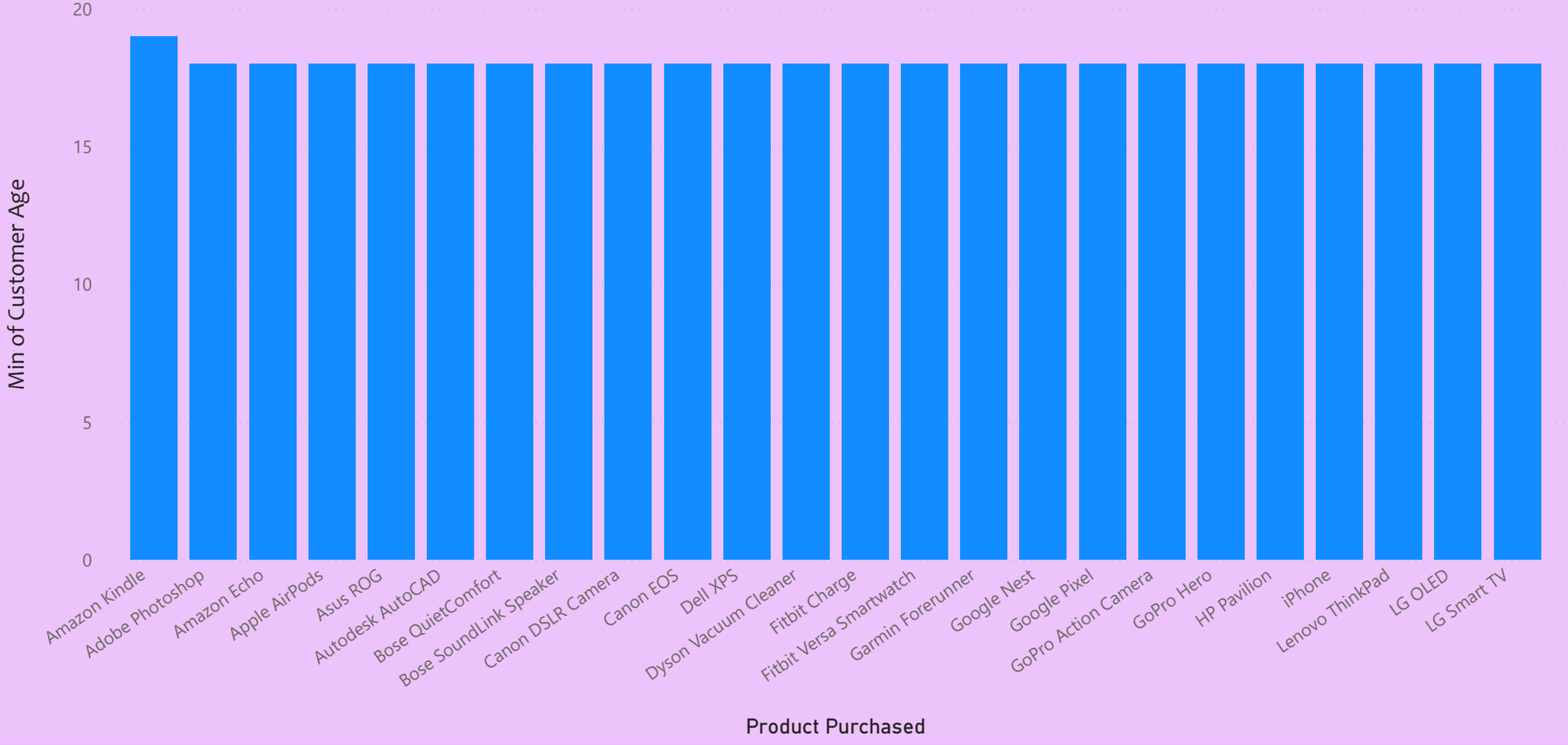
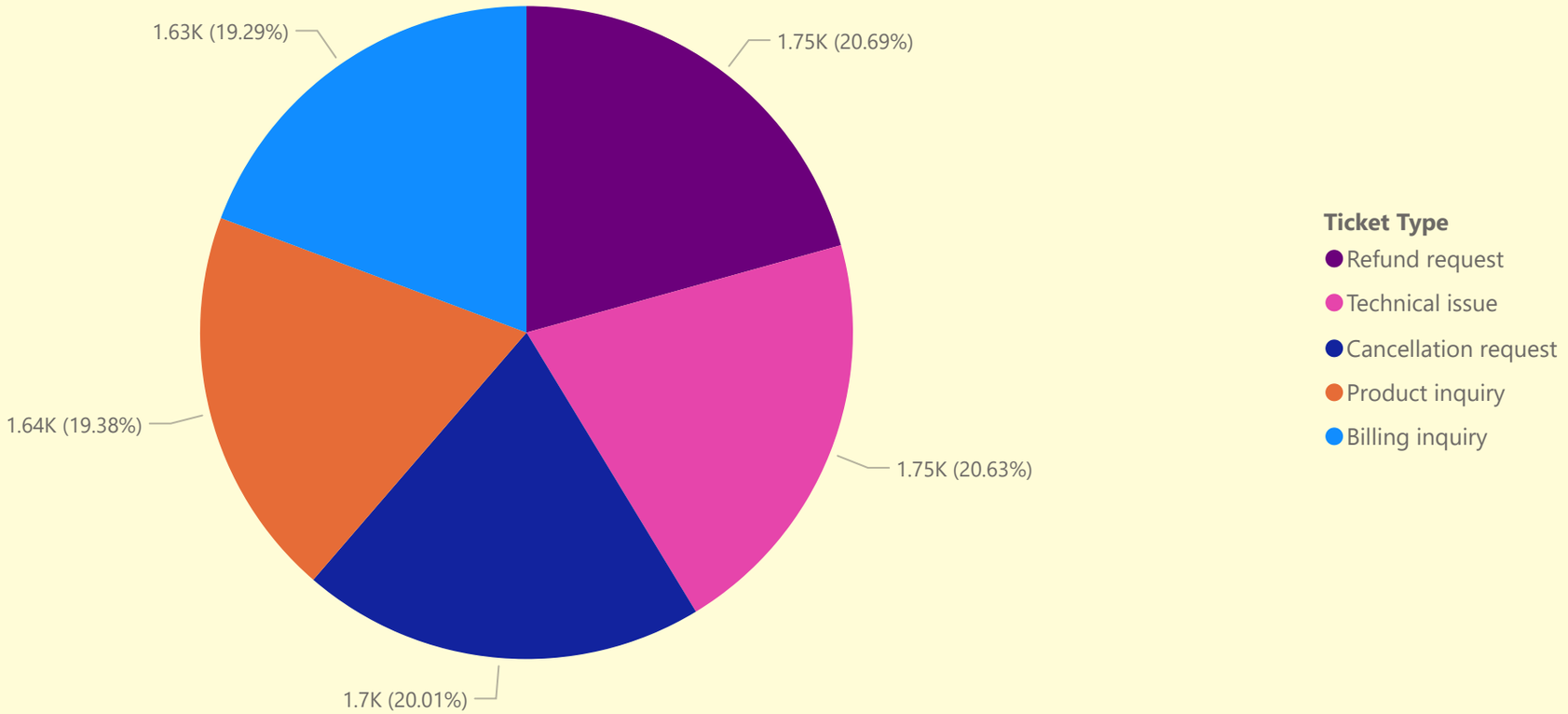
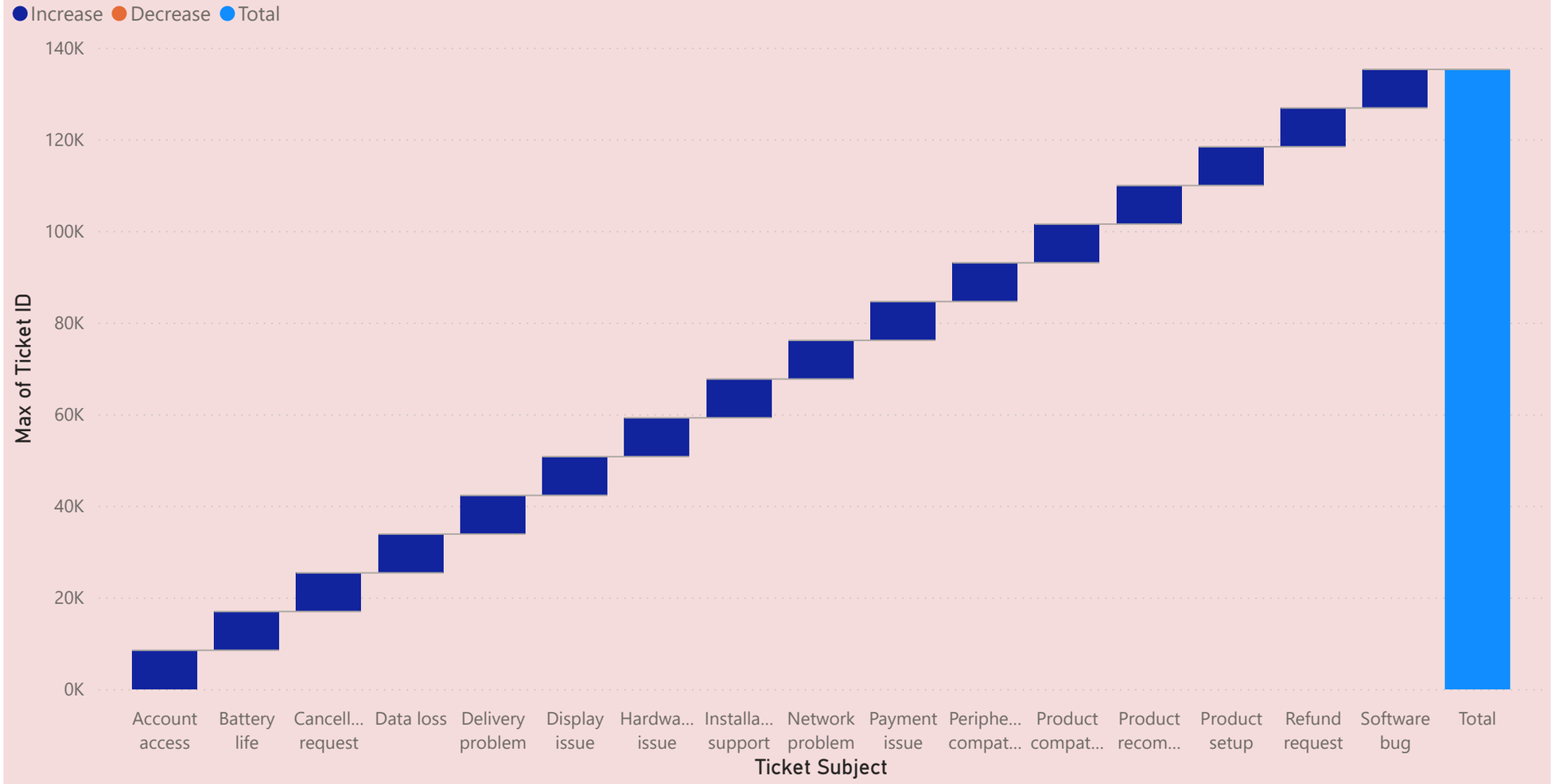
Min of Customer Age by Product Purchased



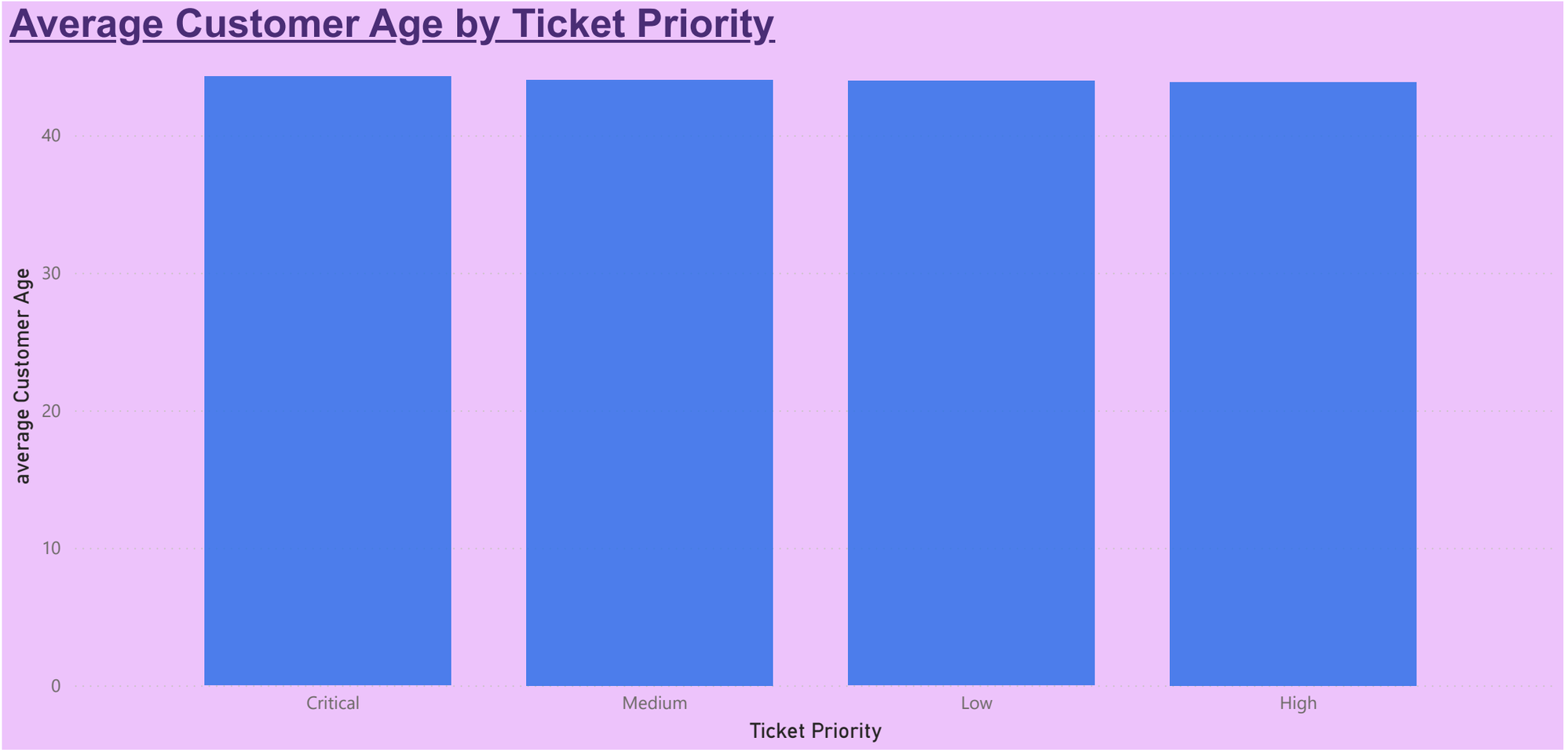
Handling tickets vary by Ticket Type



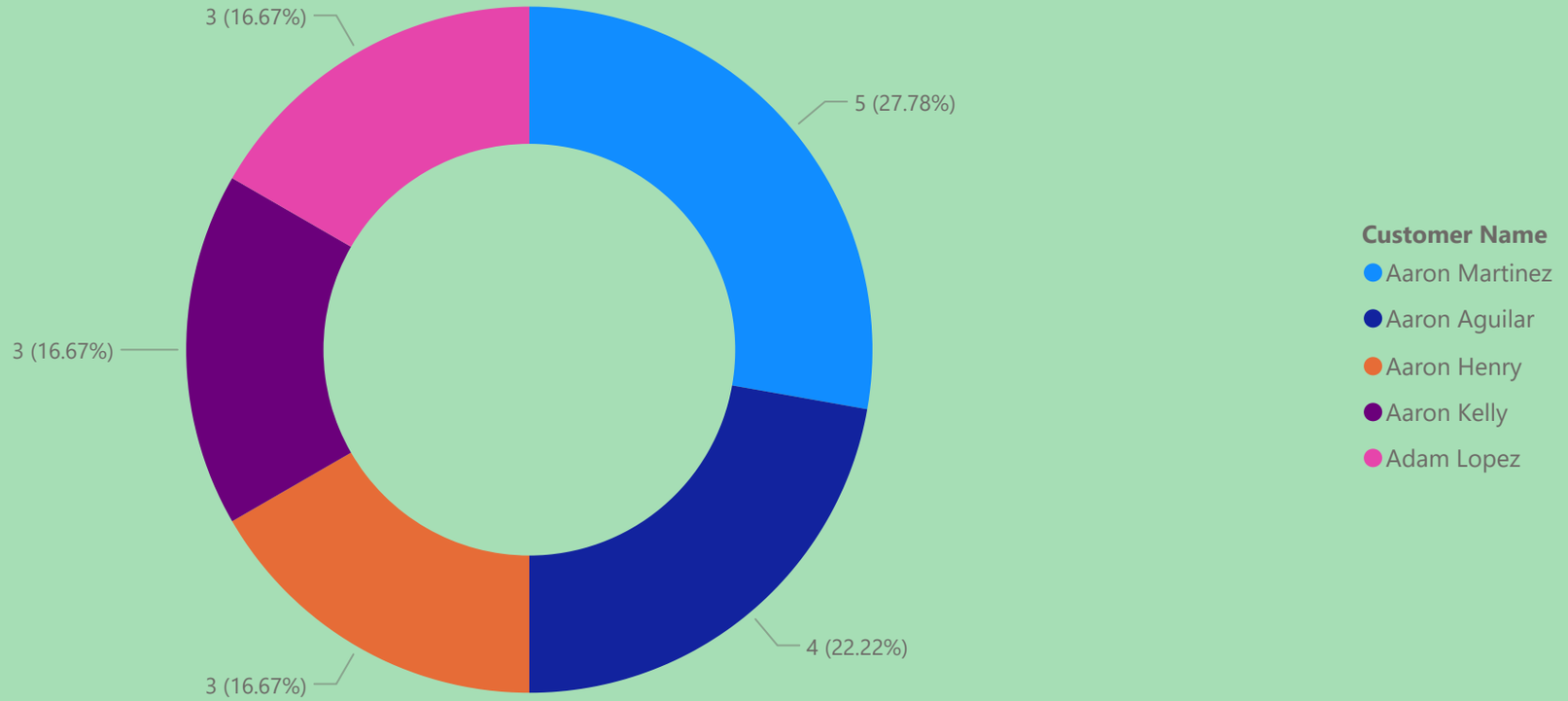
Max of Ticket ID by Ticket Subject



Average Customer Age by Ticket Priority

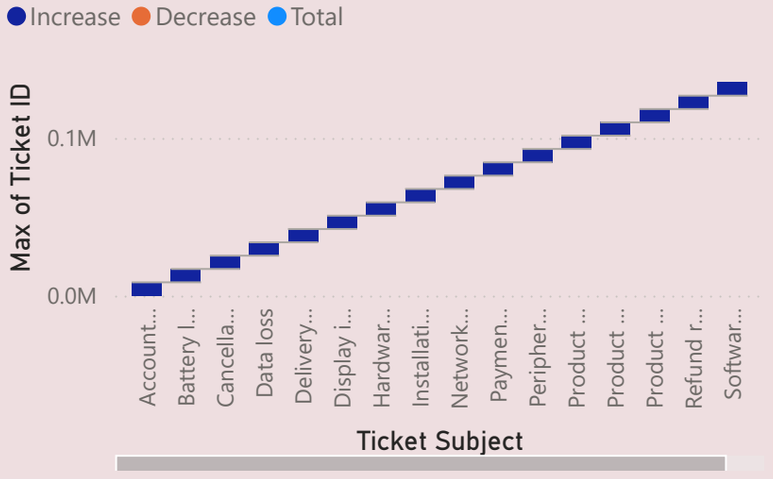


Max of Customer Satisfaction Rating by Customer Name

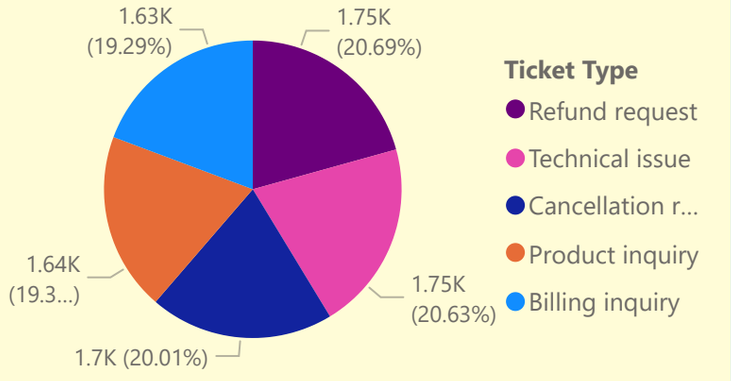


ANALYSIS OF CUSTOMER SUPPORT TICKET DATA SET

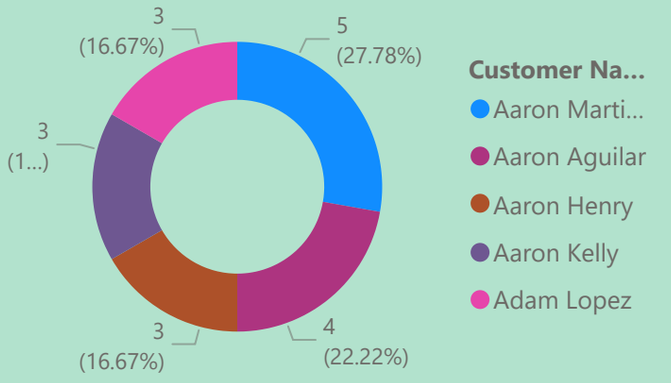
Max of Ticket ID by Ticket Subject



Handling tickets vary by Ticket Type

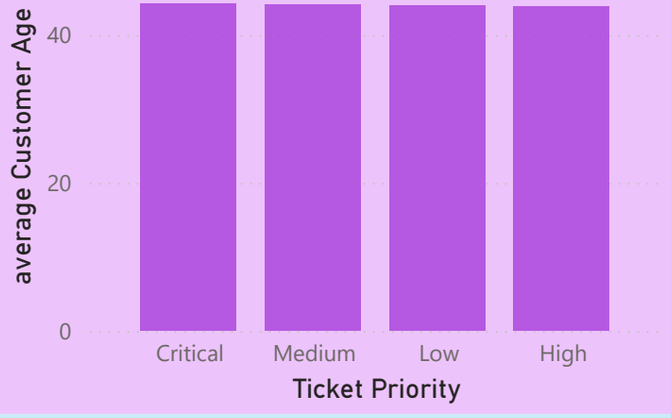


Max of Customer Satisfaction Rating by Customer Name



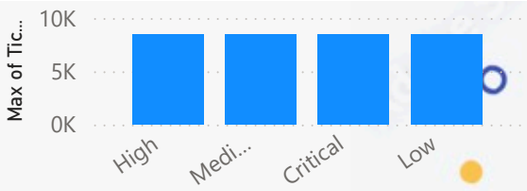
Min of Customer Age by Product Purchased

Average Customer Age by Ticket Priority



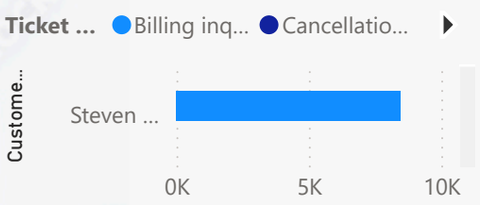
ANALYSIS OF CUSTOMER SUPPORT TICKET DATA SET

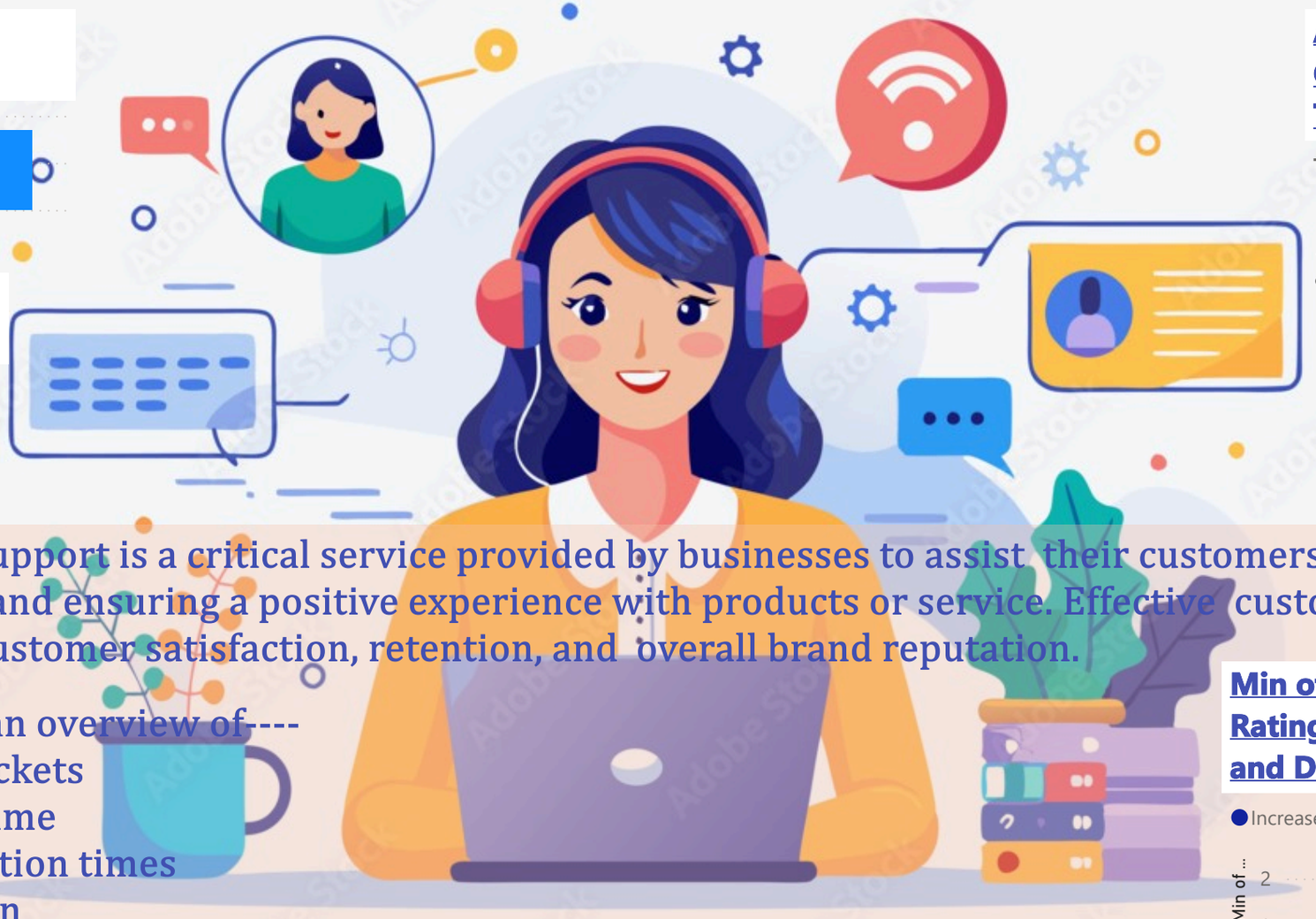
Max of Ticket ID by Ticket Priority



min Customer Age by Customer Gender

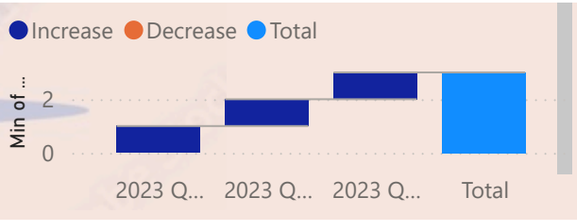
Average of Ticket ID by Customer Name and Ticket Type





REPORT : Customer support is a critical service provided by businesses to assist their customers in resolving issues, answering questions and ensuring a positive experience with products or service. Effective customer support can significantly impact customer satisfaction, retention, and overall brand reputation.

This report provides an overview of----

- customer support tickets
- including ticket volume
- response and resolution times
- customer satisfaction
- agent performance

Min of Customer Satisfaction Rating by Year, Quarter, Month and Day