

KATHAN PATEL

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Summary

As a detail-oriented and adaptable professional with a background in web development, customer service, and team coordination, I bring a combination of technical proficiency and strong interpersonal skills. With recent experience in customer-facing roles and a diploma in Web Development, I am eager to apply my skills to manage operations and lead teams efficiently. I thrive in fast-paced environments, offering excellent communication, problem-solving, and time-management skills, all while contributing to organizational goals. I am enthusiastic about leveraging my experience to drive success and provide top-notch service in any dynamic role, helping to foster growth and positive team dynamics.

Experience

TIM HORTONS(CANADA) | Windsor, ON

Cashier/ Supervisor | 08/2023 - Present

- Managed daily operations and supervised team members
- Ensured excellent customer service and resolved customer complaints professionally
- Scheduled staff, handled inventory, and maintained health and safety compliance
- Monitored sales targets to improve performance
- Fostered a positive work environment and ensured adherence to company policies
- Trained team members to achieve high standards of guest service and cleanliness

APHRIA(CANADA) | Lemington, ON

Packaging Associate | 05/2023 - 07/2023

- Operated machinery to package cannabis products with accuracy and compliance with industry standards
- Adhered to safety and sanitation protocols
- Collaborated with team to meet production quotas in a fast-paced environment
- Followed standard operating procedures for all harvesting and processing activities to ensure regulatory compliance and high-quality products

NEEL ENTERPRISES | Gujarat, India

Assistant Manager | 11/2019 - 07/2021

- Supervised daily operations and a team of 15-20 laborers in water pump sales and borewell services
- Supported sales efforts and prepared management reports for timely project completion with quality service delivery
- Trained and developed sales team on exemplary customer service and product knowledge
- Monitored sales targets frequently and took required actions to influence results

References and additional experience information are available upon request

Skills

Adobe Illustrator, Photoshop, HTML5, CSS3, JavaScript, jQuery, Bootstrap, Media Queries, Responsive Web Design, Cross-browser Compatibility, W3C Standards, Java, C++, C, SQL, .NET, Git, Azure, Agile Methodologies, Version Control, Debugging, Code Optimization, Analytical skills, Attention to detail, Troubleshooting, Logical thinking

Education

ST CLAIR COLLEGE | Windsor, CA

WEB DEVELOPMENT | 04/2024

R.C Technical | Ahmedabad, India

Computer Engineering | 07/2021

Certificates

food handlers certificate