Ramukumar Thangaraj

+91 9042223652

ramukumar.thangaraj@gmail.com

LinkedIn

Portfolio

Cybersecurity Engineer with 3+ years of experience in IT. Skilled in Linux and various operating systems, focusing on finding and fixing network vulnerabilities. Experienced in developing security protocols, conducting assessments, and implementing security measures. Knowledgeable in both pre-sales and post-sales management of security products. Strong at creating detailed reports to improve company security and reduce risks.

Experience

Technical Support Engineer *Ecaps Computers India Pvt. Ltd.*   04/2024 - 02/2025

Technical Skills   Pre-Sales, Linux and Mac Configuration, SQL, Docker, Event Management, Email Security, Mobile Security, OWA Security, Team Management, Monitoring and Reporting. Administration

- Wrote and optimized SQL queries to manage and analyze data.
- Implemented Data Loss Prevention (DLP) solutions to protect sensitive data and enforce security rules.
- Managed mobile devices using MDM and ABM solutions, ensuring security and compliance.
- Conducted demos and proof-of-concept sessions to showcase security solutions to clients.
- Answered technical questions and provided solutions and recommendations.
- Resolved technical issues quickly to ensure smooth operations.
- Deployed DLP solutions across 5,000+ endpoints, improving data security.

Desktop Support Engineer *Sysnet Global Technologies*   07/2023 - 11/2023

Technical Skills   TCP/IP, Network Troubleshooting, DHCP, DNS, ADDS, VPN Configuration, Wi-Fi issues, ServiceNow, AnyDesk, Microsoft Outlook, Office 365.

- Proficient in WAN and LAN technologies, ensuring efficient and secure network operations.
- Configured IP settings, DHCP, and DNS, ensuring seamless network connectivity.
- Managed Active Directory Domain Services (ADDS) configuration for efficient user management and access control.

Desktop Support Engineer *Pooja Computers*   01/2022 - 10/2022

Technical Skills   Windows, Linux, Printer Configuration, Software installation, LAN Configuration, OS Installation

- Providing desktop computer software and hardware support, configuration, repair, maintenance and installation.
- Configuring and Maintaining Print services for the organization

Education

Certificate   2021 - 2024

- Certified Ethical Hacker
- Security +
- Network +

Mechanical Engineering   05/2021

- S. V. C. College of Engineering and Technology
- Graduated with 7.6 CGPA

Additional Skills

Threat Detection and Response   SIEM

Vulnerability Management   Nessus, OpenVAS

Penetration Testing Tools   Metasploit, Burp Suite, Kali Linux, Nmap

Web Application Security   OWASP Top 10, Cross-Site Scripting (XSS), SQL Injection

Operating Systems   Linux, Windows, macOS