

# Katelyn Armstrong

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[linkedin.com/in/katelynarmstrong6](https://www.linkedin.com/in/katelynarmstrong6) ▪ [github.com/katelynarmstrong](https://github.com/katelynarmstrong) ▪ [katelynarmstrong.github.io/my-first-portfolio](https://katelynarmstrong.github.io/my-first-portfolio)

## PROFESSIONAL SUMMARY

Full stack web developer with a team leadership and management background. Having started my professional career in retail customer services and moving into customer service management, I have gained a strong understanding in aesthetics, what a client needs for a positive experience, and how to manage a team to deliver a positive customer experience. I have learned how to hone those in person skills and apply them to the online world to deliver a beautiful, efficient web design to create a positive user experience.

## TECHNICAL PROFICIENCIES

- |                     |                       |                           |
|---------------------|-----------------------|---------------------------|
| • <i>React.JS</i>   | • <i>Express</i>      | • <i>HTML5</i>            |
| • <i>JavaScript</i> | • <i>MongoDB</i>      | • <i>CSS</i>              |
| • <i>UX Design</i>  | • <i>MySQL</i>        | • <i>MERN Stack</i>       |
| • <i>Node-NPM</i>   | • <i>Restful APIs</i> | • <i>Heroku-Git-Figma</i> |

## EMPLOYMENT EXPERIENCE

**NAVIHEALTH** ▪ REMOTE

**2020 - CURRENT**

### CENTRAL SUPPORT OPERATIONS COORDINATOR II

- Input information for multiple types of authorizations for patient care so that a clinician can make a determination on patient care.
- Assist in tasks to increase team efficiency and productivity.
- Described by supervisor as “crucial piece of making the home health pilot successful.”

**ASPEN DENTAL** ▪ MADISON, TN

**2019 - 2020**

### ASSISTANT OFFICE MANAGER

- Consult patients on the cost of treatment plan prescribed by dentist; including insurance benefits and third party financing.
- Act as office manager when the office manager is not in office.
- Implement practices to ensure a smooth administrative portion of the dental office .

## PROJECTS

**LETTUCE TALK** ▪ <https://github.com/pshertzi/Food-tracker-> ▪ <https://pshertzi.github.io/Food-tracker-/>

### UX DESIGNER, UI DESIGNER

- GitHub interactive front end only food tracker using HTML, CSS, JavaScript, APIs

**HORRORSCOPES** ▪ <https://github.com/Atticus-Robinson/Horrorscope> ▪ <https://horrorscopes-project.herokuapp.com/>

### UX DESIGNER, UI DESIGNER, NODEMAILER IMPLEMENTATION

- Responsive Full stack astrology web application using HTML, CSS, Bootstrap, FlexBox, Crypt, Sequelize, Dotenv, JavaScript, Node.js, Express.js, Handlebars, MYSQL, NodeMailer

More available upon request.

## EDUCATION

**Vanderbilt University** ▪ Coding Bootcamp Certificate

2020

**Volunteer State Community College** ▪ Associate's Degree in Health Science

2019

## REFERENCES

<b>Tiffany Anderson</b>	Supervisor at NaviHealth	615.450.8474
<b>Bridgett Valet</b>	CO-CREATOR OF HORRORSCOPES	931.256.0689
<b>Leonel Morales</b>	Co-Creator of Lettuce Talk	615.830.9080