

# Katrina Best

[katrinaemily.best@mail.utoronto.ca](mailto:katrinaemily.best@mail.utoronto.ca) | [linkedin.com/in/katrina-best](https://www.linkedin.com/in/katrina-best)

(905) 904 – 9526 | <https://www.github.com/kat9897/>

## Summary of Skills

- Strong teamwork skills and excellent customer service while working as a Supervisor and Customer Service Representative
- Excellent teamwork skills developed while working on the GLO Project and Seasoning Shack
- Avid communication abilities to team members throughout the creation of Seasoning Shack
- Strong problem-solving skills as demonstrated through Computer Science Teacher Assistant and GLO Project
- Advanced leadership shown through teaching children as an Assistant Karate Instructor

## Education

Honours Bachelor of Science September 2019 – present

Specialist in Statistics in Machine Learning and Data Mining Co-op and Major in Psychology

University of Toronto Scarborough, Scarborough, Ontario

- Awards: University of Toronto Entrance Scholarship (\$2000), UTAPS (\$1945)
- cGPA: 3.1

## Projects

**Seasoning Shack – Hack The Valley 4 Submission Project**

February 2020

- Attentive to detail shown through implementation of secure signup and login verification page
- Collaborated with a hard-working team of 5 and designed a functional website
- Proficient in PHP, MySQL, and HTML and was awarded the Cheapr Eats API Prize

**GLO Project – Personal Project**

September 2018 – May 2019

Uxbridge, Ontario

- Developed a professional handheld device collaboratively with an enthusiastic team of 5
- Initialized a successfully organized timeline for group, releasing our beta project punctually
- Designed code in a C-based language that allowed for separate devices to interact with one another
- Attended regular meetings punctually and with new ideas

## Work Experience

**Computer Science Teacher Assistant** – University of Toronto Scarborough September 2020 – present

Working Remotely due to Co-vid 19

- Excellent communication abilities shown through ensured Python and C understanding from students

- Ensured an open and friendly environment through weekly tutorials and office hours
- Assisted with answering questions and encouraged online classroom participation

**Supervisor** – Roxy Theatres

September 2018 – August 2019

- Maintained a calm manner while effectively resolving conflicts
- Organized coworkers in a way that optimized food production

**Customer Service Representative** – Roxy Theatres

July 2015 – September 2018

Uxbridge, Ontario

- Demonstrated excellent teamwork and communication skills with a small team and received greater customer reviews
- Provided exceptional customer service to approximately 2000 customers
- Optimized the flow of customers by organizing coworkers to have an effective serving system

## Volunteer Experience

**Assistant Karate Instructor**

March 2020 – present

Uxbridge, Ontario

September 2018 – August 2019

- Promoted discipline and self-regulation at all times in the training space
- Informed superiors when students met promotion requirements
- Adapted efficiently to teaching online 3 days a week through the pandemic
- Supervised karate students aged 5+ and monitored their progress to ensure understanding

## Awards

**Smart Serve Certificate** – March 2020

**Cheapr Eats API Prize at Hack The Valley 4** – February 2020

- Awarded to a determined team with the best API at Hack The Valley 4 chosen by Cheapr Eats

**SafeTALK Suicide Alertness Training and Certificate** – January 2020

**Sensei Title and Certificate** – December 2019

**Annual Elaine Campsall Memorial Scholarship Award** – December 2018

- A special annual award is given to one student of karate who exceeds all expectations and demonstrates exceptional qualities in the dojo

**Karate 1<sup>st</sup> Dan Black Belt** – September 2018