# IBM Data Science Capstone Project: Analysis of Singapore's Premium Product Shop Placement

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#### **Executive Summary**

- 1. More than 70% of Singapore residents purchase premium products in store rather than online.
- 2. Using condomium rental data in Singapore, I find out the areas where Singapore residents are paying more for housing rental.
- 3. I use foursquare API to look for potential competitors in premium products.
- 4. Clustering algorithm is used to cluster 174,780 rental data into 100 groups based on location and rental per room.
- 5. Illustration using folium package allows us to determine the best location where there are many rich residents but little competitors.

## 1 Introduction

Despite its small size, Singapore is one of the richest country in the world with more than 180,000 millionaires residing in the little red dot.<sup>1</sup> Interestingly, a market survey by The Nielsen Company shows that more than 70% of Singapore residents are purchasing premium products from local store rather than online.<sup>2</sup> This provides a great opportunity for businesses to set up physical premium stores in Singapore.

In this report, I will leverage the foursquare API to look for existing premium stores in Singapore and use condominium rental data to determine

 $<sup>^1 \</sup>rm https://www.straitstimes.com/business/economy/number-of-millionaires-in-singapore-up-11-to-183737-in-year-to-mid-2018-credit$ 

<sup>&</sup>lt;sup>2</sup>https://www.nielsen.com/sg/en/insights/article/2019/popularity-of-the-premium/

potential areas for new businesses to set up their premium stores. This report will be of interest to premium stores retailer such as Hermes and Louis Vuitton.

### 2 Data

I will be using two kinds of data in this report:

- 1. Foursquare location data
- 2. Condominium rental data from Urban Redevelopment Authority (URA)<sup>3</sup>

## 2.1 Foursquare location data

In particular, I will only use the venues data from Foursquare, which is obtainable simply by using API calls to Foursquare. While the details can be found in the accompanying jupyter notebook, <sup>4</sup> I briefly describe the querying procedure.

Note that Foursquare limits the number of results returned from each API calls to 50, which is not enough to cover the whole Singapore. Thus, I use a grid based approach to split Singapore into 49 (7 X 7) regions and run an API call to each region (different latitude and longitude). After removing the duplicates, I obtain a total of 239 premium stores, some of these are located in Malaysia and Indonesia due to the use of large query radius. I left them in the dataset as it does not affect our analysis.

For simplicity, I use only the keywords 'Premium' and 'Luxury', though a more in depth studies would cover the major premium retailers in Singapore. More effort would be required in the additional steps of cleaning the data.

### 2.2 Condominium rental data

I queried the condominium data from the URA website to obtain the monthly rental associated with condominium units rented out for the past few years. The data consists of condominium name, street address, number of bedrooms, rental amount, lease date, and area. Additionally, I computed an additional row corresponding to the rental amount per number of bedrooms, as I believe this is a strong indicator to the willingness to purchase premium products (we need more data to verify this, but for the purpose of the course, we will assume this is the case).

<sup>&</sup>lt;sup>3</sup>https://www.ura.gov.sg

 $<sup>^{4}</sup> https://github.com/karwailim/Courser\_Capstone/blob/master/Capstone\_Project.ipynbulker/Capstone_Project.ipyn$ 

I use Google map API to gather the condominiums latitude and longitude. Further cleaning is performed to remove the data that falls outside of Singapore (due to similar street address, missing data from Google map API, etc). After cleaning, we have a total of 174,780 rental data.

# 3 Methodology

I will keep this section brief, more details are in the notebook.

Explaratory analysis is performed to analyse the rental data, e.g., looking at the basic summary using the .describe() function. Here, we can see if the data itself is appropriate, for instance, it is from this step I found that some of the latitude and longitude are incorrect (the location is in South Africa), I can then discard the inaccurate information as they would interfere with the analysis.

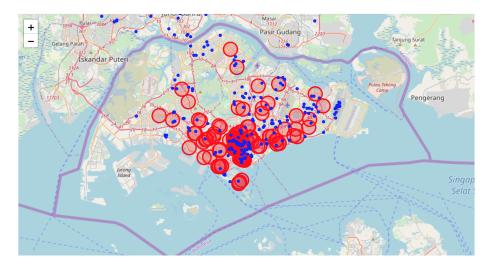
Due to the large amount of the rental data (174,780 data points), it is not practical to plot and analyse all the data using folium. Thus I use K-means, a simple and easy to use clustering algorithm to group the data into 100 clusters that located close to one another and have a similar profile of rental per bedrooms. The features used in clustering are latitude, longitude and rental per bedrooms. Note that the features are normalised since the numerical value for rental per bedrooms is way larger, which would dominate the distance measure in K-means.

### 4 Results and Discussions

Using the package folium, I display the clusters with average rental per bedrooms greater than \$1681.67 (the median) in the map below. The red circles correspond to regions where residents are more willing to pay for rental, and thus would be our business target for premium products. We can see that the majority of the red circles are located close to the Downtown area of Singapore (mid-bottom of the country). This is expected as Downtown is the CBD and Financial hub of Singapore. Again, the details are in the notebook.

Additionally, the premium stores data from Foursquare are displayed in little blue dots. Manually clicking the blue dots on the map allows us to investigate the store name. Here, we observe that many premium stores concentrate in the Downtown area as expected, as well as in the Changi airport (the East part of Singapore) even though there are no rich residents.

This is reasonable as the target audience for those stores would be tourists from other countries.



## 5 Recommendations

From the map above, we can see that there are areas in which rental per bedrooms are high, but not many premium stores are located nearby. Zooming in the map, we can see that these areas are Lakeside, Dairy Farm, Canberra, etc. These areas tend to be housing areas, which I believe is the reason why there is no premium stores there. However, from the data, we can see that the residents there are willing to spend on housing rents and thus they are good targets for premium products.

My recommendation is for businesses to set up their premium stores in these areas — Lakeside, Dairy Farm, and Canberra. However, I would like to note that my advice did not consider the specific nature of the premium products (e.g., luxury watches) and might not be appropriate to all premium products. Ideally, I would investigate in-depth the specific premium stores located in the surrounding area and look for what is missing.

# 6 Conclusion

Many kinds of data is available out there, some readily available and some requires additional gathering process. It is important for businesses to leverage these data to make an inform decision, while supported by business experience.

In this report, we have leveraged the data from Foursquare and URA to determine a suitable location for businesses to set up premium stores. This is by investigating the willingness of residents to pay for housing rental and identifying a gap in the existing premium stores in the areas. The best locations are found to be the areas where residents are paying high rental but with little presence of the existing premium stores. In the map, these correspond to the red regions that are far away from the blue dots.

# Disclaimer

The analysis is performed for the course on Coursera: "Applied Data Science Capstone by IBM." By no means the analysis is appropriate for real businesses. The author Kar Wai Lim is not responsible for any loss incurred for using the findings from this report.