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| 709 E Washington ave, Ellensburg WA 98926•(509) 899.0097•kasaipreston@yahoo.com | | |
| Kasai Preston | | |
| Objective | | |
| Obtain a position in which I can utilize my skills to their fullest potential. | | |
| Work History | | |
| Banquet Server | Suncadia | Cle Elum, WA |
| * At a four-diamond resort as a banquet server I was required to demonstrate utmost customer service to high profile clients whilst interacting with them. * Set up events as per schedule to be suitable for that specific and unique event. * Problem solve with colleagues to best accommodate clients. | | |
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| Automotive Repair Technician | Autoworks of Issaquah | Issaquah, WA |
| * Must be extremely detail oriented. * Utilize diagnostic software and work order processing software to stay organized and efficient. * Attend trainings in order to stay up to date with new vehicle systems and diagnostic tools. * Engine/transmission repair as well as general maintenance on foreign and domestic vehicles. * Engine blueprinting | | |
|  | | |
| Sales/Business account Representative | AT&T | Ellensburg, WA |
| * Open and close store properly, following very strict security procedures. * Use critical thinking skills to problem solve and troubleshoot issues with clients. * Stay up to date with new software, products, and promotional pricing on certain services or products. * Provide exceptional customer service while building value and upselling new services and products with new and existing business account holders. | | |
|  | | |
| Ski Repair Technician | Summit At Snoqualmie | Snoqualmie, WA |
| * Provide guests with utmost customer service when interacting with them. * Input unique guest information into Siriusware POS database. * Repair failed equipment and test resistance for break points to ensure optimal equipment functionality and guest safety. * Promote clearances in retail and upsell services and products.   **Contact information:** | | |

Suncadia: Trenton Lamont (509) 859-1757

Autoworks of Issaquah: Jon Mason (206) 818-6400

At&t: Ryan Sullivan (509) 293-9233

Summit at Snoqualmie: Noah Person (206) 852-3041