Hotel Marriott BABY Cancellation Policy

1. **Standard Reservations:**

- **Free Cancellation:** Guests can cancel their reservation free of charge up to 48 hours before the check-in date.
- **Late Cancellation:** If a reservation is canceled within 48 hours of the check-in date, a cancellation fee equivalent to one night's stay will be charged.
- **No-Show: ** If a guest does not show up without canceling, a no-show fee equivalent to one night's stay will be charged.

2. **Non-Refundable Reservations:**

- **No Cancellation: ** Non-refundable reservations cannot be canceled or modified. The full amount of the stay will be charged at the time of booking.

3. **Group Reservations (5 or more rooms):**

- **Free Cancellation:** Group reservations can be canceled free of charge up to 14 days before the check-in date.
- **Late Cancellation:** If a group reservation is canceled within 14 days of the check-in date, a cancellation fee equivalent to 50% of the total booking amount will be charged.
- **No-Show: ** If the group does not show up without canceling, a no-show fee equivalent to 100% of the total booking amount will be charged.

4. **Special Events and Holidays: **

- **Free Cancellation:** Reservations during special events and holidays can be canceled free of charge up to 30 days before the check-in date.
- **Late Cancellation: ** If a reservation is canceled within 30 days of the check-in date, a cancellation fee equivalent to 50% of the total booking amount will be charged.
- **No-Show: ** If a guest does not show up without canceling, a no-show fee equivalent to 100% of the total booking amount will be charged.

5. **Refund Process:**

- Refunds for eligible cancellations will be processed within 7--10 business days.

6. **Contact Information:**

- For any questions or to cancel a reservation, please contact our customer service team at [Hotel Marriott BABY contact information].