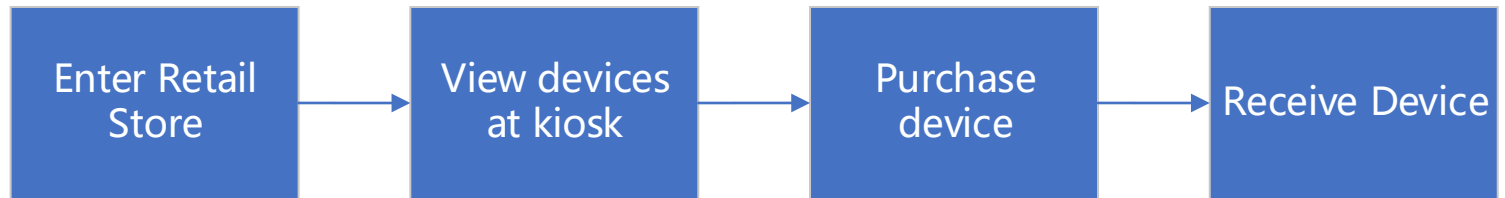
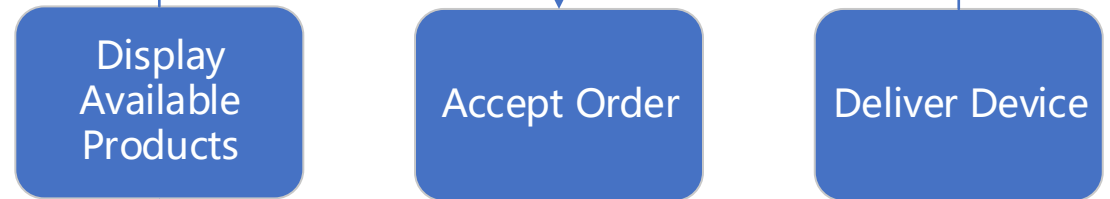


Customer Journey



Front Stage Processes



Back Stage Processes



Support Processes

