
Lines & rewrites & bugs, oh my!

Use your team of problem solvers to solve customer problems

- Present the customer problem...repeatedly and in detail
 - Make sure the team have understood the problem
 - Provide discovery/research time
 - Experiment and measure success
 - Engage with your engineers and ask them questions
 - Negotiate the tradeoffs like time, budget, performance, etc
 - Have a discussion about technical debt - what slows your engineers down?
 - Set aside time to prevent the need for a complete rewrite in the future
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