

Thank you for participating in this study; your honesty and responses are appreciated. Your responses to the questions below will remain anonymous and confidential. You do not have to answer any question that you do not want to. This study is not associated with any public or private organizations. Analysis of data will be for academic use only at the University of Pittsburgh (EE. UU.).

About you

1. Please select your age range: ☐ 18-28 ☐ 29-40 ☐ 41-50 ☐ 51-60 ☐ 61+
2. Please select the gender that you identify with: ☐ Female ☐ Male Other: _____
3. When it comes transportation, which is the most important factor to you?
☐ Safety ☐ Travel time ☐ Cost ☐ Comfortability ☐ Other: _____
4. Have you ever heard of the bike sharing system called CityBioBike? ☐ yes ☐ no ☐ not sure
5. Do you live within a 10 minute walk from a CityBioBike station? ☐ yes ☐ no ☐ not sure
6. Have you ever used CityBioBike? (If no, go to question 14.) ☐ yes ☐ no
7. Are you a frequent user? (If no, go to question 10.) ☐ yes ☐ no
8. How many times do you use CityBioBike on avg in a week?: ☐ 0-4 ☐ 5-8 ☐ 9-12 ☐ 13+
9. What are the main reasons you use CityBioBike? Select all that apply.
☐ To grocery shop ☐ To go to work ☐ To exercise ☐ To save money ☐ To go to school
☐ To visit friends and family ☐ To enjoy the nature and mountains ☐ Other: _____

Current Bicycle Initiatives in Manizales, Colombia

10. Please rate how CityBioBike is doing with respect to each category listed below.

| | |
|-----------------------------|--|
| 10a. Cleanliness | not clean <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> very clean |
| 10c. Quality | breaks a lot <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> rarely breaks |
| 10e. Safety | not safe <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> very safe |
| 10b. Registration Process | too complicated <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> very easy |
| 10f. Renting Process | too complicated <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> very easy |
| 10d. Bike availability | never available <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> always available |
| 10f. Bike Station Locations | needs more locations <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> perfect as is |

11. Please provide any suggestions about how CityBioBike can improve in any of the areas listed above.

12. Please rate how the city of Manizales is doing with respect to each category listed below.

| | |
|-----------------------------------|---|
| 12a. Bike racks | need more <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> perfect as is |
| 12c. Bike only lanes | need more <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> perfect as is |
| 12e. Road Signs for bikers | need more <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> perfect as is |
| 12b. Bike safety education & laws | need more <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> perfect as is |

13. Please provide any suggestions about how Manizales can improve in any of the areas listed above.

Proceed to question 17.

Potential Bicycle Initiatives in Manizales, Colombia

14. Did you know that CityBioBike is free to use? ☐ yes ☐ no

15. What are the main reasons that you do not use the CityBioBike bike sharing system?

- ☐ To grocery shop ☐ To go to work ☐ To exercise ☐ To save money ☐ To go to school
☐ To visit friends and family ☐ To enjoy the nature and mountains ☐ Other: _____

16. How likely are you to start using or continue using CityBioBike if the following were offered?

| | |
|--------------------------------------|---|
| 16a. Bike availability phone app | very unlikely <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> very likely |
| 16c. Protected bike-only lane | very unlikely <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> very likely |
| 16d. Electric-assisted bike | very unlikely <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> very likely |
| 16e. Stationless bike sharing system | very unlikely <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> very likely |
| 16e. Free bike helmet | very unlikely <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> very likely |

17. Do you have suggestions to help improve the bike sharing system in Manizales, Colombia?
