

Use Cas	se Specification	n
Project:	Date of inception:	Ref. N⁰
Author:	Version: 1.0	

Project

Pet Supplies Delivery

Revision History

Date	Version	Description	Author
9/4/2019	1.0	First SRS version	PetPack
·			

Diagram



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Definitions of Decision Factors

FREQUENCY	At user's will	daily		weekly		monthly	
CRITICITY	catastrophic	cr	itical	marginal		negligible	
Failure to meet requirements would result in	mission failure, cost increase (over \$ 10,000) and scheduling delays	costs (Less	ce (mission now le), increased	degradatio secondary m Impact on co recoverable	nission. osts and	creation of inconvenienc non-operatio No impact or or scheduling	ces or nal impacts. n costs and /
RISKS	Product Size (PS)	Business Impact (IN)	Client Feature (CF)	Process Definition (PD)	Developm ent Environm ent (DE)	Tecnología a Construir (TC)	Staff Size and/or Experience (PE)
COMPLEXIT Y	VERY HIGH	HIGH	MEDIUM	LOW	VERY LOW		NONE



Use Cas	se Specification	n
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	USE CASE DATA	
UC ID	1	
NAME	Add / Remove Products	
DESCRIPTION	Upload and remove products to/from the website	
EXTENSIONS	None	
EXCEPTIONS	None	
LINKED USE CASES	None	
	NORMAL FLOW	
ACTORS	Admin	
PRECONDITIONS	To add:	
	Know the name and stock of the product. Additionally a digital photo is needed.	
ACTIVATION	To eliminate, press the delete button next to the product. To add, click on the add button, filling in Name, Description and Stock fields and attaching a photo.	
DESCRIPTION	 System: Shows the list of products where the fields are located to enter a new product. Admin: Enter Name 	
	3. Admin: Enter Description	
	4. Admin: Attach a photo	
	5. Admin: Enter Stock	
	6. Admin: Press Create	
	7. System: Sends data to the database	
	System: Receive successful registration confirmation	
	9. System: Informs the user	
	10. System: Refreshes the list of products	
POSTCONDITIONS	You have an updated list of products	
ALTERNATIVE FLOW 1		
DESCRIPTION	1.1 Admin: Press the button eliminate next to the veterinarian	
	1.1.1 System: Send the request for elimination to the database	
	1.1.2 System: Confirm successful elimination	
	1.1.3 Go to 9	
	ALTERNATIVE FLOW 2	
DESCRIPTION	7.1 The database failed to save change because one of the inserted values is invalid	
	7.1.1 Go to step 7	
	FACTORES DE DECISIÓN	
FRECUENCIA	At user's will	
CRITICIDAD	Critical	
RIESGOS	BI	
COMPLEJIDAD	High	



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	USE CASE DATA		
UC ID	2		
NAME	Add / Remove Doctors		
DESCRIPTION	Upload and remove veterinary services		
EXTENSIONS	None		
EXCEPTIONS	None		
LINKED USE CASES	None		
	NORMAL FLOW		
ACTORS	Admin		
PRECONDITIONS	To add: know name and specialization of the veterinarian		
ACTIVATION	To eliminate press the button "eliminate" next to the veterinarians description		
DESCRIPTION	System: Show list of existing veterinarians		
	2. Admin: Type in name		
	3. Admin: Type in description		
	4. Admin: Press "Create"		
	5. System Send information to the database		
	6. System: Receive upload information		
	7. System: Inform the user/admin		
	8. System: Refresh list of veterinarians		
POSTCONDITIONS	You have a new list of veterinarians		
ALTERNATIVE FLOW 1			
DESCRIPTION	1.1 Admin: Press the button eliminate next to the veterinarian		
	1.1.1 System: Send the request for elimination to the database		
	1.1.2 System: Confirm successful elimination		
	1.1.3 Go to 7		
ALTERNATIVE FLOW 2			
DESCRIPTION	7.1 The database failed to save change because one of the inserted values is invalid		
	7.1.1 Go to step 7		
	DECISION FACTORS		
FREQUENCY	At user's will		
CRITICALITY	Marginal		
RISK	IN		
COMPLEXITY	Medium		



Use Cas	se Specification	n
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	USE CASE DATA		
UC ID	3		
UC NAME	Add Category		
DESCRIPTION	Creates a category		
EXTENSIONS	None		
EXCEPTIONS	None		
LINKED USED CASES	None		
	NORMAL FLOW		
ACTORS	Admin		
PRECONDITIONS	Admin logged in		
ACTIVATION	 Admin clicks on the 'Category' Navigation item Admin clicks on the 'Add category' button 		
DESCRIPTION	System: Shows new category form		
BEGGIAII HON	2. Admin: Fill out form		
	3. Admin: Click on 'Add' button		
	4. System: Adds category to the database		
	5. System: Confirms successful operation		
	6. System: Shows categories list		
POSTCONDITION	New category is added		
	DECISION FACTORS		
FREQUENCY	Monthly		
CRITICITY	Marginal		
RISKS	None		
COMPLEXITY	Very low		



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USE CASE DATA		
UC ID	3	
UC NAME	Edit Category	
DESCRIPTION	Updates an existing category	
EXTENSIONS	None	
EXCEPTIONS	None	
LINKED USED CASES	None	
	NORMAL FLOW	
ACTORS	Admin	
PRECONDITIONS	Admin logged in Category to be edited already exists	
ACTIVATION	Admin: Clicks on the 'Category' Navigation item	
	Admin: Press the edit button next to a category	
DESCRIPTION	System: Show the edit form for the selected category	
	2 Admin: Fill out the updated data	
	3 Admin: Click update button	
	4 System: Update the database with new information	
	5 System: Confirm successful operation	
POSTCONDITION	Category has updated information	
	ALTERNATIVE FLOW 1	
DESCRIPTION		
	ALTERNATIVE FLOW 2	
DESCRIPTION		
	DECISION FACTORS	
FREQUENCY	Monthly	
CRITICITY	Negligible	
RISKS	NONE	
COMPLEXITY	VERY LOW	



Use Case Specification		
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	USE CASE DATA	
UC ID	3	
UC NAME	Remove Category	
DESCRIPTION	Remove a specific category	
EXTENSIONS	None	
EXCEPTIONS	None	
LINKED USED CASES	None	
	NORMAL FLOW	
ACTORS	Admin	
PRECONDITIONS	Admin logged in	
	Category to be deleted already exists	
ACTIVATION	Admin: Clicks on the 'Category' Navigation item	
	Admin: Press the delete button next to a category	
DESCRIPTION	System: Send the request for elimination to the database	
	2. System: Confirm successful elimination	
	3. System: Show updated list of categories	
POSTCONDITION	Category is deleted	
ALTERNATIVE FLOW 1		
DESCRIPTION		
	ALTERNATIVE FLOW 2	
DESCRIPTION		
DECISION FACTORS		
FREQUENCY	Monthly	
CRITICITY	Negligible	
RISKS	None	
COMPLEXITY	VERY LOW	



Use Case Specification		
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USE CASE DATA	
UC ID	3
UC NAME	Add User
DESCRIPTION	Creates a user
EXTENSIONS	None
EXCEPTIONS	None
LINKED USED CASES	None
	NORMAL FLOW
ACTORS	Admin
PRECONDITIONS	Admin logged in
ACTIVATION	 Admin clicks on the 'Users' Navigation item Admin clicks on the 'Add user' button
DESCRIPTION	 System: Shows new category form Admin: Fill out form Admin: Click on 'Add' button System: Adds user to the database System: Confirms successful operation System: Shows categories list
POSTCONDITION	New user is added
	ALTERNATIVE FLOW 1
DESCRIPTION	
	ALTERNATIVE FLOW 2
DESCRIPTION	
	DECISION FACTORS
FREQUENCY	Monthly
CRITICITY	Marginal
RISKS	None
COMPLEXITY	Very low



Use Case Specification		
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LICE CACE DATA		
USE CASE DATA		
UC ID	4	
UC NAME	Edit User	
DESCRIPTION	Updates an existing user	
EXTENSIONS	None	
EXCEPTIONS	None	
LINKED USED CASES	None	
	NORMAL FLOW	
ACTORS	Admin	
PRECONDITIONS	Admin logged in	
	User to be edited already exists	
ACTIVATION	Admin: Clicks on the 'Users' Navigation item	
	Admin: Press the edit button next to a user	
DESCRIPTION	System: Show the edit form for the selected user	
	2 Admin: Fill out the updated data	
	3 Admin: Click update button	
	4 System: Update the database with new information	
	5 System: Confirm successful operation	
POSTCONDITION	User has updated information	
	ALTERNATIVE FLOW 1	
DESCRIPTION		
	ALTERNATIVE FLOW 2	
DESCRIPTION		
	DECISION FACTORS	
FREQUENCY	Monthly	
CRITICITY	Negligible	
RISKS	NONE	
COMPLEXITY	VERY LOW	



Use Case Specification		
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USE CASE DATA	
UC ID	4
UC NAME	Remove User
DESCRIPTION	Remove a specified user
EXTENSIONS	None
EXCEPTIONS	None
LINKED USED CASES	None
	NORMAL FLOW
ACTORS	Admin
PRECONDITIONS	Admin logged in User to be deleted already exists
ACTIVATION	Admin: Clicks on the 'Users' Navigation item
	Admin: Press the delete button next to a user
DESCRIPTION	System: Send the request for elimination to the database
	2. System: Confirm successful elimination
	3. System: Show updated list of users
POSTCONDITION	User is deleted
	ALTERNATIVE FLOW 1
DESCRIPTION	1.1. Database fails to eliminate user
	1.1.1. System: Informs user of unsuccessful elimination
	1.1.2. Return to 3.
DECISION FACTORS	
FREQUENCY	Monthly
CRITICITY	Negligible
RISKS	None
COMPLEXITY	VERY LOW



Use Case Specification		
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USE CASE DATA		
UC ID	5	
UC NAME	Browse Shop	
DESCRIPTION	Allows browsing through the available products	
EXTENSIONS	none	
EXCEPTIONS	none	
LINKED USED CASES	none	
	NORMAL FLOW	
ACTORS	Client	
PRECONDITIONS	None	
ACTIVATION	clients views the initial website and wants to view the products	
DESCRIPTION	 Client: Presses button "View products" System: Loads list of products with short descriptions and images from the database and displays a list of all of them Client: Scrolls through list of products 	
POSTCONDITION	The client can see all available products in one comprehensive list	
	ALTERNATIVE FLOW 1	
DESCRIPTION	3.1 System: Detects changes in the database 3.1.1 System: updates changes in database in the list displayed to the client	
ALTERNATIVE FLOW 2		
DESCRIPTION	1.1	
DECISION FACTORS		
FREQUENCY	daily	
CRITICITY	Negligible	
RISKS	CF	
COMPLEXITY	low	



Use Case Specification		
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USE CASE DATA	
UC ID	6
UC NAME	Filter Categories
DESCRIPTION	Filters what is shown by Browse Shop with the desired categories
EXTENSIONS	None
EXCEPTIONS	None
LINKED USED CASES	Browse shop
	NORMAL FLOW
ACTORS	Client
PRECONDITIONS	
ACTIVATION	Clicked on Filter Categories from within Browse Shop
DESCRIPTION	 System: Lists every category available Client: Chooses the desired categories Client: Presses the button that filters by the categories System: Returns to Browse Shop where only the products matching only the given categories are shown
POSTCONDITION	
	ALTERNATIVE FLOW 1
DESCRIPTION	1.1
	ALTERNATIVE FLOW 2
DESCRIPTION	2.1
	DECISION FACTORS
FREQUENCY	Daily
CRITICITY	Negligible
RISKS	CF
COMPLEXITY	Low



Use Case Specification		
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USE CASE DATA		
UC ID	7	
UC NAME	Add to Cart	
DESCRIPTION	Adds a product to a clients cart	
EXTENSIONS	none	
EXCEPTIONS	none	
LINKED USED CASES	Browse Shop	
	NORMAL FLOW	
ACTORS	Client	
PRECONDITIONS	None	
ACTIVATION	Client browses through the list of products and sees an item he wants to buy	
DESCRIPTION	 Client: selects an item from the list of products he wants to add to the cart Client: Presses button "add to cart" next to the selected product System: Copies product information from database to the shopping cart collection and saves it there 	
POSTCONDITION		
	ALTERNATIVE FLOW 1	
DESCRIPTION	1.1	
	ALTERNATIVE FLOW 2	
DESCRIPTION	2.1	
	DECISION FACTORS	
FREQUENCY	daily	
CRITICITY	negligible	
RISKS	CF	
COMPLEXITY	low	



Use Case Specification		
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USE CASE DATA	
UC ID	8
UC NAME	Show Product Description
DESCRIPTION	A more detailed description and more photos of the product are shown
EXTENSIONS	None
EXCEPTIONS	None
LINKED USED CASES	Browse shop
	NORMAL FLOW
ACTORS	Client
PRECONDITIONS	The client needs to have a verified user profile and is logged in
ACTIVATION	Client is browsing through the list of products
DESCRIPTION	 Client: Selects one product to view more information about by clicking on the image System: Loads information about specific product from the database and displays description Client: Presses button "Back to browse" to go back to the list of products System: Switches back to the original list
POSTCONDITION	The client knows what product is about
DECISION FACTORS	
FREQUENCY	daily
CRITICITY	negligible
RISKS	CF
COMPLEXITY	medium



Use Case Specification		
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USE CASE DATA	
UC ID	9
UC NAME	View/Modify Cart
DESCRIPTION	Shows the products the client has added and allows to modify their quantity
EXTENSIONS	None
EXCEPTIONS	None
LINKED USED CASES	Browse shop
	NORMAL FLOW
ACTORS	Client
PRECONDITIONS	None
ACTIVATION	Client has added at least one item to the cart
DESCRIPTION	Client: Presses button "view cart"
	System: Accesses database information about the items in the cart and displays the quantity and short description of each in a list
	Client: Modifies quantity of a product b pressing "Modify quantity" button and select the wanted quantity in a drop down list
	4. System: Writes change of quantity to database and displays changed quantity in cart
POSTCONDITION	Client modified the cart to its ishes
DECISION FACTORS	
FREQUENCY	daily
CRITICITY	Marginal
RISKS	CF
COMPLEXITY	medium



Use Cas	se Specification	n
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USE CASE DATA	
UC ID	10
UC NAME	Remove from cart
DESCRIPTION	Removes a product previously added to the cart
EXTENSIONS	None
EXCEPTIONS	None
LINKED USED CASES	Browse shop, view cart
	NORMAL FLOW
ACTORS	Client
PRECONDITIONS	Client is logged in
	Client has added at least one item to the cart
ACTIVATION	Client is in View Cart window and presses the "Remove from Cart" button
DESCRIPTION	System: Displays cart items
	2. Client: Clicks on 'Remove from cart' button
	System: Removes the item from the cart array
	4. System: Sends successful operation message
	5. System: Displays list of updated cart items
POSTCONDITION	Item is removed from the cart
DECISION FACTORS	
FREQUENCY	daily
CRITICITY	Marginal
RISKS	CF
COMPLEXITY	MEDIUM



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USE CASE DATA	
UC ID	11
UC NAME	Sign Up User
DESCRIPTION	Registers User into the database
EXTENSIONS	None
EXCEPTIONS	None
LINKED USED CASES	None
	NORMAL FLOW
ACTORS	Client
PRECONDITIONS	None
ACTIVATION	From "Browse Shop" pressed "Sign up" button
DESCRIPTION	Client: Inputs their name
	2. Client: Inputs their surname
	Client: Inputs their email address
	4. Client: Inputs a password
	5. Client: Inputs password confirmation
	6. Client: Presses button to Sign-Up
	7. System: Registers the client into the database
	System: Database successfully creates the client
	System: Show client their user was created successfully
POSTCONDITION	Client has a user with which to authenticize and place orders
DECISION FACTORS	
FREQUENCY	Daily or Weekly
CRITICITY	Marginal
RISKS	CF
COMPLEXITY	Medium



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USE CASE DATA		
UC ID	12	
UC NAME	Login User	
DESCRIPTION	Leaves Client's credentials available to be used by an order, tracking packages on their way and Package History	
EXTENSIONS	None	
EXCEPTIONS	None	
LINKED USED CASES	None	
	NORMAL FLOW	
ACTORS	Client	
PRECONDITIONS	The client must already have a user registered.	
ACTIVATION	The user is requested to login when trying to purchase or the user has pressed the sign in button available in Browse Shop	
DESCRIPTION	 Client: Inputs their Client Number Client: Inputs their password Client: Presses login button System: Validates user System: Returns to previously called Use Case 	
POSTCONDITION	The client has logged in	
	ALTERNATIVE FLOW 1	
DESCRIPTION	4.1 Client Number inputted is not a valid Client Number 4.1.1 System: Displays error notice 4.1.2 Returns to 1 but with the fields already filled	
	ALTERNATIVE FLOW 2	
DESCRIPTION	4.1 Client Number does not match password 4.1.1 System: Displays error notice 4.1.2 Returns to 1 but with the fields already filled	
	DECISION FACTORS	
FREQUENCY	Daily	
CRITICITY	Marginal	
RISKS	CF	
COMPLEXITY	Medium	



Use Case Specification		
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LIGE CAGE DATA			
USE CASE DATA			
UC ID	13		
UC NAME	Place Order		
DESCRIPTION	To finish the purchase the client needs to confirm the order		
EXTENSIONS	None		
EXCEPTIONS	None		
LINKED USED CASES	View cart, show order details, input address, authorize order		
	NORMAL FLOW		
ACTORS	Client		
PRECONDITIONS	Client is logged in and is currently viewing the shopping cart		
ACTIVATION	Client finished modifying the cart and wants to place an order		
DESCRIPTION	System: Shows ordered products and quantity to the client		
	2. Client: Presses "Place order" button		
	3. System: Shows Mercado Pago API		
	4. System: Gets confirmation of transaction		
	5. System: Passes information about ordered products and quantity to delivery service		
	6. System: Sends "order confirmed" message		
POSTCONDITION	Order is placed successfully		
	ALTERNATIVE FLOW 1		
DESCRIPTION	3.1. Transaction was not completed successfully		
	3.1.1. System: Is informed of failed transaction		
	3.1.2. Returns to 1		
	ALTERNATIVE FLOW 2		
DESCRIPTION	1.1. The client cancels the order		
	1.1.1. Client: Presses "Return to cart" button		
	1.1.2. Returns to Use Case "View Cart"		
	ALTERNATIVE FLOW 3		
DESCRIPTION	1.1. The client cancels the order		
	1.1.1. Client: Presses "Return to cart" button		
	1.1.2. Returns to Use Case "View Cart"		
DECISION FACTORS			
FREQUENCY	daily		
CRITICITY	negligible		
RISKS	CF		
COMPLEXITY	medium		



Use Case Specification		
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USE CASE DATA		
UC ID	14	
UC NAME	Input Address	
DESCRIPTION	Input of delivery address	
EXTENSIONS	None	
EXCEPTIONS	None	
LINKED USED CASES	Place order	
NORMAL FLOW		
ACTORS	Client	
PRECONDITIONS	Client is logged in and has placed an order for items in his cart	
ACTIVATION	Client is in the process of finishing the order	
DESCRIPTION	System: Displays a field to enter the delivery address	
	Client: Enters his address and presses "Confirm"	
	3. System: Saves the address in a database to pass it on to the delivery company	
POSTCONDITION	Address is successfully transferred to the delivery service	
	ALTERNATIVE FLOW 1	
DESCRIPTION	2.1 The delivery address provided is not a valid address	
	2.1.1. System: Informs user the inputed address has the wrong format	
	2.1.2. Goes to 2 but with the form filled with what the user previously inputted	
DECISION FACTORS		
FREQUENCY	Daily	
CRITICITY	Marginal	
RISKS	CF	
COMPLEXITY	Medium	



Use Case Specification		
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USE CASE DATA		
UC ID	16	
UC NAME	Show Order Details	
DESCRIPTION	Show detailed description of quantity of ordered products, delivery address	
EXTENSIONS	None	
EXCEPTIONS	None	
LINKED USED CASES	Place order	
NORMAL FLOW		
ACTORS	Client	
PRECONDITIONS	An order has been made by the client	
ACTIVATION	Client presses Show Order Details button	
DESCRIPTION	System: displays order information (order number, products and their quantities)	
POSTCONDITION	Client has clear information about its order	
	DECISION FACTORS	
FREQUENCY	Daily	
CRITICITY	Negligible	
RISKS	CF	
COMPLEXITY	Very low	



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USE CASE DATA	
UC ID	17
UC NAME	Track Package
DESCRIPTION	Enables the client to track the status of his packages
EXTENSIONS	None
EXCEPTIONS	None
LINKED USED CASES	None
NORMAL FLOW	
ACTORS	Client
PRECONDITIONS	Client needs to be logged into his account and must have recently placed an order
ACTIVATION	Client presses button "view purchases"
DESCRIPTION	System: displays the most recent purchases saved in the database
	Client: selects purchase he wants to track and presses button "track package"
	System: Requests delivery status from the delivery service system and displays the status to the user
POSTCONDITION	The client is informed about their package status
DECISION FACTORS	
FREQUENCY	Weekly
CRITICITY	Negligible
RISKS	CF
COMPLEXITY	Very low



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USE CASE DATA	
UC ID	18
UC NAME	Change Package Status
DESCRIPTION	An employee changes the state of the delivery order
EXTENSIONS	None
EXCEPTIONS	None
LINKED USED CASES	None
	NORMAL FLOW
ACTORS	Delivery; Package Packer
PRECONDITIONS	An order has been placed by a client
ACTIVATION	The delivery or package packer has pressed change status button
DESCRIPTION	Delivery; Package Packer: Selects an order from given orders
	Delivery; Package Packer: Selects a valid package status
	System: Updates package status
POSTCONDITION	Package status has changed
DECISION FACTORS	
FREQUENCY	Daily
CRITICITY	Negligible
RISKS	CF
COMPLEXITY	Low



Use Cas	se Specification	n
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USE CASE DATA		
UC ID	19	
UC NAME	Show Package History	
DESCRIPTION	Shows previous order details	
EXTENSIONS	None	
EXCEPTIONS	None	
LINKED USED CASES	None	
	NORMAL FLOW	
ACTORS	Client	
PRECONDITIONS	The user must be log in	
ACTIVATION	The user presses Show Package History in Browse Shop interface	
DESCRIPTION	System: displays every order the client has received since their registration day	
POSTCONDITION	The user has information about its orders in the past	
	ALTERNATIVE FLOW 1	
DESCRIPTION	1.1 If no orders have been placed by the client	
	1.1.1 System: "No order has been placed yet" is displayed	
	DECISION FACTORS	
FREQUENCY	Weekly	
CRITICITY	Negligible	
RISKS	CF	
COMPLEXITY	Low	