

# Jenkins Matrix Authorization issue

## Steps to follow to solve the matrix authorization issue in Jenkins

**Step 1:**-Run one fresh instance of Jenkins 2.89.4 in Ubuntu/Linux

- Download Jenkins jar file of version 2.89.4 from the following link <https://repo.jenkins-ci.org/releases/org/jenkins-ci/main/jenkins-war/2.89.4/>
- Make one directory of name Jenkins using the below command  
`mkdir jenkins`
- And paste jar file into this directory
- make sure the fresh instance of jenkins 2.89.4 is working properly by using the below command  
`Java -jar jenkins`
- After run successfully go to port localhost:8080 to see the Jenkins new instance status

**Step 2:**-Copy the Jenkins instance of having matrix authorization issue from another server

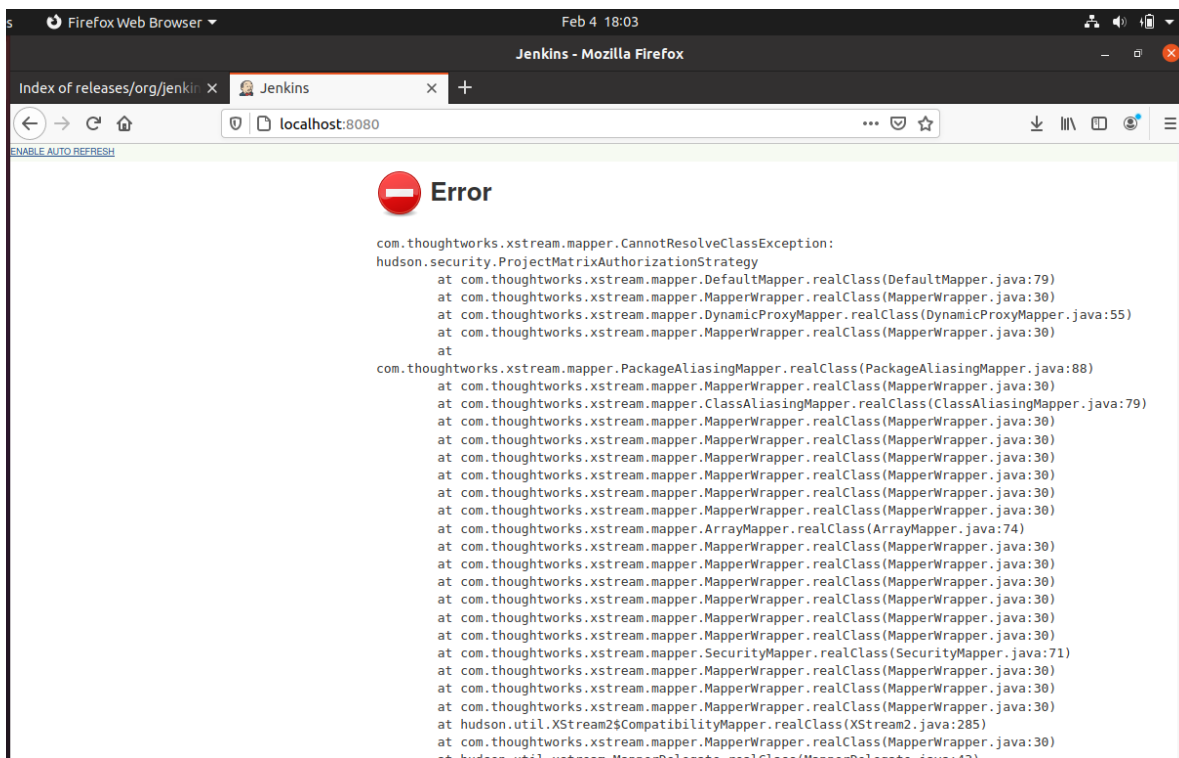
- find ~/.jenkins location in home/user directory , you will see the same Jenkins ( untar ) content
- Now, copy jenkins\_home.tar.gz from the server using the following command  
`Scp file_path_of_jenkins_home.tar.gz_file_of_another_server`

- After getting the tar file to untar it using this command  
[tar xvf \\*.tar.gz](#)
- Now, change the name of `~/jenkins` file into `~/jenkins_org`  
[mv .jenkins/ .jenkins\\_org/](#)
- And, change the name of `jenkins_home` file name into `~/jenkins`  
[mv .jenkins\\_home/ .jenkins/](#)

Note:-it should be done in the `/home/user` directory

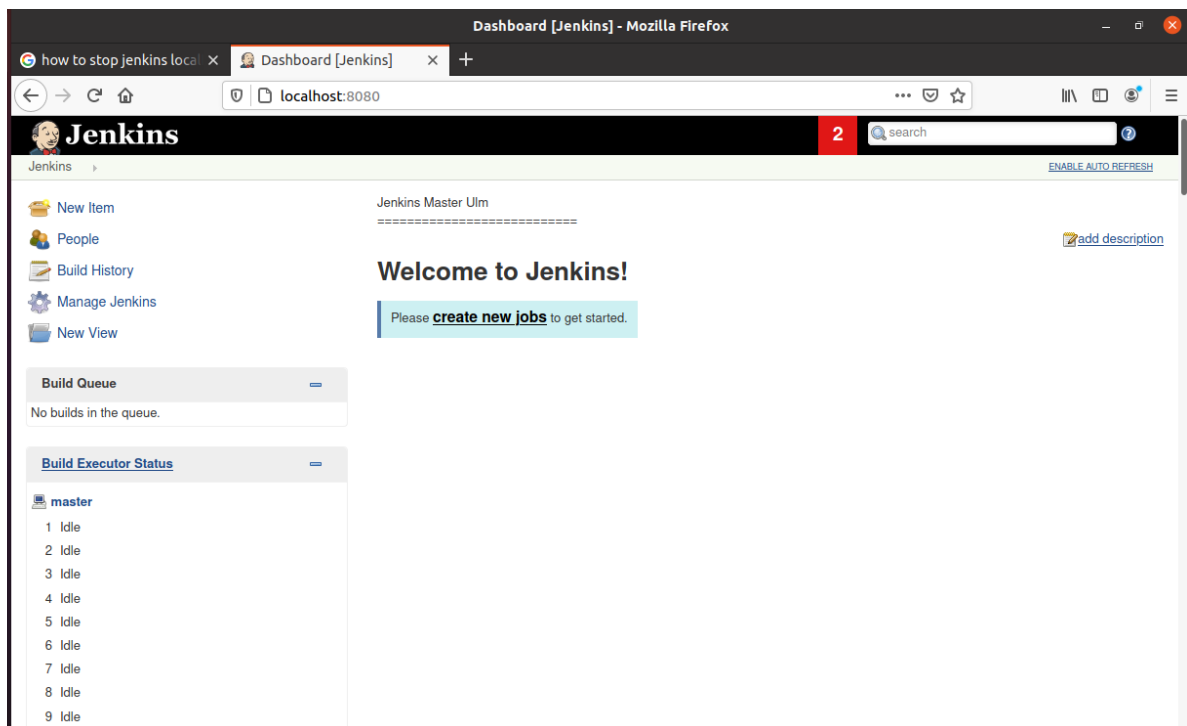
- Run Jenkins instance again  
[Java -jar jenkins](#)

Now we are able to see matrix Authorization named error on Jenkins localhost



### **Step 3:-**Solve the issue by editing the config.xml file

- Go to the .jenkins directory and find the config.xml file. Open this file in the editor.
- In config.xml make some changes
  - change the useSecurity value true to false
  - Remove the elements authorizationStrategy and securityRealm
- Now run Jenkins again on cli and see the result on localhost. And we able to see matrix Authorization issue is now solved and you can see a blank Jenkins dashboard on the localhost



#### **Step4:-**Restoring the jobs in Jenkins instance

- For restoring the jobs, download “config-file-provider@2.17” plugins on your Jenkins instance  
(in ~/.jenkins/jobs/Project/config.xml you can see which particular plugins are used for jobs  
“org.jenkinsci.plugins.configfiles.folder.FolderConfigFileProperty”tag )
- Using the following link we can install plugins on the system  
<https://updates.jenkins-ci.org/download/plugins/>
- Now, Go to the Jenkins dashboard's option  
*manage Jenkins>manage plugins>advanced*  
and upload the plugin there
- After successfully upload we are able to see jobs on the Jenkins dashboard

Firefox Web Browser

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Dashboard [Jenkins] - Mozilla Firefox

Update Center [Jenkins] ×

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Index of /download/plugins ×

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 **Jenkins**


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Jenkins >


ENABLE AUTO REFRESH

 New Item

 People

 Build History

 Manage Jenkins

 New View

Build Queue

No builds in the queue.

Build Executor Status

master

1 Idle

2 Idle

3 Idle

4 Idle

5 Idle

6 Idle

7 Idle

8 Idle

9 Idle

Jenkins Master Ulm

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All



Releasing

Simple Overview

Sync


test\_temp


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		<a href="#">SDIS1</a>	N/A	N/A	N/A

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