

Katelyn Armstrong

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PROFESSIONAL SUMMARY

Full stack web developer with a team leadership and management background. Having started my professional career in retail customer services and moving into customer service management, I have gained a strong understanding in aesthetics, what a client needs for a positive experience, and how to manage a team to deliver a positive customer experience. I have learned how to hone those in person skills and apply them to the online world to deliver a beautiful, efficient web design to create a positive user experience.

TECHNICAL PROFICIENCIES

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|---------------------|-----------------------|---------------------------|
| • <i>React.JS</i> | • <i>Express</i> | • <i>HTML5</i> |
| • <i>JavaScript</i> | • <i>MongoDB</i> | • <i>CSS</i> |
| • <i>UX Design</i> | • <i>MySQL</i> | • <i>MERN Stack</i> |
| • <i>Node-NPM</i> | • <i>Restful APIs</i> | • <i>Heroku-Git-Figma</i> |

EMPLOYMENT EXPERIENCE

NAVIHEALTH ▪ REMOTE

2020 - CURRENT

CENTRAL SUPPORT OPERATIONS COORDINATOR II

- Input information for multiple types of authorizations for patient care so that a clinician can make a determination on patient care.
- Assist in tasks to increase team efficiency and productivity.
- Described by supervisor as “crucial piece of making the home health pilot successful.”

ASPEN DENTAL ▪ MADISON, TN

2019 - 2020

ASSISTANT OFFICE MANAGER

- Consult patients on the cost of treatment plan prescribed by dentist; including insurance benefits and third party financing.
- Act as office manager when the office manager is not in office.
- Implement practices to ensure a smooth administrative portion of the dental office .

PROJECTS

LETTUCE TALK ▪ <https://github.com/pshertzi/Food-tracker-> ▪ <https://pshertzi.github.io/Food-tracker-/>

UX DESIGNER, UI DESIGNER

- GitHub interactive front end only food tracker using HTML, CSS, JavaScript, APIs

HORRORSCOPES ▪ <https://github.com/Atticus-Robinson/Horrorscope> ▪ <https://horrorscopes-project.herokuapp.com/>

UX DESIGNER, UI DESIGNER, NODEMAILER IMPLEMENTATION

- Responsive Full stack astrology web application using HTML, CSS, Bootstrap, FlexBox, Crypt, Sequelize, Dotenv, JavaScript, Node.js, Express.js, Handlebars, MYSQL, NodeMailer

More available upon request.

EDUCATION

Vanderbilt University ▪ Coding Bootcamp Certificate

2020

Volunteer State Community College ▪ Associate's Degree in Health Science

2019

REFERENCES

Tiffany Anderson	Supervisor at NaviHealth	615.450.8474
Bridgett Valet	CO-CREATOR OF HORRORSCOPES	931.256.0689
Leonel Morales	Co-Creator of Lettuce Talk	615.830.9080