

1.1 Financial Bid Format

1.1.1 Summary of all Cost Components¹

Sr. No.	Item	Ref. Schedule	Total Amount (INR) (Including all taxes, levies, etc. except GST)
CAPITAL COST			
1.	Software Application Development & Implementation Cost	A	
2.	Other Implementation Cost	B	
3.	Capacity Building & Training Cost	C	
4.	Data Centre Infrastructure Cost (Cloud Environment)	D	
(I) Implementation Period - TOTAL CAPEX Cost (A+B+C+D)			
OPERATIONAL COST FOR 6 YEARS			
6.	Software Annual Maintenance Costs	E	
7.	Other Maintenance Cost	F	
8.	Helpdesk Support Cost	G	
9.	Refresher Training Cost	H	
10.	Cloud DC-DR Cost for Maintenance Phase	I	
11.	Manpower Cost During O&M	J	
12.	Man-Month Rates for Change Requests	K	
(II) Post Implementation Period - TOTAL OPEX for 6 Years (E+F+G+H+I+J+K)			

¹ Annual Maintenance / Support Costs of all Components shall be quoted in Column B and individual split of the same in the columns before that. Only CAPEX costs which shall be incurred during Implementation Phase till Go-Live of the Project shall be Quoted in Column A.

Sr. No.	Item	Ref. Schedule	Total Amount (INR) (Including all taxes, levies, etc. except GST)
	CCTNS 1.0 Operation and Maintenance	L	
Grand Total (I + II+ III) (in figures)			
Grand Total in Words			

- The bidder(s) has to ensure that their financial proposal is structured in such a way that the costs against CAPEX quoted in the project do not exceed more than 55% of total costs of the project. In case the bidder quotes higher figures towards CAPEX, the same shall be restricted to 55% while making payments towards for CAPEX. Any value quoted towards CAPEX over and above 55% limit will be paid as part of OPEX for next five years along with quarterly payment for each quarter during the Operations and Maintenance Phase. Decision of DGP Office, Government of Maharashtra on the same shall be binding on the bidder.

1.1.2 Schedule A- Software Application Development & Implementation Cost

Sr.No.	Description	Development/ Customization/ Implementation Cost (INR)		Total Amount (INR) (Inclusive all taxes, duties, levies etc. except GST)
		Base Cost (A)	Taxes (Inclusive all taxes, duties, levies etc. except GST)	
1	Wave 1			
2	Wave 2			

**Upon request by department, bidder to submit detailed break-up of wave1 & wave 2*

1.1.3 Schedule B- Other Implementation Cost

#	Line Item	Qty. (A)	Unit Type (B)	Unit Rate (Including all Taxes, levies, etc. except GST) (C)	Total Amount (INR) (Including all taxes, levies, etc. except GST) (D= A*C)
1	Data Migration	1	Lump sum		
2	Integration Cost	Please specify	Please specify (Lumpsum/ Nos)		
3	SMS Gateway	Please specify	Please specify (Lumpsum/ Nos)		
4	Payment Gateway	Please specify	Please specify (Lumpsum/ Nos)		
5	Hosting Charges (Play Store & App Store)	Please specify	Please specify (Lumpsum/ Nos)		
6	Ticketing Tool Cost	1	Lumpsum		
7	Associated Components for any Software- Kindly Specify	Please specify	Please specify (Lumpsum/ Nos)		
8	<Any Other Cost>	Please specify	Please specify (Lumpsum/ Nos)		
9	<Any Other Cost>	Please specify	Please specify (Lumpsum/ Nos)		
	Total Cost for Schedule B:				

1.1.4 Schedule C- Capacity Building and Training Cost

#	Description	Unit Type	Qty. (A)	Unit Rate (INR) (Including all taxes, levies, etc. except GST) (B)	Total Amount (INR) (Including all taxes, levies, etc. except GST) (C=A*B)
1	Group- A	Nos.	Bidder to specify		
2	Group- B	Nos.	Bidder to specify		
3	Group- C	Nos.	Bidder to specify		
4	Special Group	Nos.	Bidder to specify		
Total Cost for Schedule C:					

**Ideal batch size should be 40-50*

**Cost of training material mentioned in Volume-II should be included in unit rate*

1.1.5 Schedule D- Data Centre and Disaster Recovery Infrastructure Cost (Cloud Environment)

Sr. No.	Unit Price for the component (Including all taxes, levies, etc. except taxes) (A)	Implementation		Total Amount (INR) (Including all taxes, levies, etc. except GST) (C=B*C)
		Unit (B)	Price (C)	
1.	Pack ◇			
2.	Pack ◇			
3.	Pack ◇			
4.	Storage at Primary site			

5.	Additional Storage			
6.	Database License			
7.	Additional Resources <Please specify>			
8.	Additional Services <Please specify>			
	Total Cost for Schedule D:			

1.1.6 Schedule E: Software Annual Maintenance Costs

#	Description	Software Annual Maintenance Cost (Including all taxes, levies, etc. except GST)						Total Amount (INR) (Including all taxes, levies, etc. except GST) (F) F= A+B+C+D+E+F
		Year 1 (A)	Year 2 (B)	Year 3 (C)	Year 4 (D)	Year 5 (E)	Year 6 (F)	
1	Wave 1							
2	Wave 2							
3	Any Other Line Item							
		Total Cost for Schedule E:						

1.1.7 Schedule F: Other Maintenance Cost

#	Line Item	Qty. (A)	Unit Type (B)	Unit Rate (Including all Taxes, levies, etc. except GST) (C)	Total Amount (INR) (Including all taxes, levies, etc. except GST) (D= A*C)
1	Hosting Services (Play Store & App Store)	Please specify	Please specify (Lumpsum/ No. s)		
2	Associated Components for any Software- Kindly Specify	Please specify	Please specify (Lumpsum/ No. s)		
3	<Any Other Cost>	Please specify	Please specify (Lumpsum/ No. s)		

#	Line Item	Qty. (A)	Unit Type (B)	Unit Rate (Including all Taxes, levies, etc. except GST) (C)	Total Amount (INR) (Including all taxes, levies, etc. except GST) (D= A*C)
4	<Any Other Cost>	Please specify	Please specify (Lumpsum/ No. s)		
	Total Cost for Schedule F:				

[illegible]

1.1.9 Schedule H: Refresher Training Cost

#	Description	Unit Type	Qty. (A)	Unit Rate (INR) (Including all taxes, levies, etc. except GST) (B)	Year 1 (C=A*B)	Year 2 (D=A*B)	Year 3 (E=A*B)	Year 4 (F=A*B)	Year 5 (G=A*B)	Year 5 (H=A*B)	Total Amount (INR) (Including all taxes, levies, etc. except GST) (H=C+D+E+F+G)
1	Group- I	Nos.	Bidder to specify								
2	Group- II	Nos.	Bidder to specify								
3	Special Group	Nos.	Bidder to specify								
		Total Cost for Schedule H:									

1.1.10 Schedule I: Cloud DC & DR Cost for Maintenance Phase

Sr. No.	Unit Price for the Components (Including all taxes, levies, etc. except GST) (A)	Year 1		Year 2		Year 3		Year 4		Year 5		Year 6		Total Amount (INR) (Including all taxes, levies, etc. except GST)
		Unit (D)	Price (E= D*A)	Unit (F)	Price (G= F*A)	Unit (H)	Price (I=H*A)	Unit (J)	Price (K=J*A)	Unit (L)	Price (M=L*A)	Unit (N)	Price (O=N*A)	

1	Pack ◇													
2	Pack ◇													
3	Pack ◇													
4	Storage at Primary site													
5	Additional Storage													
6	Database License													
7	Additional Resources <Please specify>													
8	Additional Resources <Please specify>													
Total Cost of Schedule I														

1.1.11 Schedule J: Manpower Cost for Operation and Maintenance Phase

Sr. No.	Category	Nos. (A)	Man-Months (B)	Man-Months Rate (Including all taxes, levies, etc. except GST) (C)	Year 1 D=A*B*C	Year 2 E=A*B*C	Year 3 F=A*B*C	Year 4 G=A*B*C	Year 5 H=A*B*C	Year 6 I=A*B*C	Total Amount (INR) (Including all taxes, levies, etc. except GST) I=D+E+F+G+H+I
1											
2											
			Total Cost for Schedule J:								

1.1.12 Schedule K: Man-Month Rates for Change Requests

The Man-day rates across the various role profiles required to execute the project has been sought for the purpose of change management/ change request during the contract period. Please note that the Man-Months estimation taken herewith is only for ensuring competitive prices. Payment shall be carried out during contractual period on actual basis. *

#	Category	Man-Months	Man-Month Rate (A)	Taxes in INR (Including all taxes, duties, levies except GST)	Total Cost
		A	B	C	D = C * (B + C)
1.	Senior Technical Manager	5			
2.	Project Manager	5			
3.	Solution Architect	5			
4.	Database Administrator	5			

#	Category	Man-Months	Man-Month Rate (A)	Taxes in INR (Including all taxes, duties, levies except GST)	Total Cost
		A	B	C	$D = C * (B + C)$
5.	Domain Expert	5			
6.	Business Analyst	10			
7.	System Administrator	5			
8.	Infrastructure Specialist	5			
9.	IT Security Manager	5			
10.	Senior Software Developer	10			
11.	Database Specialist	5			
12.	Software Developer	20			
13.	Tester	10			
14.	QA Lead	5			
15.	Training Expert	5			
16.	Graphics Designer	5			
17.	Helpdesk Support	10			
	Total	-			

* Purchaser shall ensure that the additional scope executed through these rates shall not exceed 25% of cost of the total contract value.

1.1.13 Schedule L: CCTNS 1.0 Operation and Maintenance

Sr. No.	Category	Base Cost (A)	Taxes (Inclusive all taxes, duties, levies etc. except GST)	Total Amount (INR) (Inclusive all taxes, duties, levies etc. except GST)
1	Operation and Maintenance of CCTNS for 1 year			