

Thank you for participating in this study; your honesty and responses are appreciated. Your responses to the questions below will remain anonymous and confidential. You do not have to answer any question that you do not want to. This study is not associated with any public or private organizations. Analysis of data will be for academic use only at the University of Pittsburgh (EE. UU.).

## About you

1. Please select your age range:    ☐ 18-28    ☐ 29-40    ☐ 41-50    ☐ 51-60    ☐ 61+
2. Please select the gender that you identify with:    ☐ Female    ☐ Male    Other: \_\_\_\_\_
3. When it comes transportation, which is the most important factor to you?  
☐ Safety    ☐ Travel time    ☐ Cost    ☐ Comfortability    ☐ Crowdedness
4. Have you ever heard of the bike sharing system called CityBioBike?  
☐ yes    ☐ no    ☐ not sure
5. Do you live within a 10 minute walk from a CityBioBike station?  
☐ yes    ☐ no    ☐ not sure
6. Have you ever used CityBioBike? (If no, go to question 14.)    ☐ yes    ☐ no
7. Are you a frequent user? (If no, go to question 10.)    ☐ yes    ☐ no
8. How many times do you use CityBioBike on avg in a week?:  
☐ 0-4    ☐ 5-8    ☐ 9-12    ☐ 13+
9. What are the main reasons you use CityBioBike? Select all that apply.  
☐ To grocery shop    ☐ To go to work    ☐ To exercise    ☐ To save money    ☐ To go to school  
☐ To visit friends and family    ☐ To enjoy the nature and mountains    ☐ Other: \_\_\_\_\_

## Current Bicycle Initiatives in Manizales, Colombia

10. Please rate how CityBioBike is doing with respect to each category listed below.

10a. Cleanliness	not clean <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> very clean
10c. Quality	breaks a lot <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> rarely breaks
10e. Safety	not safe <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> very safe
10b. Registration Process	too complicated <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> very easy
10f. Renting Process	too complicated <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> very easy
10d. Bike availability	never available <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> always available
10f. Bike Station Locations	needs more locations <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> perfect as is

11. Please provide any suggestions about how CityBioBike can improve in any of the areas listed above.

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12. Please rate how the city of Manizales is doing with respect to each category listed below.

12a. Bike parking	need more ○—○—○—○—○ perfect as is
12c. Bike only lanes	need more ○—○—○—○—○ perfect as is
12e. Space provided for bikers	need more ○—○—○—○—○ perfect as is
12b. Bike safety education & laws	need more ○—○—○—○—○ perfect as is

13. Please provide any suggestions about how Manizales can improve in any of the areas listed above.

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Proceed to question 16.

### Potential Bicycle Initiatives in Manizales, Colombia

14. Did you know that CityBioBike is free to use?      ☐ yes      ☐ no

15. What are the main reasons that you do not use the CityBioBike bike sharing system? Select all that apply.

- ☐ I prefer the bus    ☐ I own a motorvehicle    ☐ No bike stations near me
- ☐ Travel time is too long    ☐ I don't think it's reliable    ☐ Too many hills on my route
- ☐ I don't think it's safe    ☐ My destination is within walking distance
- ☐ Other: \_\_\_\_\_

16. How likely are you to start using or continue using CityBioBike if the following were offered?

16a. Bike availability phone app	very unlikely ○—○—○—○—○ very likely
16c. Protected bike-only lane	very unlikely ○—○—○—○—○ very likely
16e. More CityBioBike rental stations	very unlikely ○—○—○—○—○ very likely
16e. CityBioBike rental stations near bus stops	very unlikely ○—○—○—○—○ very likely
16e. More CityBioBike bikes	very unlikely ○—○—○—○—○ very likely
16d. Electric-assisted bikes	very unlikely ○—○—○—○—○ very likely
16e. Stationless bike sharing system	very unlikely ○—○—○—○—○ very likely
16e. Free bike helmet	very unlikely ○—○—○—○—○ very likely

17. Do you have suggestions to help improve the bike sharing system in Manizales, Colombia?

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