

Thank you for participating in this study; your honesty and responses are appreciated. Your responses to the questions below will remain anonymous and confidential. You do not have to answer any question that you do not want to. This study is not associated with any public or private organizations. Analysis of data will be for academic use only at the University of Pittsburgh (EE. UU.).

About you

1. Please select your age range: ☐ 18-28 ☐ 29-40 ☐ 41-50 ☐ 51-60 ☐ 61+
2. Please select the gender that you identify with: ☐ Female ☐ Male Other: _____
3. Have you ever heard of the bike sharing system called CityBioBike? ☐ yes ☐ no ☐ not sure
4. Do you live within a 10 minute walk from a CityBioBike station? ☐ yes ☐ no ☐ not sure
5. Have you ever used CityBioBike? (If no, go to question 12.) ☐ yes ☐ no
6. Are you a frequent user? (If no, go to question 9.) ☐ yes ☐ no
7. How many times do you use CityBioBike on avg in a week?: ☐ 0-4 ☐ 5-8 ☐ 9-12 ☐ 13+
8. What are the main reasons you use CityBioBike? Select all that apply.
☐ To grocery shop ☐ To go to work ☐ To exercise ☐ To save money ☐ To go to school
☐ To visit friends and family ☐ To enjoy the nature and mountains ☐ Other: _____
9. When it comes commuting by bike, which is the most important factor to you?
☐ Safety ☐ Travel time ☐ Cost ☐ Comfortability ☐ Other: _____

Current Bicycle Initiatives in Manizales, Colombia

10. Please rate how CityBioBike is doing with respect to each category listed below.

10a. Cleanliness	not clean <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> very clean
10c. Quality	breaks a lot <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> rarely breaks
10e. Safety	not safe <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> very safe
10b. Registration Process	too complicated <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> very easy
10f. Renting Process	too complicated <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> very easy
10d. Bike availability	never available <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> always available
10f. Bike Station Locations	needs more locations <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> perfect as is

11. Please provide any suggestions about how CityBioBike can improve in any of the areas listed above.

12. Please rate how the city of Manizales is doing with respect to each category listed below.

12a. Bike racks	need more <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> perfect as is
12c. Bike only lanes	need more <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> perfect as is
12e. Road Signs for bikers	need more <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> perfect as is
12b. Bike safety education & laws	need more <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> <input type="radio"/> perfect as is

13. Please provide any suggestions about how Manizales can improve in any of the areas listed above.

Potential Bicycle Initiatives in Manizales, Colombia

14. Did you know that CityBioBike is free to use? ☐ yes ☐ no

If the below infrastructure or initiatives were implemented in Manizales, Colombia, how likely are you to start using CityBioBike?

15a. Smart Phone Application	very unlikely <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> very likely
15b. Complete streets	very unlikely <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> very likely
Complete streets are streets that separate motorvehicles from bicycles and from pedestrians by creating separate lanes for each mode of transportation.	
15c. Protected bike-only lane	very unlikely <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> very likely
15d. Electric-assisted bike	very unlikely <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> very likely
15e. Dockless bike system	very unlikely <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> — <input type="radio"/> very likely

16. For the questions between 11a. and 11e. that you answered very unlikely or unlikely, please select why below.

- ☐ Not necessary ☐ Doesn't apply to me ☐ I'm not good with technology
☐ Not safe ☐ Not practical ☐ Other: _____

17. For the questions between 14a. and 14e. that you answered very likely or likely, please select why below.

- ☐ Improves efficiency in commute ☐ Decreases stress ☐ Environmentally friendly
☐ Improves my personal safety ☐ Increases my physical fitness
☐ Other: _____

18. Do you have any other comments about the current or potential transportation and its impact on your quality of life? Write them in the space below.