Interviewed 3 Technical Communicators

- 1st owns independent consultant company, in field for over 30 years
- 2nd works as an instructional designer at Hewlett-Packard
- 3rd is a Senior Manager of Information Development for Rackspace, a managed cloud computing company & volunteers with OpenStack, an
- Found all of them on Twitter

Findings from Interview & Corpus Analysis

- Valued skills of TCs interviewed vary
- Users are central to each TC and are mentioned 92 times in corpus
- Basic writing skills valuable to practitioners and to employers
- Terminology different when discussing job requirements
- Titles might not reflect the tasks performed by practitioners
- TCs discuss importance of knowing the technology you are writing about, adapting technology to users' needs