

# Cat Tuong Vu – Kate

Daly city, CA

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## ***Skills***

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***Proficient:*** Python, JavaScript, CSS, HTML | Prior experience: C, C++, Java

***Technologies:*** AlienVault, QRadar, Citrix Workspace

## ***Work Experience***

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### ***Cybersecurity Specialist – San Francisco Housing Authority | 2/2023 – now***

- Resolved complex software and hardware issues for staff and faculty across three different departments, ensuring uninterrupted workflow and minimizing downtime.
- Demonstrated expertise in managing QRadar and AlienVault, effectively monitoring and responding to security incidents, and proactively identifying potential threats.
- Implemented and maintained robust security measures, including managing permissions, controlling access, and securely storing data using Active Directory.
- Managed and resolved issues related to Citrix Workspace Environment, optimizing system performance and ensuring seamless access to resources.
- Actively participated in the hiring process, providing technical guidance and assistance to new hires, ensuring they were equipped with the necessary tools and access to perform their roles effectively.

### ***Student Assistant – Finance, SFSU College of Science and Engineering | 8/2022 – 6/2023***

- Initiated financial paperwork through DocuSign for departmental reviews.
- Worked on entering, sorting, and analyzing staff data using Excel.

### ***Computer Lab/Library Assistant (Part-time) | Leonard Library (SFSU) | 01/2022 – 8/2022***

- Handled loan laptops for students, including cleaning, imaging, setting up, checking in and out MacBooks and Dell PCs.
- Assisted students with computer use and software.
- Supported professors and students with scanning and printing necessary materials for teaching and research.
- Managed 4-5 phone calls per day from SFSU students, providing information about SFSU computer lab library services.

## ***Projects/Trainings***

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- Cat's Eye Vu Studio (December 2023)

Built a portfolio webpage from scratch using JavaScript, CSS, and React library

- CompTIA Network+ Certificate – CompTIA (July 2023)  
Gained knowledge in troubleshooting, configuring, and overseeing both wired and wireless networks commonly utilized within corporate environments.
- Google UX Design (August 2022) – Coursera  
Designed a high-fidelity Snack Ordering Application for a Movie Theater using Figma.  
Created a high-fidelity customized Floral Webpage using Adobe XD
- The Web Developer Bootcamp by Colt Steele (January 2022) – Udemy  
Created an ecommerce website using HTML/CSS and JavaScript

## ***Degree***

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**San Francisco State University (San Francisco, CA)**

B.S. Computer Science (2023)