



Detailed RFM Data							
RFM Segment	# of Customers	% of Customers	Recency (avg. days ago)	Avg. of Frequency	Monetary (avg. \$ per Customer)		
About to Sleep	663	15.39%	84.58	2.17	\$770.17		
At Risk	209	4.85%	78.14	5.81	\$2,596.27		
Cant Lose Them	203	4.71%	212.12	3.36	\$2,087.94		
Champions	849	19.71%	6.58	10.00	\$5,336.06		
Hibernating	624	14.48%	192.48	1.28	\$357.12		
Lost	441	10.24%	261.64	1.00	\$162.67		
Loyal Customers	383	8.89%	28.13	7.97	\$4,239.12		
Need Attention	286	6.64%	30.00	2.98	\$1,017.80		
New Customers	238	5.52%	8.02	1.53	\$323.14		
Potential Loyalists	260	6.04%	31.15	1.52	\$452.34		
Promising	152	3.53%	31.73	1.00	\$174.77		
Total	4308	100.00%	90.70	4.15	\$1,958.62		

Products Bought						
Description	# of Customers	Quantity	Total Sales			
10 COLOUR SPACEBOY PEN	24	1505	\$1,152.11			
12 COLOURED PARTY BALLOONS	21	375	\$245.55			
12 DAISY PEGS IN WOOD BOX	37	53	\$87.45			
12 EGG HOUSE PAINTED WOOD	53	76	\$993.42			
12 HANGING EGGS HAND PAINTED	3	3	\$6.24			
12 IVORY ROSE PEG PLACE SETTINGS	33	62	\$77.50			
12 MESSAGE CARDS WITH ENVELOPES	83	572	\$859.80			
12 PENCIL SMALL TUBE WOODLAND	84	1243	\$725.75			
12 PENCILS SMALL TUBE RED RETROSPOT	76	2176	\$1,355.60			
12 PENCILS SMALL TUBE SKULL	77	2872	\$1,726.40			
12 PENCILS TALL TUBE POSY	41	1193	\$353.25			