

PROJECT NOW BOARD OF DIRECTORS 2018

Photo	Name	Role
	Ron Fullerlove	Treasurer
	Cathy Bizarri	Chair
	Marshall Jones	Vice Chair
	Linda Work	Secretary

From the Executive Director
A Golden Celebration of People

best describes 2018 as Project NOW marks our 50th Anniversary this year and it's the people who make Community Action shine. Our customers, staff, volunteers, partners, vendors and funders all work together to help people and change lives. We see this every day.

In this report, due to space, you are not seeing our customers' success stories and there are so very many. Lives being changed by reaching out for help and pushing forward. On Project NOW's website (www.projectnow.org) there are amazing stories to read of resilience and success which will give you insight into poverty. Our customers are our focus and they inspire us to serve, for 50 years and beyond.

Throughout this report you will see reference to various Project NOW staff who have made Community Action their career by working for Project NOW for over 20 years. There are so many more staff and volunteers who have been very dedicated in their work and we are ever so grateful to them as well.

Thank you for taking a moment to learn about Project NOW.

Maureen "Mo" Hart
Executive Director

Sr Bobbi Bussan **Gary Bradley** **Due Griffin**



Project NOW

Community Action Agency

"A GOLDEN CELEBRATION OF PEOPLE"
50 YEARS!

2018 ANNUAL REPORT

www.projectnow.org

Service Dignity Integrity Community Hope



Stella Schneekloth
Housing Director
38 Years!

HOUSING

Project NOW is firmly committed to Safe, Affordable Housing!



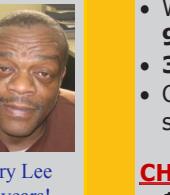
Kris Downey
Property Manager
20 Years!

Weatherization IMPROVED LIVING CONDITIONS

- This service increased energy efficiency for **64 Families** by providing essential home repairs, air sealing, insulation, caulking and furnace repair or replacement.

Affordable Rentals PROMOTING FAMILY STABILITY

- 245 Individuals/131 Families were housed in Project NOW Affordable Housing Rentals** in Rock Island, Moline, Viola, Keithsburg, New Boston and Kewanee. We are committed to providing safe, affordable housing to low-income customers.
- 11 Commercial Rentals** serve our communities by housing Project NOW programs and promoting small business.



Terry Lee
27 years!

Home Rehabilitation IMPROVED LIVING CONDITIONS

Project NOW completed significant rehab on **10 homes** thanks to 2 Illinois Housing Development Grants (Housing Accessibility Program "HAP" and Single Family Housing Rehab "SFR") which allow people to continue to live in their homes. Several more homes are in process throughout Henry, Mercer & Rock Island Counties.

RIM RURAL PUBLIC TRANSPORTATION

Project NOW provides **Rural Public Transportation** in Rural Rock Island and Mercer Counties to residents of ALL AGES

To SCHEDULE A RIDE call: (309) 788-6335
Or 1 (800) 788-6308

228 passengers received 10,379 rides this Year.
RIDEtherim.org



PRIOR STAFF 20+ YEARS OF SERVICE	
Charlean Talbert 35 yrs	Antonia Reyes 34 yrs
Elisa Pizano 31 yrs	Vince Thomas 30 yrs
Tammy Harker 28 yrs	Cate Anthony 27 yrs
Marianne Moore 27 yrs	Carol Hamerly 27 yrs
Monique Lampe 26 yrs	Alice Dolph 24 yrs
Beth Yusko 23 yrs	Araci Dominguez 23 yrs
Leticia Cruz 22 yrs	Roberta Jordan 22 yrs
Nellie McBride 22 yrs	Melissa Wise 21 yrs
Laurie Ricketts 20 yrs	Denise Childs 20 yrs
Richard Kincaid 20 yrs	Melanie Stoner 20 yrs
Betty Main 20 yrs	



35 Years!



35 Years!

HEAD START

An Early Education Program focused on Kindergarten Readiness Helps Families Achieve Their Potential.



ENROLLMENT

- 369 children** from **335 families** participated with an average monthly enrollment of **316**, or **96%** of the 330 funded children.
- 75%** of enrolled children were **at or below poverty level**. **6** were referred by child welfare; 1 child was homeless when they enrolled.
- 7.8%** of children were able to achieve their potential through treatment of their **diagnosed disabilities** by community partners.
- We were unable to serve **19** children due to wait lists at certain sites; **95%** of children who applied and were eligible were served.
- 30%** of children **spoke English as a second language**.
- Children receive developmental, social, emotional, vision and hearing screenings within 45 days and follow-ups within 90 days of starting.

CHILD HEALTH

- 100%** of children enrolled had **immunizations, medical & dental exams** by year end; **89%** were current on **preventative health care**.
- 98%** of families **had doctors & dentists** when they left Head Start.

RESOURCES

- 365** volunteers assisted our Head Start Program and **234** Head Start fathers/father figures participated in Head Start.
- We received **\$663,071 in Donated Services** including family engagement & space.
- The 2018-19 Head Start budget includes **\$3,078,927 in public & private funding** plus \$724,733 in In-kind. Budget includes: personnel, in-kind, indirect costs, occupancy, equipment, vehicles, nutrition/food, travel, supplies, parent services and other child costs.



Lee Wates
25 years!



Lynn Evans
23 years!



LeeAnn Tessier
21 years!



Goals



28 Years!



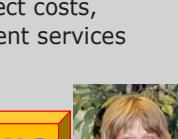
Manager



Resources



Mary Whipple
24 years!



Delfina Tapia
21 years!



Maria Flores
20 years!



Lee Wates
25 years!



Outcomes



CS Director



CS Supervisor



CS Coordinator



Senior Services

Seniors (aged 60 & over) are able to live at home thanks to Meals, Transportation, Information/Assistance and Outreach.

106,929 Units of Service were provided to 3,058 Seniors

Meals, Transportation, Clothing, Farmer Market Coupons, Utility Assistance, Information & Assistance, Outreach, Medicare Part D Information/Enrollment, Senior Health Insurance Program (SHIP) Counseling, Caregiver Assistance, Social Security Issues, Public Aid Application Assistance, Food Pantry Vouchers, Referrals to other services.

Transportation Services INTEGRATING SENIORS

- 7,083 One Way Rides** provided to **334 Seniors** in Rock Island and Mercer Counties—primarily to medical appointments & shopping.

Senior Meals IMPROVED NUTRITION & SOCIALIZATION

- 15,467 meals** were served to **380 seniors** at **7 Meal Sites** in Rock Island & Mercer Counties.
- 74,157 Home Delivered Meals** were served to **644 Seniors** thanks to a tremendous volunteer effort!

Outreach Services IMPROVED LIVING CONDITIONS

- 1,757 Seniors** received **2,992 units of Info & Assistance**.
- 767 Seniors** received **1,367 units of Outreach** at home.
- 483 Seniors & Disabled Persons** were helped with Benefit Access Applications to obtain free bus passes & discounted license plates.

We are in need of Home-Delivered Meal Volunteers. A great way to serve your community! To Volunteer Call (309) 788-6335

- 325 Farmers Market Coupon Books (\$8,125)** were passed out to Seniors for healthy food at local Farmers' Markets.
- 301 Seniors** received **Senior Health Insurance Program (SHIP)** assistance with various Health Insurance applications. Medicare Open enrollment takes place October 15th—December 7th.



CS Director



CS Supervisor



CS Coordinator



Community Services

Improving the conditions in which people live and strengthening our communities by meeting basic needs.

IMPROVED LIVING CONDITIONS, STRONGER FAMILIES:

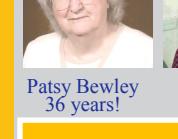
- 257 Families** in crisis received emergency assistance, including **53 medical & dental needs**.
- 600 vouchers** were given to over **1200** customers who were in need of Clothing & Furniture. Clothing vouchers allow customers to shop for free at Project NOW's Good Things Now Quality Used Clothing Stores. Stores are also open to the general public who shop for everyday bargains.

HELPING CUSTOMERS ACHIEVE THEIR POTENTIAL:

- Transitional Housing** served **52 Families** with **8,044 nights of housing** and extensive case management. Program serves Homeless Families, Youth ages 16-21, and Single women @ Sojourner House.
- 3 Chronically Homeless Individuals** (those who have been living in a shelter or on the street for a minimum of 365 days) received Permanent Supportive Housing Services including Case Management focused on keeping them housed and thriving.
- 50 Families** received **Supportive Housing Case Management**.
- 210 Families/313 people** received **Rent/Deposit help**.
- 16 Economic Development Scholarships** were awarded to pay for job training classes for CNA, CDL & Welding certifications.

IMPROVED LIVING CONDITIONS - Warm Homes:

- 7,173 Families** were kept warm thanks to **Utility Assistance** (LIHEAP) with an average benefit of \$562/family.
- 92 Families** received extra **energy-related help** with water heaters, utility bills and other energy related minor repairs made possible by **MidAmerican Energy & Ameren** funding.
- 18 Families** received **Emergency Furnace Assistance**.



Good Things Now

GOOD THINGS NOW QUALITY USED CLOTHING STORES
Garage Sale Prices Every Day!!
2000 3rd Ave, Rock Island (309) 793-6353
605 SW 3rd Street, Aledo (309) 582-3244



Community Services



CS Supervisor



CS Coordinator



Community Services



CS Supervisor

Good Things Now Quality Used Clothing Stores. Stores are also open to the general public who shop for everyday bargains.

Helping Customers Achieve Their Potential:

Transitional Housing served **52 Families** with **8,044 nights of housing** and extensive case management. Program serves Homeless Families, Youth ages 16-21, and Single women @ Sojourner House.

3 Chronically Homeless Individuals (those who have been living in a shelter or on the street for a minimum of 365 days) received Permanent Supportive Housing Services including Case Management focused on keeping them housed and thriving.

50 Families received **Supportive Housing Case Management**.

210 Families/313 people received **Rent/Deposit help**.

16 Economic Development Scholarships were awarded to pay for job training classes for CNA, CDL & Welding certifications.

Improved Living Conditions - Warm Homes:

7,173 Families were kept warm thanks to **Utility Assistance** (LIHEAP) with an average benefit of \$562/family.

92 Families received extra **energy-related help** with water heaters, utility bills and other energy related minor repairs made possible by **MidAmerican Energy & Ameren**