



KATHERIN SANTOS ESTRADA

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🌐 <https://personal-website-design-katheringriffi.vercel.app/>

- 4+ years in PowerBI dashboards implementation.
- 10+ years experience working in the technology field, passionate about data analysis and developing solutions, generating insights, solving business problems, and improving processes.
- Experienced in data applications (data warehouse) and ERP-SAP.
- Experience in the technology field, utilizing business intelligence solutions (PowerBI, Power Automate) to enhance productivity, monitor projects, identify bottlenecks, and make informed decisions that drive better results for the company.
- Experienced in working in multi-cultural environments.

SKILLS

Power BI

Writing data queries in DAX and SQL

Data visualization and storytelling

Data modeling

ETL

Critical thinking

Eye of detail

Teamwork skills

Problem-solving skills

WORK EXPERIENCE

● 02-2019 - Present | Project Analyst

Padtec - PMO, Brazil

Designed and implemented dashboards for monitoring key metrics in the Technology department, including software metrics, cost management, material management, time management, and project performance. These dashboards played a vital role in facilitating data-driven and strategic decision-making processes.

Power BI; Power Automate; Power Virtual Agents; SAP; Jira; Confluence; Python; SQL; DAX; Figma.

● 11-2014 - 01-2019 | Optical Operations Analyst

Padtec - NOC, Brazil

Provided first and second level support for network-related requests and issues in the DWDM network. Performed remote diagnostic troubleshooting and customer incident verification. Administered, maintained, and supported network and services provided to customers. Upgraded firmware on systems. Proactively planned, forecasted, and recommended adjustments to resource levels in the DWDM network based on anticipated operational needs.

DWDM; TCP/IP; OSPF.

● 02-2012 - 06-2014 | Ingeniero Front Office Wimax

Nokia Siemens Network, Perú

Configuration of base equipment for provisioning internet and IP telephony services in Wimax Technology; configuration of data links and prioritization of voice traffic (VoIP); configuration of domains and records on DNS servers.

TCP/IP; IPSEC; VoIP.

CERTIFICATIONS

Microsoft Power Platform

Microsoft Azure Data

White Belt Six Sigma

LANGUAGES

Spanish (Native)

Portuguese (Full professional)

English (B1)

EDUCATION

Postgraduate degree in Digital Business Development -2023

Técnico Formação Avançada - Portugal

Postgraduate degree in Business Administration -2018

Fundação Getúlio Vargas - Brazil

Bachelor degree in Telecommunications Engineering -2012

Pontificia Universidad Católica - Perú

University Exchange Program in Telecommunications Engineering -2011

Universidade Estadual de Campinas – Brazil

Courses

- “Jira Administration Cloud 1” by Atlassian (2023)
- “Learn Python for Data Analysis” by Openclassrooms (2023)
- “Bootcamp de Power BI Avançado” by Power BI Experience (2022)
- “Bootcamp de Database Experience” by DIO (2022)
- “DP-900 Microsoft Azure Data Fundamentals (Banco de dados SQL e NoSQL in Azure) ” by Fundação FAT (2022)
- “PL-900 Microsoft Power Platform (Dataverse, Power Automate, Power Apps, Power BI, Virtual Agents)” by Fundação FAT (2021)
- “Data Visualization” by Power Alura (2021)
- “Banco de dados e SQL” by Udemy (2021)