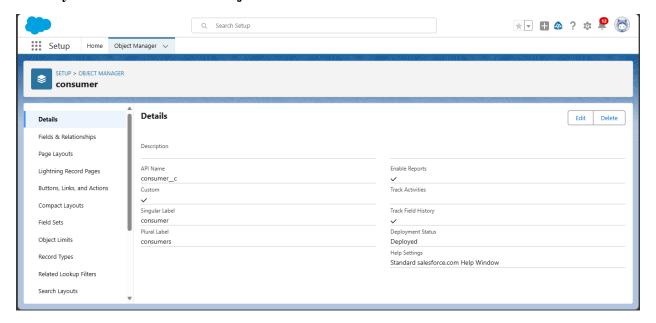
# 4. Configured Object Settings

I selected "Allow Reports" and "Track Field History" options, and enabled "Allow Search."

#### 5. Saved the Object

I clicked on the "Save" button to create the Rice Mill object.

## **Activity 3: Create Consumer Object**



#### 1. Followed the Steps from Activity 2

I followed the same steps as mentioned in Activity 2 for creating the Consumer object.

# 2. Entered Object Details

Label Name: Consumer

Plural Label Name: Consumers

Record Name: Consumer Number

Data Type: Auto Number

o **Display Format:** consumers-{000}

#### o **Starting Number:** 1

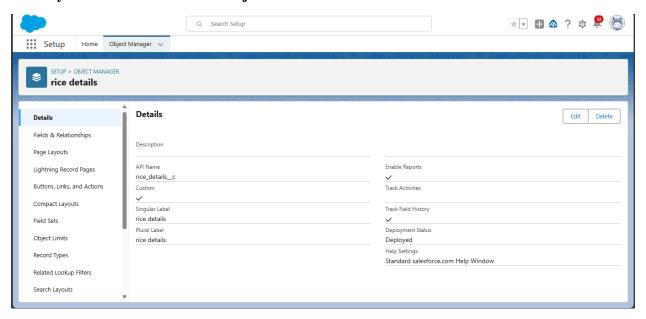
#### 3. Configured Object Settings

I selected "Allow Reports" and "Track Field History" options, and enabled "Allow Search."

#### 4. Saved the Object

I clicked on the "Save" button to create the Consumer object.

#### **Activity 4: Create Rice Details Object**



#### 1. Followed the Steps from Activity 2

I followed the same steps as mentioned in Activity 2 for creating the Rice Details object.

#### 2. Entered Object Details

o Label Name: Rice Details

o Plural Label Name: Rice Details

Record Name: Rice Detail Number

o **Data Type:** Auto Number

o **Display Format:** rice-{000}

Starting Number: 1

# 3. Configured Object Settings

I selected "Allow Reports" and "Track Field History" options, and enabled "Allow Search."

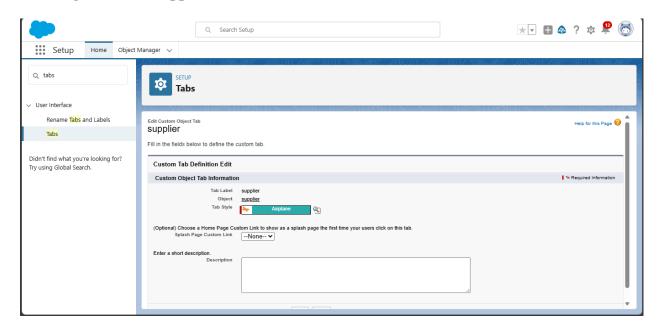
#### 4. Saved the Object

I clicked on the "Save" button to create the Rice Details object.

# Milestone 3- Tabs

# **Activity 1: Creating Custom Tabs**

#### Creating a Tab for Supplier



#### 1. Navigated to Tabs Setup

From the setup page, I typed "Tabs" in the Quick Find bar and clicked on "Tabs."

#### 2. Created a New Custom Object Tab

I clicked on "New" under the Custom Object Tabs section.

#### 3. Selected Object and Tab Style

- o **Selected Object:** Supplier
- o Selected Tab Style: Airplane
- o Clicked "Next" on the Add to Profiles page, keeping it as default.
- Clicked "Next" on the Add to Custom App page, unchecking the "Include Tab" option.

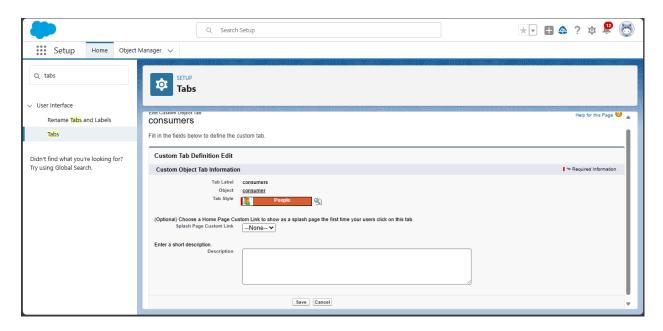
#### 4. Finalized Tab Settings

Ensured that the "Append tab to users' existing personal customizations" option was checked.

#### 5. Saved the Tab

I clicked on the "Save" button to create the Supplier tab.

#### **Creating a Tab for Consumer**



#### 1. Navigated to Tabs Setup

From the setup page, I typed "Tabs" in the Quick Find bar and clicked on "Tabs."

# 2. Created a New Custom Object Tab

I clicked on "New" under the Custom Object Tabs section.

#### 3. Selected Object and Tab Style

- o **Selected Object:** Consumer
- o Selected Tab Style: people
- o Clicked "Next" on the Add to Profiles page, keeping it as default.
- Clicked "Next" on the Add to Custom App page, unchecking the "Include Tab" option.

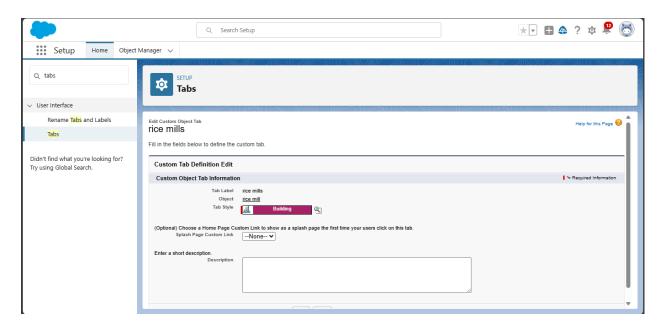
#### 4. Finalized Tab Settings

Ensured that the "Append tab to users' existing personal customizations" option was checked.

#### 5. Saved the Tab

I clicked on the "Save" button to create the Consumer tab.

#### **Creating a Tab for Rice Mill**



#### 1. Navigated to Tabs Setup

From the setup page, I typed "Tabs" in the Quick Find bar and clicked on "Tabs."

# 2. Created a New Custom Object Tab

I clicked on "New" under the Custom Object Tabs section.

#### 3. Selected Object and Tab Style

- Selected Object: Rice Mill
- Selected Tab Style: Building
- o Clicked "Next" on the Add to Profiles page, keeping it as default.
- Clicked "Next" on the Add to Custom App page, unchecking the "Include Tab" option.

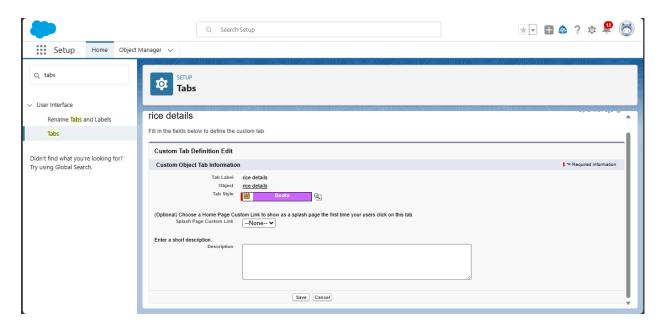
#### 4. Finalized Tab Settings

Ensured that the "Append tab to users' existing personal customizations" option was checked.

#### 5. Saved the Tab

I clicked on the "Save" button to create the Rice Mill tab.

#### **Creating a Tab for Rice Details**



#### 1. Navigated to Tabs Setup

From the setup page, I typed "Tabs" in the Quick Find bar and clicked on "Tabs."

#### 2. Created a New Custom Object Tab

I clicked on "New" under the Custom Object Tabs section.

#### 3. Selected Object and Tab Style

- Selected Object: Rice Details
- Selected Tab Style: Books
- o Clicked "Next" on the Add to Profiles page, keeping it as default.
- Clicked "Next" on the Add to Custom App page, unchecking the "Include Tab" option.

#### 4. Finalized Tab Settings

Ensured that the "Append tab to users' existing personal customizations" option was checked.

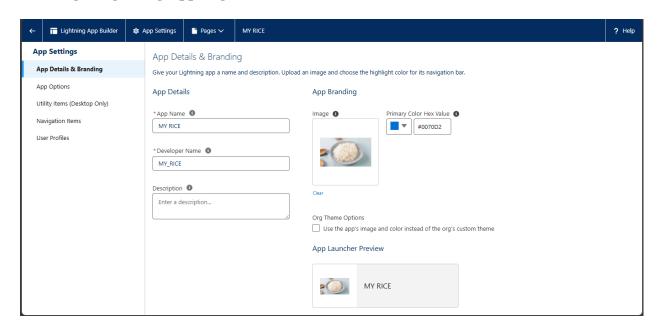
#### 5. Saved the Tab

I clicked on the "Save" button to create the Rice Details tab.

# **Milestone 4- The Lightning App**

# **Activity 1: Create a Lightning App**

#### **Creating a Lightning App Page**



#### 1. Navigated to App Manager

From the setup page, I searched for "App Manager" in the Quick Find bar and selected "App Manager."

# 2. Created a New Lightning App

I clicked on "New Lightning App."

#### 3. Filled Out App Details

- **App Name:** MY RICE
- Clicked "Next."

# 4. Configured App Options

- o Kept all options on the App Options page as default.
- Clicked "Next."

#### 5. Configured Utility Items

- Kept all options on the Utility Items page as default.
- Clicked "Next."

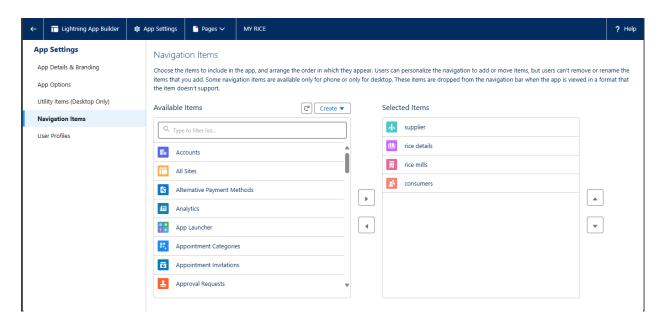
#### 6. Uploaded a Photo for the App

I uploaded a photo that is related to the MY RICE app.

#### 7. Added Navigation Items

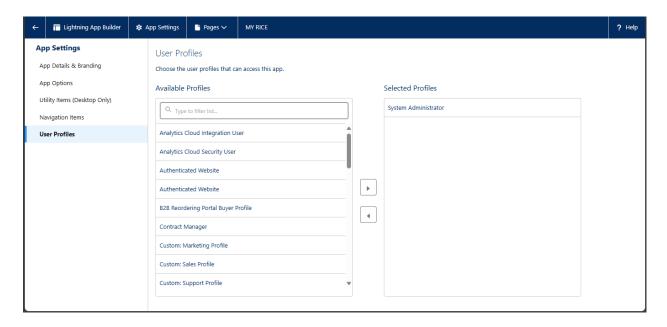
- I selected the following items from the search bar and moved them using the arrow button:
  - Supplier
  - Rice Mill
  - Consumer
  - Rice Details

#### Clicked "Next."

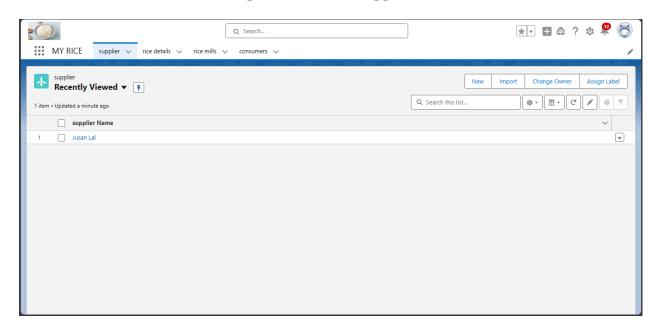


#### 8. Added User Profiles

- o I searched for "System Administrator" in the search bar.
- Clicked on the arrow button to add the profile.
- Clicked "Save & Finish."

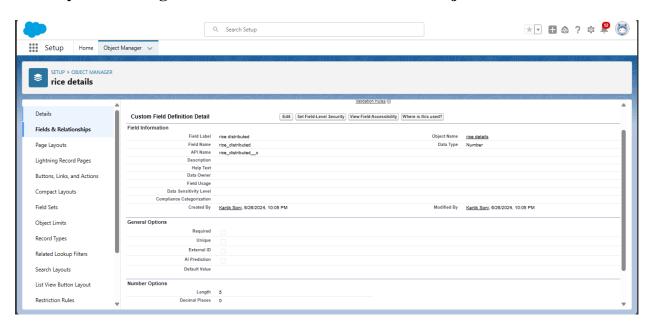


#### Final Output of MY RICE app (Screenshot)



**Milestone 5 : Fields** 

# Activity 1: Creating the Number Field in Rice Details Object



#### 1. Navigated to Rice Details Object

From the setup page, I clicked on "Object Manager," then from the dropdown, I selected and edited the Rice Details object.

#### 2. Created a New Field

I clicked on "Fields & Relationships" and then clicked on "New."

#### 3. Selected Data Type

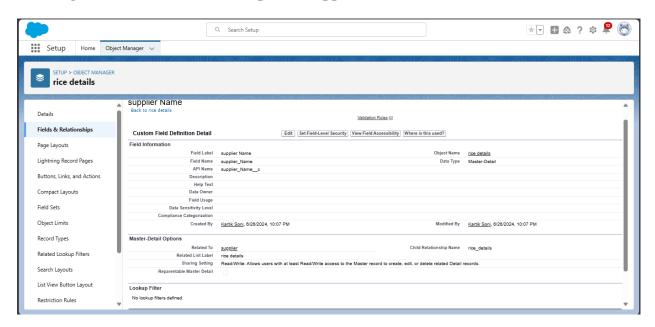
I selected "Number" as the data type and clicked "Next."

#### 4. Entered Field Details

- Field Label: Rice Distributed
- o Length: 5
- o The Field Name was auto-populated.
- Clicked "Next," "Next," and then "Save."

# Activity 2: Creating Junction Object: Rice Details with Supplier & Rice Mill

#### **Creating Master-Detail Relationship with Supplier**



#### 1. Navigated to Rice Details Object

From the setup page, I clicked on "Object Manager," then from the dropdown, I selected and edited the Rice Details object.

#### 2. Created a New Field

I clicked on "Fields & Relationships" and then clicked on "New."

#### 3. Selected Data Type

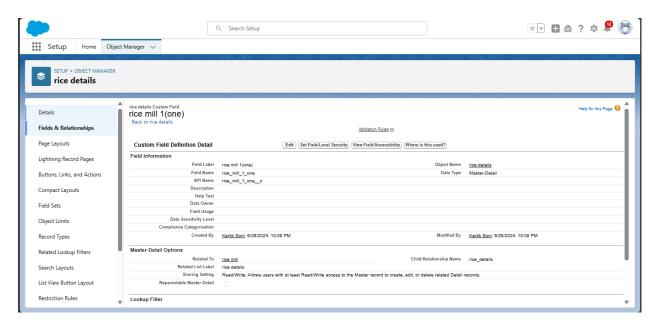
I selected "Master-Detail Relationship" as the data type and clicked "Next."

#### 4. Selected Related Object

I selected "Supplier" as the related object and clicked "Next."

- o **Field Label:** Supplier Name
- Clicked "Next," "Next," and then "Save & New."

#### **Creating Master-Detail Relationship with Rice Mill**



#### 6. Repeated Steps for Rice Mill

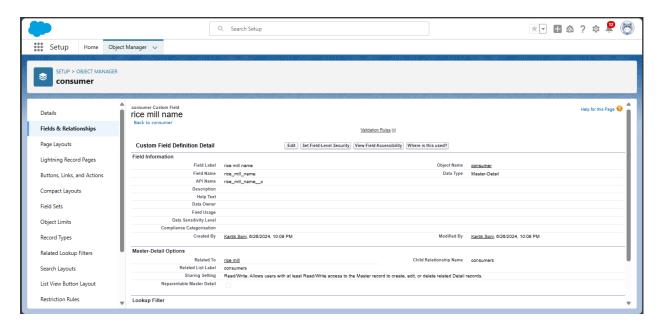
I followed the same steps from 1 to 3.

#### 7. Selected Related Object

I selected "Rice Mill" as the related object and clicked "Next."

- o **Field Label:** Rice Mill 1 (One)
- Clicked "Next," "Next," and then "Save."

# Activity 3: Creating a Master-Detail Relationship between Consumer & Rice Mill Object



# 1. Navigated to Consumer Object

From the setup page, I clicked on "Object Manager," then from the dropdown, I selected and edited the Consumer object.

#### 2. Created a New Field

I clicked on "Fields & Relationships" and then clicked on "New."

#### 3. Selected Data Type

I selected "Master-Detail Relationship" as the data type and clicked "Next."

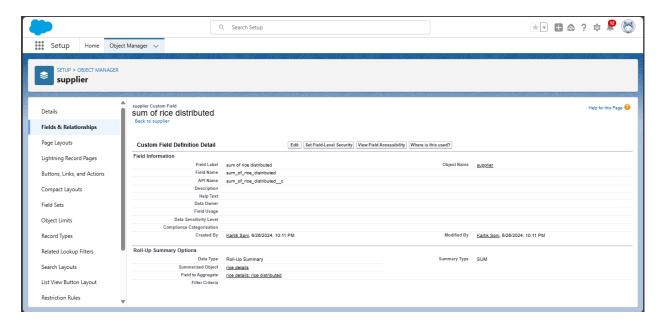
#### 4. Selected Related Object

I selected "Rice Mill" as the related object.

- o **Field Label:** Rice Mill Name
- o Clicked "Next," "Next," and then "Save."

# **Activity 4: Creating the Roll-Up Summary Field**

#### **Creating Roll-Up Summary on Supplier Object**



#### 1. Navigated to Supplier Object

From the setup page, I clicked on "Object Manager," typed "Supplier" in the search bar, and clicked on the object.

#### 2. Created a New Field

I clicked on "Fields & Relationships" and then clicked on "New."

#### 3. Selected Data Type

I selected "Roll-Up Summary" as the data type and clicked "Next."

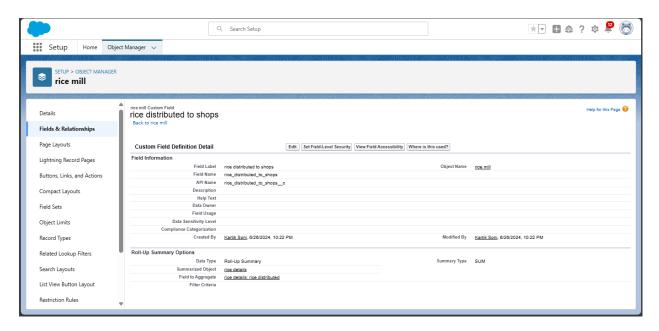
#### 4. Entered Field Details

- Field Label: Sum of Rice Distributed
- o The Field Name was auto-generated.
- Clicked "Next."

#### 5. Configured Roll-Up Summary

- Summarized Object: Rice Details
- o **Roll-Up Type:** Sum
- Field to Aggregate: Rice Distributed
- Clicked "Next," "Next," and then "Save."

#### **Creating Roll-Up Summary on Rice Mill Object**



# 6. Repeated Steps for Rice Mill Object

I followed the same steps from 1 to 3.

#### 7. Entered Field Details

- o **Field Label:** Rice Distributed to Shops
- The Field Name was auto-generated.
- o Clicked "Next."

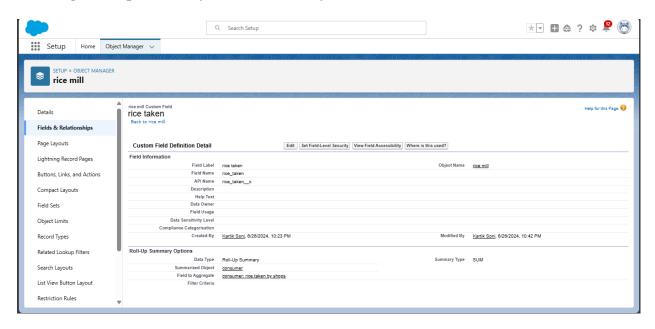
#### 8. Configured Roll-Up Summary

- o **Summarized Object:** Rice Details
- o **Roll-Up Type:** Sum
- o Field to Aggregate: Rice Distributed
- o Clicked "Next," "Next," and then "Save."

#### Creating the Field "Rice Taken by Shops" in Consumer Object

 I created "Rice Taken by Shops" field in Consumer Object at activity 4 point number 9.

#### **Creating Roll-Up Summary on Rice Mill Object**



# 9. Repeated Steps for Rice Mill Object

I followed the same steps from 1 to 3.

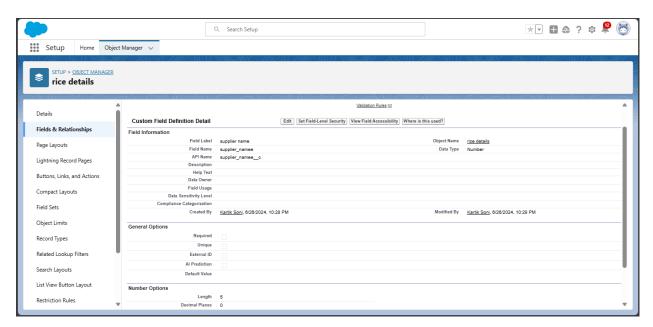
#### 10. Entered Field Details

- o Field Label: Rice Taken
- The Field Name was auto-generated.
- o Clicked "Next."

#### 11. Configured Roll-Up Summary

- Summarized Object: Consumer
- o **Roll-Up Type:** Sum
- o Field to Aggregate: Rice Taken in Shops
- o Clicked "Next," "Next," and then "Save."

# **Activity 5: Creating Fields in Rice Details Object**



#### 1. Navigated to Rice Details Object

From the setup page, I clicked on "Object Manager," then from the dropdown, I selected and edited the Rice Details object.

#### 2. Created a New Field

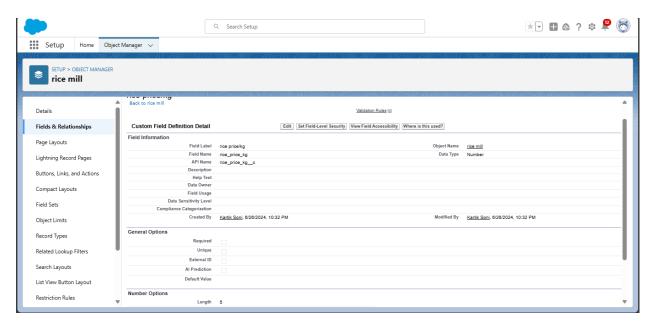
I clicked on "Fields & Relationships" and then clicked on "New."

# 3. Selected Data Type

I selected "Number" as the data type and clicked "Next."

- o **Field Label:** Supplier Name
- Length: 5
- o The Field Name was auto-populated.
- o Clicked "Next," "Next," and then "Save."

# **Activity 6: Creating Fields in Rice Mill Object**



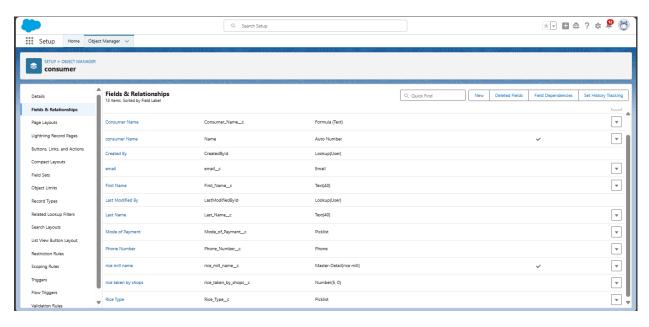
# 1. Selected Data Type

I selected "Number" as the data type and clicked "Next."

#### 2. Entered Field Details

- o Field Label: Rice Price/Kg
- o Length: 5
- o Clicked "Next," "Next," and then "Save."

# **Activity 7: Creating Fields in Consumer Object**



#### 1. Field Details

First Name: Text Last Name: Text

o **Phone Number:** Phone

**Email:** Email

• **Rice Taken by Shops:** Number (Length = 5)

Rice Type: Picklist

Basmati

Normal Rice

o Mode of Payment: Picklist

Credit Card

Debit Card

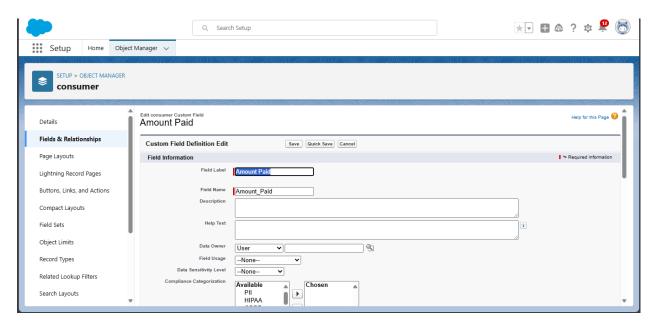
Net Banking

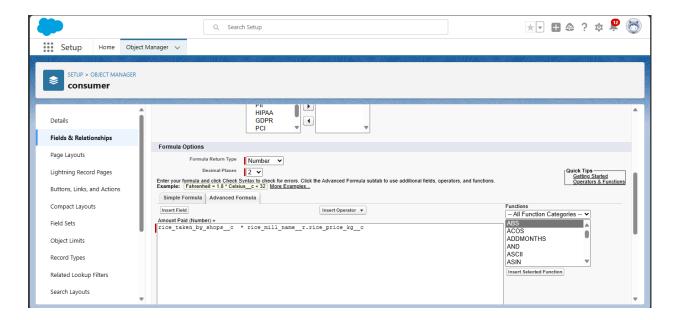
UPI

Cash

# **Activity 8: Creating Cross-Object Formula Field in Consumer Object**

# Creating "Amount Paid" Formula Field





# 1. Navigated to Consumer Object

From the setup page, I clicked on "Object Manager," typed "Consumer" in the search bar, and clicked on the object.

#### 2. Created a New Field

I clicked on "Fields & Relationships" and then clicked on "New."

#### 3. Selected Data Type

I selected "Formula" as the data type and clicked "Next."

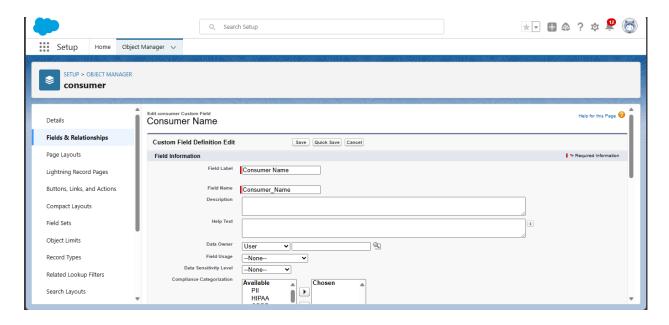
#### 4. Entered Field Details

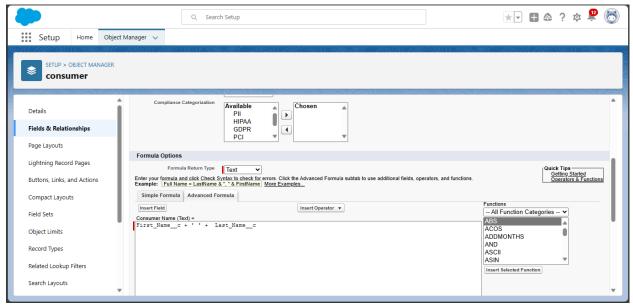
- o Field Label: Amount Paid
- o Field Name: Amount Paid
- o **Formula Return Type:** Number
- Clicked "Next."

#### 5. Inserted Formula

- o Formula: rice\_taken\_by\_shops\_\_c \*
  rice\_mill\_name\_\_r.rice\_price\_kg\_\_c
- o Clicked "Check Syntax" and then "Save."

#### Creating "Consumer Name" Formula Field





#### 6. Repeated Steps for Consumer Name

I followed the same steps from 1 to 3.

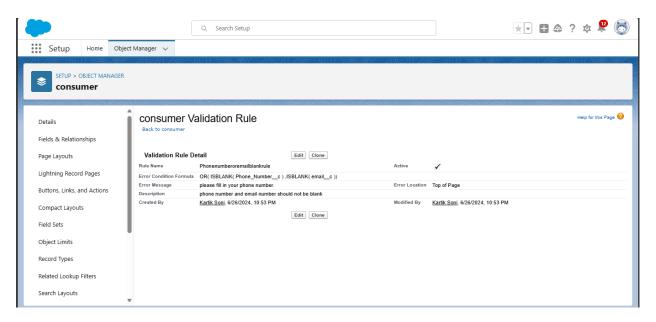
#### 7. Entered Field Details

- o Field Label: Consumer Name
- o Field Name: Consumer Name
- o Formula Return Type: Text
- Clicked "Next."

#### 8. Inserted Formula

- o Formula: First\_Name\_\_c + ' ' + Last\_Name\_\_c
- o Clicked "Check Syntax" and then "Save."

# Activity 9: Creating the Validation Rule for Phone Number Field in Consumer Object



#### 1. Navigated to Consumer Object

From the setup page, I clicked on "Object Manager," then from the dropdown, I selected and edited the Consumer object.

#### 2. Created a New Validation Rule

I clicked on "Validation Rules" and then clicked "New."

#### 3. Entered Rule Details

- o **Rule Name:** Phonenumberoremailblankrule
- o **Description:** Phone number and email number should not be blank.
- o Formula: OR(ISBLANK(phone\_number\_\_c), ISBLANK(email\_\_c))
- Clicked "Check Syntax."

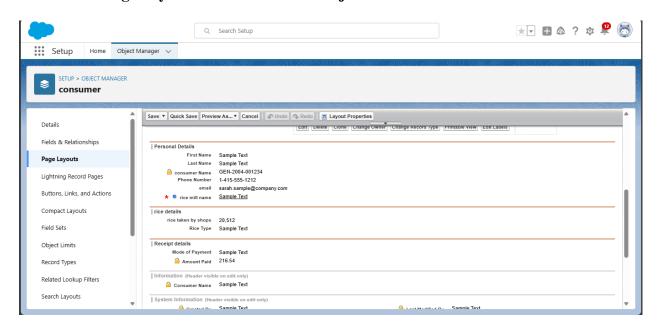
#### 4. Configured Error Message

- o **Error Message:** Please fill in your phone number.
- o **Error Location:** Top of Page
- Clicked "Save."

# **Milestone 6 : Page layouts**

# **Activity 1: Creating the Page Layout**

#### To Create a Page Layout for the Consumer Object



# 1. Navigated to the Consumer Object

- o From the setup page, I clicked on "Object Manager."
- o Searched for the "Consumer" object and selected it from the dropdown.

#### 2. Created a New Page Layout

- Clicked on "Page Layouts."
- o Clicked on "New."

#### 3. Configured the Page Layout

- Selected the existing page layout.
- o Entered the Page Layout Name as "Customer Layout."
- Clicked "Save."

#### 4. Created and Configured the "Personal Details" Section

- o Dragged and dropped the section field to the Consumer details area.
- Named the section "Personal Details" and clicked "Ok."

#### 5. Added Fields to "Personal Details" Section

- o Dragged and dropped the following fields into the "Personal Details" section:
  - First Name
  - Last Name
  - Consumer Name
  - Phone Number
  - Email
  - Rice Mill Name

#### 6. Created and Configured the "Rice Details" Section

Created a new section named "Rice Details" and clicked "Ok."

- o Dragged and dropped the following fields into the "Rice Details" section:
  - Rice Taken by Shop
  - Rice Type

#### 7. Created and Configured the "Receipt Details" Section

- Created a new section named "Receipt Details" and clicked "Ok."
- o Dragged and dropped the following fields into the "Receipt Details" section:
  - Mode of Payment
  - Amount Paid

#### 8. Saved the Page Layout

o Clicked "Save" to save the new customer Layout.

#### **Milestone 7: Profiles**

# **Activity 1: Creating the Owner Profile**

#### 1. Navigated to Profiles

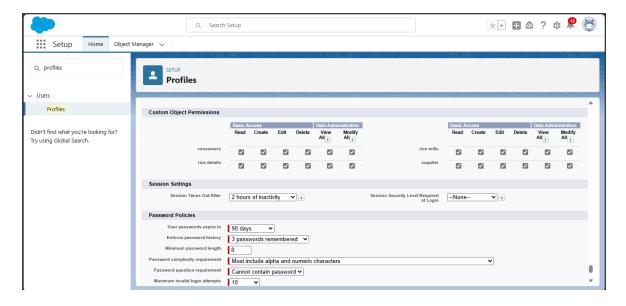
From the setup page, I typed "Profiles" in the Quick Find box and clicked on "Profiles."

#### 2. Cloned the Standard User Profile

- o Selected the "Standard User" profile and clicked "Clone."
- o Entered the Profile Name as "Owner."
- Clicked "Save."

# 3. Configured Custom Object Permissions

- o Scrolled down to "Custom Object Permissions."
- o Gave access permissions for the following objects:
  - Consumers
  - Rice Details
  - Rice Mill
  - Suppliers
- o Configured permissions according to the image provided.



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#### 4. Saved the Profile

o Clicked "Save" to apply the permissions.

#### **Activity 2: Creating the Employer Profile**

#### 1. Navigated to Profiles

 From the setup page, I typed "Profiles" in the Quick Find box and clicked on "Profiles."

#### 2. Cloned the Standard Platform User Profile

- Selected the "Standard Platform User" profile and clicked "Clone."
- o Entered the Profile Name as "Employer."
- Clicked "Save."

## 3. Edited the Profile Settings

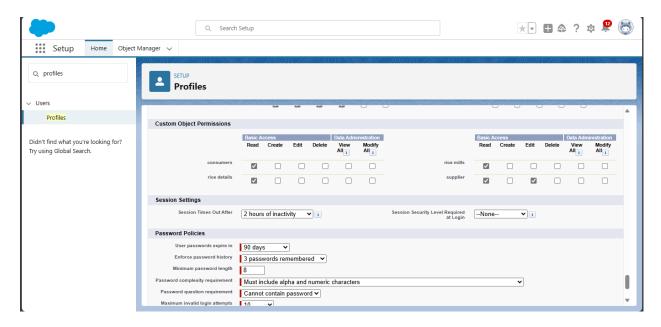
While still on the profile page, clicked "Edit."

# 4. Configured Custom App Settings

o Selected the Custom App settings as default for the Rice Mill.

#### 5. Configured Custom Object Permissions

- Scrolled down to "Custom Object Permissions."
- o Gave access permissions for the following objects:
  - Consumers
  - Rice Details
  - Rice Mill
  - Suppliers
- o Configured permissions according to the image provided.



#### 6. Saved the Profile

Clicked "Save" to apply the permissions.

# **Activity 3: Creating the Worker Profile**

#### 1. Navigated to Profiles

 From the setup page, I typed "Profiles" in the Quick Find box and clicked on "Profiles."

#### 2. Cloned the Standard Platform User Profile

- Selected the "Standard Platform User" profile and clicked "Clone."
- o Entered the Profile Name as "Worker."
- Clicked "Save."

#### 3. Edited the Profile Settings

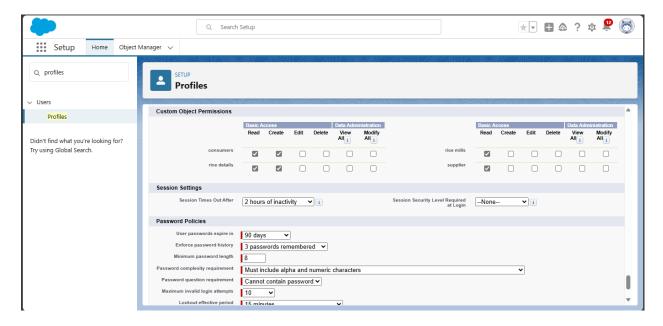
o While still on the profile page, clicked "Edit."

#### 4. Configured Custom App Settings

o Selected the Custom App settings as default for the Rice Mill.

#### 5. Configured Custom Object Permissions

- o Scrolled down to "Custom Object Permissions."
- o Gave access permissions for the following objects:
  - Consumers
  - Rice Details
  - Rice Mill
  - Suppliers
- o Configured permissions according to the image provided.



#### 6. Saved the Profile

o Clicked "Save" to apply the permissions.

# **Milestone 8 : Role & Role Hierarchy**

# **Activity 1: Creating the Owner Role**

# 1. Navigated to Roles

 From the setup page, I typed "Roles" in the Quick Find box and clicked on "Set Up Roles."

#### 2. Expanded All Roles

o Clicked on "Expand All" to view the hierarchy of roles.

#### 3. Added the Owner Role

- o Clicked on "Add Role" under the role to whom this role works.
- o Entered the Label as "Owner," and the Role Name was auto-populated.
- o Clicked "Save."

#### 4. Saved the Role

Clicked "Save" to finalize the creation of the Owner role.

# **Activity 2: Creating Employer and Worker Roles**

#### 1. Navigated to Roles

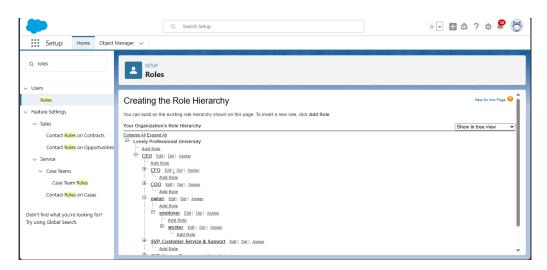
 From the setup page, I typed "Roles" in the Quick Find box and clicked on "Set Up Roles."

#### 2. Added the Employer Role

- Clicked the plus (+) sign on the CEO role.
- Clicked "Add Role" under the Owner.
- o Entered the Label as "Employer," and the Role Name was auto-populated.
- o Clicked "Save."

#### 3. Added the Worker Role

- Clicked the plus (+) sign on the CEO role.
- Clicked the plus (+) sign on the Owner role.
- o Clicked "Add Role" under the Employer.
- o Entered the Label as "Worker," and the Role Name was auto-populated.
- Clicked "Save."



#### Milestone 9: Users

# **Activity 1: Create User**

# 1. Navigated to User Setup

o From the setup page, I typed "Users" in the Quick Find box and selected "Users."

#### 2. Created a New User

Clicked on "New User."

#### 3. Filled in User Details for Vicky

First Name: Vicky Last Name: Y

o Alias: vy

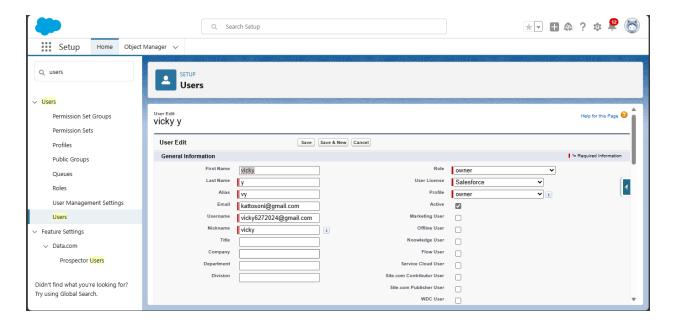
o **Email ID:** kattosoni@gmail.com

o **Username:** vicky6272024@gmail.com

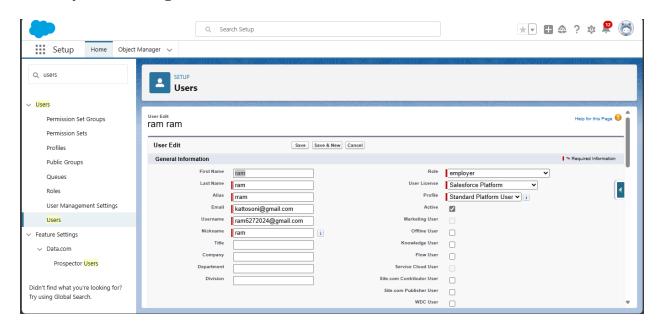
Nick Name: vickyRole: Owner

User License: Salesforce

Profile: Owner Clicked "Save."



# **Activity 2: Creating Another User**



# 1. Navigated to User Setup

o From the setup page, I typed "Users" in the Quick Find box and selected "Users."

#### 2. Created a New User

o Clicked on "New User."

#### 3. Filled in User Details for Ram

First Name: RamLast Name: Ram

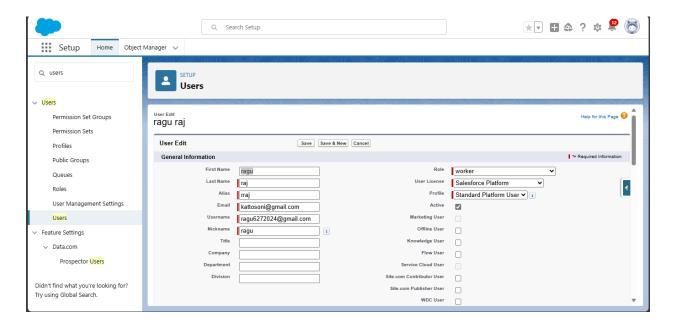
o Alias: rram

Email ID: kattosoni@gmail.comUsername: ram6272024@gmail.com

Nick Name: ramRole: Employer

User License: Salesforce Platform Profile: Standard Platform User

Clicked "Save."



# 1. Navigated to User Setup

o From the setup page, I typed "Users" in the Quick Find box and selected "Users."

#### 2. Created a New User

Clicked on "New User."

#### 3. Filled in User Details for Ragu

First Name: Ragu Last Name: Raj

Alias: rraj

Email ID: kattosoni@gmail.comUsername: ragu6272024@gmail.com

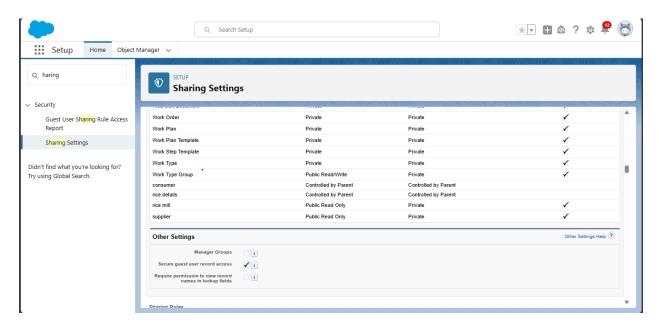
Nick Name: raguRole: Worker

User License: Salesforce PlatformProfile: Standard Platform User

Clicked "Save."

#### **Milestone 10: Permission sets**

# **Activity 1: Creating OWD Settings**



#### 1. Navigated to Sharing Settings

 From the setup page, I typed "Sharing Settings" in the Quick Find box and selected it.

#### 2. Edited Sharing Settings

o Clicked on "Edit" to modify the settings.

#### 3. Configured Default Internal Access

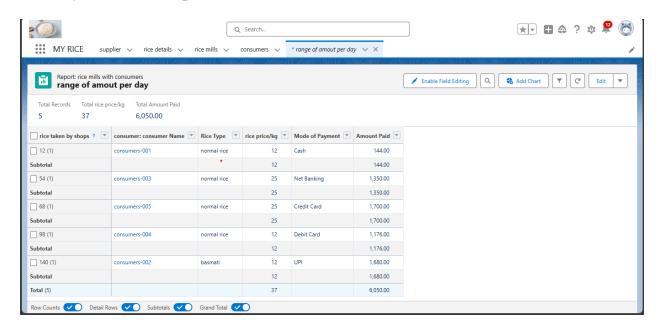
- o Scrolled down to the section for Default Internal Access.
- Changed the default internal access to "Public Read-Only" for the following objects:
  - Rice Mill
  - Supplier

#### 4. Saved the Changes

Clicked "Save" to apply the new sharing settings.

# **Milestone 11 : Reports**

# **Activity 1: Create Report**



#### 1. Navigated to Reports

• Accessed the Salesforce app and clicked on the Reports tab.

# 2. Started a New Report

Clicked on "New Report."

#### 3. Selected Report Type

- o Searched for "Rice Mill with Consumers" and selected it as the report type.
- Clicked on "Start Report."

#### 4. Configured Report Columns

- In the outline pane (if not already opened), selected the following fields in the Columns section:
  - 1. Consumer Name
  - 2. Rice Type
  - 3. Rice Price/kg
  - 4. Mode of Payments
  - 5. Amount Paid

#### 5. Removed Unnecessary Fields

o Removed any unnecessary fields from the report layout.

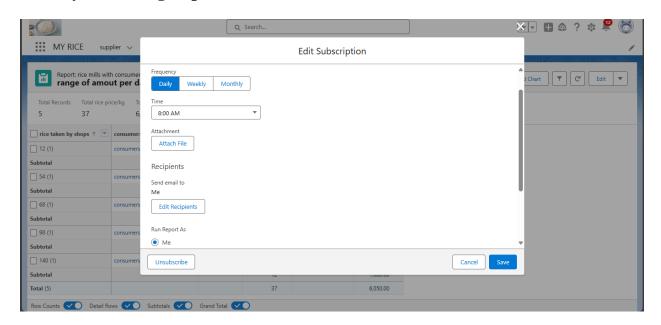
#### 6. Grouped Rows

o Selected "Rice Taken by Shops" in the GROUP ROWS section.

# 7. Saved and Ran the Report

- Clicked "Save & Run."
- o Named the report as "Range of Amount Per Day."
- Clicked "Save."

# **Activity 2: Sharing Report to Owner**



# 1. Editing and Subscribing to Report

- o Clicked on the report's dropdown menu (edit dropdown).
- o Selected the "Subscribe" option.

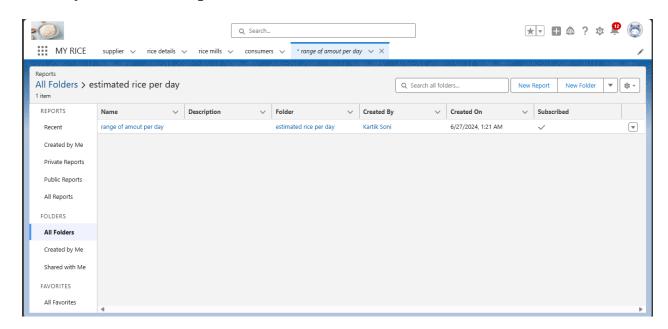
#### 2. Subscription Settings

o Configured subscription settings as per the provided instructions.

#### 3. Saved the Subscription

o Clicked "Save" to save the subscription settings.

# **Activity 3: Create a Report Folder**



# 1. Navigated to Report Folders

o Clicked on the App Launcher and searched for "Reports."

#### 2. Opened Reports Tab

o Double-clicked on the "Reports" tab, which auto-populated in the navigation bar.

#### 3. Created a New Folder

o Clicked on "New Folder."

#### 4. Configured Folder Details

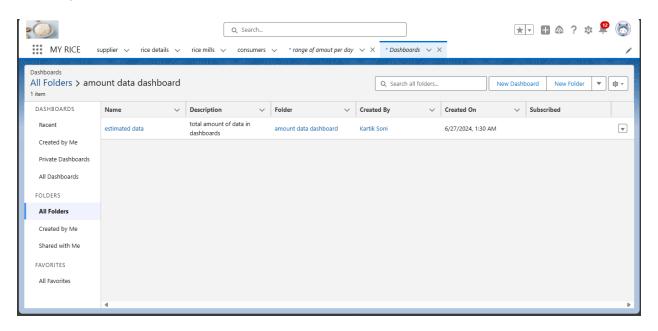
- Gave the Folder Label as "Estimated Rice Per Day."
- The Folder Unique Name was auto-populated.

#### 5. Saved the Folder

o Clicked "Save" to create and save the new report folder.

#### Milestone 12: Dashboards

# **Activity 1: Create Dashboard Folder**



#### 1. Navigated to Dashboard

o Clicked on the App Launcher and searched for "Dashboard."

#### 2. Opened Dashboard Tab

Clicked on the Dashboard tab.

#### 3. Created a New Folder

o Clicked on "New Folder" within the Dashboard interface.

#### 4. Configured Folder Details

- o Gave the Folder Label as "Amount Data Dashboard."
- o The Folder Unique Name was auto-populated.

#### 5. Saved the Folder

Clicked "Save" to create and save the new dashboard folder.

# **Activity 2: Create Dashboard**

#### 1. Navigated to Dashboards

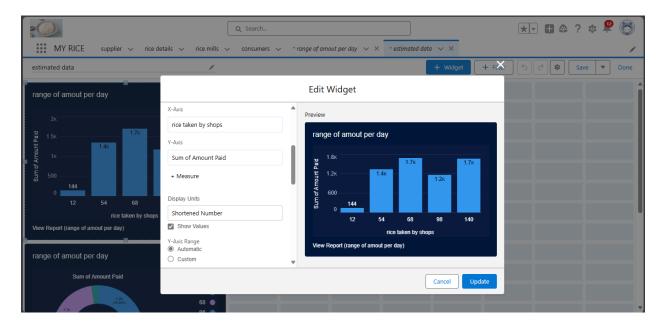
Accessed the Salesforce app and clicked on the Dashboards tab.

#### 2. Started Creating a New Dashboard

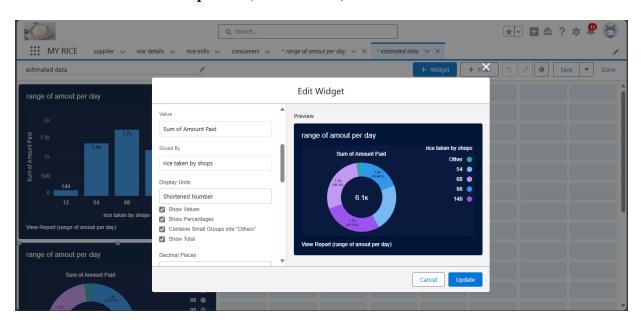
- o Entered a Name for the dashboard.
- o Selected the previously created folder ("Amount Data Dashboard").
- Clicked on "Create."

# 3. Adding Components to the Dashboard

First Component (Vertical Bar Chart):



- Selected "Add Component."
- Chose a Report and clicked on "Select."
- Configured the component settings:
  - Display as: Vertical Bar Chart
  - X-axis: Rice Taken by Shops
  - Y-axis: Sum of Amount
  - Y-axis Range: Automatic
  - Sort by: Rice Taken by Shops
  - Component Theme: Dark
- Second Component (Donut Chart):



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- Selected "Add Component."
- Chose a Report and clicked on "Select."
- Configured the component settings:
  - Display as: Donut Chart
  - Sort by: Sum of Amount
  - Title: Range of Amount Per Day
  - Component Theme: Dark

## 4. Added the Components

o Completed adding both components to the dashboard layout.

