# Hemant Garg

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# **Summary**

Experienced in developing advanced solutions using Python, PySpark, and OpenAI, specializing in forecasting models, recommendation engines, and AI-powered Copilots for streamlined data research and retrieval. Skilled in data engineering, including ETL pipeline development, data modeling, and optimization. Proficient in Azure cloud services, microservices architecture, and CI/CD pipelines, with a strong focus on AI/ML integration to enhance performance and innovation.

## Experience

### MAQ Software, Noida Software Engineer

08/2023 - Present

- Developed and enhanced a **recommendation engine** for a large-scale tech conference, providing personalized session recommendations for approximately **200K users** based on their profiles and session data.
- Processed data for approximately **200K users**, leveraging **Python and PySpark** to generate tailored session recommendations.
- Developed an **AI-powered Copilot** for a multi-national client, optimizing data research using Python, OpenAI, and Azure Search Index.
- Developed data extraction, processing and storage pipelines, enhancing data retrieval efficiency.
- Utilized expert-level **prompt engineering** techniques to craft **customized prompts**, ensuring **OpenAI-generated** responses accurately aligned with the provided content and delivered reliable user query results.
- Deployed containerized **Advanced RAG** applications leveraging **Azure Machine Learning Workspace** environment and **Docker**, enabling seamless integration and scalable deployment of AI-driven query processing capabilities.
- Developed a secure and scalable architecture integrating **Azure Web App, API Management**, **Key Vault**, and **role-based access control** to ensure secure authentication and governance for Copilot services.
- Developed and optimized data processing workflows using **Azure Databricks**, **ADLS**, **and Azure Search**, streamlining data enrichment, indexing, and retrieval processes while ensuring **Azure security** best practices compliance.

#### MAQ Software, Noida

02/2023 - 07/2023

#### **Associate Software Engineer**

- Developed a **forecasting model** for annual cash flow, leveraging five years of invoice data, improving financial planning **accuracy by 10%**.
- Led data cleaning initiatives, ensuring data integrity by rectifying inconsistencies and handling missing values.
- Utilized Python, PySpark, and Scikit-learn for data processing and machine learning model development.
- Implemented synthetic data generation using the **SDV library**, creating future invoice predictions based on historical trends.

### Education

#### Thapar Institute of Engineering and Technology

2019 - 2023

**Bachelor** of Engineering

**CGPA:** 8.56

#### **Technologies**

**Languages:** Python, PySpark, SQL, C/C++

Frameworks/Tools: Azure, Azure DevOps, Git, Docker, SSMS, SSIS

Miscellaneous: Agile methodology, CI/CD, Microservice, AI/ML Integration, Prompt Engineering

#### Certifications

- Microsoft Certified: Azure Developer Associate 🖸 Built end-to-end solutions in Microsoft Azure, including creating Azure Functions, implementing and managing web apps, developing solutions utilizing Azure storage, and more.
- Microsoft Certified: Azure AI Engineer Associate 🗹 Designed and implemented an Azure AI solution using Azure AI services, Azure AI Search, and Azure OpenAI.

#### **Accomplishments**

- Solved 300+ Data Structures and Algorithms problems across platforms like LeetCode, Codeforces, and HackerRank.
- Automated CI/CD pipelines using Azure DevOps, reducing deployment time by 70%.
- Developed an AI-driven chatbot leveraging OpenAI APIs, reducing support queries by 50%.