

KATHIRESAN SELVARAJ

Business Banking Advisor

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GitHub Profile: <https://github.com/kathiresan916>

Objective:

Detail-oriented Banking Process Analyst with a proven track record in optimizing operational workflows within the banking sector. Experienced in leveraging analytical skills, banking domain expertise, and Python programming knowledge for developing efficient and innovative software solutions. Proficient in DevOps practices, adding an extra layer of expertise to streamline development processes and enhance overall system reliability.

Professional Experience:

Accenture Pvt Ltd | Chennai

Business Banking Advisor | June 2021 - Present*

- Spearheaded end-to-end management of loan renewals and banking mortgage processes, overseeing accurate and compliant execution.
- Collaborated seamlessly with multifunctional teams including loan officers, underwriters, legal experts, to ensure smooth workflow and consistent communication.
- Developed a comprehensive repository of process documentation, streamlining knowledge sharing and enabling seamless onboarding of new team members.
- Generated daily production count reports and conducted detailed analysis, offering key insights into process performance, and identifying opportunities for further optimization.
- Contributed to monthly reports summarizing key process metrics.
- Provided essential support in managing high volume workloads, efficiently clearing tasks within cut-off timelines to ensure operational efficiency.
- Consistently met and exceeded daily production targets, showcasing a commitment to quality and efficiency in task completion.
- Acted as a key point of contact for client interactions, addressing queries, providing updates, and ensuring client satisfaction throughout the loan renewal and mortgage processes.
- Facilitated collaboration with cross-functional teams to address complex issues and ensure a holistic approach to process management.

Accenture Pvt Ltd | Chennai

Transaction Processing Associate | November 2016 – May 2021

- Facilitated claims adjudication process, reviewing, and evaluating claims to determine coverage and validity.
- Coordinated end-to-end processing of claims, from initial submission to final resolution, ensuring accuracy and timely resolution.
- Generated comprehensive reports and data visualizations for key stakeholders, providing insights into claims trends and performance metrics.
- Collaborated closely with cross-functional teams, including claims specialists, legal advisors, and IT professionals, to address complex cases and optimize adjudication processes.
- Leveraged analytical skills to identify discrepancies and anomalies, leading to the implementation of proactive measures to mitigate risks and fraud.
- Provided exceptional support in managing a high volume of claims, maintaining a commitment to efficiency, accuracy, and customer satisfaction.

Education:

- **BCA (Bachelor of Computer Applications)** | Madras University | 2016 | Percentage: 61.4%
- **HSC (Maths with Computer Science)** | State Board | 2013 | Percentage: 76.3%

Skills:

- Python Programming: Proficient in writing clean, efficient Python code.
- DevOps Tools: Git, Jenkins, Docker, Ansible, Puppet
- Banking Processes: Loan Renewals, Mortgage Management
- Process Optimization: Workflow Enhancement, Documentation

Interests:

- Enhancing proficiency in Excel with a focus on data analysis tools like VLOOKUP and PivotTables.
- Exploring the Latest DevOps Tools and Technologies.
- Exploring advanced Python concepts and libraries.
- Staying Updated on Emerging Software Development Trends.

Python Knowledge:

- Self-taught Python programmer with a focus on practical applications in data structures, algorithms, and advanced concepts.
- Active participation in the Python community through online forums, YouTube, and interactive learning experiences with ChatGPT.

DevOps Knowledge:

- Acquired comprehensive DevOps knowledge through dedicated online courses and self-directed learning initiatives.
- Developed expertise in version control using Git, ensuring streamlined collaboration and effective code management.
- Proficient in Docker, leveraging containerization for enhanced application portability and scalability.

Achievements:

- Received the prestigious "**Star of Business and Core Value Champion**" recognition for outstanding contributions at Accenture Pvt Ltd.

Languages:

- English | Tamil

Hobbies:

- Actively participate in and organize spiritual events.

Declaration:

I, Kathiresan Selvaraj, hereby verify the accuracy of the information presented in this resume to the best of my knowledge. Possessing a robust background in Banking Process, I am enthusiastic about contributing my skills and development of innovative software solutions.

Kathiresan Selvaraj