

## Says

What have we heard them say?
What can we imagine them saying?

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



**Thinks** 

It would be great if i could pick each individual thing

Thinks that most of the sushi menu will be gluten-free.

I won't be getting anything that is tempura or in a teriyaki sauce.

That is why I like sushi most of the time. It's mostly glutenfree.

Delivery is good for filtering glutenfree but Uber Eats isn't.

Thinks that getting the best value can be done

Brings glutenfree soy sauce
to sushi
restaurants.

Orders the high value sushi items all you can eat sushi

fresh bites catering

Short summary of the persona

Worried if the maggie was just tuna because its hit and miss.

Frustrated that you cant get specific glutenfree menu.

Surprise that some times some sushi menus are well labelled for gluten-free diets.

Buys sushi in deliveroo every 1.5 weeks



## Does

What behavior have we observed? What can we imagine them doing?



What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?





