

KATHIRESAN SELVARAJ

Banking Process Analyst | Aspiring DevOps Engineer

86800 36679

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Objective:

Dynamic professional with a successful track record in the banking domain, poised to pivot into the dynamic world of DevOps. Eager to leverage my technical acumen, automation skills, and collaboration expertise to contribute to cutting-edge projects and drive continuous improvement in software development and delivery processes. Seeking opportunities for an entry-level DevOps role and to make a meaningful impact on cross-functional teams.

Professional Experience:

Accenture Pvt Ltd | Chennai

Banking Process Analyst | June 2021 - Present*

- Spearheaded end-to-end management of loan renewals and banking mortgage processes, overseeing accurate and compliant execution.
- Collaborated seamlessly with multifunctional teams including loan officers, underwriters, legal experts, IT professionals to ensure smooth workflow and consistent communication.
- Developed a comprehensive repository of process documentation, streamlining knowledge sharing and enabling seamless onboarding of new team members.
- Generated daily production count reports and conducted detailed analysis, offering key insights into process performance, and identifying opportunities for further optimization.
- Contributed to monthly reports summarizing key process metrics.
- Provided essential support in managing high volume workloads, efficiently clearing tasks within cut-off timelines to ensure operational efficiency.
- Consistently met and exceeded daily production targets, showcasing a commitment to quality and efficiency in task completion.

Accenture Pvt Ltd | Chennai

Transaction Processing Associate | November 2016 – April 2021

- Facilitated claims adjudication process, reviewing, and evaluating claims to determine coverage and validity.
- Coordinated end-to-end processing of claims, from initial submission to final resolution, ensuring accuracy and timely resolution.
- Generated comprehensive reports and data visualizations for key stakeholders, providing insights into claims trends and performance metrics.
- Collaborated closely with cross-functional teams, including claims specialists, legal advisors, and IT professionals, to address complex cases and optimize adjudication processes.
- Leveraged analytical skills to identify discrepancies and anomalies, leading to the implementation of proactive measures to mitigate risks and fraud.
- Provided exceptional support in managing a high volume of claims, maintaining a commitment to efficiency, accuracy, and customer satisfaction.

Education:

- **BCA (Bachelor of Computer Applications)** | Madras University | 2016 | Percentage: 61.4%
- **HSC (Maths with Computer Science)** | State Board | 2013 | Percentage: 76.3%

Skills:

- DevOps Tools: Git, Jenkins, Docker, Ansible, Puppet
- Programming Languages: Knowledge Python.
- Banking Processes: Loan Renewals, Mortgage Management
- Process Optimization: Workflow Enhancement, Documentation
- Team Collaboration: Cross-Functional Cooperation
- Analytical Skills: Data Analysis, Insights Generation

Interests:

- Exploring the Latest DevOps Tools and Technologies.
- Contributing to Open-Source DevOps Projects.
- Coding and Scripting for Automation.
- Participating in Hackathons and Coding Challenges.
- Enthusiastic about Cloud Computing and Infrastructure as Code.
- Staying Updated on Emerging Software Development Trends.

DevOps Knowledge:

- ❖ Enhanced my DevOps knowledge through online courses and self-directed learning, focusing on tools such as Git, Jenkins, Docker, Ansible, and Puppet.

Achievements:

- ❖ Received the prestigious "**Star of Business and Core Value Champion**" recognition multiple times for outstanding contributions at Accenture Pvt Ltd.

Languages:

- English
- Tamil

Hobbies:

- Playing Cricket.
- Listening to Audio Books.
- Attending Spiritual Retreats.

Declaration:

I, Kathiresan Selvaraj, hereby declare that the information provided in this resume is true and accurate to the best of my knowledge. I am eager to leverage my skills and experience to contribute effectively to an entry-level DevOps role and make a meaningful impact on cross-functional teams.

Kathiresan Selvaraj