Thank you for participating in this study; your responses and honesty are appreciated. Your responses to the questions below will remain annonynous and confidential. You do not have to answer any question that you do not want to. This study is not associated with any public or private organizations. Analysis of data will be for academic use only at the University of Pittsburgh (EE. UU.).

About you

1. **Please select your age range:** ○ 18-28 ○ 29-40 ○ 41-50 ○ 51-60 ○ 61+

2. **Please select the gender that you identify with:** ○ Female ○ Male Other: _____

3. **Have you ever heard of the free bike loan system called CityBioBike?** ○ yes ○ no ○ not sure

4. **Do you live within a 10 minute walk from a CityBioBike station?** ○ yes ○ no ○ not sure

5. **Have you ever used CityBioBike? (If no, go to question 12.)** ○ yes ○ no

6. **Are you a frequent user? (If no, go to question 9.)** ○ yes ○ no

7. **What are the main reasons you use CityBioBike? Select all that apply.**
   ☐ To grocery shop ☐ To go to work ☐ To exercise ☐ To save money
   ☐ To go to school ☐ To visit friends and family ☐ To enjoy the nature and mountains
   ☐ Other: _____

8. **How many times do you use CityBioBike on avg in a week?:** ○ 0-4 ○ 5-8 ○ 9-12 ○ 13+

Current Transportation Initiatives in Manizales, Colombia

9. Please rate how CityBioBike is doing with respect to each category listed below.

9a.	**Cleanliness**	not clean ☐—☐—☐—☐—☐ very clean
9b.	**Registration Process**	very hard ☐—☐—☐—☐—☐ very easy
9c.	**Quality**	breaks a lot ☐—☐—☐—☐—☐ rarely breaks
9d.	**Bike availability**	never available ☐—☐—☐—☐—☐ always available
9e.	**Safety**	not safe ☐—☐—☐—☐—☐ very safe
9f.	**Bike Station Locations**	needs more locations ☐—☐—☐—☐—☐ perfect as is

10. Do you have any other comments about why you do or don't like the bike sharing system in Manizlaes, Colombia? Provide examples.

_____

_____

Potential Smart Mobility Initiatives in Manizales, Colombia

11. **Did you know that CityBioBike is free to use?** ☐ yes ☐ no

If the below infrastructure or initiatives were implemented in Manizales, Colombia, how likely are you to start using CityBioBike?

12a.	**Smart Phone Application**	very unlikely ☐—☐—☐—☐—☐ very likely
12b.	**Complete streets**	very unlikely ☐—☐—☐—☐—☐ very likely

Complete streets are streets that separate motorvehicles from bicycles and from pedestrians by creating separate lanes for each mode of transportation.

12c.	**Protected bike-only lane**	very unlikely ☐—☐—☐—☐—☐ very likely
12d.	**Electric-assisted bike**	very unlikely ☐—☐—☐—☐—☐ very likely
12e.	**Dockless bike system**	very unlikely ☐—☐—☐—☐—☐ very likely

13. For the questions between 11a. and 11e. that you answered very unlikely or unlikely, please select why below.

☐ Not necessary   ☐ Doesn't apply to me   ☐ I'm not good with technology

☐ Not safe   ☐ Not practical   ☐ Other: _____

14. For the questions between 14a. and 14e. that you answered very likely or likely, please select why below.

☐ Improves efficiency in commute   ☐ Decreases stress   ☐ Envrionmentally friendly

☐ Improves my personal safety   ☐ Increases my physical fitness

☐ Other: _____

15. Do you have any other comments about the current or potential transportation and it's impact on your quality of life? Write them in the space below.