

Professional Experience

PhD Intern | March – May 2021

Microsoft Research, Social Media Collective

- Analyze the change over time in social media companies' policies about tech-facilitated harms

Lead Digital Ethnographer, Edgeryders | 2020-Present

European Commission, Next Generation Internet Forward

- Code, analyze, and visualize ethnographic data from nearly 4K texts.
- Translate findings into presentations and reports for internal and external stakeholders.

Qualitative Researcher | 2016-2021

PhD Dissertation, Oxford Internet Institute

- Research on how sexual harassment reporting technologies impact students' reporting behavior. Findings include: institutional dis/trust is a major factor that impacts how students use reporting systems; technical literacy enables users to report creatively.
- Scoped and managed research design incl. developing interface analysis, recruiting and interviewing nearly 40 participants, and observing workplaces.
- Developed 15 actionable recommendations for technologists and policymakers.
- Convened, programmed, and fundraised over \$16K for a [workshop](#) on design ethics and gender-based violence with policymakers, academics, and activists.
- Communicated findings for [public audiences](#).

Qualitative Researcher | 2015-2016

Thames Valley Police Predictive Harm Analytics Project
MSc thesis, Oxford Internet Institute

- Reviewed methodologies for predictive risk assessment models in child protection
- Developed a brief on child protection, surveillance, and privacy for internal stakeholders
- Designed and conducted filed interviews and workplace observations.

User Researcher | 2014-2015

Seoul Crisis Center for Women and Children

- Interviewed victims, families, and frontline workers on how technologies impact their help-seeking experience.
- Spearheaded design brainstorming sessions with technologists and participants.

- Evaluated the accessibility, privacy, security, and usability of existing safety technologies.

Research Areas

ethnographic methods; gender-based violence; help-seeking behavior; interface analysis; public policy; research ethics; trust and safety.

Education

PhD, University of Oxford | 2021

Oxford Internet Institute

MSc, University of Oxford | 2016

Oxford Internet Institute

BA, Harvard University | 2014

Gender & Sexuality Studies; Social Studies

Reports

Co-writer. [Report](#) on digital rights and AI during COVID-19. *Digital Freedom Fund*. 2020.

Contributor. UN Special Rapporteur's [report](#) on digital technologies, racial equality, and human rights. *UCLA Center for Critical Internet Inquiry*. 2020.

Selected Presentations

"Translation tutorial: Tech ethics beyond 'broader impact'"

- FAccT*. 2021.

"Ethnography and the Internet: Social semantic network analysis (SSNA) for digital policy."

- Next Generation Internet Policy Summit*. Brussels, Belgium. 2020.

"The Imaginaries of campus rape and data in sexual harassment reporting softwares."

- Data Justice*. Cardiff, UK. 2021.
- Korean Institute for Gender Equality Promotion and Education*. Ulsan, South Korea. 2019.

Leadership & Service

Advisor for the Social Sciences | University of Oxford

Residential Dean | University of Oxford | 2016-2020

Board Member | Know Your IX | 2013-2019

Skills & Interests

Fluent in Korean: S/R/W. Flute. Film. Bouldering. Hiking.