Employment Bias

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Goal: Analyze the presence and impact of racial, gender, and industry-related bias in callback rates using the ResumeNames dataset, with a focus on identifying which factors most influence interview opportunities.

First we need to transform the data into binary form for the model to work

```
ResumeNames$call <- ifelse(ResumeNames$call == "no", 0, 1)
```

Is there racial bias?

```
race <- lm(call ~ ethnicity, data = ResumeNames)
summary(race)</pre>
```

Looking at the model outcome, White applicants have a 9.65% chance of getting a callback while African Americans have 3.2% less of a chance (around 6.45%). With the p-value < 5 (statistically significant), there is an unlikely chance that this outcome happened by chance.

```
##
## Call:
## lm(formula = call ~ ethnicity, data = ResumeNames)
##
## Residuals:
                  1Q
                      Median
  -0.09651 -0.09651 -0.06448 -0.06448
##
##
## Coefficients:
##
                  Estimate Std. Error t value Pr(>|t|)
                  0.096509
                             0.005505
                                      17.532 < 2e-16 ***
## (Intercept)
## ethnicityafam -0.032033
                             0.007785
                                      -4.115 3.94e-05 ***
## Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
##
## Residual standard error: 0.2716 on 4868 degrees of freedom
## Multiple R-squared: 0.003466,
                                    Adjusted R-squared:
## F-statistic: 16.93 on 1 and 4868 DF, p-value: 3.941e-05
```

Is racial bias intersectional?

```
rg <- lm(call ~ gender * ethnicity, data = ResumeNames)
summary(rg)</pre>
```

There doesn't seem to be a significant intersectional bias. Overall, African Americans have a lower chance of receiving a callback with no difference between males and females.

```
##
## Call:
## lm(formula = call ~ gender * ethnicity, data = ResumeNames)
## Residuals:
##
       Min
                 1Q
                      Median
                                   3Q
                                           Max
## -0.09892 -0.09892 -0.06628 -0.06628 0.94171
##
## Coefficients:
##
                              Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                              0.088696
                                         0.011329
                                                   7.829
                                                             6e-15 ***
## genderfemale
                              0.010229
                                         0.012963
                                                   0.789
                                                            0.4301
## ethnicityafam
                             -0.030408
                                         0.016211 -1.876
                                                            0.0607 .
## genderfemale:ethnicityafam -0.002239
                                         0.018482 -0.121
                                                            0.9036
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 0.2717 on 4866 degrees of freedom
## Multiple R-squared: 0.003669,
                                   Adjusted R-squared: 0.003054
## F-statistic: 5.973 on 3 and 4866 DF, p-value: 0.0004642
```

What is the easiest sector to get an interview in?

```
sector <- ResumeNames %>%
  group_by(industry) %>%
  summarise(avgcb = mean(call, na.rm = TRUE)) %>%
  arrange(desc(avgcb))
print(sector)
```

Before running a model, we can average the number of callbacks an applicant receives by industry to see which sector is the easiest to get an interview. According to the sector dataframe, transport/communication on average has the highest of callbacks.

```
## # A tibble: 7 x 2
## industry avgcb
## <fct> <dbl>
## 1 transport/communication 0.135
## 2 health/education/social services 0.103
## 3 business/personal services 0.0836
```

```
## 4 unknown 0.0759
## 5 finance/insurance/real estate 0.0725
## 6 trade 0.0691
## 7 manufacturing 0.0545
```

```
ind <- lm(call ~ gender * ethnicity + industry + experience + college, data = ResumeNames)
summary(ind)</pre>
```

According to the model, experience has the largest impact on receiving a callback. There is some marginal evidence of racial bias as well as no indication of gender bias. Looking at those with college degrees, it seems to disadvantage applicants in receiving a callback. All of these outcomes could be influenced by industry, but similar to our aggregated dataframe, transport/communication applicants have the highest chance of receiving a callback (8.1%).

```
##
## Call:
## lm(formula = call ~ gender * ethnicity + industry + experience +
      college, data = ResumeNames)
##
##
## Residuals:
##
       Min
                1Q
                     Median
                                 3Q
## -0.19880 -0.09417 -0.07534 -0.05389 0.97707
##
## Coefficients:
##
                                           Estimate Std. Error t value Pr(>|t|)
## (Intercept)
                                          0.0427179 0.0197621
                                                               2.162 0.03070
## genderfemale
                                          0.0053596 0.0133999
                                                               0.400 0.68920
## ethnicityafam
                                         -0.0290938 0.0161807 -1.798 0.07223
## industrytransport/communication
                                          0.0811072 0.0260502
                                                               3.113 0.00186
                                          0.0164107 0.0190965
                                                               0.859 0.39019
## industryfinance/insurance/real estate
## industrytrade
                                          0.0173360 0.0159393
                                                               1.088 0.27682
## industrybusiness/personal services
                                          0.0291380 0.0154901
                                                               1.881 0.06002
## industryhealth/education/social services 0.0458818 0.0168891
                                                               2.717 0.00662
## industryunknown
                                                               1.326 0.18503
                                          0.0219318 0.0165448
## experience
                                          0.0031706 0.0007726
                                                               4.104 4.13e-05
## collegeyes
                                         ## genderfemale:ethnicityafam
                                         ##
## (Intercept)
## genderfemale
## ethnicityafam
## industrytransport/communication
## industryfinance/insurance/real estate
## industrytrade
## industrybusiness/personal services
## industryhealth/education/social services **
## industryunknown
## experience
                                         ***
## collegeyes
## genderfemale:ethnicityafam
## ---
```

```
## Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
## Residual standard error: 0.2709 on 4858 degrees of freedom
## Multiple R-squared: 0.01058, Adjusted R-squared: 0.008335
## F-statistic: 4.72 on 11 and 4858 DF, p-value: 3.093e-07
```