

MR KARIM LADOUARI
21 SAUNDERS LANE
MERRYMEETING RATHNEW
CO. WICKLOW
A67CY95

Your Vodafone At Home bill

Quick breakdown

Transactions

Previous Balance	€58.14
Receipt	€-58.14
Balance Carried Forward	€0.00

Summary of New Charges

Recurring Items

Phone No/CRN	Description	Period Covered	Charge (inc. VAT)
040425236	FREE FOR 6 MONTHS Unlimited Calls to International Landlines	01 Oct - 31 Oct	€7.50
040425236	Unlimited Anytime minutes to UK landlines	01 Oct - 31 Oct	€0.00
088814347134	Home Essentials Fibre IP Voice	01 Oct - 31 Oct	€50.00

Usage Charges

Phone No/CRN	Description	Period Covered	Charge (inc. VAT)
040425236	Call Charges	01 Sep - 30 Sep	€0.20

VAT @ 23% €10.79

Total Amount Due

€57.70

Your credit card will be debited on or after the 22.10.2018

My Vodafone At Home

Check out our new improved online self-care site - My Vodafone At Home. Register today on www.vodafone.ie/athomeselfcare

Simply access the secure, password protected area to:

- view and pay your recent bills
- update/change your contact details
- check your broadband usage
- find answers to technical questions
- manage your account

Paying your bill

Direct debit payment only needs to be set up once. Below are a number of other payment methods you can choose from.

Online: If you have registered your details on our self-care portal you can make a payment online with your debit or credit card, simply visit vodafone.ie/athomeselfcare/

www.mybills.ie: You can use this convenient service to pay your Vodafone At Home bill online with a debit or credit card or by a payment made through your bank account, please select the payment option Vodafone At Home.

Pay Point: Pay your bill through any retail outlet where you see the sign for Pay Point.

An Post: Pay your bill in any An Post outlet using the giro on the bill - please allow up to 5 working days for your payment to appear against your account balance.

By phone: Pay over the phone using our automated service. Simply call us on 1907, choose option 2 and follow the prompts for fixed services. To complete the payment you will need your Self-service password, which are the last 4 digits of your customer number and is located on the front of your bill.

Contact us

E-billing:

Make the change to paperless billing today. You can register to receive your bill online on My Vodafone at Home by simply visiting vodafone.ie/athomeselfcare

Once registered you can change how you receive your bills by selecting change how I receive my bill, in the my bill section of the self-care site.

How to contact us:

Technical support*:

9am-9pm Monday-Friday and 10am-6pm Saturday-Sunday and Bank Holidays.

Customer care:

9am-9pm Monday-Friday and 10am-6pm Saturday-Sunday and Bank Holidays.

Dial 1907 or email our customer care team – athome.ie@vodafone.com

*If your call is in relation to a telephone line fault, or a broadband fault, please ensure you are calling us from a mobile.



Your bill explained

Understanding your bill:

Previous balance – This is the total amount of your previous bill, if this is your first bill, this will appear as €0.00.

Refund/Credit – If any credit is owed to you, this will be credited against your outstanding balance.

Receipt – this is the total payment received last month.

Balance carried forward – This is the total unpaid amount from your previously issued invoice that is overdue for payment. If you have multiple lines, we will total them all here under the headings "Recurring Items" and "Usage charges".

Your bill explained:

"Recurring items" charges will appear on all of your bills going forward. This is the total amount due for your rental package for the billing period. This is charged a month in advance. If you have multiples lines, we will total each line recurring charges under this heading.

"Usage charges" is a summary of the total amount due for the billing period for each line. This is usually for extra calls and data on your broadband used outside the monthly allowance of your Vodafone At Home package plan.

"Once off charges" are charges that don't pertain to any particular line, these charges are generally made up of an extra product purchased the previous month e.g modem, handset, sure signal box or cancellation fees.

"Total amount due" is inclusive of VAT

All details in your bill are inclusive of VAT, the VAT component of your bill is detailed at the bottom of your bill.

See vodafone.ie for more information

Payment Slip

This giro is to be used to pay your VFAH bill only



Cash	
Cheque	
Total	€57.70

Customer A/C no.	Name
6025664130	MR KARIM LADOUARI

09181 **AN Post Ref:060256641307** 0057703 CODE 012840

Breakdown of Charges

Phone Service Charges for UAN: 77225156

Phone Service Charges for UAN: 95447904

Call Summary Analysis

Top 10 Calls By Spend

You Dialed	Time of Call	Duration	Cost
1850744844	04.09.2018 13:52	00:12:23	€0.20
0033147318303	01.09.2018 19:32	00:06:11	Free
051561175	03.09.2018 11:42	00:32:43	Free
018167400	03.09.2018 14:20	00:01:23	Free
0033149041465	05.09.2018 09:23	00:00:11	Free
051561175	05.09.2018 17:31	00:04:27	Free
051561175	09.09.2018 16:16	00:08:01	Free
0033147318303	09.09.2018 19:44	00:03:56	Free
051560789	11.09.2018 14:02	00:21:18	Free
0033145344367	14.09.2018 11:22	00:19:06	Free

Top 10 Calls By Duration

You Dialed	Time of Call	Duration	Cost
051561175	03.09.2018 11:42	00:32:43	Free
051560789	11.09.2018 14:02	00:21:18	Free
0033145344367	14.09.2018 11:22	00:19:06	Free
051561175	29.09.2018 15:48	00:15:22	Free
1850744844	04.09.2018 13:52	00:12:23	€0.20
051561175	09.09.2018 16:16	00:08:01	Free
0033147318303	18.09.2018 19:48	00:07:05	Free
0033147318303	01.09.2018 19:32	00:06:11	Free
051561175	05.09.2018 17:31	00:04:27	Free
0033147318303	09.09.2018 19:44	00:03:56	Free

Itemised Call Details

International Calls for 040425236

Time of Call	Number Dialed	Destination	Duration	Cost
01.09.2018 19:32	0033147318303	France	00:06:11	Free
05.09.2018 09:23	0033149041465	France	00:00:11	Free
09.09.2018 19:44	0033147318303	France	00:03:56	Free
14.09.2018 11:22	0033145344367	France	00:19:06	Free
18.09.2018 19:44	0033147318303	France	00:00:03	Free
18.09.2018 19:45	0033147318303	France	00:00:09	Free
18.09.2018 19:48	0033147318303	France	00:07:05	Free
29.09.2018 19:36	0033147318303	France	00:02:58	Free

Local and National Calls for 040425236

Time of Call	Number Dialed	Destination	Duration	Cost
03.09.2018 11:42	051561175	Waterford	00:32:43	Free
03.09.2018 14:20	018167400	Dublin Central	00:01:23	Free
05.09.2018 17:31	051561175	Waterford	00:04:27	Free
09.09.2018 16:16	051561175	Waterford	00:08:01	Free
11.09.2018 14:02	051560789	Waterford	00:21:18	Free
15.09.2018 18:12	0567760088	Kilkenny	00:00:22	Free
15.09.2018 18:12	0567760088	Kilkenny	00:00:24	Free
15.09.2018 18:13	0567760088	Kilkenny	00:03:33	Free
19.09.2018 10:52	015131100	Dublin Central	00:00:52	Free
29.09.2018 15:48	051561175	Waterford	00:15:22	Free

Other for 040425236

Time of Call	Number Dialed	Destination	Duration	Cost
04.09.2018 13:52	1850744844	Shared Cost Fixed	00:12:23	€0.20
Total				€0.20