# Kateryna Andriichuk

Edmonton, AB, Canada (arriving March 9th, 2023) kate042798@gmail.com

## **About**

I am a highly motivated specialist from Ukraine who is moving to Canada because of the War. With an experience of working abroad in Vietnam, Italy, and the USA, I have developed a strong set of interpersonal communication skills. I am a creative problem-solver with technical background who supported end users creating their own websites in fast-paced, high-pressure environments and am able to manage multiple projects simultaneously. I am committed to continuing my professional development and am always looking for new opportunities to learn and grow.

## **SKILLS AND ABILITIES**

- Training & Development
- Website design (HTML/CSS/ Bootstrap)
- Website development (JS / React)
- Digital Marketing Foundations (SEO, GA, GTM)
- Public speaking
- Problem-solving
- Teamwork

#### **EXPERIENCE**

#### Customer Service Specialist - Wix.com - remote in Poland

June 2021 - PRESENT

- provide remote one-on-one support to customers with their website setup (detailed API, HTML codes, website design, digital marketing);
- support team engagement in various activities including leading seminars and mentoring sessions.

## **Education Manager** - EnglishDom Language School - remote in Ukraine

April 2020 - June 2021

- implemented new methods of teaching foreign languages by developing online curriculums;
- managed educational projects through online telecommunication platforms;
- prepared and delivered programs, materials, and sessions.

## Education Coordinator - Thu Duc Cleverlearn - Ho Chi Minh, Vietnam

December 2019 - March 2020

- delivered educational programs, encouraged students to participate in diverse workshops;
- used classroom management systems to keep track of the students' progress;

• coordinated and promoted international projects on the most essential social issues such as climate changes.

# English Teacher - Green Country School - Kyiv, Ukraine

June 2018 - December 2019

- provided preparation for standardised language exams e.g., IELTS / TOEFL;
- prepared digital materials about usage of blended learning and flipped classroom methods including creating of social media campaigns;
- collaborated with other educational institutions while designing workshops aimed at experience exchange.

## Manager Assistant - Winkler Pool Management - Maryland, USA

May 2017 - September 2017 (seasonal work)

- contributed to educational activities within a company created to enhance the knowledge and skills of the team members;
- managed the working schedules and main responsibilities of the employees;
- conducted volunteering projects in collaboration with Greenheart Exchange.

## **EDUCATION**

Taras Shevchenko National University of Kyiv — Bachelor degree in History - Secondary Education - 2015-2019

**International TEFL and TESOL Training** - Certificate in Teaching English to Speakers of Other Languages - 2020

**SheCodes Workshop** - React Portfolio - kateryna-portfolio.com - 2023

## **VOLUNTEERING**

## **AIESEC Elementary School Teacher - Rome, Italy**

- planned 3 successful campaigns aimed at providing information about the access to education in low-income countries;
- presented the information from the campaigns for Primary school students;
- participated in more than 5 seminars and trainings made by AIESEC to obtain public speaking and leadership qualities.

## **LANGUAGES**

- Ukrainian native
- English fluent
- French intermediate