

# Kassandra Lazette

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## SUMMARY

Detail-oriented and highly motivated professional with a strong foundation in customer service and a Bachelor of Science in Kinesiology, graduating Magna Cum Laude. Leveraging my experience in Data Analytics, I possess a diverse skill set that includes proficiency in JavaScript, Python, SQL, and data visualizations tools. My strong analytical foundation, combined with my customer-centric background, and a commitment to continuous learning positions me as a valuable asset for generating actionable insights and fostering data-driven solutions to drive business success.

## SKILLS

Python | JavaScript (ES6) | React | Node.js | SQL MySQL | Tableau | Excel | Working With APIs | OOP | Functional Programming | Unit Testing | Model View Controller (MVC) | Git Version Control | Figma | Bootstrap | Parcel | Babel | Netlify | Web Scraping | Scripting | Data Visualization | Image Detection | Bilingual (Spanish + English) | Academic Excellence | Effective Communicator | Team Player | Self Motivated | Adaptable | Analytical | Patient | Organized

## PROFESSIONAL EXPERIENCE

### Full Stack Developer

November 2022 - March 2023

UNC Charlotte's Full Stack Web Developer Program

Charlotte, NC

- Developed front-end focused applications using Figma and JavaScript frameworks like React.js to develop responsive, interactive web apps that fulfilled user story criteria.
- Collaborated with other developers to create full stack applications. Developed "Sofa King Cool," a virtual home application, with a team utilizing SQL for database creation and CRUD operations.
- Utilized GitHub for version control and organized tasks using issues in order to successfully implement solutions to present minimal viable products within given timeframes.
- Developed a professional portfolio using React.js to showcase ongoing projects and other relevant skills. React hooks and use state allow for ease of transition from one page to another while boasting a clean and responsive layout.

### Manager Barista

March 2018 - November 2022

Not Just Coffee | Queen City Grounds

Charlotte, NC

- Led a team of 6 baristas during shifts, providing guidance, assigning tasks, and monitoring performance.
- Ensured exceptional customer service by addressing inquiries, resolving complaints, and maintaining a friendly and welcoming atmosphere.
- Fostered customer loyalty by remembering preferences, promoting loyalty programs, and engaging in friendly, personalized interactions.
- Conducted training sessions for new barista hires, covering coffee preparation, customer service standards, and health and safety protocols.

### Flexologist & Fitness Trainer

February 2019 - July 2021

StretchLab | CrossfitATP

Charlotte, NC

- Designed personalized stretching and fitness programs for clients based on their individual goals, needs, and physical assessments.
- Utilized fitness assessment tools and measurements to create baseline data and evaluate client improvements over time.
- Managed administrative tasks, such as scheduling appointments, tracking client progress, and maintaining client records.
- Supported marketing and business development efforts by promoting services, acquiring new clients, and maintaining a strong client retention rate.

## EDUCATION

### Bachelor of Science in Kinesiology

August 2020

UNC CHARLOTTE

Charlotte, NC

- Magna Cum Laude

## CERTIFICATIONS

Certifications : Full Stack Web Developer, Zero to Expert: JavaScript Developer 2023, Zero to Master: Python Developer 2023