

# KARTIK GULATI

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Kitchener, Ontario, CA

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Web Developer with the ability to learn and collaborate with a rapidly changing technology environment while staying focused and achieving high-quality results under strict deadlines. I am eager to obtain a challenging position at a prestigious company that will expand my learning and build upon my developer skills.

## SKILLS & TECHNOLOGIES

- **Frontend:** HTML, CSS, JavaScript, ReactJS, jQuery, Tailwind CSS, D3.js, SASS, WordPress
- **Backend:** Node.js, Express.js, OOP PHP
- **Database:** MySQL, MongoDB
- **Design:** Adobe Creative Cloud, Figma
- **Other Skills:** Advance Windows Troubleshooting, Customer Technical Support, Technical Writing, Troubleshooting

## WORK EXPERIENCE

McDonald's, Kitchener, Canada

Nov 2021 – Present

### Operations Technical Person (OTP)

Oct 2023 - Present

- Configured the HME ZOOM board management systems to optimize the organization's tracking ability.
- Improve the stability and reliability of technology equipment and drive a better technology experience.
- Provided essential NP6 POS software updates and configured them for the following needs.
- Identifying, reporting and troubleshooting issues and coaching the team about the technology initiatives and software upgrades.

### Shift/Swing Manager

Nov 2021 - Present

- Scheduling and coordinating staff training sessions with upper management.
- Assigning tasks and responsibilities to crew members based on their abilities.
- Setting up the goal and developing the motivating environment.

Anlitiks, New Delhi, India

Jun 2020 – Jul 2021

### Web Developer

- Responsible for designing and modifying web frame to speed up 30% of page reloading speed.
- Acted as the Project Coordinator and collaborated with the client and other stakeholders, which resulted in incrementation of over 45% in project development.
- Increased the project development efficiency rate by 35% in 2 months.

Aseps Webtech, New Delhi, India

Jun 2018 – Dec 2018

### Front-End Developer

- Maintaining brand consistency and web support for improving stability by 76% in overall results.
- Deploying front-end design & wireframe concepts with CRM technologies to increase development by 60%.
- Migration of the existing web-based designs in minimalistic UI, resulting in a gain of 60% in bounce rate and a reduced codebase of 45%.

Kripa Tuition Centre, New Delhi, India

Apr 2015 – Mar 2018

### Educator

- Mentored and evaluated students for their academic improvement.
- Delivered presentations, seminars and diagrams using creative skills and computer programs.
- Regulated and maintained the student records for performance tracking of the coaching centre.

## EDUCATION

**Post Graduate Certificate in Web Development**

Sept 2021 – Dec 2022

- Conestoga College, Canada

**Master of Computer Application**

Jul 2018 – Jun 2020

- Indira Gandhi National Open University, India

**Bachelor of Computer Application**

Jul 2015 – Jun 2018

- Indira Gandhi National Open University, India

## CERTIFICATIONS

- Java Script Algorithm and Data Structures (**FeeCodeCamp**: [Verify](#))
- Responsive Web Design (**FeeCodeCamp**: [Verify](#))
- The fundamentals of Digital Marketing (**Google**)
- IT Service Desk: Customer Service Foundation
- Customer service: Problem Solving and Troubleshooting
- Decision-Making Strategies
- Leadership Foundations.