

KASANDRA DUCKETT

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SUMMARY

Passionate and detail-oriented Entry-Level UX Researcher eager to apply academic knowledge and internship experience to contribute to the user-centered design process at a forward-thinking company. Proficient in user research, data analysis, prototyping, and communication, with a strong problem-solving mindset.

SKILLS

- User Research: Conducted user interviews, surveys, and usability tests to gather valuable insights.
- Data Analysis: Proficient in data collection and analysis tools, including Excel, SPSS, and qualitative analysis software.
- Prototyping: Familiar with prototyping tools like Sketch, Figma, and Adobe XD.
- Research Methods: Strong understanding of various UX research methods and their application.
- Communication: Effective written and verbal communication skills for presenting findings and collaborating with cross-functional teams.
- Problem Solving: Adept at identifying user pain points and proposing solutions to enhance user experiences.

PROJECTS

Gourmade App | [No current link]

- Conducted user research and contributed to wireframing/prototyping of the user profile page.
- Utilized tools such as Figma, Miro, Trello, and Google Drive for project collaboration.

Girls Rock! DC | [No current link]

- Engaged in research, typography, and wireframing/prototyping for the FAQ page.
- Leveraged Figma, Miro, Trello, and Google Drive for project management.

EXPERIENCE

Web & Research Associate
American Chemical Society

2012–Current
Washington, DC

- Manage the Laserfiche Forms repository, overseeing the creation of 8 digital forms for internal staff use.
- Collaborate with stakeholders to define requirements, design user flows, and conduct usability tests.
- Awarded Administrative and Customer Services Employee of the Year in 2017.

EDUCATION

Boot Camp Certificate: George Washington *University*, Washington, DC

An intensive 24-week boot camp dedicated to UX/UI, including HTML, CSS, JavaScript, User-Centric Design Research, Visual Prototyping & Wireframing, and User Interface Development.

Bachelor of Behavioral and Social Sciences: *University of Maryland*, College Park, MD